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**From:** Owen Woodley [REDACTED] **GRO** [REDACTED]  
**Sent:** Thur 18/01/2024 8:29:55 AM (UTC)  
**To:** Karen McEwan [REDACTED] **GRO** [REDACTED]  
Pispinis [REDACTED] **GRO** [REDACTED] Chrysanthy  
**Subject:** FW: Future of Post Office branches  
**Attachment:** VotP-Press-Release-Jan-2024-1-v1-Copy.pdf  
**Attachment:** VotP-letter to Henry.pdf  
**Attachment:** Re: Project Pineapple

Nothing for either of you to do on this, but I am sharing particularly re the "Project Pineapple" attachment which you should read.

**Owen Woodley**  
Deputy CEO

3<sup>rd</sup> Floor,  
100 Wood Street  
London, EC2V 7ER

[REDACTED] **GRO** [REDACTED]



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**From:** Nick Read [REDACTED] **GRO** [REDACTED]  
**Sent:** 18 January 2024 08:00  
**To:** Martin Roberts [REDACTED] **GRO** [REDACTED] Ben Foat [REDACTED] **GRO** [REDACTED]  
**Cc:** Owen Woodley [REDACTED] **GRO** [REDACTED] Tracy Marshall [REDACTED]  
[REDACTED] **GRO** [REDACTED] Philippa Hankin [REDACTED] **GRO** [REDACTED]  
**Subject:** FW: Future of Post Office branches  
**Importance:** High

Please can you produce a suitable response for Henry.  
You will be aware of my views from discussions we have had....  
I assume there are GFA restrictions too ?  
For this afternoon please.

**Nick Read**  
Group CEO

EA: [REDACTED] **GRO** [REDACTED]

100 Wood Street  
London EC2V 7AN

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**From:** Henry Staunton [REDACTED] **GRO** [REDACTED]  
**Sent:** Wednesday, January 17, 2024 8:50 PM  
**To:** Nick Read [REDACTED] **GRO** [REDACTED]  
**Subject:** Fwd: Future of Post Office branches

Nick ,  
Could you please organise a response after our Board tomorrow ? At least one NED has said I should meet them but I think that would be a mistake . We do need something to say to them in our reply however . Many thanks .  
Best ,  
Henry

Sent from [Outlook for iOS](#)

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**From:** Henry Staunton [REDACTED] **GRO** [REDACTED]  
**Sent:** Tuesday, January 16, 2024 7:41:09 PM  
**To:** Henry Staunton [REDACTED] **GRO** [REDACTED]  
**Subject:** Fwd: Future of Post Office branches

**Henry Staunton**  
Chairman

100 Wood Street, London, EC2V 7ER

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Di ,  
Please print out VÖP attachments .  
Thanks ,  
Henry

*I work flexibly – so whilst it suits me to email outside of normal working hours, I do not expect a response during that time.*

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**From:** Diane Blanchard [REDACTED] **GRO** [REDACTED]  
**Sent:** Monday, January 15, 2024 10:23:53 PM  
**To:** Henry Staunton [REDACTED] **GRO** [REDACTED]  
**Cc:** Saf ismail [REDACTED] **GRO** [REDACTED]; Elliot Jacobs [REDACTED] **GRO** [REDACTED]  
**Subject:** FW: Future of Post Office branches

Hello Henry,

This is the suggested email to send to Board (excluding Lorna and Nick), hopefully, I have interpreted all of your emails correctly – happy to discuss in the morning. I have a **GRO** [REDACTED] **GRO** [REDACTED] at 08.45hrs but should be back home by 09.15hrs.

Dear all

Ahead of our call on Thursday, please see attached a copy of the Voice of the Postmaster Press Release for January, together with the letter addressed to myself.

In addition, please see attached a file note I prepared following my conversation with Saf and Elliot on Sunday – they have agreed last night that I could share with you - TBC. They were very supportive of Nick, but you will see that the VÖP have made negative statements about Nick .

Let's talk about this on Thursday and to note I have not yet responded to VoP regarding their request for a meeting.

Regards,  
Henry

PS Saf reminded me that I had omitted to mention the following : .....

- I have offered the investigations team time to get the tone right and advised them to get more PM's involved but this seems to have been missed.
- The comms has been poor throughout our tenure within the business.
- The GE have overlooked advice given to them by board members on several occasions without clear explanations.

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**From:** Elliot Jacobs [REDACTED] **GRO** [REDACTED]  
**Sent:** Monday, January 15, 2024 8:02 pm  
**To:** Henry Staunton [REDACTED] **GRO** [REDACTED]  
**Cc:** Saf ismail [REDACTED] **GRO** [REDACTED]  
**Subject:** Fw: Future of Post Office branches

Hi Henry

This echoes very much the comments that we discussed on Sunday - clearly we are not losing the plot and real action is essential.

Elliot

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**From:** Voiceofthe Postmaster [REDACTED] **GRO** [REDACTED]  
**Sent:** Monday, January 15, 2024 3:13 PM

**To:** Henry Staunton **GRO**  
**Cc:** Saf ismail **GRO** | Elliot Jacobs **GRO**  
**Subject:** Future of Post Office branches

**Caution:** This email has been sent by an external contact. Please take care when clicking links or opening attachments. When in doubt, please use the "Report Phishing" button.

Hi Henry,

please, see attached letter to you from Voice of the Postmaster.  
Also our latest release.

Current Postmasters are worried & need to see change in POL management culture.

thank you.  
brent  
Vice-Chair  
Voice of the Postmaster