

---

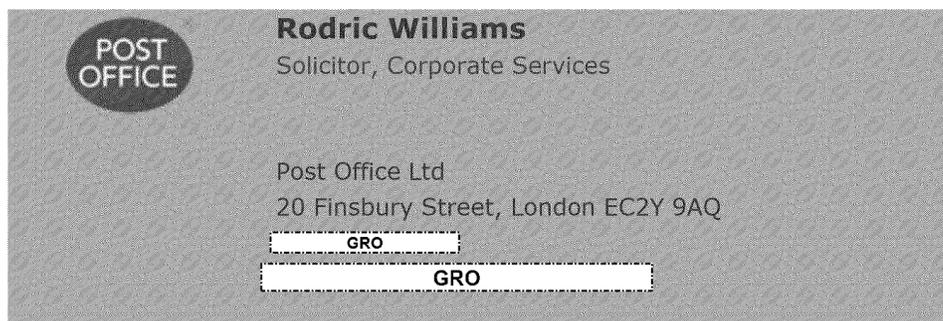
**From:** Melanie Corfield; [redacted] GRO  
**Sent:** Mon 20/04/2015 1:19:52 PM (UTC)  
**To:** Rodric Williams; [redacted] GRO; Mark R Davies; [redacted] GRO  
**Cc:** Patrick Bourke; [redacted] GRO; Tom Wechsler; [redacted] GRO; Mark Underwood; [redacted] GRO; Jane MacLeod; [redacted] GRO  
**Subject:** RE: BBC

That's great – thank you. It's a response I have been using quite a lot for all sorts.

---

**From:** Rodric Williams  
**Sent:** 20 April 2015 13:46  
**To:** Mark R Davies  
**Cc:** Patrick Bourke; Tom Wechsler; Melanie Corfield; Mark Underwood; Jane MacLeod  
**Subject:** RE: BBC

Much better!



---

**From:** Mark R Davies  
**Sent:** 20 April 2015 13:44  
**To:** Rodric Williams  
**Cc:** Patrick Bourke; Tom Wechsler; Melanie Corfield; Mark Underwood; Jane MacLeod  
**Subject:** Re: BBC

Why don't we simply say, this is nonsense. And leave it at that?

Mark Davies  
Communications and Corporate Affairs Director

[redacted] GRO

On 20 Apr 2015, at 13:28, Rodric Williams; [redacted] GRO wrote:

Can we not just say that Post Office does not accept that assertion, whatever BBC may have been told, and leave it at that?

Even though the assertion is nonsense (let me know if you'd like to know the how and why), it strays into areas of legal privilege (namely our assessment of liability for the claims and how damages in a successful claim might be calculated), that I don't want to get into.

<image001.png> **Rodric Williams**

Solicitor, Corporate Services

Post Office Ltd  
20 Finsbury Street, London EC2Y 9AQ

GRO

GRO

---

**From:** Patrick Bourke  
**Sent:** 20 April 2015 13:27  
**To:** Tom Wechsler; Melanie Corfield; Rodric Williams; Mark Underwood  
**Cc:** Mark R Davies; Jane MacLeod  
**Subject:** RE: BBC

Yes, I am fine with this.

---

**From:** Tom Wechsler  
**Sent:** 20 April 2015 13:12  
**To:** Melanie Corfield; Patrick Bourke; Rodric Williams; Mark Underwood  
**Cc:** Mark R Davies; Jane MacLeod  
**Subject:** RE: BBC

There are many responses but yours works for me.

If pressed, you could point to how much we have “invested” in this using the material in the Scheme report.

Tom Wechsler

GRO

---

**From:** Melanie Corfield  
**Sent:** 20 April 2015 13:06  
**To:** Patrick Bourke; Rodric Williams; Tom Wechsler; Mark Underwood  
**Cc:** Mark R Davies; Jane MacLeod  
**Subject:** BBC

They have ‘been told’ that the Post Office ‘knew two years ago’ it might have to pay ‘millions of pounds’ in compensation – and they want response to this.

Too ridiculous really. I am thinking of going back and simply saying: “There could never be pre-determined outcomes. After investigations over nearly three years there is no evidence of systemic flaws in the Horizon system . The small number of cases in the mediation scheme are all different and continue to be considered individually.

“Where the facts indicate genuine grievances, for example that the support provided in a particular instance fell short of the desired standards, those issues are being discussed with scheme applicants and a number of complaints have been resolved. However, many cases are based on allegations which, following investigation, are not supported by the evidence.”

Comments welcome.

Mel Corfield  
Communications Team  
1<sup>st</sup> Floor – Old Street  
Mobile: