

From: "Wendy.Warham" [REDACTED] **GRO** [REDACTED] **GRO** [REDACTED] >
Sent: Fri 08/02/2019 1:41:48 PM (UTC)
To: "Duncan.Tait" [REDACTED] **GRO** [REDACTED] **GRO** [REDACTED]
Subject: FW: GLO - Update

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From: Stewart, Garry < [REDACTED] **GRO** [REDACTED]
Sent: Friday, February 8, 2019 1:31 PM
To: Warham, Wendy < [REDACTED] **GRO** [REDACTED]
Subject: GLO - Update

Wendy,

Jason Coyne's the IT expert for the claimant has produced a new report (received by WBD close of business 1st February) in response to the witness statements from Post Office's IT Expert and Fujitsu's nominated witnesses. Post Office needs to decide how to respond to the claims in this report that the losses were cause by a mixture of Post Office Processes, bugs in Horizon or the support processes around Horizon (both in Post Office and Fujitsu) did not adequately find all the issues and then identify all branches involved in a systematic way.

The report has 2 sections that WBD have asked for support from Fujitsu as they relate to its involvement in Horizon. There may be other support they need in relation to other sections but so far we have not been asked to assist. Post Office and WBD need to decide before the next pre-trail meeting Thursday 14th February how they wish to respond to this report i.e. do they need to submit a new report, more witness statements or wait until they have the opportunity to cross examine.

In order to support the process Fujitsu have been given the following tasks:

1. Workshop to update Barristers and WBD lead lawyer on support process, KELs and Peak systems **Completed 4th February**
2. In section 3 of the report (received 5th February by Fujitsu) Coyne identifies 22 issues from a mixture of the Fujitsu statements and the disclosed documents (all KELs, Peaks and design documentation). Fujitsu have been asked to produce a story board for each issue giving the background and response (e.g. rote cause, branches affected etc.). **Deadline for completion 8th Feb. Progress: 19 of these are complete, final 3 to be submitted Friday 8th Feb.**
3. WBD to convert Fujitsu documents into a form to be used by the Barristers and return to Fujitsu for an accuracy check plus any questions or extra evidence required. **WBD to start supplying Friday 8th Feb, a significant number to be reviewed before Wednesday 13th Feb to inform WBD's trial strategy**
4. Fujitsu to comment on Coyne's comments on Witness Statements of Torstein Godeseth and Steve Parker. **Review underway due to be completed by Monday 11th Feb for Steve and Wednesday 13th for Torstein.**
5. Supplemental issue on Transaction Injection. Fujitsu response to WDB disclosure document before Wednesday 13th Feb.

After the initial shock of receiving such a large response with the change in tack to the criticise support process rather than the system itself after the workshop on Monday and the subsequent Fujitsu response WBD appear to be more comfortable with the report from a Fujitsu perspective. I cannot comment on the rest of the report as that is in either the domain of the Post office IT expert or for Post office response. We have also briefed Pinsent Masons lawyer David Barker on proceedings who seems comfortable with our approach and offering advice on our strategy.

I will give a further update on progress on Monday and then daily next week.

In the meantime if you need anything else, give me a call

Best Regards

Garry

Garry Stewart
Delivery Executive
Post Office Account
Digital Technology Services

Fujitsu

Advance notice of Annual Leave

1st March – 5th March 2019
25th April – 13th May 2019
Lovelace Road Bracknell RG12 8SN
Mobile:
E-mail:
Web: <http://uk.fujitsu.com>

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