

Steve Bradshaw
03/06/2009 15:20

To: Paul X Williams/e/POSTOFFICE [GRO]
cc: Fraud Team Post Office Ltd [GRO] Dian
Matthews/e/POSTOFFICE [GRO] Graham C
Ward/e/POSTOFFICE [GRO] Paul Dann/e/POSTOFFICE [GRO]
Subject: Case Closure - POLTD/0809/0102 - Branch - Appl
Bridge - Code 270 406



Case Closure Reporting

Case Closure report must be emailed to Primary Stakeholder and copied to all Secondary Stakeholders & Paul Dann, on final completion/submission of case.

Case reference:	POLTD/0809/0102
Date case set up:	27 August 2008
Branch Name: (or other Location)	Appley Bridge
Branch Code:	270 406
Main Enquiry Category:	Audit
Enquiry Type:	Cash Loss
Name of Person(s) Interviewed: (if applicable)	Suzanne Elizabeth McKnight
Subject type / Grade: (Delete as applicable):	Manager
Case File associated:	Yes
Primary Stakeholder:	Paul X Williams
Secondary Stakeholder(s):	Fraud Team - Operational Team Leader - Financial Investigator - Security Lead Team
Identified 'Criminal' Loss: £	53.435.60 - Trading Position Shortage
Trading Position ShortageNB: Only losses attributable to fraud and/or where the loss is the result of suspect fraudulent activity, should be recorded. For example if the case is an audit shortage of £50k, but £10k is known to be outstanding/other TCs, then the Identified 'Criminal Loss is £40k.	
Potential Recovery: (method & dates) £	53, 435.60 @ £900 per month - Deduction From Remuneration
NB: Potential recoveries include known TCs to be issued, arrangements being made for instalments, ongoing sale of property, etc - ie any known / instigated activity undertaken to pursue recovery, which is in the pipeline.	
Actual Recovery: (method & dates) £	3415.60 - first repayment end of March 2009.
NB: Actual recoveries include known cash repaid, known cheques repaid, either via funding notification, direct to Late Account, etc - ie any known recovery that has been physically received, as opposed to being in the pipeline.	
Confiscation case:	No
SPSO cases: has SPMR been made aware of loss?:	Yes
Is there a Financial Investigation still ongoing?: (if yes, this form must be emailed to relevant Financial Investigator as case will remain open within their remit)	No
Final outcome: (if prosecution include further details below)	No further Legal Action
Prosecution Outcome: (Include court, date & sentence)	
Costs / Compensation: (Compensation awarded in multiple partner cases / SPSO assistant cases must be repaid to loser - contact PBA Banking Duty 5309 2381 / 01246 542 381 to ensure compensation cheques dealt with correctly).	
Debarment: (Confirm completed and date forwarded to Intelligence Transaction	

Manager)	
Procedural and organizational failings identified - (ensure PROCEDURAL FAILINGS form is also updated & emailed to Stakeholders)	Yes -
Procedural and organizational failings discussion held with Stakeholder(s): (discussion must occur prior to closure - outline any solutions, agreed actions, refer to next level if issues remain e.g Crown Office failings via BM/Operations Manager).	
Are there outstanding issues of a significant nature: (e.g impact, reluctance, refusal to implement solutions, business critical, etc - if yes, the matter should be reported in more detail to Team Leader)	
Any other comments: (NB: If DWP case then additional closure form is required to be completed)	Stakeholder has reinstated Sub postmaster and repayments are being made as Deduction from Remuneration at the rate of £900 per month. Daughter (Suzanne McKnight) has been allowed to work behind counter - email can be found in Appendix C. Matter discussed with Operational Team Leader and due to low prospect of a successful prosecution Leader, advice is to close enquiry. CLT informed.
Security Advisor in case:	Steve Bradshaw
Security Programme Manager (Team Leader):	Diane Matthews

Regards,
Steve Bradshaw - Fraud Advisor - Post Office Ltd Security Team