

Message

**From:** Ken McCall1 [GRO]  
on behalf of Ken McCall1 [GRO]  
**Sent:** 22/04/2020 20:18:58  
**To:** Veronica Branton [GRO]; Cooper, Tom - UKGI [GRO]; Tim Parker [GRO]; Carla Stent1 [GRO]; Zarin Patel [GRO]; Lisa Harrington [GRO]; Ben Foat [GRO]  
**Subject:** Re: PDF of CCRC papers 23 April 2020

Veronica

I would appreciate seeing a redraft of the minutes to include the points raised by Tom

I must say at this stage I do not feel comfortable that the minutes truly reflect the complete unawareness of the Board to the existence of a Deloitte report, whom it was commissioned by, and the contents therein, and that the minutes reflect the complete shock at finding out that Fujitsu had remote access. If my memory is correct we heard this just prior to the Horizon judgement. Again we resolved to find out whom knew about this access and why it was not made aware to the Board.

Thank you in anticipation of your kind consideration of the above points for the drafting of the minutes

Best regards

Ken

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**From:** Veronica Branton [GRO]  
**Sent:** Wednesday, April 22, 2020 7:36:46 PM  
**To:** Cooper, Tom - UKGI [GRO]; Tim Parker [GRO]; Ken McCall1 [GRO]; Carla Stent1 [GRO]; Zarin Patel [GRO]; Lisa Harrington [GRO]; Ben Foat [GRO]  
**Subject:** Re: PDF of CCRC papers 23 April 2020

Thanks, Tom

I'll make those changes.

Best wishes

Veronica

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**From:** Cooper, Tom - UKGI [GRO]  
**Sent:** Wednesday, April 22, 2020 7:28:57 PM  
**To:** Veronica Branton [GRO]; Tim Parker [GRO]; Ken McCall1 [GRO]; Carla Stent1 [GRO]; Zarin Patel [GRO]; Lisa Harrington [GRO]; Ben Foat [GRO]  
**Subject:** Re: PDF of CCRC papers 23 April 2020

Veronica

I've got a few points on the minutes from the last meeting.

In the matters resolved in para 7 it mentions a route map of decisions leading to the GLO and makes specific reference to who knew about the Deloitte report.

I'd like to clarify that the "who knew about" question should apply to the various pieces of work commissioned:

- following POL's response to the 2nd Second Sight report
- following termination of the Mediation Scheme
- following the Jonathan Swift QC report

Although not discussed explicitly last week, I hope we can agree also to look at whether recommended actions (eg by the QCs) were not completed or only partially completed. A good example is the Deloitte report which as I understand it only addressed the Horizon system since 2010 notwithstanding the QC's recommendation to look at remote access over the life of the Horizon system.

I think we also asked Tim to report back on what his recollection is as to what discussions took place with management - presumably Paula and Jane - regarding which of these matters should be discussed at the Board.

Tom

Sent from my iPhone

On 22 Apr 2020, at 18:20, Veronica Branton < wrote:

Tom

Please find attached the PDF of the CCRC papers for tomorrow. Password to follow.

Best wishes

Veronica

<image001.png>

**Veronica Branton**  
Company Secretary

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