
From: Apte Amit[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=APTEA]
Sent: Thur 04/07/2013 11:32:30 AM (UTC)
To: Phillips Mark (HOM99); [REDACTED] GRO
Cc: Bell Gavin; [REDACTED] GRO; Davidson James; [REDACTED] GRO; Sharma Manu; [REDACTED] GRO
Subject: RE: Paula Vennells meeting with DT this morning

Mark

Thanks for sharing this. I am happy to coordinate this from the account team. Just to clarify...

- *where the current system is addressing these issues eg Horizon Anywhere/Horizon Business Services, batch re-engineering and*

in above statement, which issues do you want us to highlight or address?

- Best Regards
Amit

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From: Phillips Mark (HOM99)
Sent: 04 July 2013 12:24
To: Davidson James; Apte Amit; Sharma Manu
Cc: Bell Gavin
Subject: Paula Vennells meeting with DT this morning

James/Amit/Manu,

Duncan met Paula Vennells this morning to discuss the role of Horizon in POL's future strategy and the IPR issue.

As part of that Duncan shared the contents of his brief inc;

- Horizon is an invested and stable platform
- Very low cost per transaction
- Second sight has shows it to be safe, secure
- Benchmarked
- we have an industry littered with disasters of service outages, programmes taking twice as long as planned with massive costs where organisations have replaced systems like this eg RBS, Coop, Nationwide etc

There was quite a lot of discussion around this and Paula said..."that all sounds good but why do my team tell me that working new reference data through the system take a long time and the platform is not agile".

DT as part of his de-brief to Paul Patterson and myself asked that we produce some information for Paula (in easy to digest language) that would talk about;

- where the current system is addressing these issues eg Horizon Anywhere/Horizon Business Services, batch re-engineering and
- where the evolve strategy will address this further

He would like if possible to 'strike while the iron is hot' by getting a short summary of this back to Paula by the end of this week.

Could we please produce no more than 2/3 of a side of A4 which summarises this?

I'm not sure if this is a difficult task or not but as you will appreciate we have to respond to this with some urgency and the story needs to be good.

View on how hard, how long and who can own please?

regards,

Mark

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