
From: Bains Rajbinder[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=BAINSR]
Sent: Mon 17/06/2013 9:44:46 AM (UTC)
To: Brooke Zara [GRO]; Dunks Andy [GRO]
Subject: RE: G-119: Fraud Software Trial - Queries

Hi Zara,

They get the following;

ARQ's - 720 p/a
ARQ's for Litigation - 250 p/a
Query Days for ARQ's - 17,000 p/a

They are still within there limit.

Thanks
Raj

From: Brooke Zara
Sent: 17 June 2013 10:42
To: Bains Rajbinder; Dunks Andy
Subject: RE: G-119: Fraud Software Trial - Queries

Hi Raj,

Ok, that's great: how many queries do they get per year, and how many do they have left?

Many Thanks,

Zara Brooke

PCO, Post Office Account

Business & Applications Services

Fujitsu

Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel: [GRO]

Email: zara.brooke [GRO]

Web: <http://uk.fujitsu.com>



Fujitsu is proud to partner with [Shelter](#), the housing and homeless charity

Reshaping ICT, Reshaping Business in partnership with [FT.com](#)

P Please consider the environment - do you really need to print this email?

From: Bains Rajbinder
Sent: 17 June 2013 10:37
To: Brooke Zara; Dunks Andy
Subject: RE: G-119: Fraud Software Trial - Queries

Hi Zara,

Pete Jobson is correct POL have a contracted limit of audit queries that they can request for the year and they are still within this - if they want us to pull back any transaction data then they request needs to come to us via Maureen Moors at POL.

Thanks
Raj

From: Brooke Zara
Sent: 14 June 2013 14:38
To: Bains Rajbinder; Dunks Andy
Subject: FW: G-119: Fraud Software Trial - Queries
Importance: High

Hi SecOps,

I've had a query from POL regarding some data extracts that have been run for CT1231 'Security Analytics- data extracts'. The question they have is if they (POL/Detica) identify some transaction types to be suspicious and want to investigate / analyse those further, what would we require from POL/Detica to get the data corresponding to those particular transaction types for a period which extends beyond last 62 days?

Pete Jobson thought that POL have a contracted limit of audit queries that are "pre-paid" and that if they exceed this limit then they have to negotiate for more. Are you able to confirm what the agreed BAU process is?

Many Thanks,


Zara Brooke


PCO, Post Office Account

Business & Applications Services

Fujitsu

Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel: 

Email: zara.brooke@fujitsu.com 

Web: <http://uk.fujitsu.com>



Fujitsu is proud to partner with [Shelter](#), the housing and homeless charity

Reshaping ICT, Reshaping Business in partnership with [FT.com](#)

P Please consider the environment - do you really need to print this email?

From: Jobson Pete
Sent: 13 June 2013 15:52
To: Brooke Zara
Subject: FW: G-119: Fraud Software Trial - Queries
Importance: High

Zara

I think that the answer to these questions is:

- 1) Me or Gareth Jenkins – I may be on hols for the last week June and 1st week July
- 2) Raj Bains and Andy Dunks (SecOps team) are responsible for Audit extracts. You will have to check with them. My understanding is that POL have a contracted limit of audit queries that are “pre-paid” and that if they exceed this limit then they have to negotiate for more. I think they have quite a few left in the bag this year so they should be ok. Speak to the SecOps team to find out what the agreed BAU process is.

In addition, you need to poke Saurabh as to when he wants his next extract – remember it needs setting up early – I may be on hols for the last week June and 1st week July

Pete - Work: GRO Mobile: GRO

From: Saurabh Raman GRO
Sent: 13 June 2013 14:48
To: Brooke Zara
Cc: Jobson Pete; Newsome Pete; Saurabh Raman
Subject: G-119: Fraud Software Trial - Queries
Importance: High

Hi Zara,

I have a couple of things that I need to discuss.

- 1) Detica clarification queries: We identified as part of CR that there would be some queries from Detica after they have had a chance to look at the data extracts provided to them. Could you please let me know how and to whom to raise these queries? If I need to set up a conference call, whom do I need to invite for the same?
- 2) Historic Data: It is understood that Fujitsu maintains 62 days worth of data and the older data gets archived. I am aware that Fujitsu is able to track some cases for Post Office from the archived data. My query is if we have identified some transaction types to be suspicious and want to investigate / analyse those further, what would you require from us to get the data corresponding to those particular transaction types for a period which extends beyond last 62 days.

Please do let me know if you need clarification on any of the points mentioned above.

Thanks & regards,
Saurabh

Saurabh Raman | Project Manager

2nd Floor, Bunhill Row Wing,
148 Old Street, London, EC1V 9HQ

GRO
saurabh.raman GRO
postoffice.co.uk
@postofficenews

The logo consists of a dark grey circle with the words "POST OFFICE" in white, uppercase, sans-serif font. The "POST" is on the top line and "OFFICE" is on the bottom line.

Confidential Information:

This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged

information. Any unauthorised review, use, disclosure or distribution is prohibited. If you are not the intended recipient please contact me by reply email and destroy all copies of the original message.

This email and any attachments are confidential and intended for the addressee only. If you are not the named recipient, you must not use, disclose, reproduce, copy or distribute the contents of this communication. If you have received this in error, please contact the sender by reply email and then delete this email from your system. Any views or opinions expressed within this email are solely those of the sender, unless otherwise specifically stated.

POST OFFICE LIMITED is registered in England and Wales no 2154540. Registered Office: 148 OLD STREET, LONDON EC1V 9HQ.
