

Fujitsu Services Ltd CHANGE CONTROL NOTE (CCN)		CCN NO: 1200	
CCN TITLE: Introduction of HNG-X and Associated Changes		CHANGE ADMINISTRATION USE ONLY. CR NO: N/A CP NO: N/A	
RELEASE: Release Independent		EXPIRY DATE: N/A	
CCN RAISED BY: Colin Lenton-Smith		RAISED DATE: 23 rd August 2006	
SUBMISSION DATE: 23 rd August 2006			
EMERGENCY CHANGE PROCEDURE INVOKED: YES/NO			
EMERGENCY IMPLEMENTATION DATE: N/A			
FUJITSU SERVICES APPROVAL	DATE	POST OFFICE LTD APPROVAL	DATE
<p>SUMMARY OF CHANGE:</p> <p>Fujitsu Services Limited ("Fujitsu Services") provides various services to Post Office Limited ("Post Office") under an agreement between them dated 28 July 1999 (as amended) (referred to herein as the "Existing Agreement").</p> <p>This CCN varies and restates the Existing Agreement (the agreement as varied and restated being referred to herein as the "Amended Agreement") and provides for the addition, replacement, amendment or removal of various related CCDs and CRDs.</p> <p>Clause 1.4 of the Amended Agreement set out in this CCN provides that if a funding notice is not served by 28 February 2007 or an event described in Clause 1.5 or 1.6 of the Amended Agreement occurs prior to 28 February 2007, the Amended Agreement will revert to "Baseline 7" as described in Schedule A6 of the Amended Agreement.</p> <p>This CCN incorporates and consists of this CCN number 1200 and the following Attachments:</p> <ol style="list-style-type: none"> 1. Details of Change and revisions to the Existing Agreement (Attachment 1); 2. New Clauses (Attachment 2); 3. New Schedules (Attachment 3); and 4. CCDs and CRDs (Attachment 4). 			

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OVERALL IMPACT ASSESSMENT: HIGH / MEDIUM / LOW
REASON FOR CHANGE: Variation and restatement of the Codified Agreement and the addition, replacement or removal of various related CCDs/CRDs.
DETAILS OF CHANGE: As set out in Attachment 1.
PROPOSED REVISION TO WORDING OF THE AGREEMENT: As set out in Attachment 1.

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COMMERCIAL TERMS or CHARGES APPLICABLE IN RESPECT OF THIS CCN:

The Charges to Post Office for the services provided under the Amended Agreement are set out in Schedules A6 (if applicable), D1, D7 and D8 of the Amended Agreement as well as in certain of the CCDs describing the HNG-X Services referred to in Schedule B3.1 of the Amended Agreement.

The Charges payable by Post Office to Fujitsu Services under Schedule 10 of the Existing Agreement were varied with effect from 1 April 2006 by a letter from Colin Lenton-Smith to Ian O'Driscoll dated 3 May 2006, counter signed by Ian O'Driscoll in respect of certain services provided since 1 April 2006, as set out in an appendix to that letter, (the "Variation Letter"). As set out in paragraph 2 of Attachment 1, the provisions of the Existing Agreement will be varied by the substitution of the Amended Agreement for the Existing Agreement. The second paragraph of the Variation Letter contemplates an adjustment if the Charges paid pursuant to the Variation Letter from 1 April 2006 until the date of signature of this CCN (the "Relevant Period") are different to those payable under the Amended Agreement. As soon as reasonably practicable (and in any event within one month of the date of signature of this CCN), Fujitsu Services shall calculate the difference (if any) between the Charges paid by Post Office pursuant to the Variation Letter and the corresponding Charges payable for the Relevant Period pursuant to the provisions of Schedule D1 of the Amended Agreement and the amount equal to such difference (if any) shall be either allowed by Fujitsu Services as a credit against future Charges under Schedule D1, if the difference represents an over payment by Post Office, or paid by Post Office to Fujitsu Services if the difference represents an under payment by Post Office. Any such underpayment shall be invoiced by Fujitsu Services on or after the date of signature by both Parties of this CCN and paid in accordance with Schedule D2 of the Amended Agreement.

Save as expressly provided in this section below or in Attachment 1, none of the charges due to be paid by Post Office to Fujitsu Services under any Work Orders are varied in any way by this CCN, and all such charges will remain payable in accordance with such Work Orders save as follows:

1. Without prejudice to any payments which shall have become due to be paid by Post Office to Fujitsu Services under Commercial Terms CT0176a in respect of the period prior to the Amendment Date (which shall remain due and payable) no further payments shall become due for NBX Hardware under those Commercial Terms on or after the Amendment Date.
2. The charges paid or payable by Post Office to Fujitsu Services for work undertaken since the Amendment Date, or which may in the future be undertaken, pursuant to the Work Orders listed below (the "Open Work Orders") shall, with effect from the Amendment Date, be calculated or recalculated (as the case may be) as soon as reasonably practicable (and in any event within one month of the date of signature of this CCN) and paid according to the rates and on the basis described in paragraph 10 of Schedule D1 of the Amended Agreement. Any credit due to Post Office as a result of such recalculation shall be allowed by Fujitsu Services against the Charges otherwise due in accordance with Schedule D1. If such re-calculation represents an underpayment by Post Office, such underpayment shall be invoiced and paid according to the provisions of Schedule D2 of the Amended Agreement, along with any further payments due

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to be paid by Post Office to Fujitsu Services for work undertaken pursuant to the Open Work Orders.

The Open Work Orders are those Commercial Terms numbered CT:0219, 0284, 0285, 0309, 0312, 0313, 0315, 0317, 0321, 0334, 0335, 0346, 0350, 0353, 0356, 0360, 0362, 0364, 0380, 0381, 0383, 0385, 0388, 0389, 0393, 0402, 0404, 0409, 0410, 0414, 0416, 0418, 0419, 0422, 0423, 0426, 0429, 0435, 0436, 0437, 0438, 0439, 0440, 0443, 0445, 0449, 0451, 0453, 0455a, 0456a, 0457, 0459, 0460, 0461, 0462, 0464, 0466, 0467, 0468, 0469, 0471a, 0473, 0474a, 0475, 0476, 0477, 0480a, 0481a, 0482, 0486, 0484, 0488, 0489, 0490, 0491, 0493, 0494, 0495, 0496, 0497, 0498, 0499, 0500, 0501, 0504, 0505, 0506, 0507, 0508, 0512, 0513, 0514, 0515, 0516, 0517, 0520, 0524, 0525, 0530, 0534.

LIST OF AGREEMENT SCHEDULES AFFECTED:

All Schedules of the Existing Agreement are replaced by the Schedules of the Amended Agreement or new CCDs. The Schedules of the Amended Agreement are as follows:

Schedule 1 – Interpretation**A – Relationship**

Schedule A1 - Preferred Systems Integrator

Schedule A2 - Governance

Schedule A3 - Change Control

Schedule A4 - Policies and Standards

Schedule A5 - Post Office Responsibilities

Schedule A6 – Funding Condition

B - Services and Enabling Infrastructure

Schedule B1.1 - Development Services

Schedule B1.2 – Systems Integration Partnership

Schedule B1.3 - Branch Hardware Implementation Services

Schedule B2 - Business continuity

Schedule B3.1 - HNG-X Services

Schedule B3.2 - Business Capabilities and Support Facilities

Schedule B3.3 – HNG-X Central and Telecommunications Infrastructure

Schedule B3.4 - Branch Infrastructure

Schedule B4.1 - Licences

Schedule B4.2 - Existing Applications

Schedule B4.3 - Existing Central and Telecommunications Infrastructure

Schedule B4.4 - Existing Service Levels

Schedule B5 - Transition and Migration

<p>Schedule B6.1 – HNG-X Business Requirements Schedule B6.2 – HNG-X Design and Build Schedule B6.3 – HNG-X Acceptance Process</p> <p><u>C - Service Quality</u></p> <p>Schedule C1 - Service Level Principles and Remedies Schedule C2 – Sub-contractors Schedule C3 - Licenses</p> <p><u>D – Reward</u></p> <p>Schedule D1 - Charges Schedule D2 - Ordering, invoicing and payment Schedule D3 - Gain Share Schedule D4 - Open Book Schedule D5 - Audit Schedule D6 - Market Testing Schedule D7 - Migration Charges Schedule D8 - HNG-X and Associated Change Development Charges</p> <p><u>E – Exit</u></p> <p>Schedule E – Termination and the Exit Plan</p>			
<p>NEW CCDs and/or CRDs:</p> <p>New and amended CCDs and/or CRDs that will be introduced by this CCN are listed in Attachment 4.</p>			
Reference	Title	Approved Version & Date	
<p>AMENDED CCDs and/or CRDs:</p> <p>CCDs and/or CRDs that will be amended in accordance with or withdrawn by this CCN are listed in Attachment 4.</p>			
Reference	Title	Previous Version & Date	Approved Version & Date
<p>Policies and Standards:</p> <p>As set out in Schedule A4 of the Amended Agreement.</p>			
<p>Service Levels (including any Service Level relief required):</p>			

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As set out in the Amended Agreement Schedule B4.4, Schedule C1 and each of the new CCDs describing the HNG-X Services as listed in the fourth column of Table A in Schedule B3.1.
Post Office Responsibilities: As set out or referred to in the Amended Agreement and any CCDs or CRDs.
Other: N/A

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CHANGE CONTROL NOTE

ID: PWY_CCN_1200 CCN:1200 Create Date: 21-AUG-2006 11:38:09
Status: APPROVED Originator: Ken.Westfield

Title:

Introduction of HNG-X and Associated Changes

Main Description:

Related Parts

- 0 PWY:CCN.A;1 Ken.Westfield
 (CHANGE_MANAGEMENT)
 Change Control Notes
- 2 PWY:CS-SIP.A;1 Lisa Oakes
 (LIBRARY)
 Service Introduction Plan
- 2 PWY:CS-SPE.A;1 Lisa Oakes
 (LIBRARY)
 Specification
- 6 PWY:CD_ATTACH.A;1 Gaby.Reynolds
 (CHANGE_MANAGEMENT)
 Change Document Attachments

Related Items

- Response
- 2 PWY:CS/SIP/002.A-INTDOC;12.0 (Response) Lisa Oakes
 (CSSIP002.doc)
 BUSINESS CONTINUITY FRAMEWORK
- Response
- 2 PWY:CS/SPE/013.A-INTDOC;2.0 (Response) Lisa Oakes
 (CSSPE013.doc)
 BRANCH: HORIZON SYSTEM CONSUMABLES
- Affected
- 6 PWY:CCN_01200_4.A-CDATTACH;1 (Affected) Gaby.Reynolds
 (CCN_01200_4.rtf)
 CCN1200 - CCN Attachment 4
- Affected
- 6 PWY:CCN_01200_1.A-CDATTACH;1 (Affected) Gaby.Reynolds
 (CCN_01200_1.rtf)
 CCN1200 - CCN Attachment 1

Related Child Change Documents:

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Related Parent Change Documents:

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Action Messages
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Action History
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- 1 21-AUG-2006 11:38:09 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Document created
- 2 21-AUG-2006 11:38:35 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Actioned document from RAISED to COMMERCIAL_REVIEW
- 3 04-SEP-2006 15:30:15 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Actioned document from COMMERCIAL_REVIEW to READY_TO_SUBMIT
- 4 04-SEP-2006 15:30:21 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Actioned document from READY_TO_SUBMIT to SUBMITTED
- 5 04-SEP-2006 15:30:26 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Actioned document from SUBMITTED to APPROVED
- 6 04-SEP-2006 15:45:13 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Actioned document from APPROVED to RAISED
- 7 04-SEP-2006 16:14:59 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Actioned document from RAISED to APPROVED

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Update History
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- 0 21-AUG-2006 11:38:09 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Related Design Part PWY:CCN.A;1
- 2 21-AUG-2006 13:23:28 Lisa Oakes
OAKESL CM
Related Design Part PWY:CS-SIP.A;1
- 2 21-AUG-2006 13:23:28 Lisa Oakes
OAKESL CM
Related Item PWY:CS/SIP/002.A-INTDOC;12.0 (In Response To)
- 2 21-AUG-2006 13:24:00 Lisa Oakes
OAKESL CM
Related Design Part PWY:CS-SPE.A;1
- 2 21-AUG-2006 13:24:00 Lisa Oakes
OAKESL CM
Related Item PWY:CS/SPE/013.A-INTDOC;2.0 (In Response To)
- 2 04-SEP-2006 15:29:15 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Detailed description edited
- 2 04-SEP-2006 15:30:14 Ken.Westfield [GRO]
WESTFIELDK Chg Mgmt
Request attribute(s) updated

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- 6 04-SEP-2006 15:45:18 Gaby.Reynolds TBC
REYNOLDSG3 Progs
Related Design Part PWY:CD_ATTACH.A;1
 - 6 04-SEP-2006 15:45:18 Gaby.Reynolds TBC
REYNOLDSG3 Progs
Related Item PWY:CCN_01200_1.A-CDATTACH;1 (Affected)
 - 6 04-SEP-2006 15:45:18 Gaby.Reynolds TBC
REYNOLDSG3 Progs
Related Item PWY:CCN_01200_4.A-CDATTACH;1 (Affected)

Archived Attribute Information

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----- END OF CHANGE CONTROL NOTE PWY_CCN_1200 -----