FUJITSU

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

POST OFFICE ™

Document Title: HNG-X AP and ADC Receipts

Document Type: Specification (SPE)

Release: Not Applicable

Abstract: The document lists all the AP and ADC receipts that are generated by the Horizon Online system.

Document Status: APPROVED

Author & Dept: Trish Morris, RMGA HNG-X Business Application Development

Internal Distribution:

External Distribution:

Approval Authorities:

Name	Role	Signature	Date
Dave Keeling	Director, Customer Services, Royal Mail Group Account, Fujitsu Services		
David Gray	Chief Technical Architect, Post Office Ltd		
Adam Cousins	Business Applications Development Manager, Fujitsu Services		

Note: See Royal Mail Group Account HNG-X Reviewers/Approvers Role Matrix (PGM/DCM/ION/0001) for guidance.

Documents are uncontrolled if printed or distributed electronically. Please refer to the Document Library for the current status of a document.

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

0 Document Control

0.1 Table of Contents

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	2 of 264

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	3 of 264

FUJ00003498
FUJ00003498

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

FUJITSU

POST OFFICE™

0.2   Tables

FUJITSU

POST OFFICE

0.3   Document History

Version No.	Date	Summary of Changes and Reason for Issue	Associated Change - CP/PEAK/PPRR Reference
0.1	12/06/2009	Initial Draft. Created from DES/GEN/SPE/0004.	CP4893 HNG-X CP0350
0.2	19/06/2009	AP text renamed Advt text(advertising) text. Further details / reorganisation of Generic Receipt Information section. Section 7.5-7.8 Bureau Pre-Order templates- various amendments	
0.3	01/07/2009	Section 4.1.1.1 CustNoNulls: excluded fields identified and documented.	PC0176418
0.4	02/07/2009	Section 4.1.1.8 Generic Receipt Information: Note added re format of MoP value in captured transaction data.	PC0179287
0.5	10/07/2009	Section 0.4: Review details updated. Section 3.1.1: line length statement amended. Sections 7.16.7, 7.17.7: table widths corrected.	
0.6	02/09/2009	Section 3.2.7 Amounts: size and format of amount fields on receipts clarified.	PC0186514
0.6A	02/09/2009	Section 3.2.7 Amounts: slightly reworded	PC0186514
0.7	21/09/2009	Sections 7.16-7.19 inclusive removed (Gift Vouchers) Draft for review. Distribution list amended.	
1.0	13/10/2009	Version for approval.	

0.4   Review Details

Review Comments by :	
Review Comments to :	Trish Morris

Mandatory Review	
Role	Name
Fujitsu Services: Counter Development	*Adam Cousins
Fujitsu Services: Counter Development	*Vinay Mulye
Fujitsu Services: Customer Service	David Wilcox
Post Office Ltd: IT Project Manager	*Phil Norton (via amalgamated POL comments)
Post Office Ltd: Requirements	*Neil Crowther

Optional Review	
Role	Name
Fujitsu Services: Requirements	David Cooke
Fujitsu Services: Solution Design	Gareth Jenkins
Business Continuity	Adam Parker
Customer Service	Adam Woodley, Rob Gelder
System Test	John Rogers
Test Design	George Zolkiewka

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	12 of 264

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

Service Support	Kirsty Gallagher
Head of Service Change & Transition	Graham Welsh
Testing	Stephen Gilbert
SV&I Manager	Sheila Bamber
Tester	Hamish Munro
VI & TE Manager	Mark Ascott
Development	Graham Allen
Post Office Ltd: Business Change	Alina Lingard
Post Office Ltd:	Andy Corbett
Post Office Ltd: RV Manager	James Brett (POL, JTT)
Post Office Ltd: Design Authority	Ian Trundell (POL, via Document Control)
Post Office Ltd: Test Analysis	Steve Wiseall (POL, JTT)
Post Office Ltd: Operations	Debbie Longmate (POL, via Document Control)
Post Office Ltd: Business Change	Alina Lingard (POL, via Document Control)
Post Office Ltd: Document Champion	David Gray (POL, via Document Control)
Issued for Information – Please restrict this distribution list to a minimum	
Position/Role	Name

Reviewer list compiled from PGM/DCM/ION/0001 V49.0.
(*) = Reviewers that returned comments

0.5 Associated Documents (Internal & External)

Reference	Version	Date	Title	Source
PGM/DCM/TEM/0001 (DO NOT REMOVE)			Fujitsu Services Post Office Account HNG-X Document Template	Dimensions
PGM/DCM/TEM/0002 (DO NOT REMOVE)			Fujitsu Services Post Office Account HNG-X Landscape Document Template	Dimensions
ARC/GEN/REP/0001			HNG-X Glossary	Dimensions
DES/GEN/MAN/0002			HNG-X AP-ADC Reference Manual	Dimensions
PGM/DCM/ION/0001			HNG-X Document Reviewers/Approvers Role Matrix	Dimensions
SD/DES/005			Horizon OPS Reports and Receipts - Post Office Account Horizon Office Platform Service	PVCS
ET/IFS/005			Electronic Top-Up Response Code and Receipt Text Definitions	PVCS
DES/GEN/SPE/0004			HNG-X Reports and Receipts (to be withdrawn and replaced by DES/GEN/SPE/0008 (this document), DES/GEN/SPE/0009,	Dimensions

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 13 of 264

			DES/GEN/SPE/00010, DES/GEN/SPE/00011)	
DES/GEN/SPE/0008			HNG-X Branch and Counter Reports	Dimensions
DES/GEN/SPE/0009			HNG-X Receipts, Slips and Labels	Dimensions
DES/GEN/SPE/0010			HNG-X Banking, Credit/Debit Card and ETopUp Receipts and Texts	Dimensions

Unless a specific version is referred to above, reference should be made to the current approved versions of the documents.

0.6 Abbreviations/Definitions

See also ARC/GEN/REP/0001

Abbreviation	Definition
ADC	Automated Distribution Centre
AP	Automated Payment
ADC	Advanced Data Capture
APOP	Automated Payment – Out-Pay
AP	Automated Payment Service
BST	British Summer Time
CCN	Change Control Notice
CP	Change Proposal
cpi	Characters Per Inch
CT	Commercial Terms
DVLA	Driver and Vehicle Licensing Agency
ETU	Electronic Top-Up (Use Case Barrel)
ETopUp	Electronic Top-Up
FAD	Financial Accounts Division
GMT	Greenwich Mean Time
ICC	Integrated Circuit Card
ID	Identity
IOP	In & Out Payment (Use Case Barrel)
lpi	Lines Per Inch
MoP	Method of Payment
PAN	Primary Account Number
PAN Sequence Number	A number that distinguishes between multiple cards which have the same PAN (e.g. husband and wife).
PCO	Public Carriage Office
Peak	A Fujitsu Services call management system used within Royal Mail Group Account
PIN	Personal Identification Number

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 14 of 264

PO	Post Office or Postal Order
SU	Stock Unit
TP	Trading Period
Txn	Transaction
UCB	Use Case Barrel
VAT	Value Added Tax
WK	Client Accounting Week Number. Corresponds to the period between 7pm on consecutive Wednesdays and is numbered from 01, starting at the beginning of the Post Office Ltd accounting calendar (as identified in Post Office Ltd Reference Data) each year.

0.7 Glossary

See also ARC/GEN/REP/0001

Term	Definition
Customer	To the Post Office Clerk the *Customer* is the person standing in front of him or her.
Dimensions	A Configuration Management database

0.8 Changes Expected

Changes

0.9 Accuracy

Fujitsu Services endeavours to ensure that the information contained in this document is correct but, whilst every effort is made to ensure the accuracy of such information, it accepts no liability for any loss (however caused) sustained as a result of any error or omission in the same.

0.10 Copyright

Epson is a registered trademark of Seiko Epson Corporation Japan.

MONEYGRAM® is a registered trademark of MONEYGRAM INTERNATIONAL, INC.

1   Introduction

This document lists the AP and ADC receipts that are available in Post Office Ltd branches that have migrated to Horizon Online. It includes the definition of the structure of each, a description of the source of the data, and an example.

The document defines the format of all styles of AP and ADC receipts within Post Office Ltd including: VAT receipts; non-VAT receipts; the bilingual English/Welsh headers and footers; and duplicate receipts marked as such.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	16 of 264

2 Scope

Each receipt is described in a separate section with the following section headings:

Frequency: as required, daily, weekly

Notes:

Sequence: order of printed information

Layout and Example Content: fields, position, contents

Note: The actual text in receipts may vary from the examples shown. For example, the product set will change as a result of Operational Business Change processes, so that some products may no longer be transactable.

3 General Information

3.1 Printers

3.1.1 Counter printer

The counter printer is used to print receipts on a tear-off paper roll; the maximum line length is 42 character positions.

3.1.2 Slip printer

The slip printer, which forms part of the counter printer, is used to print postal orders and other slips that require special stationery.

3.1.2.1 Header Logos

The Post Office Ltd logo is printed above the header for all receipts that are printed on the counter printer. In Welsh Offices, two logos are printed:
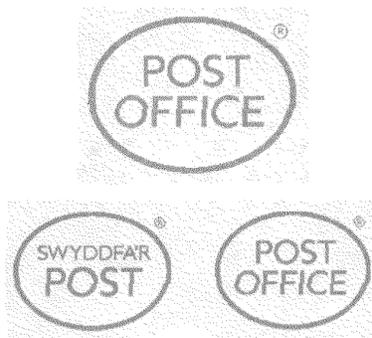
3.1.2.2 Footer logos

A variable footer logo is printed for any receipt described in section 4 that is defined to have the (case-sensitive) words "Thank You" or "This is a VAT Receipt" at the bottom.

3.1.2.3 Printer characteristics

The counter printer firmware contains a modified version of Code Page 850 which contains all the accented characters required in Welsh.

The characteristics are as follows:

Characteristic	Setting
Font	Epson
Zero	Unslashed
Line pitch	Rec. 9 lpi / Slp. 7,8 lpi
Character pitch	Rec. 18 cpi / Slp. 16,3 cpi

3.1.2.4 Paper feed specifications

Item	Specification
Paper feed method	Friction feed
Paper feed direction	Bidirectional
Feeding pitch	Approx 0.1411 mm (1/80 inch)
Continuous feed speed	Approx 150 mm/s (approximately 5.9 inches/s) at 35.4 lps

3.1.2.5 Printable area

[Units: mm]
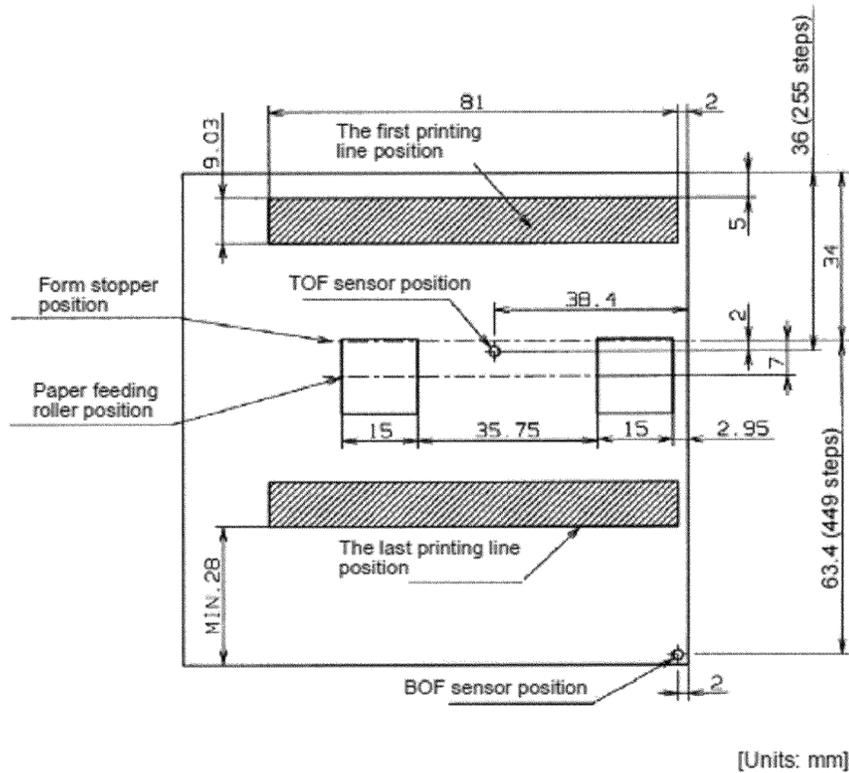
3.1.2.6 Counter printer tear-off

The distance from the top of a pre-printed form is 0.06".

The distance from the tear-off position to the first printed line on the till roll is 0.07".

The minimum distance is 0.625" between the last printed line and either:

- The bottom of a pre-printed slip

- The tear-off position on the till roll

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 19 of 264

3.2 Receipts

3.2.1 Mandatory receipts

The term mandatory is used for receipts that are produced automatically as part of the transaction; for example, all AP receipts.

3.2.2 Welsh receipts

When issued from a Welsh office, customer receipts will have Welsh and English text; when from an English office they will have only the English text. Any receipt or slip that has a bilingual version is identified in this document; any receipt or slip that does not have a statement about a bilingual version is printed in English only.

3.2.3 Duplicate receipts

Duplicate receipts are marked with the word 'Duplicate' and as many as are needed can be taken immediately after the original receipt.

3.2.4 Receipt Fonts

Receipts are printed on the counter printer using the Epson default font that was selected by Post Office Ltd. For example purposes only, the illustrative receipt layouts in this document use Courier New 10pt.

3.2.5 Session and Transactions IDs

3.2.5.1 Session ID

Session IDs have the following format:

cc-nnnnnn

where *cc* is one or two digits

nnnnnn is a string with a value between 0 and 999999, with leading zeros suppressed

Within a branch, session ids are unique (although in busy branches they may restart from zero after a period of several years).

3.2.5.2 Transaction ID

3.2.5.1.1 Transaction IDs within a session

Transaction IDs have the numeric format *tttt* (0-9999) and are unique within a session. The first transaction within a session is Transaction ID 1 and the number is incremented for each transaction until the session is settled.

3.2.6 Customer

To the Post Office Clerk the *Customer* is the person standing in front of him or her.

3.2.7   Amounts

The maximum field size for currency amounts on ADC receipts is currently as follows:

999999.99s

where 's' is a minus sign for a reversal, otherwise blank.

Notes:

- No comma separators are used in currency amount fields on receipts.
- The pound and pence signs '£' and 'p' are used on some receipts; no other currency symbols are used.
- There may be other limits imposed by reference data.

3.2.8   Signs

Signs (negative) are normally only shown on amounts (currency) for reversals, and if they cannot be inferred. Where the net value of a summary is negative as a result of a reversal, the total will be shown as negative. An exception is that negative sign is always used on customer receipts.

3.2.9   Reversals

For all conventional transactions a reversal is shown as negative, with a trailing minus sign to balance out the erroneous transaction. The volume of any price within a group will be shown net of reversals (if one product is remitted and then the remittance reversed, total volume for that product will be shown as zero).

Reversals of remittances of stock that is held by volume, but where volume is not printed, are indicated by a reversal indicator 'R', printed to the right of the value field.

3.2.10   Time on receipts

All times shown on receipts are *local* time. That is they are either GMT or BST, as appropriate.

3.2.11   Field alignment

The general principle is for left hand fields to be left aligned, and right hand fields to be right aligned.

3.2.12   Representing products in examples

Product names are driven by Post Office Ltd Reference Data, and as the Horizon System is developed and improved, and business needs dictate, the names of products may change and products may be added or removed. Consequently, the receipt layouts are *examples*; actual product names may vary.

3.2.13   Representing line numbers in field definitions

In the tables of field definitions, the line numbers refer to the line positions on the example layouts.

A line number with a trailing plus sign (+) indicates that the contents of the line may possibly wrap on to an additional line or lines.

The example below is from the default AP customer receipt. Captured data on Line 25 may be one line or several. Similarly advertising data, if present, may be contained on single line or on several.

Body*n*	25+ 26	`<any captured data>`

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

Advt text	27+	*<any advertising data>*

4   Generic Receipt Information

This section describes receipts for Automated Payments and Advanced Data Capture. For transactions that produce both branch and customer receipts, the customer receipt is produced first, followed by the branch receipt.

Note that unless other rules are explicitly specified, lines longer than 42 characters are wrapped to a new line; only whole words are wrapped.

4.1 Generic Layouts

4.1.1   Generic Customer Receipts

The following layouts and generic headers, body section and footers are used for all AP and ADC customer receipts that are printed on the counter printer.

Note that captured data in the Body*n* section of the AP template, and Global, Client and Product messages in the AP Footer, may or may not be present in any particular receipt; if they are absent, any subsequent lines are moved up.

4.1.1.1   Template Names

The default customer templates are as follows:

- ClassicCustomer

  Used by AP and ADC; includes all ADC fields.

- CustNoNulls

Used by ADC; excludes additional data from the GenericOnline and WriteRecoveryData data types, and any fields named PN, DisplayQty or ZZ_IncFields. Includes all other non-null ADC fields.
- NoADC

  Used by ADC; includes no ADC fields

For ADC fields see section 4.1.1.8 Generic Customer Receipt: Captured Data

© Copyright Fujitsu Services Ltd 2009   COMMERCIAL IN CONFIDENCE

Uncontrolled If Printed Or Distributed   (DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	23 of 264

4.1.1.2 Generic Customer Receipt: English

```
                     1             2             3             4
          12345678901234567890123456789012345678901 2
```

Header	01	
	02	Post Office Ltd.
	03	www.postoffice.co.uk
	04	
	05	dd/mm/yyyy hh:mm TP:tp BP:bp SU:sun
	06	ooooooooooooooooooooooooooooooooFAD: fffffff
	07	address 1
	08	address 2
	09	address 3
	10	address 4
	11	address 5
	12	postcode
	13	
	14	message
	15	
AP Body	16	Session Id: cc-nnnnnn
	17	Txn Id: tttt
	18	Client: lllllllllllllllllllllllllllllll
	19	Scheme: eeeeeeeeeeeeeeeeeeeeee Svc: vvvv
	20	Token Type: tttttttt Entry: nnn
	21	Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
	22	Amount: 999999.99s ppppppppppppppppppppp
	23	Product No: nnnnnnnnnnnnnn
	24	
Body*n*	25+	<Captured data>
	26	
Advt text	27+	<Product Message>
	28	
	29+	<Client Message>
	30	
	31+	<Global Message>
Footer	32	
	33	
	34	
	35	This is not a VAT receipt
	36	

```
                     1             2             3             4
          12345678901234567890123456789012345678901 2
```

4.1.1.3 Generic Customer Receipt: Welsh/English

```
                       1         2         3         4
            1234567890123456789012345678901234567890123456789012
```

Header	01	`            Swyddfa'r Post Cyf.`
Welsh	02	`              Post Office Ltd.`
	03	`            www.postoffice.co.uk`
	04	
	05	`dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun`
	06	`ooooooooooooooooooooooooooooooooFAD: fffffff`
	07	`address 1`
	08	`address 2`
	09	`address 3`
	10	`address 4`
	11	`address 5`
	12	`postcode`
	13	
	14	`               message`
	15	
AP Body	16	`ID Sesiwn/Session Id: cc-nnnnnn`
Welsh	17	`ID Pryniant/Txn Id: tttt`
	18	`Cleient:`
	19	`Client: lllllllllllllllllllllllllllllll`
	20	`Cynllun:                       Gwas:`
	21	`Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv`
	22	`Math o Docyn:              Cofnod:`
	23	`Token Type:  tttttttt           Entry: nnn`
	24	`Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn`
	25	`Swm:              mop`
	26	`Amount: 999999.99s    pppppppppppppppppppp`
	27	`Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnnn`
	28	
Body*n*	29+	`<Captured data>`
	30	
Advt Text	31+	`<Product Message>`
	32	
	33+	`<Client Message>`
	34	
	35+	`<Global Message>`
Footer	36	
	37	
	38	`        Nid Derbynneb TAW yw hon`
	39	`        This is not a VAT receipt`
	40	

```
                       1         2         3         4
            1234567890123456789012345678901234567890123456789012
```

© Copyright Fujitsu Services Ltd 2009   COMMERCIAL IN CONFIDENCE

Uncontrolled If Printed Or Distributed   (DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 25 of 264

4.1.1.4   Generic Customer Receipt: English Header

```
                1         2         3         4
      123456789012345678901234567890123456789012
Header  01
        02              Post Office Ltd.
        03           www.postoffice.co.uk
        04
        05  dd/mm/yyyy hh:mm       TP:tp  BP:bp  SU:sun
        06  ooooooooooooooooooooooooooooooooooFAD: fffffff
        07  address 1
        08  address 2
        09  address 3
        10  address 4
        11  address 5
        12  postcode
        13
        14              message
        15
```

Field Name	Line No.	Char Posns	Length	Contents
Header	02	14-29	16	'Post Office Ltd.'
Web site	03	12-31	20	'www.postoffice.co.uk'.
Date	05	01-16	16	Date and time: *dd/mm/yyyy hh:mm*
TP	05	26-27	2	Current TP: *tp*
BP	05	33-34	2	Current Balance Period: *bp*
SU	05	40-42	3	Stock unit: *sun*
Branch Name	06	01-30	30	Branch name, up to 30 characters: *(ooo…)*
FAD	06	36-42	7	Branch (FAD) code: *fffffff*
Address 1,2,3,4,5	07–11	01-40	40	Branch address: a variable number of lines up to a maximum of five.
Postcode	12	01-08	8	Branch postcode: appears in a *pppp ppp* format
Message*	14	01-42	42	'D U P L I C A T E' or 'R E V E R S A L' or suppressed.

*If there is no message, then the preceding blank line is also suppressed.

4.1.1.5 Generic Customer Receipt: Welsh/English Header

```
                          1         2         3         4
             123456789012345678901234567890123456789012
Header  01              Swyddfa'r Post Cyf.
Welsh   02                 Post Office Ltd.
        03              www.postoffice.co.uk
        04
        05   dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
        06   oooooooooooooooooooooooooooooooFAD: fffffff
        07   address 1
        08   address 2
        09   address 3
        10   address 4
        11   address 5
        12   postcode
        13
        14                    message
        15
```

Field Name	Line No.	Char Posns	Length	Contents
Welsh Header	01	12-30	19	'Swyddfa'r Post Cyf.'.
English Header	02	14-29	16	'Post Office Ltd.'
Web site	03	12-31	20	'www.postoffice.co.uk'.
Date	05	01-16	16	Date and time: dd/mm/yyyy hh:mm
TP	05	26-27	2	Current TP: tp
BP	05	33-34	2	Current Balance Period: bp
SU	05	40-42	3	Stock unit: sun
Branch Name	06	01-30	30	Branch name, up to 30 characters: (ooo...)
FAD	06	36-42	7	Branch (FAD) code: fffffff
Address 1,2,3,4,5	07–11	01-40	40	Branch address: a variable number of lines up to a maximum of five.
Postcode	12	01-08	8	Branch postcode: appears in a pppp ppp format
Message*	14	01-42	42	'D Y B L Y G I A D / D U P L I C A T E' or 'D I R Y M U / R E V E R S A L' or suppressed.

4.1.1.6 Generic Customer Receipt: English AP Body

```
              1         2         3         4
     1234567890123456789012345678901234567890123456789012
```

AP Body		
	16	Session Id: cc-nnnnnn
	17	Txn Id: tttt
	18	Client: llllllllllllllllllllllllllllll
	19	Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
	20	Token Type: tttttttt Entry: nnn
	21	Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
	22	Amount: 999999.99s pppppppppppppppppppppp
	23	Product No: nnnnnnnnnnnnnn
	24	

Field Name	Line No.	Char Posns	Length	Contents
Session Id	16	11-19	9	Format cc-nnnnnn Up to 9 characters. cc is the counter position and ssssss is the Session Id (with leading zeros suppressed).
Txn Id:	17	09-12	4	Format tttt Starting at 1 and incremented within a Session
Client name	18	09-38	30	30 character client account name, from Token Reference Data (Post Office Ltd), <CN> field: (lll...)
Scheme	19	09-32	24	The first 24 characters of the scheme name from Token Reference Data (Post Office Ltd), <TN> field: (eee...)
Svc	19	39-42	4	4 character service code, from card/token. (Post Office Ltd Reference data).vvvv
Token Type	20	13-20	8	Up to 8 character token type (ttt...): BC for bar-code MC for magnetic card
Entry	20	39-41	3	Up to 3 character code for method of entry: 0 = bar-code 1 = manual 2 = magnetic card
Ref	21	06-33	28	28 character customer reference: full PAN, from card or bar-code. (nnn...)
Amount	22	09-18	10	8 digit amount, entered manually or from bar-code, with the format: 999999.99s where 999999.99 is the amount, and s is either a minus sign for a reversal, or blank.
MoP	22	20-41	22	22 character method of payment (ppp...): Cash Cheque or Chq/Cash Debit Card Debit / Credit Card Saving Stamps included
Product Number	23	13-26	14	Product number

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 28 of 264

4.1.1.7 Generic Customer Receipt: Welsh/English AP Body

```
                              1         2         3         4
                     12345678901234567890123456789012345678901 2
AP Body    16    ID Sesiwn/Session Id: cc-nnnnnn
Welsh      17    ID Pryniant/Txn Id: tttt
           18    Cleient:
           19    Client: lllllllllllllllllllllllllllllll
           20    Cynllun:                          Gwas:
           21    Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
           22    Math o Docyn:                  Cofnod:
           23    Token Type:  tttttttt              Entry: nnn
           24    Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
           25    Swm:                  mop
           26    Amount: 999999.99s    ppppppppppppppppppppp
           27    Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
           28
```

Field Name	Line No.	Char Posns	Length	Contents
Session Id	16	22-30	9	Format *cc-nnnnnn* Up to 9 characters. *cc* is the counter position and *ssssss* is the Session Id (with leading zeros suppressed).
Txn Id:	17	14-17	4	Format *tttt* Starting at 1 and incremented within a Session
Client name	19	09-38	30	30 character client account name, from Token Reference Data (Post Office Ltd), <CN> field: (*lll...*)
Scheme	21	09-32	24	The *first* 24 characters of the scheme name from Token Reference Data (Post Office Ltd), <TN> field: (*eee...*)
Svc	21	39-42	4	4 character service code, from card/token. (Post Office Ltd Reference data). *vvvv*
Token Type	23	14-21	8	Up to 8 character token type (*ttt...*): BC for bar-code MC for magnetic card
Entry	23	39-41	3	Up to 3 character code for method of entry: 0 = bar-code 1 = manual 2 = magnetic card
Ref	24	10-37	28	28 character customer reference: full PAN, from card or bar-code. *(nnn...)*
MoP	25	22-46	25	Translation of the English MoP (*mop*): Arian Parod (for Cash) Siec neu Siec/Arian Parod (for Cheque or Chq/Cash) Cerdyn Debyd (for debit card) Cerdyn Debyd neu Gredyd (for debit or credit card) Cynhwysir Stampiau Cynilo (for Saving Stamps included)

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	29 of 264

Amount	26	09-18	10	8 digit amount, entered manually or from bar-code, with the format: *999999.99s* where *999999.99* is the amount, and *s* is either a minus sign for a reversal, or blank.
Product Number	27	29-42	14	Product number

4.1.1.8   Generic Customer Receipt: Captured Data

	24	
Body*n*	25+	*<Captured data>*
	26	

Field Name	English		Welsh/English		Length	Contents
	Line No.	Char Posns	Line No.	Char Posns		
Captured data if provided, otherwise suppressed together with its preceding blank line	25+ *n*	01-42	29+ *n*	01-42	42	Captured transaction data in the format: *attribute:value* where *attribute* is left-justified and is the name of the RDS attribute, and *value* is printed on the remainder of the line, automatically wrapping to the next line if necessary. If the value is itself made up of attributes, then each attribute starts on a new line. For example: DVLA: RESP_CD: 1 MSG_CD: 207 VED: PAYABLE_AMT: 165.00 CURR_CD: GBP Note that if method of payment (MoP) is captured as part of this data, its value is displayed as a numeric code and not a text string as in other fields on the receipt. Current codes are: 1 (Cash) 2 (Cheque or Chq/Cash) 3 (Saving Stamps included) 4 (Debit / Credit Card, Debit Card)

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	30 of 264

4.1.1.9 Generic Customer Receipt: Advertising Text

Advt text	27+	`<Product Message>`
	28	
	29+	`<Client Message>`
	30	
	31+	`<Global Message>`

Field Name	English		Welsh/English		Length	Contents
	Line No.	Char Posns	Line No.	Char Posns		
Advertising data if provided, otherwise suppressed together with its preceding blank line	27+ n	01-40	31+ n	01-40	40	Up to three types of advertising data (1. per product, 2. per client, 3. general) each up to the number of characters as specified in reference data. For bilingual receipts: Welsh text followed by English text for each type of data. Advisory Maximum 10 lines for each data type for each language, in free text format from Type C/X Reference Data.

4.1.1.10 Generic Customer Receipt: English Non VAT Receipt Footer

Footer	36	
	37	
	39	`          This is not a VAT receipt`
	40	

```
                1         2         3         4
        1234567890123456789012345678901234567890123456789012
```

Field Name	English		Welsh/English		Length	Contents
	Line No.	Char Posns	Line No.	Char Posns		
	28-30		36-37			Blank
	31		39	09-33	25	'This is not a VAT receipt'

4.1.1.11 Generic Customer Receipt: Welsh/English Non VAT Receipt Footer

```
Footer    36
          37
          38           Nid Derbynneb TAW yw hon
          39           This is not a VAT receipt
          40
                        1         2         3         4
          12345678901234567890123456789012345678901 2
```

Field Name	English		Welsh/English		Length	Contents
	Line No.	Char Posns	Line No.	Char Posns		
	28-30		36-37			Blank
			38	09-32	24	'Nid Derbynneb TAW yw hon'.
	31		39	09-33	25	'This is not a VAT receipt'

4.1.1.12 Generic Customer Receipt: English VAT Receipt Footer

```
Footer    36
          37      -----------VAT Number: 243170002----------
          39
          40                     Thank You
          41
                        1         2         3         4
          12345678901234567890123456789012345678901 2
```

Field Name	English		Welsh/English		Length	Contents
	Line No.	Char Posns	Line No.	Char Posns		
	32		36			Blank line
VAT Number	33		38	01-42	42	-----------VAT Number: 243170002--
	34		39			Blank line
Thank You	35		41	18-27	10	'Thank You'
	36		42			Blank line

4.1.1.13 Generic Customer Receipt: Welsh/English VAT Receipt Footer

```
Footer    36
          37    ------------Rhif TAW: 243170002------------
          38    -----------VAT Number: 243170002----------
          39
          40                      Diolch
          41                    Thank You
          42
                     1         2         3         4
            12345678901234567890123456789012345678901 2
```

Field Name	English		Welsh/English		Length	Contents
	Line No.	Char Posns	Line No.	Char Posns		
	32		36			Blank line
VAT Number			37	01-42	42	------------Rhif TAW: 243170002-----
	33		38	01-42	42	-----------VAT Number: 243170002--
	34		39			Blank line
Thank You			40	20-25	6	'Diolch'
	35		41	18-27	10	'Thank You'
	36		42			Blank line

FUJITSU

POST OFFICE™

4.1.2 Generic Branch Receipts

4.1.2.1 Template Names

The names of the default branch templates are as follows:

- ClassicBranch

  Used by AP and ADC; includes all ADC fields.

- BranchNoNulls

  Used by ADC; includes all non-null ADC fields.

- BranchNoADC

  Used by ADC; includes no ADC fields

For ADC fields see section 4.1.1.8 Generic Customer Receipt: Captured Data

```
                          1         2         3         4
                 1234567890123456789012345678901234567890 12
Branch    01     ooooooooooooooooooooooooooooooooFAD: fffffff
Header    02     dd/mm/yyyy hh:mm       TP:tp    BP:bp  SU:sun
          03
          04                      message
          05                      message
          06
          07           *** Branch Copy - Retain ***
          08
AP Body   09     Session Id: cc-nnnnnn
          10     Txn Id: tttt
          11     Client: llllllllllllllllllllllllllllllll
          12     Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          13     Token Type: ttttttt          Entry: nnn
          14     Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          15     Amount: 999999.99s   pppppppppppppppppppp
          16     Product No: nnnnnnnnnnnnnnn
          17
Bodyn     18+    <any captured data>
Branch    19
Footer    20     ----------------------------------------
                          1         2         3         4
                 1234567890123456789012345678901234567890 12
```

4.1.2.2 Generic Branch Receipt: Header

Field Name	Line No.	Char Posns	Length	Contents/Notes
Header				
Branch Name	01	01-30	30	Branch name, up to 30 characters: *(ooo...)*
FAD	01	36-42	7	Branch (FAD) code: *fffffff*
Date	02	01-16	16	Date[1] and time: *dd/mm/yyyy hh:mm*
TP	02	25-26	2	Current TP: *tp*
BP	02	33-34	2	Current Balance Period: *bp*

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 34 of 264

SU	02	40-42	3	Stock unit: *sun*
Messages*	04	01-42	42	'D U P L I C A T E' or 'R E V E R S A L' or suppressed.
	05	01-42	42	'R E C O V E R Y' or suppressed.
Text	07	08-35	28	'*** Branch Copy – Retain ***'

*If there are no messages, then the preceding blank line is also suppressed.

4.1.1.3   Generic Branch Receipt: AP Body

As for customer receipt (see section 4.1.1.6 Generic Customer Receipt: English AP Body).

4.1.1.4   Generic Branch Receipt: Captured Data

As for customer receipt (see section 4.1.1.8 Generic Customer Receipt: Captured Data).

4.1.1.5   Generic Branch Receipt: Footer

```
Branch   18
Footer   19
                    1         2         3         4
          12345678901234567890123456789012345678 9012
```

Field Name	Line No.	Char Posns	Length	Contents/Notes
Footer				
	18-19	-		Blank.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 35 of 264

5 Receipt Template Table

This table lists template alphabetically by name with links to the sections in which they are defined.

Template Name	See Section	Template Description
BPOBranchNew	7.5	Bureau Pre-Order Automation Service – Create Order – Branch Receipt
BPOCancelNew	7.7	Bureau Pre-Order Automation Service – Cancel Order – Customer and Branch Receipt
BPOCollNew	7.8	Bureau Pre-Order Automation Service – Collect Order – Customer and Branch Receipt
BPOCustNew	7.6	Bureau Pre-Order Automation Service – Submit Order – Customer and Branch Receipt
Branch50LC	7.33	POFS 50+ Life Cover – Branch Receipt
BranchNoADC	4.1.2	Generic Customer Receipts
BranchNoNulls	4.1.2	Generic Customer Receipts
BranchTC	7.54	Travellers Cheque – Branch Receipt
BranchTelecomsNoNulls	7.47	Telecoms Service Registration – Branch Receipt
ClassicBranch	4.1.2 6.5	Generic Branch Receipt AP Reversal Receipt – Branch Copy
ClassicCustomer	4.1.1 6.1.3	Generic Customer Receipts AP Barcode Receipt – Customer Copy
Cust50LC	7.31	POFS 50+ Life Cover – Customer Receipt
CUSTAAL	7.2	A&L Sequential Referencing – Customer Receipt
CustAALBI	7.1	A&L Banking Introducer – Customer Receipt
CustALG	7.3	ALG Freedom Pass – Customer Receipt
CustBetfair	7.4	Betfair ID Verification – Customer Receipt
CustDVLA	7.12	DVLA Vehicle Licensing – Customer Receipt
CustHOLT	7.17	Horizon On-Line Training product – Customer Receipt
CustHPRef	7.16	HomePhone Referral – Customer Receipt
CustGen	7.9	Customer Receipt – General
CustGenRef	7.11	Customer Referrals (Generic) – Customer Receipt
CustISAAML	7.30	POFS ISA Secondary AML Checks – Customer Receipt
CustIST	7.29	POFS Instant Saver Transfer Product – Customer Receipt
CustNewEA	7.13	Environment Agency Rod 2008/9 Licence and Receipt
CustNoNulls	4.1.1	Generic Customer Receipts
CustPost2For	7.38	PostShop 2 For £x Multibuy PostShop product – Customer Receipt
CustPost342	7.40	PostShop 342 Multibuy PostShop product – Customer Receipt
CustPost3For	7.39	PostShop 3 For £x Multibuy PostShop product – Customer Receipt
CustPostBOGOF	7.41	PostShop Buy One Get One Free – Customer Receipt
CustPostDisc	7.42	PostShop Discount Sales – Customer Receipt
CustPostShop	7.37	PostShop – Customer Receipt
CustRef	7.10	Customer Receipt – General
CustRod	7.14	Environment Agency Rod Licence and Receipt
CustTC	7.53	Travellers Cheque – Customer Receipt
FRTSCard	7.15	FRTS Travel Card – Customer Receipt
KPGBranchQuote	7.28	Parcelforce Guaranteed Delivery Date Calculator Service – Branch Receipt
KPGQuote	7.27	Parcelforce Guaranteed Delivery Date Calculator Service – Customer Receipt
MgmAmdNew	7.21	MoneyGram® Amend – Customer and Branch Receipt
MgmCanNew	7.20	MoneyGram® Cancel Send – Customer and Branch Receipt
MgmRecNew	7.18	MoneyGram® Receive – Customer and Branch Receipts
MgmSendNew	7.19	MoneyGram® Send – Customer and Branch Receipts
MVLRecBranch	7.22	MVLs Received – Branch Receipt
NoADC	4.1.1 7.23	Generic Customer Receipts National Savings and Investments – Customer Receipt

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 36 of 264

NoReceipt	7.26	No Receipt
NSANDI	7.25	NS&I APOP – Customer and Branch Receip
NSIIA	7.24	NS&I Investment Account Deposit – Customer Receipt
PCOCust	7.43	Public Carriage Office – Customer Receipt
PostalOrder	7.34	Postal Order
PostalOrderCust	7.36	Postal Order – Customer Receipt
PostalOrderSpoiled	7.35	IOP UCB: Postal Order (Spoiled)
RetailManSaleCust	7.45	Retail APOP Price Return Automation (Manual Sale) – Customer Receipt
RetailMultiSaleCust	7.46	Retail APOP Price Return Automation (Multibuy Sale) – Customer and Branch Receipts
RetailSingleSaleCust	7.44	Retail APOP Price Return Automation (Single Sale) – Customer and Branch Receipts
SalesConf50LC	7.32	POFS 50+ Life Cover Sales Confirmation – Customer Receipt
TelBranch	7.49	Telecoms Service Order Confirmation – Branch Receipt
TelCust	7.50	Telecoms Service Order Confirmation – Customer Receipt
TelSub	7.48	Telecoms Service Registration – Customer Receipt
TravelIns	7.51	Travel Insurance – Customer Receipt
TRVCustNew	7.52	Travel Insurance – Customer and Branch Receipt

Table 1: Template Name Table

Receipt layouts are dependent on the templates specified for that product/transaction as defined in Post Office Ltd Reference Data. How to define custom receipts is described in *AP-ADC Reference Manual* (DES/GEN/MAN/0002).

6 AP Receipts

6.1 AP Barcode Receipt – Customer Copy

6.1.1 Description

This is the AP customer receipt for the transaction.

6.1.2 Frequency

Per AP transaction within a customer session.

6.1.3 Template Name

The Horizon receipt template name is ClassicCustomer (see section 4.1.1 Generic Customer Receipts).

6.1.4 Notes

Mandatory.

Issued for each transaction.

6.1.5 Sequence

6.1.6 Example content

```
              1         2         3         4
     12345678901234567890123456789012345678 9012
01 ┌────────────────────────────────────────────┐
02 │          Post Office Ltd.                    │
03 │          www.postoffice.co.uk                │
04 │                                              │
05 │ 23/09/2008 10:47      TP:06  BP:01  SU:SH1   │
06 │ Feltham Post Office          FAD: 123456X    │
07 │ 1, The Walkway                               │
08 │ Kings Parade                                 │
09 │ Middle of Town                               │
10 │ Feltham                                      │
11 │ Middlesex                                    │
12 │ TW1 3DD                                      │
13 │                                              │
14 │ Session Id: cc-nnnnnn                        │
15 │ Txn Id: tttt                                 │
16 │ Client: D.V.L.A                              │
17 │ Scheme: V5 Motor Vehicle Licence Svc: 8      │
18 │ Token Type: BC              Entry: 0         │
19 │ Ref: 6331801325647009138                     │
20 │ Amount: 165.00        Cash                   │
21 │ Product No: 7022                             │
22 │                                              │
23 │ DVLA:                                        │
24 │ RESP_CD: 1                                   │
25 │ MSG_CD: 207                                  │
26 │ VED:                                         │
27 │ PAYABLE_AMT: 165.0                           │
28 │ CURR_CD: GBP                                 │
29 │                                              │
30 │      Great value travel insurance            │
31 │   High quality cover at great prices - and   │
32 │      your kids can be covered for free        │
33 │                                              │
34 │                                              │
35 │                                              │
36 │      This is not a VAT receipt               │
37 └────────────────────────────────────────────┘
              1         2         3         4
     12345678901234567890123456789012345678 9012
```

**The data shown in the example is illustrative only –
the exact text can change, and so differ from that in the example.**

6.2 AP Magnetic Card Receipt – Customer Copy

6.2.1 Description

This is the AP customer receipt for the transaction.

6.2.2 Frequency

Per AP transaction within a customer session.

6.2.3 Template Name

The Horizon receipt template name is ClassicCustomer.

6.2.4 Notes

Mandatory.

Issued for each transaction.

6.2.5 Sequence

6.2.6 Example content

```
              1         2         3         4
     12345678901234567890123456789012345678901
01
02               Post Office Ltd.
03            www.postoffice.co.uk
04
05   23/09/2008 10:47      TP:06  BP:01  SU:SH1
06   Feltham Post Office            FAD: 123456X
07   1, The Walkway
08   Kings Parade
09   Middle of Town
10   Feltham
11   Middlesex
12   TW1 3DD
13
14   Session Id: cc-nnnnnn
15   Txn Id: tttt
16   Client: NORWEB
17   Scheme: Norweb - Budget        Svc: 0
18   Token Type: MC                 Entry: 2
19   Ref: 6331801325647009138
20   Amount: 5.00          Cash
21   Product No: 7022
22
23
24
25        This is not a VAT receipt
26
              1         2         3         4
     12345678901234567890123456789012345678901
```

> **The data shown in the example is illustrative only –**
> **the exact text can change, and so differ from that in the example.**

6.3 AP Manual Receipt – Customer Copy

6.3.1 Description

This is the AP customer receipt for the transaction.

6.3.2 Frequency

Per AP transaction within a customer session.

6.3.3 Template Name

The Horizon receipt template name is ClassicCustomer.

6.3.4 Notes

Transaction details are entered manually if there are problems using the following two forms of automatic entry:

- magnetic card reader swiping

- barcode scanning

The receipt is issued for each transaction.

6.3.5 Sequence

Chronological order of entry.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 42 of 264

FUJITSU

POST OFFICE™

6.3.6   Example content

```
              1         2         3         4
     12345678901234567890123456789012345678901 2
01
02                Post Office Ltd.
03              www.postoffice.co.uk
04
05   23/09/2008 10:47      TP:06  BP:01  SU:SH1
06   Feltham Post Office            FAD: 123456X
07   1, The Walkway
08   Kings Parade
09   Middle of Town
10   Feltham
11   Middlesex
12   TW1 3DD
13
14   Session Id: cc-nnnnnn
15   Txn Id: tttt
16   Client: Eastern Electricity
17   Scheme: EE MthBill             Svc: 8
18   Token Type: BC               Entry: 1
19   Ref: 6331801325640003333
20   Amount: 5.00          Cash
21   Product No: 7022
22
23
24
25        This is not a VAT receipt
26
              1         2         3         4
     12345678901234567890123456789012345678901 2
```

The data shown in the example is illustrative only – the exact text can change, and so differ from that in the example.

© Copyright Fujitsu Services Ltd 2009   COMMERCIAL IN CONFIDENCE

Uncontrolled If Printed Or Distributed   (DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 43 of 264

6.4 AP Reversal Receipt – Customer Copy

6.4.1 Description

This is the AP customer receipt for the transaction.

6.4.2 Frequency

Per AP transaction within a customer session.

6.4.3 Template Name

The Horizon receipt template name is ClassicCustomer.

6.4.4 Notes

Issued for each reversal transaction.

6.4.5 Sequence

Chronological order of entry.

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

6.4.6   Example content

```
                1            2            3            4
        12345678901234567890123456789012345678901
01
02              Post Office Ltd.
03            www.postoffice.co.uk
04
05  23/09/2008 10:47      TP:06  BP:01  SU:SH1
06  Feltham Post Office           FAD: 123456X
07  1, The Walkway
08  Kings Parade
09  Middle of Town
10  Feltham
11  Middlesex
12  TW1 3DD
13
14              R E V E R S A L
15
16  Session Id: cc-nnnnnn
17  Txn Id: tttt
18  Client: Eastern Electricity
19  Scheme: EE MthBill              Svc: 8
20  Token Type: BC                  Entry: 1
21  Ref: 6331801325640003333
22  Amount: 5.00-          Cash
23  Product No: 7022
24
25
26
27          This is not a VAT receipt
28
                1            2            3            4
        12345678901234567890123456789012345678901
```

**The data shown in the example is illustrative only –
the exact text can change, and so differ from that in the example.**

6.5 AP Reversal Receipt – Branch Copy

6.1.1 Purpose

This is the branch copy of the AP customer receipt for the transaction. To be used in fallback and recovery scenarios.

6.1.2 Frequency

Per AP transaction within a customer session. Issued for each reversal transaction.

6.1.3 Template Name

The Horizon receipt template name is ClassicBranch.

6.1.4 Sequence

Chronological order of entry.

The customer receipt is printed first, then the branch receipt.

6.1.5 Example content

```
                 1         2         3         4
        12345678901234567890123456789012345678901 2
01    Feltham Post Office          FAD: 123456X
02    23/09/2008 10:47      TP:06   BP:01  SU:SH1
03
04              R E V E R S A L
05
06         *** Branch Copy - Retain ***
07
08    Session Id: cc-nnnnnn
09    Txn Id: tttt
10    Client: Eastern Electricity
11    Scheme: EE MthBill              Svc: 8
12    Token Type: BC                  Entry: 1
13    Ref: 6331801325640003333
14    Amount: 5.00-          Cash
15    Product No: 7022
16
17    -----------------------------------------
                 1         2         3         4
        12345678901234567890123456789012345678901 2
```

**The data shown in the examples is illustrative only –
the exact text can change, and so differ from that in the examples.**

---

7 ADC Custom Receipts

7.1 A&L Banking Introducer – Customer Receipt

7.1.1 Description

This is the customer receipt for the transaction for the A&L Banking Introducer transaction.

7.1.2 Frequency

Per completed transaction for this product.

7.1.3 Template Name

The Horizon receipt template name is CustAALBI.

7.1.4 Notes

7.1.5 Sequence

N/A

7.1.6 Layout and Example Content

English text

```
                       1         2         3         4
              1234567890123456789012345678901234567890 12
Header    01
          02               Post Office Ltd.
          03             www.postoffice.co.uk
          04
          05   dd/mm/yyyy hh:mm     TP:tp    BP:bp    SU:sun
          06   ooooooooooooooooooooooooooooooooFAD: fffffff
          07   address 1
          08   address 2
          09   address 3
          10   address 4
          11   address 5
          12   postcode
          13
          14                    message
          15
AP Body   16   Session Id: cc-nnnnnn
          17   Txn Id: tttt
          18   Client: Alliance & Leicester
          19   Scheme: Business Bank Introducer Svc: vvvv
          20   Token Type: ttttttt             Entry: nnn
          21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22   Amount: 999999.99s     PPPPPPPPPPPPPPPPPPPPP
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	47 of 264

```
        23    Product No: pppp
        24
Body1   25    Business Name:    <BUSINESS_NAME.........
        26                      .........................>
        27    Business Address:<BUSINESS_ADDRESS........
        28                      ..........................
        29                      ..........................
        30                      ..........................
        31                      ..........................
        32                      ..........................
        33                      .........................>
        34    Postcode:         <POST_CODE>
        35
        36    Contact Name:     <CONTACT_NAME...........
        37                      ..........................
        38                      .........................>
        39    Landline Tel No: <LANDLINE_TELNO>
        40    Preferred Contact Time: <CONTACT_TIME>
        41    E-mail Address:
        42       <EMAIL................................>
        43
        44    You have agreed that the information
        45    provided to us may be used by Alliance &
        46    Leicester plc to contact you.
        47
        48
Advt text 49+  <Product Message>
        50
        51+   <Client message>
        52
        53+   <Global Message>
Footer  54
        55
        56
        57          This is not a VAT receipt
        58
                  1         2         3         4
        12345678901234567890123456789012345678901 2
```

7.1.7   Definition

Field Name	Line Number	Character Position	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer		01-15 16-24 49-53 54-58		See section 4.1 *Generic Layouts Generic Customer Receipts*
Body1				
Business Name:	25	01-14	14	Label
<BUSINESS_NAME>	25-26	18	40	Derived from <BUSINESS_NAME>
Business Address:	27	01-17	17	Label
<BUSINESS_ADDRESS>	27-33	18	24 per line	Derived from concatenation of PAF returned address attributes of <BUSINESS_ADDRESS>, excluding Country and Post Code
Postcode:	34	01-09	9	Label
<POST_CODE>	34	18-27	10	Derived from Post Code element of PAF returned address attributes of <BUSINESS_ADDRESS>
Blank Line	35			
Contact Name:	36	01-13	13	Label
<CONTACT_NAME>	36-38	18	25 per line	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CONTACT_NAME> wrapped over 3 lines as necessary
Landline Tel No:	39	01-16	16	Label
<LANDLINE_TELNO>	39	18-32	15	Derived from <CONTACT_TIME>
Preferred Contact Time:	40	01-23	23	Label
<CONTACT_TIME>	40	25-31	7	Derived from <LANDLINE_TELNO>
E-mail Address:	41	01-15	15	Label
<EMAIL>	42	3-42	40	Derived from <EMAIL>
Blank Line	43			
Fixed Text to be wrapped over 3 lines	44-46			'You have agreed that the information provided to us may be used by Alliance & Leicester plc to contact you.'
Blank Lines	47-48			

Welsh/English text

In Welsh branches, the field titles in the default header and footer will be printed in Welsh and English but the field titles of the additional data will be in English only.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 49 of 264

7.2 A&L Sequential Referencing – Customer Receipt

7.2.1 Description

This is the customer receipt for the transaction for the A&L Sequential Referencing product introduced at T10.

7.2.2 Frequency

Per completed transaction for this product.

7.2.3 Template Name

The Horizon receipt template name is CustAAL.

7.2.4 Notes

7.2.5 Sequence

N/A

7.2.6 Layout and Example Content

English text

```
                1         2         3         4
       1234567890123456789012345678901234567890123
 01
 02                 Post Office Ltd.
 03               www.postoffice.co.uk
 04
 05    dd/mm/yyyy hh:mm     TP:tp   BP:bp   SU:sun
 06    ooooooooooooooooooooooooooooooooFAD: fffffff
 07    address 1
 08    address 2
 09    address 3
 10    address 4
 11    address 5
 12    Postcode
 13
 14                    message
 15
 16    Session Id: cc-nnnnnn
 17    Txn Id: tttt
 18    Client: 1111111111111111111111111111111
 19    Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
 20    Token Type: ttttttt            Entry: nnn
 21    Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
 22    Amount: 999999.99s    PPPPPPPPPPPPPPPPPPPPP
 23    Product No: ppppp
 24
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 50 of 264

```
25  | Customer Ref:  <CUSTOMER_REFERENCE>
26  |
27+ | <Product Message>
28  |
29+ | <Client Message>
30  |
31+ | <Global Message>
32  |
33  |
34  |
35  |      This is not a VAT receipt
36  |
            1         2         3         4
     12345678901234567890123456789012345678012
```

7.2.7 Definition

Field Name	Line No.	Character Position	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-24 27-31 32-36			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Customer Ref:	25	01-13	13	Label
<CUSTOMER_REFERENCE>	25	16-35	20	Derived from characters 2-21 <CUSTOMER_REFERENCE>

Welsh/English text

In Welsh branches, the field titles in the default header and footer will be printed in Welsh and English but the field titles of the additional data will be in English only.

FUJITSU

POST OFFICE

7.3 ALG Freedom Pass – Customer Receipt

7.3.1 Description

This is the customer receipt for the transaction for the ALG Freedom Pass product introduced at S90R.

7.3.2 Frequency

Per completed transaction for this product.

7.3.3 Template Name

The Horizon receipt template name is CustALG.

7.3.4 Notes

7.3.5 Sequence

N/A

7.3.6 Layout and Example Content

English text

```
            1         2         3         4
   12345678901234567890123456789012345678901 2
01
02              Post Office Ltd.
03            www.postoffice.co.uk
04
05  dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
06  ooooooooooooooooooooooooooooooooFAD: fffffff
07  address 1
08  address 2
09  address 3
10  address 4
11  address 5
12  Postcode
13
14                message
15
16  Session Id: cc-nnnnnn
17  Txn Id: tttt
18  Client: llllllllllllllllllllllllllllll
19  Scheme: eeeeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
20  Token Type: ttttttt            Entry: nnn
21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
22  Amount: 999999.99s     PPPPPPPPPPPPPPPPPPPP
23  Product No: ppppp
24
```

```
25 │ Existing Pass No: <EXISTING_PASS_NO>
26 │
27 │ New Pass No:      <NEW_PASS_NO>
28 │
29+│ <Product Message>
30 │
31+│ <Client Message>
32 │
33+│ <Global Message>
34 │
35 │
36 │
37 │        This is not a VAT receipt
38 │
              1         2         3         4
     12345678901234567890123456789012345678901 2
```

7.3.7   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-24 29-33 34-38			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Existing Pass No:	25	01-17	17	Label
<EXISTING_PASS_NO>	25	19-30	12	Derived from <EXISTING_PASS_NO>
New Pass No:	27	01-12	12	Label
<NEW_PASS_NO>	27	19-30	12	Derived from <NEW_PASS_NO>

Welsh/English text

In Welsh branches, the field titles in the default header and footer will be printed in Welsh and English but the field titles of the additional data will be in English only.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 53 of 264

7.4 Betfair ID Verification – Customer Receipt

7.4.1 Description

This is the customer receipt for the transaction for the Betfair ID Verification ADC product introduced at S90R.

7.4.2 Frequency

Per completed transaction for this product.

7.4.3 Template Name

The Horizon receipt template name is CustBetfair.

7.4.4 Notes

7.4.5 Sequence

N/A

7.4.6 Layout and Example Content

English text

```
                 1         2         3         4
        1234567890123456789012345678901234567890123
01
02                 Post Office Ltd.
03               www.postoffice.co.uk
04
05      dd/mm/yyyy hh:mm       TP:tp  BP:bp  SU:sun
06      ooooooooooooooooooooooooooooooooFAD: fffffff
07      address 1
08      address 2
09      address 3
10      address 4
11      address 5
12      Postcode
13
14                   message
15
16      Session Id: cc-nnnnnn
17      Txn Id: tttt
18      Client: llllllllllllllllllllllllllllll
19      Scheme: eeeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
20      Token Type: tttttttt            Entry: nnn
21      Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
22      Amount: 999999.99s     PPPPPPPPPPPPPPPPPPPPP
23      Product No: ppppp
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	54 of 264

```
24
25  Customer Name:    <CUSTOMER_NAME.........
26                    .....................>
27
28
29+ <Product Message>
30
31+ <Client Message>
32
33+ <Global Message>
34
35
36
37        This is not a VAT receipt
38
              1         2         3         4
      12345678901234567890123456789012345678901 2
```

7.4.7   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 29-33 34-38			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Customer Name:	25	01-14	14	Label
<CUSTOMER_NAME>	25-26	18-41	24	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CUSTOMER_NAME>

Welsh/English text

In Welsh branches, the field titles in the default header and footer will be printed in Welsh and English but the field titles of the additional data will be in English only.

7.5 Bureau Pre-Order Automation Service – Create Order – Branch Receipt

7.5.1 Description

This is the branch receipt for the Bureau Pre-Order Automation Service Create Order transaction.

7.5.2 Frequency

Per completed transaction for this product

7.5.3 Template Name

The Horizon receipt template name is BPOBranchNew.

7.5.4 Notes

Issued automatically

7.5.5 Sequence

Chronological order of entry.

7.5.6 Layout and Example Content

English text

```
                             1         2         3         4
                    12345678901234567890123456789012345678901 2
        Header   01  oooooooooooooooooooooooooooooooooooFAD: fffffff
                 02  dd/mm/yyyy hh:mm         TP:tp  BP:bp  SU:sun
                 03
                 04                   Message
                 05                   Message
                 06
                 07        *** Branch Copy - Retain ***
                 08
        AP Body  09  Session Id: cc-nnnnnn
                 10  Txn Id: tttt
                 11  Client: lllllllllllllllllllllllllllllllll
                 12  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
                 13  Token Type: tttttttt            Entry: nnn
                 14  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
                 15  Amount: 999999.99s    pppppppppppppppppppp
                 16  Product No: nnnnnnnnnnnnnnn
                 17
        Body 1   18  Order Number:        POL4567890
                 19
                 20  You may add up to 4 further currencies to
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 56 of 264

```
21  this order. When the order is complete,
22  take payment from the customer and submit
23  the order to First Rate.
```
Footer 24
```
           1         2         3         4
  123456789012345678901234567890123456789012
```

7.5.7   Definition

Field Name	Line No.	Char Posns	Length	Contents/Notes
Standard AP Branch Receipt Header, AP Body & Footer	01-08 09-16 24			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Body 1				
Order Number:	18	11-23	13	Label 'Order Number:'
<ORD_NO>	18	21-30	10	Derived from <ORD_NO> Format: cccnnnnnnn
Label	20	01-41	41	'You may add up to 4 further currencies to'
Label	21	01-39	39	'this order. When the order is complete,'
Label	22	01-41	41	'take payment from the customer and submit'
Label	23	01-24	24	'the order to First Rate.'

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 57 of 264

7.6 Bureau Pre-Order Automation Service – Submit Order – Customer and Branch Receipts

7.6.1 Description

This is the customer receipt for the Bureau Pre-Order Automation Service transaction.

7.6.2 Frequency

Per completed transaction for this product

7.6.3 Template Name

The Horizon receipt template name is BPOCustNew.

7.6.4 Notes

Issued automatically

7.6.5 Sequence

Chronological order of entry.

7.6.6 Layout and Example Content

English text

```
                       1         2         3         4
              1234567890123456789012345678901234567890123456789012
Header    01
          02                    Post Office Ltd.
          03                  www.postoffice.co.uk
          04
          05   dd/mm/yyyy hh:mm      TP:tp   BP:bp   SU:sun
          06   OooooooooooooooooooooooooooooooooFAD: fffffff
          07   address 1
          08   address 2
          09   address 3
          10   address 4
          11   address 5
          12   postcode
          13
          14                       message
          15
AP Body   16   Session Id: cc-nnnnnn
          17   Txn Id: tttt
          18   Client: First Rate Travel Service
          19   Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20   Token Type: BC
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	58 of 264

FUJITSU

POST OFFICE

```
              21   Ref: 1234567891234567891
              22   Amount: 0.00
              23   Product No:      6521
              24
Body 1        25
              26   Commission:       £75.00
              27   Sterling Amount:  £6565.72
              28   Order Date:       15/11/2008
              29   Order Number:     POL2001076
              30
              31
Group 1       32   Receive Currency: US Dollar
              33   Receive Amount:   1525.00
              34   Exchange Rate:    2.0298
              35
Group 2       36   Receive Currency: Canadian Dollar
              37                     Travellers Cheque
              38   Receive Amount:   1525.00
              39   Exchange Rate:    2.0298
              40
Group 3       41   Receive Currency: Sterling Travellers Chq
              42   Receive Amount:   5000.00
              43   Exchange Rate:    1.0000
              44
Group 4       45   Receive Currency: European Euro
              46   Receive Amount:   1268.92
              47   Exchange Rate:    1.2689
              48
Group 5       49   Receive Currency: Euro Travellers Chq
              50   Receive Amount:   1268.92
              51   Exchange Rate:    1.2689
              52
              53   Thank you for your order, which will be
              54   available for collection after 1pm on the
              55   next business day from today. To collect
              56   your order you must bring a passport or
              57   photo driving licence along with this
              58   receipt. Your order will be held in Branch
              59   for 14 days
              60
              61
Advt text     62   <Product Message>
              63
              64   <Client message>
              65
              66+  <Global Message>
Footer        67
              68+
              69
              70        This is not a VAT receipt
              71
                        1         2         3         4
           12345678901234567890123456789012345678901 2
```

FUJITSU

POST OFFICE ™

The data shown in the example is illustrative only –
the exact text can change, and so differ from that in the example.

7.6.7   Definition

Field Name	Line No.	Char Posns	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	01-15 16-24 62-66, 67-71			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Commission:	26	01-11	11	Label 'Commission:'
<FEE>		19-25	6	Derived from <FEE> Format: £00.00. (APOP Generic Online OL3)
Sterling Amount:	27	01-16	16	Label 'Sterling Amount:'
<AMT>		19-26	8	Derived from <AMT> Format: £0000.00. (APOP Generic Online OL3)
Order Date:	28	01-11	11	Label 'Order Date:'
<ORD_DTE>		19-28	10	Derived from <ORD_DTE> Format: dd/mm/yyyy
Order Number:	29	01-13	13	Label 'Order Number:'
<ORD_NO>		19-28	10	Derived from <ORD_NO> Format: cccccccccc
Blank lines				
Currency entries:	**32-51**			Up to five entries (n=1-5). Lines for currency groups that are not populated are suppressed.
Receive Currency$n$:	32	01-17	17	Label: 'Receive Currency:'
<CNn>		19-42	*40	Derived from <CNn> Format: cccccccccccccccccccccccccc (APOP Generic Online OL3). *If > 24 chars, the field is wrapped at word break; the next line starts at char position 15.
Receive Amount$n$:	33	01-15	15	Label: 'Receive Amount:'
<RAn>		19-25	7	Derived from <RAn> Format: 0000.00 (APOP Generic Online OL3).
Exchange Rate$n$:	34	01-14	14	Label: 'Exchange Rate:'
<ERn>		19-25	7	Derived from <ERn> Format: nn.nnnn (APOP Generic Online OL3).
	35			Blank line

<ORD_MSG> (A customer message stored as an ADC Add field)	53-59	01-42*	600	Derived from <ORD_MSG> *Wrapped at nearest convenient word break. New line starts at 1. There will be 2 messages and the ADC transaction will return one of them depending on the time and day of the week

Welsh/English text

In Welsh branches, the field titles in the default Customer Header and (Non VAT) Footer are printed in Welsh and English, but the field titles of the additional data are in English only. See Section 4.1.1 Generic Customer Receipts.

7.7 Bureau Pre-Order Automation Service – Cancel Order – Customer and Branch Receipts

7.7.1 Description

This is the customer receipt for the Bureau Pre-Order Automation Service Cancel Order transaction.

7.7.2 Frequency

Per completed transaction for this product

7.7.3 Template Name

The Horizon receipt template name is BPOCancelNew.

7.7.4 Notes

Issued automatically

7.7.5 Sequence

Chronological order of entry.

7.7.6 Layout and Example Content

English text

```
                          1         2         3         4
                 12345678901234567890123456789012345678901

Header    01
          02              Post Office Ltd.
          03             www.postoffice.co.uk
          04
          05    dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
          06    ooooooooooooooooooooooooooooooooFAD: fffffff
          07    address 1
          08    address 2
          09    address 3
          10    address 4
          11    address 5
          12    postcode
          13
          14                   message
          15
AP Body   16    Session Id: cc-nnnnnn
          17    Txn Id: tttt
          18    Client: llllllllllllllllllllllllllllllll
          19    Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20    Token Type: ttttttt          Entry: nnn
          21    Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	62 of 264

```
              22   Amount: 999999.99s   pppppppppppppppppppp
              23   Product No: nnnnnnnnnnnnnn
              24
  Body 1      25   Order Date:      15/11/2008
              26   Order Number:    POL2107601
              27   Order Cancelled: 16/11/2008
              28   Cancellation Fee: £00.00
              29   Amount Refunded:  £6565.72
              30
  Advt text   31+  <Product Message>
              32
              33+  <Client message>
              34
              35+  <Global Message>
  Footer      36
              37
              38
              39          This is not a VAT receipt
              40
                         1        2        3        4
              12345678901234567890123456789012345678901
```

Welsh/English text

```
                         1        2        3        4
              12345678901234567890123456789012345678901
  Header      01            Swyddfa'r Post Cyf.
              02              Post Office Ltd.
              03             www.postoffice.co.uk
              04
              05   dd/mm/yyyy hh:mm       TP:tp  BP:bp  SU:sun
              06   oooooooooooooooooooooooooooooooFAD: fffffff
              07   address 1
              08   address 2
              09   address 3
              10   address 4
              11   address 5
              12   postcode
              13
              14                  message
              15
  AP Body     16   ID Sesiwn/Session Id: cc-nnnnn
  Welsh       17   ID Pryniant/Txn Id: tttt
              18   Cleient:
              19   Client: llllllllllllllllllllllllllllllll
              20   Cynllun:                    Gwas:
              21   Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
              22   Math o Docyn:               Cofnod:
              23   Token Type:  ttttttt        Entry: nnn
              24   Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
              25   Swm:               mop
              26   Amount: 999999.99s   pppppppppppppppppppp
              27   Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
              28
```

```
Body 1     29   Order Date:        15/11/2008
           30   Order Number:      POL2107601
           31   Order Cancelled:   16/11/2008
           32   Cancellation Fee: £00.00
           33   Amount Refunded:   £6565.72
           34
Advt text  35+  <Product Message>
           36
           37+  <Client Message>
           38
           39+  <Global Message>
Footer     40
           41
           42        Nid Derbynneb TAW yw hon
           43        This is not a VAT receipt
           44
                     1         2         3         4
             12345678901234567890123456789012345678901 2
```

7.7.7   Definition (English & Welsh/English)

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	01-15 16-24 - 31-35 36-40	01-15 16-28 35-39 40-44			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Body 1					
Order Date:	25	29	01-11	11	Label 'Order Date:'
<ORD_DTE>			19-28	10	Derived from <ORD_DTE> Format: dd/mm/yyyy APOP Generic Online OL3
Order Number:	26	30	01-13	13	Label 'Order Number:'
<ORD_NO>			19-28	10	Derived from <ORD_NO> Format: dd/mm/yyyy APOP Generic Online OL3
Order Cancelled:	27	31	01-16	16	Label 'Order Cancelled:'
<ORD_CAN>			19-28	10	Derived from <ORD_CAN> Format: dd/mm/yyyy
Cancellation Fee:	28	32	01-17	17	Label 'Cancellation Fee:'
<FEE>			19-24	6	Derived from <FEE> Format: £00.00
Amount Refunded:	29	33	01-16	16	Label 'Amount Refunded:'
<REFAMT>			19-26	8	Derived from <REFAMT> Format: £0000.00

7.8 Bureau Pre-Order Automation Service – Collect Order – Customer and Branch Receipts

7.8.1 Description

This is the customer receipt for the Bureau Pre-Order Automation Service Collect Order transaction.

7.8.2 Frequency

Per completed transaction for this product

7.8.3 Template Name

The Horizon receipt template name is BPOCollNew

7.8.4 Notes

Issued automatically

7.8.5 Sequence

Chronological order of entry.

7.8.6 Layout and Example Content

English text

```
                      1         2         3         4
             12345678901234567890123456789012345678901 2
   Header  01
           02                Post Office Ltd.
           03              www.postoffice.co.uk
           04
           05  dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
           06  oooooooooooooooooooooooooooooooooFAD:  fffffff
           07  address 1
           08  address 2
           09  address 3
           10  address 4
           11  address 5
           12  postcode
           13
           14                  message
           15
   AP Body 16  Session Id: cc-nnnnnn
           17  Txn Id: tttt
           18  Client: lllllllllllllllllllllllllllllll
           19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
           20  Token Type: tttttttt          Entry: nnn
           21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

	22	Amount: *999999.99s* *pppppppppppppppppppp*
	23	Product No: *nnnnnnnnnnnnnnn*
	24	
Body 1	25	Order Date: 15/11/2008
	26	Order Number: POL2107601
	27	Order Collected: 16/11/2008
	28	
	29	Receive Currency: US Dollar
	30	Receive Amount: 1525.00
	31	
	32	Receive Currency: Canadian Dollar TC
	33	Receive Amount: 1625.00
	34	
	35	Receive Currency: Sterling TC
	36	Receive Amount: 2000.00
	37	
	38	Receive Currency: US Dollar TC
	39	Receive Amount: 3000.00
	40	
	41	Receive Currency: Euro
	42	Receive Amount: 1600.00
	43	
	44	Refund Due: £00.00
	45	
Advt text	46+	*<Product Message>*
	47	
	48+	*<Client message>*
	49	
	50+	*<Global Message>*
Footer	51	
	52	
	53	
	54	This is not a VAT receipt
	55	

```
                  1         2         3         4
         12345678901234567890123456789012345678901 2
```

Welsh text

```
                  1         2         3         4
         12345678901234567890123456789012345678901 2
```

Header	01	Swyddfa'r Post Cyf.
	02	Post Office Ltd.
	03	www.postoffice.co.uk
	04	
	05	*dd/mm/yyyy hh:mm* TP:*tp* BP:*bp* SU:*sun*
	06	*oooooooooooooooooooooooooooooooo*FAD: *fffffff*
	07	*address 1*
	08	*address 2*
	09	*address 3*
	10	*address 4*
	11	*address 5*
	12	*postcode*
	13	
	14	*message*

	15	
AP Body	16	ID Sesiwn/Session Id: *cc-nnnnnn*
Welsh	17	ID Pryniant/Txn Id: *tttt*
	18	Cleient:
	19	Client: *llllllllllllllllllllllllllllllll*
	20	Cynllun: Gwas:
	21	Scheme: *eeeeeeeeeeeeeeeeeeeeee* Svc: *vvvv*
	22	Math o Docyn: Cofnod:
	23	Token Type: *ttttttt* Entry: *nnn*
	24	Cyf/Ref: *nnnnnnnnnnnnnnnnnnnnnnnnnnnn*
	25	Swm: *mop*
	26	Amount: *999999.99s* *pppppppppppppppppppp*
	27	Rhif y Cynnyrch/Product No: *nnnnnnnnnnnnnnn*
	28	
Body 1	29	Order Date: 15/11/2008
	30	Order Number: POL2107601
	31	Order Collected: 16/11/2008
	32	
	33	Receive Currency: US Dollar
	34	Receive Amount: 1525.00
	35	
	36	Receive Currency: Canadian Dollar TC
	37	Receive Amount: 1625.00
	38	
	39	Receive Currency: Sterling TC
	40	Receive Amount: 2000.00
	41	
	42	Receive Currency: US Dollar TC
	43	Receive Amount: 3000.00
	44	
	45	Receive Currency: Euro
	46	Receive Amount: 1600.00
	47	
	48	Change: 00.00
	49	
Advt text	50+	*<Product Message>*
	51	
	52+	*<Client Message>*
	53	
	54+	*<Global Message>*
Footer	55	
	56	
	57	Nid Derbynneb TAW yw hon
	58	This is not a VAT receipt
	59	

```
           1         2         3         4
  12345678901234567890123456789012345678901 2
```

7.8.7   Definition (English and Welsh/English)

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 46-50 51-55	01-15 16-28 50-54 55-59			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1					
Order Date:	25	29	01-11	11	Label 'Order Date:'
<ORD_DTE>			20-29	10	Derived from <ORD_DTE> Format: dd/mm/yyyy
Order Number:	26	30	01-13	13	Label 'Order Number:'
<ORD_NO>			20-29	10	Derived from <ORD_NO> Format: cccccccccc
Order Collected:	27	31	01-16	16	Label 'Order Collected:'
<COL_DTE>			20-29	10	Derived from <Order Collected > Format: dd/mm/yyyy
Currency entries:	**29-43**	**33-47**			Up to five entries (n=1-5). Lines for currency groups that are not populated are suppressed.
Receive Currency$n$:	29	33	01-17	17	Label: 'Receive Currency:'
<CNn>			20-42	*40	Derived from <CN1> Format: cccccccccccccccccccccccccccc *If > 24 chars, the field is wrapped at word break. The second line starts at character position 1
Receive Amount$n$:	30	34	01-15	15	Label: 'Receive Amount:'
<RAn>			20-27	8	Derived from <RA1> Format: £0000.00
Refund Due:			01-11	11	Label: 'Refund Due:'
<Amount>	44	48	20-25	6	Derived from <Amount> Format: £00.00

7.9 Customer Receipt – General

7.9.1 Purpose

This is the customer receipt for the transaction for various products. It was introduced at S75R.

7.9.2 Frequency

Per completed transaction for this product

7.9.3 Notes

There is no bi-lingual version of the receipt.

7.9.4 Template Name

The Horizon receipt template name is CustGen.

7.9.5 Sequence

N/A

7.9.6 Layout and Example Content

```
                      1         2         3         4
            1234567890123456789012345678901234567890 12
Header   01
         02                Post Office Ltd.
         03              www.postoffice.co.uk
         04
         05  dd/mm/yyyy hh:mm       TP:tp    BP:bp   SU:sun
         06  ooooooooooooooooooooooooooooooooFAD:  fffffff
         07  address 1
         08  address 2
         09  address 3
         10  address 4
         11  address 5
         12  Postcode
         13
         14                   message
         15
AP Body  16  Session Id: cc-nnnnnn
         17  Txn Id: tttt
         18  Client: lllllllllllllllllllllllllllllll
         19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         20  Token Type: tttttttt          Entry: nnn
         21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         22  Amount: 999999.99s    ppppppppppppppppppppp
```

```
        23  Product No: nnnnnnnnnnnnnn
        24
Body 1  25  Product Name:    <PRODUCT_NAME..........>
        26
        27  Customer Name:   <CUSTOMER_NAME.........
        28                   .......................>
        29  Customer Address:<CUSTOMER_ADDRESS.......
        30                   ........................
        31                   ........................
        32                   ........................
        33                   ........................
        34                   ........................
        35                   .......................>
        36  Postcode:        <POST_CODE>
        37
        38  Contact Number:  <CONTACT_NUMBER>
        39  Ex-directory:    <EX_DIRECTORY>
        40
        41  Contact Time:    <CONTACT_TIME>
        42
        43  Date of Birth    <DOB.......>
        44
        45  Client Marketing Reqd: <CLIENT_MARKETING>
        46  PO Marketing Reqd:     <PO_MARKETING>
        47
Advt    48+ <Product message>
text    49
        50+ <Client message>
        51
        52+ <Global message>
Footer  53
        54
        55
        56          This is not a VAT receipt
        57
                    1         2         3         4
            1234567890123456789012345678901234567890123456789012
```

7.9.7 Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	01-15 16-24 48-57			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Product Name:	25	1	13	Label
<PRODUCT NAME>	25	18	24	Derived from <PRODUCT_NAME>
Customer Name:	27	1	14	Label
<CUSTOMER_NAME>	27-28	18	24	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CUSTOMER_NAME>
Customer Address:	29	1	17	Label
<CUSTOMER_ADDRESS >	29-35	18	24 per line	Derived from concatenation of PAF returned address attributes of <CUSTOMER_ADDRESS> , excluding Country and Post Code
Postcode:	36	1	9	Label
<POST_CODE>	36	18	10	Derived from Post Code element of PAF returned address attributes of <CUSTOMER_ADDRESS>
Contact Number:	38	1	15	Label
<CONTACT_NUMBER>	38	18	15	Derived from <CONTACT_NUMBER>
Ex-directory:	39	1	13	Label
<EX_DIRECTORY>	39	18	14	Derived from <EX_DIRECTORY>
Contact Time:	41	1	13	Label
<CONTACT_TIME>	41	18	10	Derived from <CONTACT_TIME>
Date of Birth:	43	1	14	Label
<DOB>	43	18	10	Derived from <DOB>
Client Marketing Reqd:	45	1	22	Label
<CLIENT_MARKETING>	45	24	10	Derived from <CLIENT_MARKETING>
PO Marketing Reqd:	46	1	18	Label
<PO_MARKETING>	46	18	10	Derived from <PO_MARKETING>

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 71 of 264

7.10 Customer Referrals – Customer Receipt

7.10.1 Description

This is the customer receipt for the Customer Referrals transaction introduced at T30.

7.10.2 Frequency

Per completed transaction for this product

7.10.3 Template Name

The Horizon receipt template name is CustRef.

7.10.4 Notes

7.10.5 Sequence

N/A

7.10.6 Layout and Example Content

English text

```
                         1         2         3         4
             12345678901234567890123456789012345678 9012
Header   01
         02                 Post Office Ltd.
         03                www.postoffice.co.uk
         04
         05  dd/mm/yyyy hh:mm      TP:tp    BP:bp    SU:sun
         06  oooooooooooooooooooooooooooooooooooFAD: fffffff
         07  address 1
         08  address 2
         09  address 3
         10  address 4
         11  address 5
         12  Postcode
         13
         14                   message
         15
AP Body  16  Session Id: cc-nnnnnn
         17  Txn Id: tttt
         18  Client: lllllllllllllllllllllllllllllll
         19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         20  Token Type: ttttttt               Entry: nnn
         21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         22  Amount: 999999.99s    PPPPPPPPPPPPPPPPPPPPP
         23  Product No: pppp
         24
```

```
Body 1      25   Customer Name:    <CUSTOMER_NAME.........
            26                     ........................>
            27   Date of Birth:    <DOB.....>
            28   Customer Address:<CUSTOMER_ADDRESS.......
            29                     ........................
            30                     ........................
            31                     ........................
            32                     ........................
            33                     ........................
            34                     ........................>
            35   Postcode:         <POST_CODE>
            36   Contact Number:   <CONTACT_NUMBER>
            37
Body 2      38   Required Info:    <REQD_INFO...>
SVC 1       39   Renewal Month:    <CAR_RENEWAL_MONTH>
            40
            41   Home Ins Req:     <HOME_INS_INFO>
            42   Renewal Month:    <HOME_RENEWAL_MONTH>
            43
Body 3      44   Required Info:    <REQD_INFO...>
SVC 2       45   Renewal Month:    <HOME_RENEWAL_MONTH>
            46
            47+  Car Ins Req:      <CAR_INS_INFO>
            48   Renewal Month:    <CAR_RENEWAL_MONTH>
            49+
Body 4      50   Additional Info Request: <ADD_INFO>
            51+
            52
Advt text   53   <Product Message>
            54
            55   <Client Message>
            56
            57   <Global Message>
Footer      58
            59
            60        Nid Derbynneb TAW yw hon
            61        This is not a VAT receipt
            62
                  1         2         3         4
          1234567890123456789012345678901234567890012
```

7.10.7   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-24 53-57 58-62			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Customer Name:	25	01-14	14	Label
<CUSTOMER_NAME>	25-26	18-41	24	Derived from concatenation of Title, Forename, Initials and

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

				Surname attributes of <CUSTOMER_NAME>
Date of Birth:	27	01-14	14	
<DOB>	27	18-27	10	Derived from <DOB>
Customer Address:	28	01-17	17	Label
<CUSTOMER_ADDRESS>	28-34	18-41	24 per line	Derived from concatenation of PAF returned address attributes of <CUSTOMER_ADDRESS>, excluding Country and Post Code
Postcode:	35	01-09	9	Label
<POST_CODE>	35	18-26	10	Derived from Post Code element of PAF returned address attributes of <CUSTOMER_ADDRESS>
Contact Number:	36	01-15	15	Label
<CONTACT_NUMBER>	36	18-32	15	Derived from <CONTACT_NUMBER>
Blank line	37			
Body 2				*Applicable to Service Code 1 transaction only*
Required Info:	38	01-14	14	Label
<REQD_INFO>	38	18-31	14	Derived from <REQD_INFO>
Renewal Month:	39	01-14	14	Label
<CAR_RENEWAL_MONTH>	39	18-26	9	Derived from <CAR_RENEWAL_MONTH>
Blank Line	40			
Home Ins Req:	41	01-13	13	Label
<HOME_INS_INFO>	41	18-20	3	Derived from <HOME_INS_INFO>
Renewal Month:	42	01-14	14	Label
<HOME_RENEWAL_MONTH>	42	18-26	9	Derived from <HOME_RENEWAL_MONTH>
Blank Line	43			
Body 3				*Applicable to Service Code 2 transaction only*
Required Info:	44	01-14	14	Label
<REQD_INFO>	44	18-31	14	Derived from <REQD_INFO>
Renewal Month:	45	01-14	14	Label
<HOME_RENEWAL_MONTH>	45	18-26	9	Derived from <HOME_RENEWAL_MONTH>
Blank Line	446			
Car Ins Req:	47	01-12	12	Label
<CAR_INS_INFO>	47	18-20	3	Derived from <CAR_INS_INFO>
Renewal Month:	48	01-14	14	Label
<CAR_RENEWAL_MONTH>	48	18-26	9	Derived from <CAR_RENEWAL_MONTH>
Blank Line	49			
Body 4				*Applicable to all*
Additional Info Request:	50	01-24	24	Label
<ADD_INFO>	50	26-28	3	Derived from <ADD_INFO>
Blank Lines	51-52			

Welsh/English text

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 74 of 264

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.11 Customer Referrals (Generic) – Customer Receipt

7.11.1 Description

This is the customer receipt for the Generic Customer Referrals transaction introduced at T86.

7.11.2 Frequency

Per completed transaction for this product

7.11.3 Template Name

The Horizon receipt template name is CustGenRef.

7.11.4 Notes

7.11.5 Sequence

N/A

FUJITSU

POST OFFICE

7.11.6 Layout and Example Content

English text

```
                      1         2         3         4
            1234567890123456789012345678901234567890123456789012
Header   01
         02                Post Office Ltd.
         03              www.postoffice.co.uk
         04
         05  dd/mm/yyyy hh:mm     TP:tp   BP:bp   SU:sun
         06  ooooooooooooooooooooooooooooooooooFAD: fffffff
         07  address 1
         08  address 2
         09  address 3
         10  address 4
         11  address 5
         12  Postcode
         13
         14                   message
         15
AP Body  16  Session Id: cc-nnnnnn
         17  Txn Id: tttt
         18  Client: lllllllllllllllllllllllllllll
         19  Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         20  Token Type: tttttt            Entry: nnn
         21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         22  Amount: 999999.99s     PPPPPPPPPPPPPPPPPPPPP
         23  PN: pppp
         24
Body 1   25  Customer Name:    <CUSTOMER_NAME..........
         26                    ......................>
         27
         28  Info Requested:   <PRODUCT_LIST1.>
         29  Renewal Month:    <REN_MTH1>
         30
         31  Info Requested:   <PRODUCT_LIST2.>
         32  Renewal Month:    <REN_MTH2>
         33
         34  Info Requested:   <PRODUCT_LIST3.>
         35  Renewal Month:    <REN_MTH3>
         36
         37  Info Requested:   <PRODUCT_LIST4.>
         38  Renewal Month:    <REN_MTH4>
         39
Advt text 40+ <Product Message>
         41
         42+ <Client Message>
         43
         44+ <Global Message>
Footer   45
         46
         47
         48
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	77 of 264

```
49      |        This is not a VAT receipt        |
50      |                                         |
              1         2         3         4
        1234567890123456789012345678901234567890 12
```

7.11.7   Definition

Field Name	Line No.	Char Posns	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15, 16-24 40-44 45-50			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body1				
Customer Name:	25	1	14	Label
<CUSTOMER_NAME>	25-26	18	24	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CUSTOMER_NAME>
Blank Line	27			
Info Requested:	28	1	15	Label
<PRODUCT_LIST1>	28	18	25	Derived from <PRODUCT_LIST1>
Renewal Month:	29	1	14	Label
<REN_MTH1>	29	18	5	Derived from <REN_MTH1>
Blank Line	30			
Info Requested:	31	1	15	Label
<PRODUCT_LIST2>	31	18	25	Derived from <PRODUCT_LIST2>
Renewal Month:	32	1	14	Label
<REN_MTH2>	32	18	5	Derived from <REN_MTH2>
Blank Line	33			
Info Requested:	34	1	15	Label
<PRODUCT_LIST3>	34	18	25	Derived from <PRODUCT_LIST3>
Renewal Month:	35	1	14	Label
<REN_MTH3>	35	18	5	Derived from <REN_MTH3>
Blank Line	36			
Info Requested:	37	1	15	Label
<PRODUCT_LIST4>	37	18	25	Derived from <PRODUCT_LIST4>
Renewal Month:	38	1	14	Label
<REN_MTH4>	38	18	5	Derived from <REN_MTH4>
Blank Line	39			

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.12 DVLA Vehicle Licensing – Customer Receipt

7.12.1 Description

This is the customer receipt for the transaction for the DVLA vehicle re-licensing product introduced at S60.

7.12.2 Frequency

Per completed transaction for this product

7.12.3 Template Name

The Horizon receipt template name is CustDVLA.

7.12.4 Notes

7.12.5 Sequence

N/A

7.12.6 Layout and Example Content

English text

```
                    1         2         3         4
          1234567890123456789012345678901234567890 12
Header  01
        02              Post Office Ltd.
        03            www.postoffice.co.uk
        04
        05  dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
        06  ooooooooooooooooooooooooooooooooFAD: fffffff
        07  address 1
        08  address 2
        09  address 3
        10  address 4
        11  address 5
        12  Postcode
        13
        14                  message
        15
AP Body 16  Session Id: cc-nnnnnn
        17  Txn Id: tttt
        18  Client: llllllllllllllllllllllllllllllll
        19  Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
        20  Token Type: ttttttt          Entry: nnn
        21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
        22  Amount: 999999.99s    pppppppppppppppppppp
        23  Product No: nnnnnnnnnnnnnn
        24
Body 1  25  Tax Disc: rrrrrrrrrrrrrrrr
        26
Advt text 27+  <Product Message>
        28
        29+  <Client Message>
        30
        31+  <Global Message>
Footer  32
        33
        34        Please retain this receipt
        35
        36        This is not a VAT receipt
        37
                    1         2         3         4
          1234567890123456789012345678901234567890 12
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	80 of 264

Welsh/English text

```
               1         2         3         4
      12345678901234567890123456789012345678901 2
```

Header	01	Swyddfa'r Post Cyf.
	02	Post Office Ltd.
	03	www.postoffice.co.uk
	04	
	05	dd/mm/yyyy hh:mm TP:tp BP:bp SU:sun
	06	ooooooooooooooooooooooooooooooooFAD: fffffff
	07	address 1
	08	address 2
	09	address 3
	10	address 4
	11	address 5
	12	postcode
	13	
	14	message
	15	
AP Body	16	ID Sesiwn/Session Id: cc-nnnnnn
Welsh	17	ID Pryniant/Txn Id: tttt
	18	Cleient:
	19	Client: llllllllllllllllllllllllllllll
	20	Cynllun: Gwas:
	21	Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
	22	Math o Docyn: Cofnod:
	23	Token Type: tttttttt Entry: nnn
	24	Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
	25	Swm: mop
	26	Amount: 999999.99s pppppppppppppppppppp
	27	Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
	28	
Body 1	29	Disg treth:
	30	Tax Disc: rrrrrrrrrrrrrrrr
	31	
Advt text	32+	<Product Message>
	33	
	34+	<Client Message>
	35	
	36+	<Global Message>
Footer	37	
	38	
	39	Cadwch y dderbynneb hon os gwelwch yn dda
	40	Please retain this receipt
	41	
	42	Nid Derbynneb TAW yw hon
	43	This is not a VAT receipt
	44	

```
               1         2         3         4
      12345678901234567890123456789012345678901 2
```

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 81 of 264

7.12.7 Definition (English & Welsh/English)

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 27-31 32-37	01-15 16-28 32-36 37-44			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1					
Label		29	01-11	11	"Disg treth:"
Tax Disc	25	30	11-26	30	Tax Disc is a captured field using the NBarcode data type and the attribute name <LICENCE_REF_NUM> (rrr...) Field labels are as shown in layout.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 82 of 264

7.13 Environment Agency Rod 2008/9 Licence and Receipt

7.13.1 Description

This is the customer receipt printed as a Rod Licence for Environment Agency Rod Licence product transactions commencing with 08/09 Licences.

7.13.2 Frequency

Per completed transaction for this product

7.13.3 Template Name

The Horizon receipt template name is CustNewEA.

7.13.4 Notes

7.13.5 Sequence

N/A

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 83 of 264

7.13.6 Layout and Example Content

Environment Agency – Rod Licence

```
                          1         2         3         4
                 1234567890123456789012345678901234567890 12
Header    01
          02                    Post Office Ltd.
          03                  www.postoffice.co.uk
          04
          05     dd/mm/yyyy hh:mm      TP:tp    BP:bp    SU:sun
          06     ooooooooooooooooooooooooooooooooFAD:  fffffff
          07     address 1
          08     address 2
          09     address 3
          10     address 4
          11     address 5
          12     Postcode
          13
          14                       Message
          15
AP Body   16     Session Id: cc-nnnnnn
          17     Txn Id: tttt
          18     Client: lllllllllllllllllllllllllllll
          19     Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20     Token Type: ttttttt              Entry: nnn
          21     Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22     Amount: 999999.99s     PPPPPPPPPPPPPPPPPPPP
          23     Product No: pppp
          24
Body 1    25     Reference Number:   <SERIAL_NO...........>
          26     Licensee Forename: <LICENSEE_FORENAME..>
          27     Licensee Surname:   <LICENSEE_SURNAME...>
          28     Licensee DOB:       <DOB.....>
          29
          30     Licence Type:    <LICENCE_CATEGORY........
          31                      .........>
          32     Licence Period Type: <LICENCE_TYPE..>
          33
          34     Valid From:      <START_DATE><START_TIME>
          35
          36
Advt text 37+    <Product Message>
          38
          39+    <Client Message>
          40
          41+    <Global Message>
Footer    42
          43
          44
          45            This is not a VAT receipt
          46
          47
                        1         2         3         4
```

```
12345678901234567890123456789012345678901
```

7.13.7   Definition

Field Name	Line Number	Character Position	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-24 37-41 42-47			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Reference Number:	25	01-17	17	Label
<SERIAL_NO>	25	20-42	23	Derived from <SERIAL_NO>
Licensee Forename:	26	01-18	18	Label
<LICENSEE_FORENAME>	26	20-40	21	Derived from <LICENSEE_FORENAME>
Licensee Surname:	27	01-17	17	Label
<LICENSEE_SURNAME>	27	20-40	21	Derived from <LICENSEE_SURNAME>
Licensee DOB:	28	01-13	13	Label
<DOB>	28	20-29	10	Derived from <DOB>
Blank Line	29			
Licence Type:	30	01-13	13	Label
<LICENCE_CATEGORY>	30-31	17	36	Derived from <LICENCE_CATEGORY>
Licence Period Type:	32	01-20	20	Label
<LICENCE_TYPE>	32	22-37	16	Derived from <LICENCE_TYPE>
Blank Line	33			
Valid From:	34	01-11	11	Label
<START_DATE>	34	17-26	10	Derived from <START_DATE>
<START_TIME>	34	28-32	5	Derived from <START_TIME>
Blank Lines	35-36			

Welsh/English text

In Welsh branches, the field titles in the default header and footer will be printed in Welsh and English but the field titles of the additional data will be in English only.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 85 of 264

7.14 Environment Agency Rod Licence and Receipt

7.14.1 Description

This is the customer receipt printed as a Rod Licence for the transaction for the Environment Agency Fishing Licence product updated at S90R.

7.14.2 Frequency

Per completed transaction for this product

7.14.3 Template Name

The Horizon receipt template name is CustRod.

7.14.4 Notes

7.14.5 Sequence

N/A

7.14.6 Layout and Example Content (English)

Environment Agency – Rod Licence English

The following receipt template assumes that the Environment Agency will NOT preprint any field descriptions within the white space area – these will be derived from the relevant tag names and will be printed along with the field data during receipt production.

```
              1         2         3         4
     12345678901234567890123456789012345678901234567890123456789012
01
02   Licence Category  <LICENCE_CATEGORY......>
03   Licence Type      <LICENCE_TYPE...........>
05
06   Forename          <FORENAME...............>
07
08   Surname           <SURNAME................>
09
10   Home Address      <ADDRESS................
11                     ........................
12                     ........................
13                     ........................
14                     ........................
15                     ........................>
16   Postcode          <POSTCODE>
17
18   Date Of Birth     <DOB.......>
19
20   Gender            <GENDER>
21
22   Further Info Requested   <INFO_REQUESTED>
23
24   Issue Date&Time <TRANSACTION DATE & TIME>
25
26   Evidence Shown  <ID_SHOWN>
27
28   Start Date&Time
     <STARTDATE><STARTTIME>(24hr)
29
30   Trout Licence    <SURRENDERED_LICENCE_REF>
31
32
33   DUTY PAID        <TRANSACTION_AMOUNT>
34
35
36
37
38
39
40
41
42
43
44
45
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	87 of 264

```
                  1              2              3              4
       123456789012345678901234567890123456789012
```

7.14.7   Definition (English)

Field Name	Datatype	Line No.	Char Pos.	Length	Contents/Notes
Licence Category		02	01-16	16	Label
<LICENCE_CATEGORY>	Constant	02	19-42	23	Derived from <LICENCE_CATEGORY>
Licence Type		03	01-15	15	Label
<LICENCE_TYPE>	Constant	03	17-41	25	Derived from <LICENCE_TYPE>
Forename		06	01-08	8	Label
<FORENAME>	NameLong	06	17-37	21	Derived from sub-field of LICENCEE_NAME
Surname		08	01-07	7	Label
<SURNAME>	NameLong	08	17-37	21	Derived from sub-field of LICENCEE_NAME
Home Address		10	01-12	12	Label
<ADDRESS>	PAF2	10-15	17	100	Derived from PAF fields within <LICENCEE_ADDRESS>, excluding County and Postcode
Postcode		16	01-08	8	Label
<POSTCODE>	PAF2	16	17-24	8	Derived from PAF Postcode field within <LICENCEE_ADDRESS>
Date Of Birth		18	01-13	13	Label
<DOB>	DateOfBirth	18	17-26	10	Derived from <DOB> field – format 'DD/MM/CCYY'
Gender		20	01-06	6	Label
<GENDER>	Options	20	17-22	6	Derived from <GENDER> field – either MALE or FEMALE
Further Info Requested		22	01-22	22	Label
<INFO_REQUESTED>	Options	22	26-37	12	Derived from <INFO_REQUESTED> field – either: Yes - Salmon, Yes - Coarse or No
Issue Date&Time		24	01-15	15	Label
<TRANSACTIONDATE & TIME>		24	17-41	25	Derived from transaction date / time. Format dd/mm/ccyy hh:mm
Evidence Shown		26	01-15	15	Label. Only to be displayed for Senior Concessionary licences
<ID_SHOWN>	Options	26	17-41	25	Derived from <ID_SHOWN>. Only to be displayed for Senior Concessionary licences
Start Date&Time		28	01-10	10	Label. Only to be displayed for 1 Day or 8 Day licences
<START_DATE> <START_TIME> (24hrs)	Datelong	28	17-41	25	Derived from <START_DATE> - Format dd/mm/ccyy Two space characters followed by <START_TIME> - Format hh:mm. Followed by (24hrs). Only to be displayed for 1 Day or 8 Day licences

Trout Licence		30	01-13	13	Label. Only to be displayed for upgrade licences
<SURRENDERED _LICENCE_REF>	NbarCode	30	17-41	25	Derived from <SURRENDERED_LICENCE_REF>. Only to be displayed for upgrade licences
DUTY PAID		33	01-09	9	Label
<TRANSACTION_ AMOUNT>		33	17-41	25	Derived from Transaction Amount

7.14.8   Layout and Example Content (Welsh/English)

Environment Agency – Rod Licence Welsh/English

The following receipt template assumes that the Environment Agency will NOT preprint any field descriptions within the white space area – these will be derived from the relevant tag names and will be printed along with the field data during receipt production.

```
              1         2         3         4
     12345678901234567890123456789012345678901
01 |
02 | Licence Category  <LICENCE_CATEGORY......>
03 | Categori'r Drwydded
04 | Licence Type      <LICENCE_TYPE...........>
05 | Math o Drwydded
06 |
07 | Forename          <FORENAME...............>
08 | Enw Cyntaf
09 | Surname           <SURNAME................>
10 | Cyfenw
11 | Home Address      <ADDRESS................
12 | Cyfeiriad         ........................
13 | Cartref           ........................
14 |                   ........................
15 |                   ........................
16 |                   .......................>
17 | Postcode          <POSTCODE>
18 | Cod Post
19 |
20 | Date Of Birth     <DOB.......>
21 | Dyddiad Geni
22 |
23 | Gender            <GENDER>
24 | Rhyw
25 |
26 | Further Info Requested   <INFO_REQUESTED>
27 | Cais am Wybodaeth Bellach
28 |
29 | Issue Date&Time <TRANSACTION DATE & TIME>
30 | Dyddiad ac Amser y Dyraniad
31 |
32 | Evidence Shown  <ID_SHOWN>
33 | Tystiolaeth a Ddangoswyd
34 |
35 | Start Date&Time
```

```
   <STARTDATE><STARTTIME>(24hr)
36 Dyddiad ac Amser Cychwyn
37
38 Trout Licence   <SURRENDERED_LICENCE_REF>
39 Trwydded Brithyllod
40
41 DUTY PAID        <TRANSACTION_AMOUNT>
42 TOLL WEDI'I THALU
43
44
45
46
47
              1        2        3        4
    12345678901234567890123456789012345678 9012
```

7.14.9   Definition (Welsh/English)

Field Name	Datatype	Line No.	Char Pos.	Length	Contents/Notes
Licence Category		02	01-16	16	Label
<LICENCE_CATEGORY>	Constant	02	19-42	23	Derived from <LICENCE_CATEGORY>
Categori'r Drwydded		03	01-19	19	Label
Licence Type		04	01-12	12	Label
<LICENCE_TYPE>	Constant	04	17-41	25	Derived from <LICENCE_TYPE>
Math o Drwydded		05	01-15	15	Label
Forename		07	01-08	8	Label
<FORENAME>	NameLong	07	17-37	21	Derived from sub-field of LICENCEE_NAME
Enw Cyntaf		08	01-10	10	Label
Surname		09	01-07	7	Label
<SURNAME>	NameLong	09	17	21	Derived from sub-field of LICENCEE_NAME
Cyfenw		10	01-06	6	Label
Home Address		11	01-12	12	Label
Cyfeiriad		12	01-09	9	Label
Cartref		13	01-07	7	Label
<ADDRESS>	PAF2	11-16	17	100	Derived from PAF fields within <LICENCEE_ADDRESS>, excluding County and Postcode
Postcode		17	01-08	8	Label
<POSTCODE>	PAF2	17	17-24	8	Derived from PAF Postcode field within <LICENCEE_ADDRESS>
Cod Post		18	01-08	8	Label
Date Of Birth		20	01-13	13	Label
<DOB>	DateOfBirth	20	17-26	10	Derived from <DOB> field – format 'DD/MM/CCYY'
Dyddiad Geni		21	01-12	12	Label
Gender		23	01-06	6	Label
<GENDER>	Options	23	17-22	6	Derived from <GENDER> field – either MALE or FEMALE

Rhyw		24	01-04	4	Label
Further Info Requested		26	01-22	22	Label
<INFO_REQUESTED>	Options	26	26-37	12	Derived from <INFO_REQUESTED> field – either: Yes – Salmon, Yes - Coarse or No
Cais am Wybodaeth Bellach		27	01-25	25	Label
Issue Date&Time		29	01-15	15	Label
<TRANSACTIODATE & TIME>		29	17-41	25	Derived from transaction date / time. Format dd/mm/ccyy hh:mm
Dyddiad ac Amser y Dyraniad		30	01-27	27	Label
Evidence Shown		32	01-14	14	Label. Only to be displayed for Senior Concessionary licences
<ID_SHOWN>	Options	32	17-41	25	Derived from <ID_SHOWN>. Only to be displayed for Senior Concessionary licences
Tystiolaeth a Ddangoswyd		33	01-24	24	Label. Only to be displayed for Senior Concessionary licences
Start Date&Time		35	01-15	15	Label. Only to be displayed for 1 Day or 8 Day licences
<START_DATE> <START_TIME> (24hrs)	Datelong	35	17-40	24	Derived from <START_DATE> - Format dd/mm/ccyy Two space characters followed by <START_TIME> - Format hh:mm. Followed by (24hrs). Only to be displayed for 1 Day or 8 Day licences
Dyddiad ac Amser Cychwyn		36	01-24	24	Label. Only to be displayed for 1 Day or 8 Day licences
Trout Licence		38	01-13	13	Label. Only to be displayed for upgrade licences
<SURRENDERED_LICENCE_REF>	NbarCode	38	17-41	25	Derived from <SURRENDERED_LICENCE_REF>. Only to be displayed for upgrade licences
Trwydded Brithyllod		39	01-19	19	Label. Only to be displayed for upgrade licences
DUTY PAID		41	01-09	9	Label
<TRANSACTION_AMOUNT>		41	17-41	25	Derived from Transaction Amount
TOLL WEDI'I THALU		42	01-17	17	Label

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 91 of 264

7.15 FRTS Travel Card – Customer Receipt

7.15.1 Description

This is the customer receipt for the transaction for the FRTS Travel Card product introduced at S90R.

7.15.2 Frequency

Per completed transaction for this product.

7.15.3 Template Name

The Horizon receipt template name is FRTSCard.

7.15.4 Notes

The Customer receipt is printed on the tally roll printer.

The definition below shows the template when all lines are populated.

7.15.5 Sequence

N/A

7.15.6 Layout and Example Content

English text

```
                         1         2         3         4
               12345678901234567890123456789012345678901 2
Header    01
          02              Post Office Ltd.
          03              www.postoffice.co.uk
          04
          05   dd/mm/yyyy hh:mm        TP:nn  BP:bp   SU:sun
          06   ooooooooooooooooooooooooooooooooooFAD: fffffff
          07   address 1
          08   address 2
          09   address 3
          10   address 4
          11   address 5
          12   Postcode
          13
          14                   message
          15
AP Body   16   Session Id: cc-nnnnnn
          17   Txn Id: tttt
          18   Client: lllllllllllllllllllllllllllll
          19   Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20   Token Type: ttttttt              Entry: nnn
          21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 92 of 264

```
         22  | Amount: 999999.99s    PPPPPPPPPPPPPPPPPPPP
         23  | Product No: ppppp
         24  |
Body 1   25* | Card Reference:   <CARD_REF> or
             | <TOPUP_CARD_REF>
         26* |
Body 2   27* | Customer Name:    <CUSTOMER_NAME.........
         28* |                   ....................>
         29* | Customer Address:<CUSTOMER_ADDRESS.......
         30* |                   ........................
         31* |                   ........................
         32* |                   ........................
         33* |                   ........................
         34* |                   ........................
         35* |                   ...................>
         36* | Postcode:         <POST_CODE>
         37* |
Body 3   38* | Currency Amount: <CURRENCY_AMOUNT>
             | {LONG_NAME}
         39* | Exchange Rate:    <FCEERate>
         40* |
Body 4   41* | Issuance Fee:     <ISSUANCE_FEE><Price>
Body 5   42* | Commission Fee:   <FEE1><Price>
         43* |
Body 6   44* | Marketing:        <MARKETING>
         45* | Marketing Other:  <MARKETING_OTHER>
         46* |
Body 7   47* |
Advt text 48+ | <Product Message>
         49  |
         50+ | <Client Message>
         51  |
         52+ | <Global Message>
Footer   53  |
         54  |
         55  |
         56  |         This is not a VAT receipt
         57  |
             |     1         2         3         4
             | 1234567890123456789012345678901234567890 12
```

7.15.7 Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 48-52 53-57			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				Optional – only present if either <CARD_REF> or <TOPUP_CARD_REF> are present. (Only one can be present)
Card Reference:	25*	01-15	15	Label
<CARD_REF>OR<TOPUP_CARD_REF>	25*	18-33	16	Derived from <CARD_REF> or <TOPUP_CARD_REF>
Body 2				Optional – only present if <CUSTOMER_NAME> is present.
Customer Name:	27*	01-14	14	Label
<CUSTOMER_NAME>	27-28* (Max No Lines)	18-41	24	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CUSTOMER_NAME>
Customer Address:	29*	01-17	17	Label
<CUSTOMER_ADDRESS>	29-35* (Max No Lines)	18	24 per line	Derived from concatenation of PAF returned address attributes of <CUSTOMER_ADDRESS>, excluding Country and Post Code
Postcode:	36*	01-09	9	Label
<POST_CODE>	36*	18-27	10	Derived from Post Code element of PAF returned address attributes of <CUSTOMER_ADDRESS>
Body 3				Optional – only present if <CURRENCY_AMOUNT> is present.
Currency Amount:	38*	01-16	16	Label
<CURRENCY_AMOUNT>	38*	18-26	9	Derived from <CURRENCY_AMOUNT>
{LONG_NAME}	38*	28-35	8	Derived from {LONG_NAME} Note: This is not an ADC AddField it is derived from the Long_Name of Product
Exchange Rate:	39*	01-14	14	Label
<FCEERATE>	39*	18-23	6	Derived from <FCEERATE> attribute of <BUREAU>
Body 4				Optional Field – Only present if <ISSUANCE_FEE> is present.
Issuance Fee:	41*	01-13	13	Label
<Price>	41*	18-22	5	Derived from <Price> attribute of <ISSUANCE_FEE>
Body 5				Optional Field – Only present if <FEE1> is present.
Commission Fee:	42*	01-15	15	Label

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 94 of 264

<Price>	42*	18-23	6	Derived from <Price> attribute of <FEE1>
Body 6				Optional Field – Only present if <MARKETING> is present.
Marketing:	44*	01-22	22	Label
<MARKETING>	44*	24-33	10	Derived from <MARKETING>
Marketing Other:	45*	01-18	18	Label
<MARKETING_OTHER>	45*	18-27	10	Derived from <MARKETING_OTHER>

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 95 of 264

FUJITSU

POST OFFICE

7.16 HomePhone Referral – Customer Receipt

7.16.1 Description

This is the customer receipt for the HomePhone Referral transaction.

7.16.2 Frequency

The HomePhone Referral receipt is produced per transaction within a customer session.

7.16.3 Template Name

The customer template name is CustHPRef

7.16.4 Notes

Issued automatically.

7.16.5 Sequence

7.16.6 Layout and Example Content

```
                        1         2         3         4
               12345678901234567890123456789012345678901234567890
Header    01
          02                 Post Office Ltd.
          03               www.postoffice.co.uk
          04
          05   dd/mm/yyyy hh:mm       TP:tp  BP:bp    SU:sun
          06   ooooooooooooooooooooooooooooooooooFAD: fffffff
          07   address 1
          08   address 2
          09   address 3
          10   address 4
          11   address 5
          12   Postcode
          13
          14                    message
          15
AP Body   16   Session Id: cc-nnnnnn
          17   Txn Id: tttt
          18   Client: llllllllllllllllllllllllllllll
          19   Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20   Token Type: ttttttt              Entry: nnn
          21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22   Amount: 999999.99s    pppppppppppppppppppppp
          23   Product No: nnnnnnnnnnnnnn
          24
Body1     25   Product Referral: <PRODUCT_SELECTION....>
```

```
26    Telephone End Date: <HP_RENEWAL_MONTH>
27    Broadband End Date: <BB_RENEWAL_MONTH>
28
29    Customer Name:    <CUSTOMER_NAME.........
30                      .......................>
31    Date of Birth:    <DOB.....>
32    Preferred Contact Method:
33              <CONTACT_METHOD...........>
34    Customer Address:<CUSTOMER_ADDRESS.......
35                     ........................
36                     ........................
37                     ........................
38                     ........................
39                     ........................
40                     .......................>
41    Postcode:         <POST_CODE>
42    E-mail Address:
43      <EMAIL................................>
44    Additional Info Request: <OTHER_INFO>
45
46
47+   <Product Message>          (Advt text)
48
49+   <Client message>
50
51+   <Global Message>
52                               (Footer)
53
54
55            This is not a VAT receipt
56
57
        1         2         3         4
12345678901234567890123456789012345678012
```

7.16.7   Definition

Field Name	Line No.	Character Position	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text &(Non VAT) Footer	01-15 16-24 47-51 52-57			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body1				
Product Referral:	25	01-17	17	Label
<PRODUCT_SELECTION>	25	19-41	23	Derived from <PRODUCT_SELECTION>
Telephone End date:	26	01-19	19	Label
<HP_RENEWAL_MONTH>	26	21-25	5	Derived from <HP_RENEWAL_MONTH>
Broadband End date:	27	01-19	19	Label
<BB_RENEWAL_MONT	27	21-25	5	Derived from

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 97 of 264

H>				<BB_RENEWAL_MONTH>
Blank Line	28			
Customer Name:	29	01-14	14	Label
<CUSTOMER_NAME>	29-30	18-41	24	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CUSTOMER_NAME>
Date of Birth:	31	01-14	14	
<DOB>	31	18-27	10	Derived from <DOB>
Preferred Contact Method:	32	01-25	25	Label
<CONTACT_METHOD>	33	15-42	28	Derived from <CONTACT_METHOD>
Customer Address:	34	01-17	17	Label
<CUSTOMER_ADDRESS>	34-40	18	24 per line	Derived from concatenation of PAF returned address attributes of <CUSTOMER_ADDRESS>, excluding Country and Post Code
Postcode:	41	01-09	9	Label
<POST_CODE>	41	18-27	10	Derived from Post Code element of PAF returned address attributes of <CUSTOMER_ADDRESS>
E-mail Address:	42	01-15	15	Label
<EMAIL>	43	03-42	40	Derived from <EMAIL>
Additional Info Request:	44	01-24	24	Label
<OTHER_INFO>	44	26-28	3	Derived from <OTHER_INFO>
Blank Lines	45-46			

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

FUJITSU

POST OFFICE

7.17 Horizon On-Line Training product – Customer Receipt

7.17.1 Purpose

This is the receipt for the Horizon On-Line Training product transaction.

7.17.2 Frequency

Per completed transaction for this product

7.17.3 Notes

The Customer receipt will be printed onto the tally roll printer.

7.17.4 Template Name

The Horizon receipt template name is CustHOLT.

7.17.5 Sequence

Chronological order of entry.

7.17.6 Layout and Example Content

```
                        1         2         3         4
               1234567890123456789012345678901234567890 12
Header    01
          02                 Post Office Ltd.
          03               www.postoffice.co.uk
          04
          05   dd/mm/yyyy hh:mm      TP:tp   BP:bp   SU:sun
          06   ooooooooooooooooooooooooooooooooFAD: fffffff
          07   address 1
          08   address 2
          09   address 3
          10   address 4
          11   address 5
          12   Postcode
          13
          14                   message
          15
AP Body   16   Session Id: cc-nnnnnn
          17   Txn Id: tttt
          18   Client: lllllllllllllllllllllllllllllll
          19   Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20   Token Type: ttttttt            Entry: nnn
          21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22   Amount: 999999.99s   pppppppppppppppppppp
          23   Product No: nnnnnnnnnnnnnn
```

```
24
Body1        25    User Name:        <USER_NAME............
             26                      .......................>
             27
             28    Question 1:       <ANSWER_1>
             29    Question 2:       <ANSWER_2>
             30    Question 3:       <ANSWER_3>
             31    Question 4:       <ANSWER_4>
             32    Question 5:       <ANSWER_5>
             33    Question 6:       <ANSWER_6>
             34    Question 7:       <ANSWER_7>
             35    Question 8:       <ANSWER_8>
             36    Question 9:       <ANSWER_9>
             37    Question 10:      <ANSWER_10>
             38
             39    Result:           <RESULT>/10
             40
             41    A score of 8 or above is a pass.
             42
             43    If you have scored less than 8 please
             44    refer to Workbook OL5 and check your
             45    answers before you re-sit this test.
             46
             47
Advt text    48+   <Product message>
             49
             50+   <Client message>
             51
             52+   <Global message>
Footer       53
             54
             55
             56           This is not a VAT receipt
             57
                     1         2         3         4
         1234567890123456789012345678901234567890012
```

7.17.7 Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	1-15 16-24 48-57			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
User Name:	25	01-10	10	Label
<USER_NAME>	25-26	18-41	24	Derived from concatenation of Title, Forename, Initials and Surname attributes of <USER_NAME>
Question 1:	28	01-11	11	Label
<ANSWER_1>	28	18-26	9	Derived from <ANSWER_1> If

FUJITSU

POST OFFICE ™

				Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 2:	29	01-11	11	Label
<ANSWER_2>	29	18-26	9	Derived from <ANSWER_2> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 3:	30	01-11	11	Label
<ANSWER_3>	30	18-26	9	Derived from <ANSWER_3> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 4:	31	01-11	11	Label
<ANSWER_4>	31	18-26	9	Derived from <ANSWER_4> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 5:	32	01-11	11	Label
<ANSWER_5>	32	18-26	9	Derived from <ANSWER_5> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 6:	33	01-11	11	Label
<ANSWER_6>	33	18-26	9	Derived from <ANSWER_6> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 7:	34	01-11	11	Label
<ANSWER_7>	34	18-26	9	Derived from <ANSWER_7> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 8:	35	01-11	11	Label
<ANSWER_8>	35	18-26	9	Derived from <ANSWER_8> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 9:	36	01-11	11	Label
<ANSWER_9>	36	18-26	9	Derived from <ANSWER_9> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Question 10:	37	01-11	12	Label
<ANSWER_10>	37	18-26	9	Derived from <ANSWER_10> If Value = 1 print 'Correct', if Value = 0 print 'Incorrect'
Result:	39	01-07	7	Label
<RESULT>	39	18-19	2	Derived from <RESULT>
/10	39	19/20-21/22	3	Label (start from character position 19 if <RESULT> = 9 or less, from 20 if <RESULT> = 10.
A score of 8 or above is a pass.	41	01-32	32	Hard-coded text
If you have scored less than 8 please	43	01-37	37	Hard-coded text
refer to Workbook OL5 and check your	44	01-36	36	Hard-coded text
answers before you re-sit this test.	45	01-36	36	Hard-coded text
	46-47			Blank

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 101 of 264

7.18 MoneyGram® Receive – Customer and Branch Receipts

7.18.1   Description

This is the customer receipt for the MoneyGram® Receive transaction.

7.18.2   Frequency

Per transaction within a customer session.

7.18.3   Template Name

The customer template name is MgmRecNew

7.18.4   Notes

The branch and customer receipts are issued automatically.

7.18.5   Sequence

Chronological order of entry.

The customer receipt is printed first, then the branch receipt.

7.18.6   Layout and Example Content (English)

English text

```
                              1         2         3         4
                     1234567890123456789012345678901234567890 12
 Header    01
           02                    Post Office Ltd.
           03                  www.postoffice.co.uk
           04
           05    dd/mm/yyyy hh:mm         TP:tp  BP:bp  SU:sun
           06    ooooooooooooooooooooooooooooooooooFAD: ffffff
           07    address 1
           08    address 2
           09    address 3
           10    address 4
           11    address 5
           12    postcode
           13
           14                      message
           15
 AP Body   16    Session Id: cc-nnnnnn
           17    Txn Id: tttt
           18    Client: lllllllllllllllllllllllllllllll
           19    Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
           20    Token Type: tttttttt             Entry: nnn
           21    Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

```
        22    Amount: 999999.99s    ppppppppppppppppppppp
        23    Product No: nnnnnnnnnnnnnn
        24
Body 1  25    MoneyGram Ref. No.:
        26
        27    MoneyGram Call Ref.:
        28    Receive Currency:
        29    Delivery Option:
        30    Receive Amount:
        31    Exchange Rate:
        32    Sender's First Name:
        33    Sender's Middle Initial:
        34    Sender's Last Name:
        35+   Message 1:
        36+   Message 2:
        37    Receiver's First Name:
        38    Receiver's Middle Initial:
        39    Receiver's Last Name:
        40+   Receiver's 2nd Last Name:
        41+   Receiver's Address:
        42    Postcode:
        43    Receiver's State:
        44    Receiver's Country:
        45    Receiver's Photo ID No.:
        46    Receiver's Photo ID Type:
        47    Receiver's ID State:
        48    Receiver's Date of Birth:
        49+   Receiver's Occupation:
        50
Advt text 51+ <Product Message>
        52
        53+   <Client message>
        54
        55+   <Global Message>
Footer  56
        57
        58
        59            This is not a VAT receipt
        60
              1         2         3         4
        1234567890123456789012345678901234567890 12
```

7.18.7   Definition (English)

Lines longer than 42 characters are wrapped to a new line; only whole words are wrapped.

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	01-15, 16-24, 51-55 56-60			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Body 1				
MoneyGram Ref. No.:	25	01-19	19	Label 'MoneyGram Ref. No.:'

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 103 of 264

FUJITSU

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

POST OFFICE™

<REF>		21-28	8	Derived from <REF>
	26			*Blank line inserted to separate the MoneyGram® Ref. No. and remaining data.*
MoneyGram Call Ref.:	27	01-20	20	Label 'MoneyGram Call Ref.:'
<MGCR>		22-41	20	Derived from <MGCR>
Receive Currency:	28	01-17	17	Label 'Receive Currency'
<RCR>		19-21	3	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RCR%
Delivery Option:	29	01-16	16	Label 'Delivery Option:'
<DOP>		18-37	20	Derived from %C.OL6.APOP_RESP.APOP_RETURN.DOP%
Receive Amount:	30	01-15	15	Label 'Receive Amount:'
<RAM>		17-25	9	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RAM%
Exchange Rate:	31	01-14	14	Label 'Exchange Rate:'
<ER>		16-23	8	Derived from %C.OL6.APOP_RESP.APOP_RETURN.ER%
Sender's First Name:	32	01-20	20	Label 'Sender's First Name:'
<SFN>		22-35	14	Derived from %C.OL6.APOP_RESP.APOP_RETURN.SFN%
Sender's Middle Initial:	33	01-24	24	Label 'Sender's Middle Initial:'
<SMI>		26	1	Derived from %C.OL6.APOP_RESP.APOP_RETURN.SMI%
Sender's Last Name:	34	01-19	19	Label 'Sender's Last Name:'
<SLN>		21-40	20	Derived from %C.OL6.APOP_RESP.APOP_RETURN.SLN%
Message 1:	35	01-10	10	Label 'Message 1:'
<MS1>		12	40	Derived from %C.OL6.APOP_RESP.APOP_RETURN.MS1%
Message 2:	36	01-10	10	Label 'Message 2:'
<MS2>		12	40	Derived from %C.OL6.APOP_RESP.APOP_RETURN.MS2%
Receiver's First Name:	37	01-22	22	Label 'Receiver's First Name:'
<RFN>		24-37	14	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RFN%
Receiver's Middle Initial:	38	01-26	26	Label 'Receiver's Middle Initial:'
<RMI>		28	1	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RMI%
Receiver's Last Name:	39	01-21	21	Label 'Receiver's Last Name:'
<RLN>		23-42	20	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RLN%
Receiver's 2nd Last Name:	40	01-25	25	Label 'Receiver's 2nd Last

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 104 of 264

				Name:'
<R2N>		27	20	Derived from %C.OL6.APOP_RESP.APOP_RETURN.R2N%
Receiver's Address:	41	01-19	19	Label 'Receiver's Address:'
<RADD>		21	30	Derived from <RADD> Note: the mechanism used for handing PAF address for the MoneyGram Send transaction reflects that used for the FRTSCard but includes the postcode.
Postcode:	42	01-09	9	Label 'Postcode:'
<Postcode>		11-30	20	Derived from Post Code element of PAF returned address attributes of <RADD/Postcode>
Receiver's State:	43	01-17	17	Label 'Receiver's State:'
<RST>		19-20	2	Derived from <RST>
Receiver's Country:	44	01-19	19	Label 'Receiver's Country:'
<RCY>		21-23	3	Derived from <RCY>
Receiver's Photo ID No.:	45	01-24	24	Label 'Receiver's Photo ID No.:'
<RPN>		26	20	Derived from <RPN>
Receiver's Photo ID Type:	46	01-25	25	Label 'Receiver's Photo ID Type:'
<RID>		27-29	3	Derived from <RID>
Receiver's Photo ID State:	47	01-26	26	Label 'Receiver's Photo ID State:'
<RPS>		28-29	2	Derived from <RPS>
Receiver's Date of Birth:	48	01-25	25	Label 'Receiver's Date of Birth:'
<RDB>		27-36	10	Derived from <RDB> Format: DD/MM/CCYY
Receiver's Occupation:	49	01-22	22	Label 'Receiver's Occupation:'
<ROC>		24	30	Derived from <ROC>
Blank line	50			

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 105 of 264

7.18.8   Layout and Example Content (Welsh/English)

```
                        1         2         3         4
               12345678901234567890123456789012345678901 2
```

Header	01	Swyddfa'r Post Cyf.
	02	Post Office Ltd.
	03	www.postoffice.co.uk
	04	
	05	dd/mm/yyyy hh:mm TP:tp BP:bp SU:sun
	06	oooooooooooooooooooooooooooooooooFAD: fffffff
	07	address 1
	08	address 2
	09	address 3
	10	address 4
	11	address 5
	12	Postcode
	13	
	14	message
	15	
AP Body	16	ID Sesiwn/Session Id: cc-nnnnnn
Welsh	17	ID Pryniant/Txn Id: tttt
	18	Cleient:
	19	Client: llllllllllllllllllllllllllllllll
	20	Cynllun: Gwas:
	21	Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
	22	Math o Docyn: Cofnod:
	23	Token Type: tttttttt Entry: nnn
	24	Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
	25	Swm: mop
	26	Amount: 999999.99s pppppppppppppppppppp
	27	Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
	28	
Body 1	29	MoneyGram Ref. No.:
	30	
	31	MoneyGram Call Ref.:
	32	Receive Currency:
	33	Delivery Option:
	34	Receive Amount:
	35	Exchange Rate:
	36	Sender's First Name:
	37	Sender's Middle Initial:
	38+	Sender's Last Name:
	39	Message 1:
	40	Message 2:
	41	Receiver's First Name:
	42	Receiver's Middle Initial:
	43+	Receiver's Last Name:
	44+	Receiver's 2nd Last Name:
	45	Receiver's Address:
	46	Postcode:
	47	Receiver's State:
	48	Receiver's Country:
	49	Receiver's Photo ID No.:

```
50   Receiver's Photo ID Type:
51   Receiver's ID State:
52   Receiver's Date of Birth:
53+  Receiver's Occupation:
54
Advt text  55+  <Product Message>
56
57+  <Client message>
58
59+  <Global Message>
Footer  60
61
62            Nid Derbynneb TAW yw hon
63            This is not a VAT receipt
64
              1         2         3         4
   12345678901234567890123456789012345678901 2
```

7.18.9   Definition (English & Welsh/English)

Lines longer than 42 characters are wrapped to a new line; only whole words are wrapped.

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	01-15, 16-28 55-59 60-64			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
MoneyGram Ref. No.:	29	01-19	19	Label 'MoneyGram Ref. No.:'
<REF>		21-28	8	Derived from <REF>
MoneyGram Call Ref.:	31	01-20	20	Label 'MoneyGram Call Ref.:'
<MGCR>		22-41	20	Derived from <MGCR>
Receive Currency:	32	01-17	17	Label 'Receive Currency'
<RCR>		19-21	3	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RCR%
Delivery Option:	33	01-16	16	Label 'Delivery Option:'
<DOP>		18-37	20	Derived from %C.OL6.APOP_RESP.APOP_RETURN.DOP%
Receive Amount:	34	01-15	15	Label 'Receive Amount:'
<RAM>		17-25	9	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RAM%
Exchange Rate:	35	01-14	14	Label 'Exchange Rate:'
<ER>		16-23	8	Derived from %C.OL6.APOP_RESP.APOP_RETURN.ER%

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 107 of 264

Sender's First Name:	36	01-20	20	Label 'Sender's First Name:'
<SFN>		22	14	Derived from %C.OL6.APOP_RESP.APOP_RETURN.SFN%
Sender's Middle Initial:	37	01-24	24	Label 'Sender's Middle Initial:'
<SMI>		26	1	Derived from %C.OL6.APOP_RESP.APOP_RETURN.SMI%
Sender's Last Name:	38	01-19	19	Label 'Sender's Last Name:'
<SLN>		21	20	Derived from %C.OL6.APOP_RESP.APOP_RETURN.SLN%
Message 1:	39	01-10	10	Label 'Message 1:'
<MS1>		12	40	Derived from %C.OL6.APOP_RESP.APOP_RETURN.MS1%
Message 2:	40	01-10	10	Label 'Message 2:'
<MS2>		10	40	Derived from %C.OL6.APOP_RESP.APOP_RETURN.MS2%
Receiver's First Name:	41	01-22	22	Label 'Receiver's First Name:'
<RFN>		24	14	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RFN%
Receiver's Middle Initial:	42	01-26	26	Label 'Receiver's Middle Initial:'
<RMI>		28	1	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RMI%
Receiver's Last Name:	43	01-21	21	Label 'Receiver's Last Name:'
<RLN>		23-42	20	Derived from %C.OL6.APOP_RESP.APOP_RETURN.RLN%
Receiver's 2nd Last Name:	44	01-25	25	Label 'Receiver's 2nd Last Name:'
<R2N>		27	20	Derived from %C.OL6.APOP_RESP.APOP_RETURN.R2N%
Receiver's Address:	45	01-19	19	Label 'Receiver's Address:'
<RADD>		21	30	Derived from <RADD> Note: the mechanism used for handing PAF address for the MoneyGram Send transaction reflects that used for the FRTSCard but includes the postcode.
Postcode:	46	01-09	9	Label 'Postcode:'
<Postcode>		21-30	10	Derived from Post Code element of PAF returned address attributes of <RADD/Postcode>

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 108 of 264

Receiver's State:	47	01-17	17	Label 'Receiver's State:'
<RST>		19-20	2	Derived from <RST>
Receiver's Country:	48	01-19	19	Label 'Receiver's Country:'
<RCY>		21-23	3	Derived from <RCY>
Receiver's Photo ID No.:	49	01-24	24	Label 'Receiver's Photo ID No.:'
<RPN>		26	20	Derived from <RPN>
Receiver's Photo ID Type:	50	01-25	25	Label 'Receiver's Photo ID Type:'
<RID>		27-29	3	Derived from <RID>
Receiver's Photo ID State:	51	01-26	26	Label 'Receiver's Photo ID State:'
<RPS>		28-29	2	Derived from <RPS>
Receiver's Date of Birth:	52	01-25	25	Label 'Receiver's Date of Birth:'
<RDB>		27-36	10	Derived from <RDB> Format: DD/MM/CCYY
Receiver's Occupation:	53	01-22	22	Label 'Receiver's Occupation:'
<ROC>		24	30	Derived from <ROC>
Blank line	54			

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 109 of 264

7.19 MoneyGram® Send – Customer and Branch Receipts

7.19.1 Description

This is the customer receipt for the MoneyGram® Send transaction.

7.19.2 Frequency

Per transaction within a customer session.

7.19.3 Template Name

The customer template name is MgmSendNew

7.19.4 Notes

The branch and customer receipts are issued automatically.

7.19.5 Sequence

Chronological order of entry.

The customer receipt is printed first, then the branch receipt.

7.19.6 Layout and Example Content

English text

```
                       1         2         3         4
              1234567890123456789012345678901234567890 12
Header   01
         02               Post Office Ltd.
         03               www.postoffice.co.uk
         04
         05   dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
         06   ooooooooooooooooooooooooooooooooFAD:  fffffff
         07   address 1
         08   address 2
         09   address 3
         10   address 4
         11   address 5
         12   postcode
         13
         14                  message
         15
AP Body  16   Session Id: cc-nnnnnn
         17   Txn Id: tttt
         18   Client: lllllllllllllllllllllllllllllll
         19   Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         20   Token Type: ttttttt            Entry: nnn
         21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

	22	Amount: *999999.99s* *pppppppppppppppppppp*
	23	Product No: *nnnnnnnnnnnnnn*
	24	
Body 1	25	MoneyGram Ref. No.:
	26	
	27	MoneyGram RRN:
	28	MoneyGram Call Ref.:
	29	Receive Country Code:
	30	Receive Currency:
	31	Send Amount:
	32	Delivery Option:
	33	Receive Agent ID:
	34	Receive Amount:
	35	Fee Amount:
	36	Exchange Rate:
	37	Total Amount:
	38	Sender's Telephone No.:
	39	Sender's First Name:
	40	Sender's Middle Initial:
	41	Sender's Last Name:
	42	Sender's State:
	43	Sender's Country Code:
	44	Sender's ID Type:
	45	Sender's ID No.:
	46	Sender's Photo ID Country:
	47	Sender's ID State
	48	Sender's Date of Birth:
	49+	Sender's Occupation:
	50	Test Question:
	51	Test Answer:
	52+	Message 1:
	53	Receiver's First Name:
	54	Receiver's Middle Initial:
	55	Receiver's Last Name:
	56+	Receiver's 2nd Last Name:
	57	Valid Indicator:
	58	Estimate Rec Amount:
	59	Estimate Rec Currency:
	60	Estimate Exchange Rate:
	61	Expected Date of Delivery:
	62	Source of Funds:
	63	
Advt text	64+	*<Product Message>*
	65	
	66+	*<Client message>*
	67	
	68+	*<Global Message>*
Footer	69	
	70	
	71	
	72	This is not a VAT receipt
	73	

```
                      1         2         3         4
        12345678901234567890123456789012345678901 2
```

Welsh/English text

```
                  1         2         3         4
         12345678901234567890123456789012345678901 2
```

Header	01	Swyddfa'r Post Cyf.
	02	Post Office Ltd.
	03	www.postoffice.co.uk
	04	
	05	dd/mm/yyyy hh:mm TP:tp BP:bp SU:sun
	06	ooooooooooooooooooooooooooooooooFAD: fffffff
	07	address 1
	08	address 2
	09	address 3
	10	address 4
	11	address 5
	12	Postcode
	13	
	14	message
	15	
AP Body	16	ID Sesiwn/Session Id: cc-nnnnnn
Welsh	17	ID Pryniant/Txn Id: tttt
	18	Cleient:
	19	Client: lllllllllllllllllllllllllllllll
	20	Cynllun: Gwas:
	21	Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
	22	Math o Docyn: Cofnod:
	23	Token Type: tttttttt Entry: nnn
	24	Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
	25	Swm: mop
	26	Amount: 999999.99s pppppppppppppppppppp
	27	Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
	28	
Body 1	29	MoneyGram Ref. No.:
	30	
	31	MoneyGram RRN:
	32	MoneyGram Call Ref.:
	33	Receive Country Code:
	34	Receive Currency:
	35	Send Amount:
	36	Delivery Option:
	37	Receive Agent ID:
	38	Receive Amount:
	39	Fee Amount:
	40	Exchange Rate:
	41	Total Amount:
	42	Sender's Telephone No.:
	43	Sender's First Name:
	44	Sender's Middle Initial:
	45	Sender's Last Name:
	46	Sender's State:
	47	Sender's Country Code:
	48	Sender's ID Type:

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 112 of 264

```
              49  | Sender's ID No.:
              50  | Sender's Photo ID Country:
              51  | Sender's ID State
              52  | Sender's Date of Birth:
             53+  | Sender's Occupation:
              54  | Test Question:
              55  | Test Answer:
             56+  | Message 1:
              57  | Receiver's First Name:
              58  | Receiver's Middle Initial:
              59  | Receiver's Last Name:
             60+  | Receiver's 2nd Last Name:
              61  | Valid Indicator:
              62  | Estimate Rec Amount:
              63  | Estimate Rec Currency:
              64  | Estimate Exchange Rate:
              65  | Expected Date of Delivery:
              66  | Source of Funds:
              67  |
   Advt text   68  | <Product Message>
              69  |
             70+  | <Client message>
              71  |
             72+  | <Global Message>
   Footer     73  |
              74  |
              75  |       Nid Derbynneb TAW yw hon
              76  |       This is not a VAT receipt
              77  |
                          1         2         3         4
                  12345678901234567890123456789012345678901 2
```

7.19.7   Definition (English & Welsh/English)

Lines longer than 42 characters are wrapped to a new line; only whole words are wrapped.

Field Name	Line No. English	Line No. Welsh	Char Posns	Length	Contents/Notes
Standard AP Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	01-15 16-24 64-68 69-73	1-15 16-28 68-72 73-77			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1					
Blank line	26	30			
MoneyGram Ref. No.:	25	29	01-19	19	Label 'MoneyGram Ref. No.:'
<REF>			21-28	8	Derived from <REF> Format: nnnnnnnn
Blank line	26	30			*Blank line inserted to separate the MoneyGram® Ref. No. and remaining data.*
MoneyGram RRN:	27	31	01-14	14	Label 'MoneyGram RRN:'
<MGR>			16-25	10	Derived from <MGR> Format: MGnnnnnnnn
MoneyGram Call Ref.:	28	32	01-20	20	Label 'MoneyGram Call Ref.:'
<MGCR>			22-41	20	Derived from <MGCR>
Receive Country Code:	29	33	01-21	21	Label 'Receive Country Code:'
<RCY>			23-25	3	Derived from <RCY> Format: nnn
Receive Currency:	30	34	01-17	17	Label 'Receive Currency'
<RCR>			19-21	3	Derived from <RCR> Format: nnn
Send Amount:	31	35	01-12	12	Label 'Send Amount:'
<SA>			14-22	9	Derived from %C.OL5.APOP_RESP.APOP_RETURN.SA%
Delivery Option:	32	36	01-16	16	Label 'Delivery Option:'
<DOP>			18-32	15	Derived from %C.OL3.APOP_RESP.APOP_RETURN.DOP%
Receive Agent ID:	33	37	01-17	17	Label 'Receive Agent ID:'
<RA>			19-28	10	Derived from <RA> Format: nnnnnnnnnn
Receive Amount:	34	38	01-15	15	Label 'Receive Amount:'
<RAM>			17-33	17	Derived from %C.OL3.APOP_RESP.APOP_RETURN.RAM%
Fee Amount:	35	39	01-11	11	Label 'Fee Amount:'

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 114 of 264

<FA>			13-21	9	Derived from %C.OL3.APOP_RESP.APOP_RETURN.FA%
Exchange Rate:	36	40	01-14	14	Label 'Exchange Rate:'
<ER>			16-28	13	Derived from %C.OL3.APOP_RESP.APOP_RETURN.ER%
Total Amount:	37	41	01-13	13	Label 'Total Amount:'
<TAM>			15-23	9	Derived from %C.OL3.APOP_RESP.APOP_RETURN.TAM%
Sender's Telephone No.:	38	42	01-23	23	Label 'Sender's Telephone No.:'
<SHP>			25-42	16	Derived from <SHP>
Sender's First Name:	39	43	01-20	20	Label 'Sender's First Name:'
<SFN>			22-35	14	Derived from <SFN>
Sender's Middle Initial:	40	44	01-24	24	Label 'Sender's Middle Initial:'
<SMI>			26	1	Derived from <SMI>
Sender's Last Name:	41	45	01-19	19	Label 'Sender's Last Name:'
<SLN>			21-40	20	Derived from <SLN>
Sender's State:	42	46	01-15	15	Label 'Sender's State:'
<SST>			17-18	2	Derived from <SST>
Sender's Country Code:	43	47	01-22	22	Label 'Sender's Country Code:'
<SCY>			24-26	3	Derived from <SCY>
Sender ID Type:	44	48	01-15	15	Label 'Sender ID Type:'
<SID>			17-19	3	Derived from <SID>
Sender ID No.:	45	49	01-14	14	Label 'Sender ID No.:'
<SIN>			16-35	20	Derived from <SIN>
Sender Photo ID Country:	46	50	01-24	24	Label 'Sender Photo ID Country:'
<SPCY>			26-28	3	Derived from <SPCY>
Sender ID State:	47	51	01-16	16	Label 'Sender ID State:'
<SIS>			18-19	2	Derived from <SIS>
Sender's Date of Birth:	48	52	01-23	23	Label 'Sender's Date of Birth:'
<SDB>			25-34	10	Derived from <SDB> Format: DD/MM/CCYY
Sender's Occupation:	49	53	01-20	20	Label 'Sender's Occupation:'
<SOC>			22	30*	Derived from <SOC>
Test Question:	50	54	01-14	14	Label 'Test Question:'
<TQ>			16-35	20	Derived from <TQ>
Test Answer:	51	55	01-12	12	Label 'Test Answer:"
<TA>			14-33	20	Derived from <TA>
Message 1:	52	56	01-10	8	Label 'Message 1:'
<MS1>			12	40*	Derived from <MS1>
Receiver's First Name:	53	57	1	22	Label 'Receiver's First Name:'

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 115 of 264

<RFN>			24	14	Derived from %C.OL4.APOP_RESP.APOP_RETURN.RFN%
Receiver's Middle Initial:	54	58	01-26	26	Label 'Receiver's Middle Initial:'
<RMI>			28	1	Derived from %C.OL4.APOP_RESP.APOP_RETURN.RMI%
Receiver's Last Name:	55	59	01-21	21	Label 'Receiver's Last Name:'
<RLN>			23-42	20	Derived from %C.OL4.APOP_RESP.APOP_RETURN.RLN%
Receiver's 2nd Last Name:	56	60	01-25	25	Label 'Receiver's 2nd Last Name:'
<R2N>			27	20	Derived from %C.OL4.APOP_RESP.APOP_RETURN.R2N%
Valid Indicator:	57	61	01-16	16	Label 'Valid Indicator:'
<VI>			18	1	Derived from %C.OL3.APOP_RESP.APOP_RETURN.VI%
Estimate Rec Amount:	58	62	01-20	20	Label 'Estimate Rec Amount:'
<ERAM>			22-40	21	Derived from %C.OL3.APOP_RESP.APOP_RETURN.ERAM%
Estimate Rec Currency:	59	63	01-22	22	Label 'Estimate Rec Currency:'
<ERCR>			24-36	3	Derived from %C.OL3.APOP_RESP.APOP_RETURN.ERCR%
Estimate Exchange Rate:	60	64	01-23	23	Label 'Estimate Exchange Rate:'
<EER>			25-37	13	Derived from %C.OL3.APOP_RESP.APOP_RETURN.EER%
Expected Date of Delivery:	61	65	01-26	26	Label 'Expected Date of Delivery:'
<EDD>			28-37	10	Derived from %C.OL5.APOP_RESP.APOP_RETURN.EDD% Format: DD/MM/CCYY
Source of Funds:	62	66	01-16	16	
<SOFU>			18-37	20	
Blank line	63	67			

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	116 of 264

FUJITSU

POST OFFICE

7.20 MoneyGram® Cancel Send – Customer and Branch Receipts

7.20.1 Description

This is the customer receipt for the MoneyGram® Cancel Send transaction.

7.20.2 Frequency

Per transaction within a customer session.

7.20.3 Template Name

The customer template name is MgmCanNew

7.20.4 Notes

The branch and customer receipts are issued automatically.

7.20.5 Sequence

Chronological order of entry.

The customer receipt is printed first, then the branch receipt.

7.20.6 Layout and Example Content

English text

```
                1         2         3         4
       12345678901234567890123456789012345678 9012
Header  01
        02              Post Office Ltd.
        03            www.postoffice.co.uk
        04
        05                       TP:tp  BP:bp  SU:sun
        06   ooooooooooooooooooooooooooooooooooFAD: fffffff
        07   address 1
        08   address 2
        09   address 3
        10   address 4
        11   address 5
        12   postcode
        13
        14                  message
        15
AP Body 16   Session Id: cc-nnnnnn
        17   Txn Id: tttt
        18   Client: lllllllllllllllllllllllllllllll
        19   Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
```

© Copyright Fujitsu Services Ltd 2009

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Uncontrolled If Printed Or Distributed

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	117 of 264

```
          20  Token Type: tttttttt              Entry: nnn
          21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22  Amount: 999999.99s   ppppppppppppppppppppp
          23  Product No: nnnnnnnnnnnnnn
          24
Body 1    25
          26  MoneyGram Ref No.:
          27
          28  MoneyGram Call Ref:
          29  Send Reversal Reason:
          30  Sender's First Name:
          31  Sender's Middle Initial:
          32  Sender's Last Name:
          33  Receiver's First Name:
          34  Receiver's Middle Initial:
          35  Receiver's Last Name:
          36+ Receiver's 2nd Last Name:
          37  Send Amount:
          38  Fee Amount:
          39  Refund Amount:
          40  Reversal Type:
          41  Fee Refund:
          42
          43
Advt text 44  <Product Message>
          45
          46  <Client message>
          47
          48  <Global Message>
Footer    49
          50
          51
          52        This is not a VAT receipt
          53
                   1         2         3         4
          12345678901234567890123456789012345678901 2
```

Welsh/English text

```
                   1         2         3         4
          12345678901234567890123456789012345678901 2
Header    01          Swyddfa'r Post Cyf.
          02             Post Office Ltd.
          03          www.postoffice.co.uk
          04
          05                       TP:tp  BP:bp  SU:sun
          06  ooooooooooooooooooooooooooooooooFAD: fffffff
          07  address 1
          08  address 2
          09  address 3
          10  address 4
          11  address 5
          12  Postcode
          13
```

	14	*message*
	15	
AP Body	16	ID Sesiwn/Session Id: *cc-nnnnnn*
Welsh	17	ID Pryniant/Txn Id: *tttt*
	18	Cleient:
	19	Client: *lllllllllllllllllllllllllllllll*
	20	Cynllun: Gwas:
	21	Scheme: *eeeeeeeeeeeeeeeeeeeeeee* Svc: *vvvv*
	22	Math o Docyn: Cofnod:
	23	Token Type: *tttttttt* Entry: *nnn*
	24	Cyf/Ref: *nnnnnnnnnnnnnnnnnnnnnnnnnnnn*
	25	Swm: *mop*
	26	Amount: *999999.99s* *ppppppppppppppppppppp*
	27	Rhif y Cynnyrch/Product No: *nnnnnnnnnnnnnn*
	28	
Body 1	29	
	30	MoneyGram Ref No.:
	31	
	32	MoneyGram Call Ref:
	33	Send Reversal Reason:
	34	Sender's First Name:
	35	Sender's Middle Initial:
	36	Sender's Last Name:
	37	Receiver's First Name:
	38	Receiver's Middle Initial:
	39	Receiver's Last Name:
	40+	Receiver's 2nd Last Name:
	41	Send Amount:
	42	Fee Amount:
	43	Refund Amount:
	44	Reversal Type:
	45	Fee Refund:
	46	
	47	
Advt text	48+	*<Product Message>*
	49	
	50+	*<Client Message>*
	51	
	52+	*<Global Message>*
Footer	53	
	54	
	55	
	56	This is not a VAT receipt
	57	

```
          1         2         3         4
12345678901234567890123456789012345678901 2
```

7.20.7   Definition (English & Welsh/English)

FUJITSU

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

POST OFFICE

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, variable Advt text , (Non VAT) Footer	01-15, 16-24 44-48 49-53	01-15 16-28 48-52 53-57			As for standard AP receipt header (see section 4.1 *Generic Layouts Generic Customer Receipts*) except that Date/Time are not printed (line 5).
Body 1					
Blank line	25	29			
MoneyGram Ref No.:	26	30	01-18	18	Label 'MoneyGram Ref No.:'
<REF>			20-27	8	Derived from <REF>
Blank line	27	31			
MoneyGram Call Ref.:	28	32	01-20	20	Label 'MoneyGram Call Ref.:'
<MGCR>			22-41	20	Derived from <MGCR>
Send Reversal Reason:	29	33	01-21	21	Label 'Send Reversal Reason:'
<SRR>			23-25	2	Derived from <SRR>
Sender's First Name:	30	34	01-20	20	Label 'Sender's First Name:'
<SFN>			22-35	14	Derived from %C.OL10.APOP_RESP.APOP_RETURN.SFN%
Sender's Middle Initial:	31	35	01-24	24	Label 'Sender's Middle Initial:'
<SMI>			26	1	Derived from %C.OL10.APOP_RESP.APOP_RETURN.SMI%
Sender's Last Name:	32	36	01-19	19	Label 'Sender's Last Name:'
<SLN>			21-40	20	Derived from %C.OL10.APOP_RESP.APOP_RETURN.SLN%
Receiver's First Name:	33	37	01-22	22	Label 'Receiver's First Name:'
<RFN>			24-37	14	Derived from %C.OL10.APOP_RESP.APOP_RETURN.RFN%
Receiver's Middle Initial:	34	38	01-26	26	Label 'Receiver's Middle Initial:'
<RMI>			28	1	Derived from %C.OL10.APOP_RESP.APOP_RETURN.RMI%
Receiver's Last Name:	35	39	01-21	21	Label 'Receiver's Last Name:'
<RLN>			23-42	20	Derived from %C.OL10.APOP_RESP.APOP_RETURN.RLN%
Receiver's 2nd Last Name:	36	40	01-25	25	Label 'Receiver's 2nd Last Name:'
<R2N>			27	20*	Derived from %C.OL10.APOP_RESP.APOP_RETURN.R2N%
Send Amount:	37	41	01-12	12	Label 'Send Amount:'

<SA>			14-22	9	Derived from %C.OL10.APOP_RESP.APOP_RETURN.SA%
Fee Amount:	38	42	01-11	11	Label 'Fee Amount:'
<FA>			13-21	9	Derived from %C.OL10.APOP_RESP.APOP_RETURN.FA%
Refund Amount:	39	43	01-13	13	Label 'Refund Amount:'
<TAM>			15-23	9	Derived from %C.OL10.APOP_RESP.APOP_RETURN.TAM%
Reversal Type:	40	44	01-14	14	Label 'Reversal Type:'
<RT>			16	1	Derived from %C.OL10.APOP_RESP.APOP_RETURN.RT% Format: C or R
Fee Refund:	41	45	01-11	11	Label 'Fee Refund:'
<FRI>			13	1	Derived from %C.OL10.APOP_RESP.APOP_RETURN.FRI%
Blank line	42-43	46-47			

7.21 MoneyGram® Amend – Customer and Branch Receipts

7.21.1 Description

This is the customer receipt for the MoneyGram® Amend Receipt transaction.

7.21.2 Frequency

Per transaction within a customer session.

7.21.3 Template Name

The customer template name is MgmAmdNew

7.21.4 Notes

The branch and customer receipts are issued automatically.

7.21.5 Sequence

Chronological order of entry.

The customer receipt is printed first, then the branch receipt.

7.21.6 Layout and Example Content

English text

```
                     1         2         3         4
            1234567890123456789012345678901234567890123456789012
Header  01
        02                Post Office Ltd.
        03               www.postoffice.co.uk
        04
        05  dd/mm/yyyy hh:mm      TP:tp  BP:bp  SU:sun
        06  oooooooooooooooooooooooooooooooooooFAD: fffffff
        07  address 1
        08  address 2
        09  address 3
        10  address 4
        11  address 5
        12  postcode
        13
        14                   message
        15
AP Body 16  Session Id: cc-nnnnnn
        17  Txn Id: tttt
        18  Client: lllllllllllllllllllllllllllllllll
        19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
        20  Token Type: tttttttt           Entry: nnn
        21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

```
        22 │ Amount: 999999.99s    pppppppppppppppppppp
        23 │ Product No: nnnnnnnnnnnnnn
        24 │
Body 1  25 │ MoneyGram Ref. No.:
        26 │
        27 │ MoneyGram Call Ref:
        28 │ Receiver's First Name:
        29 │ Receiver's Last Name:
        30+│ Receiver's 2nd Last Name:
        31 │
Advt text 32+│ <Product Message>
        33 │
        34+│ <Client message>
        35 │
        36+│ <Global Message>
Footer  37 │
        38 │
        39 │
        40 │         This is not a VAT receipt
        41 │
           └─────────────────────────────────────
                 1         2         3         4
           12345678901234567890123456789012345678901 2
```

Welsh/English text

```
                 1         2         3         4
           12345678901234567890123456789012345678901 2
Header  01 │        Swyddfa'r Post Cyf.
        02 │          Post Office Ltd.
        03 │         www.postoffice.co.uk
        04 │
        05 │ dd/mm/yyyy hh:mm       TP:tp  BP:bp  SU:sun
        06 │ ooooooooooooooooooooooooooooooooFAD: ffffffff
        07 │ address 1
        08 │ address 2
        09 │ address 3
        10 │ address 4
        11 │ address 5
        12 │ Postcode
        13 │
        14 │              message
        15 │
AP Body 16 │ ID Sesiwn/Session Id: cc-nnnnnn
Welsh   17 │ ID Pryniant/Txn Id: tttt
        18 │ Cleient:
        19 │ Client: lllllllllllllllllllllllllllllll
        20 │ Cynllun:                     Gwas:
        21 │ Scheme: eeeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
        22 │ Math o Docyn:                Cofnod:
        23 │ Token Type:  tttttttt        Entry: nnn
        24 │ Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
        25 │ Swm:              mop
        26 │ Amount: 999999.99s    pppppppppppppppppppp
        27 │ Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	123 of 264

```
        28
Body 1  29   MoneyGram Ref No.:
        30
        31   MoneyGram Call Ref:
        32   Receiver's First Name:
        33   Receiver's Last Name:
        34+  Receiver's 2nd Last Name:
        35
Advt text 36+  <Product Message>
        37
        38+  <Client message>
        39
        40+  <Global Message>
Footer  41
        42
        43        Nid Derbynneb TAW yw hon
        44        This is not a VAT receipt
        45
              1         2         3         4
        1234567890123456789012345678901234567890 12
```

7.21.7   Definition (English & Welsh/English)

Note that lines longer than 42 characters are wrapped to a new line; only whole words are wrapped.

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, variable Advt text , (Non VAT) Footer	01-15 16-24 32-36 37-41	01-15 16-28 36-40 41-45			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1					
MoneyGram Ref. No.:	25	29	01-19	19	Label 'MoneyGram Ref. No.:'
<REF>			21-28	8	Derived from <REF>
	26	30			*Blank line inserted to separate the MoneyGram® Ref. No. and remaining data.*
MoneyGram Call Ref:	27	31	01-20	20	Label 'MoneyGram Call Ref.:'
<MGCR>			22-41	20	Derived from <MGCR>
Receiver's First Name:	28	32	01-22	22	Label 'Receiver's First Name:'
<RFN>			24-37	14	Derived from <RFN>
Receiver's Last Name:	29	33	01-21	21	Label 'Receiver's Last Name:'
<RLN>			23-42	20	Derived from <RLN>
Receiver's 2nd Last Name:	30	34	01-25	25	Label 'Receiver's 2nd Last Name:'

<R2N>			27	20	Derived from <R2N>
Blank line	31	35			

7.22 MVLs Received – Branch Receipt

7.22.1 Description

This is the branch receipt for the reconciliation of MVLs received.

7.22.2 Frequency

As required.

7.22.3 Template Name

The template name is MVLRecBranch

7.22.4 Notes

The branch receipt is printed onto the tally roll printer.

7.22.5 Sequence

7.22.6 Layout and Example Content

English text

```
                        1         2         3         4
                1234567890123456789012345678901234567890
AP Header   01  oooooooooooooooooooooooooooooooooFAD: fffffff
            02  dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
            03
            04                  message
            05                  message
            06
            07          *** Branch Copy - Retain ***
            08
AP Body     09  Session Id: cc-nnnnnn
            10  Txn Id: tttt
            09  Client: lllllllllllllllllllllllllllllll
            10  Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
            11  Token Type: ttttttt             Entry: nnn
            12  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
            13  Amount: 999999.99s    pppppppppppppppppppppp
            14  Product No: nnnnnnnnnnnnnn
            15
Body 1      16  To/From Office:     <FADCODE>
            17  Rem In Session Id:   <RIAD_ID.>
            18  Rem Out Session Id:  <ROAD_ID.>
            19  Rem In Session Id:   <RICL_ID.>
            20  Rem Out Session Id:  <ROCL_ID.>
            21  NBSC Reference No:   <NBSC_REF>
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 126 of 264

```
      22 |
Body 2 23 | Range 1 Start:      <START_RANGE1>
      24 | Range 1 End:        <END_RANGE1..>
      25 | Total in Range 1:   <RANGE1.....>
      26 | Range 2 Start:      <START_RANGE2>
      27 | Range 2 End:        <END_RANGE2..>
      28 | Total in Range 2:   <RANGE2.....>
      29 | Range 3 Start:      <START_RANGE3>
      30 | Range 3 End:        <END_RANGE3..>
      31 | Total in Range 3:   <RANGE3.....>
      32 | Range 4 Start:      <START_RANGE4>
      33 | Range 4 End:        <END_RANGE4..>
      34 | Total in Range 4:   <RANGE4.....>
      35 | Range 5 Start:      <START_RANGE5>
      36 | Range 5 End:        <END_RANGE5..>
      37 | Total in Range 5:   <RANGE5.....>
      38 |
      39 | Total no. of discs: <RESULT.....>
      40 |
Footer 41 |
                   1         2         3         4
           12345678901234567890123456789012345678901 2
```

7.22.7 Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Branch Receipt Header, AP Body and Footer	01-8 09-15 41			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
To/From Office:	16	01-15	15	Label
<FADCODE>	16	21-27	7	Derived from <FADCODE>
Rem In Session Id:	17	01-18	18	Label
<RIAD_ID>	17	21-30	10	Derived from <RIAD_ID>
Rem Out Session Id:	18	01-19	19	Label
<ROAD_ID>	18	21-30	10	Derived from <ROAD_ID>
Rem In Session Id:	19	01-18	18	Label
<RICL_ID>	19	21-30	10	Derived from <RICL_ID>
Rem Out Session Id:	20	01-19	19	Label
<ROCL_ID>	20	21-30	10	Derived from <ROCL_ID>
NBSC Reference No:	21	01-18	18	Label
<NBSC_REF>	21	21-29	9	Derived from <NBSC_REF>
Body 2				Up to five entries. Lines for groups that are not populated are suppressed.
Blank line	22			
Range 1 Start:	23	01-14	14	Label
<START_RANGE1>	23	21-32	13	Derived from 1st 13 digits of <START_RANGE1> Note: length could be 7, 13 or 14.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 127 of 264

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

Range 1 End:	24	01-12	12	Label
<END_RANGE1>	24	21-33	13	Derived from 1st 13 digits of <END_RANGE1> Note: length could be 7, 13 or 14.
Total in Range 1:	25	01-17	17	Label
<RANGE1>	25	21-33	13	Derived from <RANGE1>
Range 2 Start:	26	01-14	14	Label
<START_RANGE2>	26	21-33	13	Derived from 1st 13 digits of <START_RANGE2>
Range 2 End:	27	01-12	12	Label
<END_RANGE2>	27	21-33	13	Derived from 1st 13 digits of <END_RANGE2>
Total in Range 2:	28	01-17	17	Label
<RANGE2>	28	21-33	13	Derived from <RANGE2>
Range 3 Start:	29	01-14	14	Label
<START_RANGE3>	29	21-33	13	Derived from 1st 13 digits of <START_RANGE3>
Range 3 End:	30	01-12	12	Label
<END_RANGE3>	30	21-33	13	Derived from 1st 13 digits of <END_RANGE3>
Total in Range 3:	31	01-17	17	Label
<RANGE3>	31	21-33	13	Derived from <RANGE3>
Range 4 Start:	32	01-14	14	Label
<START_RANGE4>	32	21-33	13	Derived from 1st 13 digits of <START_RANGE4>
Range 4 End:	33	01-12	12	Label
<END_RANGE4>	33	21-33	13	Derived from 1st 13 digits of <END_RANGE4>
Total in Range 4:	34	01-17	17	Label
<RANGE4>	34	21-33	13	Derived from <RANGE4>
Range 5 Start:	35	01-14	14	Label
<START_RANGE5>	35	21-33	13	Derived from 1st 13 digits of <START_RANGE5>
Range 5 End:	36	01-12	12	Label
<END_RANGE5>	36	21-33	13	Derived from 1st 13 digits of <END_RANGE5>
Total in Range 5:	37	01-17	17	Label
<RANGE5>	37	21-33	13	Derived from <RANGE5>
Blank line	38			
Total no. of discs:	39	01-19	19	Label
<RESULT>	39	21-33	13	Derived from <RESULT>
Blank line	40			

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 128 of 264

FUJITSU

POST OFFICE

7.23 National Savings and Investments – Customer Receipt

7.23.1 Description

This is the customer receipt for where the transaction requires the minimum information on the receipt for the product. It is used for the National Savings and Investments products. It was introduced at S75R.

7.23.2 Frequency

Per completed transaction for the product

7.23.3 Template Name

The Horizon receipt template name is NoADC.

7.23.4 Notes

7.23.5 Sequence

N/A

7.23.6 Layout and Example Content

English text

```
                         1         2         3         4
                1234567890123456789012345678901234567890 12
  Header   01
           02              Post Office Ltd.
           03              www.postoffice.co.uk
           04
           05   dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
           06   oooooooooooooooooooooooooooooooooFAD:  fffffff
           07   address 1
           08   address 2
           09   address 3
           10   address 4
           11   address 5
           12   Postcode
           13
           14                   message
           15
  AP Body  16   Session Id: cc-nnnnnn
           17   Txn Id: tttt
           18   Client:  llllllllllllllllllllllllllllllll
           19   Scheme: eeeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
           20   Token Type: tttttttt            Entry: nnn
           21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
           22   Amount: 999999.99s    pppppppppppppppppppp
           23   Product No: nnnnnnnnnnnnnn
```

```
         24 ┌─────────────────────────────────────┐
Advt text 25+ │ <Product Message>                   │
         26 │                                       │
         27 │ <Client Message>                      │
         28 │                                       │
         29 │ <Global Message>                      │
  Footer 30 │                                       │
         31 │                                       │
         32 │                                       │
         33 │        This is not a VAT receipt      │
         34 └─────────────────────────────────────┘
                   1         2         3         4
            12345678901234567890123456789012345678012
```

7.23.7   Definition (English)

Field Name	Line Number	Character Position	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text , (Non VAT) Footer	01-15 16-24 25-29 30-34			See section 4.1 *Generic Layouts Generic Customer Receipts*

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.24 NS&I Investment Account Deposit – Customer Receipt

7.24.1 Description

This is the customer receipt for the NS&I Investment Account Deposit transaction. It is used for the ADC Subsequent Deposits non barcoded product.

7.24.2 Frequency

Per NS&I Investment Account Deposit transaction within a customer session.

7.24.3 Template Name

The Horizon receipt template name is NSIIA.

7.24.4 Notes

The customer receipt is issued automatically.

7.24.5 Sequence

Chronological order of entry.

7.24.6 Layout and Example Content

English text

```
                      1         2         3         4
            12345678901234567890123456789012345678901 2
Header   01
         02              Post Office Ltd.
         03            www.postoffice.co.uk
         04
         05  dd/mm/yyyy hh:mm       TP:tp  BP:bp   SU:sun
         06  oooooooooooooooooooooooooooooooooFAD:  fffffff
         07  address 1
         08  address 2
         09  address 3
         10  address 4
         11  address 5
         12  Postcode
         13
         14              message
         15
         16  Session Id: cc-nnnnnn
         17  Txn Id: tttt
         18  Client: lllllllllllllllllllllllllllllll
         19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         20  Token Type: ttttttt           Entry: nnn
         21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

```
         22    Amount:  999999.99s    mopppppppppppppppppppp
         23    Product No:  nnnn
         24
Body 1   25    Account Number:   <CUSTOMER_REF1>
         26
         27
Advt text 28+  <Product Message>
         29
         30+   <Client Message>
         31
         32+   <Global Message>
Footer   33
         34
         35
         36           This is not a VAT receipt
         37
                   1         2         3         4
               12345678901234567890123456789012345678901 2
```

Welsh/English text

```
                   1         2         3         4
               1234567890123456789012345678901234567890 12
Header   01              Swyddfa'r Post Cyf.
         02                Post Office Ltd.
         03               www.postoffice.co.uk
         04
         05    dd/mm/yyyy hh:mm      TP:tp  BP:bp   SU:sun
         06    oooooooooooooooooooooooooooooooFAD:  fffffff
         07    address 1
         08    address 2
         09    address 3
         10    address 4
         11    address 5
         12    postcode
         13
         14                    message
         15
AP Body  16    ID Sesiwn/Session Id:  cc-nnnnnn
Welsh    17    ID Pryniant/Txn Id:  tttt
         18    Cleient:
         19    Client:  llllllllllllllllllllllllllllllll
         20    Cynllun:                      Gwas:
         21    Scheme:  eeeeeeeeeeeeeeeeeeeeeeee Svc:  vvvv
         22    Math o Docyn:                 Cofnod:
         23    Token Type:  tttttttt          Entry:  nnn
         24    Cyf/Ref:  nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         25    Swm:                 mop
         26    Amount:  999999.99s    ppppppppppppppppppppp
         27    Rhif y Cynnyrch/Product No:  nnnnnnnnnnnnnnn
         28
Body 1   29    Account Number:   <CUSTOMER_REF1>
         30    Rhif y Cyfrif:
         31
```

```
         32
Advt text 33+  <Product Message>
         34
         35+  <Client Message>
         36
         37+  <Global Message>
Footer   38
         39
         40
         41          This is not a VAT receipt
         42
                  1         2         3         4
       12345678901234567890123456789012345678901234567890123456789012
```

7.24.7 Definition (English & Welsh/English)

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, variable Advt text , (Non VAT) Footer	1-15 16-24 28-32 33-37	1-15 16-28 33-37 38-42			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1					
Account Number:	25	29	01-15	15	Label
<CUSTOMER_REF1>	25	29	18-27	9	Derived from <CUSTOMER_REF1>
Rhif y Cyfrir:		30	01-14	14	Label
Blank Lines	26-27	31-32			

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 133 of 264

7.25 NS&I APOP – Customer and Branch Receipts

7.25.1   Description

This is the customer copy of the AP customer receipt for the transaction.

7.25.2   Frequency

Per AP transaction within a customer session.

7.25.3   Template Name

The customer template name is NSANDI.

7.25.4   Notes

The branch and customer receipts are issued automatically.

7.25.5   Sequence

Chronological order of entry.

The customer receipt is printed first, then the branch receipt.

7.25.6   Layout and Example Content

English text

```
                           1         2         3         4
                  1234567890123456789012345678901234567890 12
Header      01
            02                   Post Office Ltd.
            03                  www.postoffice.co.uk
            04
            05    dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
            06    oooooooooooooooooooooooooooooooooFAD:  fffffff
            07    address 1
            08    address 2
            09    address 3
            10    address 4
            11    address 5
            12    postcode
            13
            14                      message
            15
AP Body     16    Session Id: cc-nnnnnn
            17    Txn Id: tttt
            18    Client:  llllllllllllllllllllllllllllllll
            19    Scheme:  eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
            20    Token Type: ttttttt            Entry: nnn
            21    Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

```
         22  Amount: 999999.99s    pppppppppppppppppppp
         23  Product No: nnnnnnnnnnnnnn
         24
Body 1   25  Customer Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         26  Product Code: ppp
         27
Advt text 28+ <Product Message>
         29
         30+ <Client message>
         31
         32+ <Global Message>
Footer   33
         34
         35
         36          This is not a VAT receipt
         37
                     1         2         3         4
         12345678901234567890123456789012345678901
```

Welsh/English text

```
                     1         2         3         4
         12345678901234567890123456789012345678901
Header   01              Swyddfa'r Post Cyf.
         02                 Post Office Ltd.
         03                www.postoffice.co.uk
         04
         05  dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
         06  ooooooooooooooooooooooooooooooooFAD: fffffff
         07  address 1
         08  address 2
         09  address 3
         10  address 4
         11  address 5
         12  postcode
         13
         14                   message
         15
AP Body  16  ID Sesiwn/Session Id: cc-nnnnnn
Welsh    17  ID Pryniant/Txn Id: tttt
         18  Cleient:
         19  Client: llllllllllllllllllllllllllllllll
         20  Cynllun:                     Gwas:
         21  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         22  Math o Docyn:                Cofnod:
         23  Token Type:  ttttttt          Entry: nnn
         24  Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         25  Swm:                 mop
         26  Amount: 999999.99s   pppppppppppppppppppp
         27  Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
         28
Body 1   29+ Cyf. Cwsmer/Customer Ref:
             nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         30  Cod Cynnyrch/Product Code: ppp
```

```
           31
           32
           33
           34
Advt text  35+   <Product Message>
           36
           37+   <Client message>
           38
           39+   <Global Message>
Footer     40
           41
           42          Nid Derbynneb TAW yw hon
           43          This is not a VAT receipt
           44
                       1         2         3         4
            12345678901234567890123456789012345678901 2
```

7.25.7   Definition (English & Welsh/English)

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	1-15 16-24 28-32 33-37	1-15 16-28 35-39 40-44			See section 4.1 *Generic Layouts Generic Customer Receipts*
Customer Ref	25		01-13	13	Label 'Customer Ref:'
		29	01-25	25	Label 'Cyf. Cwsmer/Customer Ref:'
<REF>	25	29+	15-42	28	Derived from ONLINE_ENQ.APOP_RESP.APOP_RETURN.REF,REF
Product Code	26		01-13	13	Label 'Product Code:'
		30	01-26	26	Label 'Cod Cynnyrch/Product Code:'
<PRODUCT>	26	30	15-17	3	Derived from ONLINE_ENQ.APOP_RESP.APOP_RETURN.PRODUCT,PRODUCT

7.26 No Receipt

7.26.1   Description

This is the customer receipt for where the transaction requires only a single line of text. It was introduced at S75R. The use of this template will allow the standard two AP receipt clerk dialogues to remain unchanged. It is intended to be used when no customer receipt is required and will initially be used in support of money laundering products / transactions.

7.26.2   Frequency

Per completed transaction for this product

7.26.3   Template Name

The Horizon receipt template name is NoReceipt.

7.26.4   Notes

7.26.5   Sequence

N/A

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 137 of 264

7.26.6   Layout and Example Content

```
                  1         2         3         4
         12345678901234567890123456789012345678901 2
01
02
03    There is no Customer Receipt associated
04    with this transaction
05
06
07
08
09
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
                  1         2         3         4
         12345678901234567890123456789012345678901 2
```

7.27 Parcelforce Guaranteed Delivery Date Calculator Service – Customer Receipt

7.27.1 Description

This is the Customer receipt for the Parcelforce Guaranteed Delivery Date Calculator Service transaction introduced at T82.

7.27.2 Frequency

The receipts are produced per AP transaction within a customer session where requested by the customer (it is possible to perform an ADC lookup transaction without printing a receipt).

7.27.3 Template Name

The Horizon receipt template name is KPGQuote.

7.27.4 Notes

The Parcelforce Guaranteed Delivery Date Calculator Service branch & customer receipts are issued automatically once the clerk selects that a receipt is required.

7.27.5 Sequence

Chronological order of entry.

The customer receipt is printed first, then the branch receipt.

7.27.6 Layout and Example Content

English text

```
                       1         2         3         4
              12345678901234567890123456789012345678012
Header    01
          02              Post Office Ltd.
          03            www.postoffice.co.uk
          04
          05  dd/mm/yyyy hh:mm      TP:tp  BP:bp  SU:sun
          06  OoooooooooooooooooooooooooooooFAD: fffffff
          07  address 1
          08  address 2
          09  address 3
          10  address 4
          11  address 5
          12  Postcode
          13
          14              message
          15
AP Body   16  Session Id: 01-5643
```

	17	Txn Id: 32
	18	Client: Parcelforce Worldwide
	19	Scheme: Estimated Delivery Date Svc: 5
	20	Token Type: BC Entry: 0
	21	Ref: 1234567891234567891
	22	Amount: 0.00 Cash
	23	Product No: 6599
	24	
Body 1	25	Expected Posting Date: 20/02/2008
	26	Destination City: Hunyuan
	27	Destination State: Shanxi
	28	Destination Postcode: 037401
	29	Destination Country: China
	30	Estimated Delivery Date: 03/03/2008
	31	
Advt text	32	The estimated delivery date given above
	33+	applies when the item is presented for
	34	posting prior to the branch's cut-off
	35	time on the date shown. A guaranteed
	36	delivery date will be provided,
	37	if available, upon subsequent posting.
	38	
	39	All dates given exclude time in Customs,
	40	where applicable.
Footer	41	
	42	
	43	
	44	This is not a VAT receipt
	45	

```
                 1         2         3         4
         12345678901234567890123456789012345678901 2
```

Welsh/English text

```
                 1         2         3         4
         12345678901234567890123456789012345678901 2
```

Header	01	Swyddfa'r Post Cyf.
	02	Post Office Ltd.
	03	www.postoffice.co.uk
	04	
	05	dd/mm/yyyy hh:mm TP:tp BP:bp SU:sun
	06	OoooooooooooooooooooooooooooooFAD: ffffff
	07	address 1
	08	address 2
	09	address 3
	10	address 4
	11	address 5
	12	Postcode
	13	
	14	message
	15	
AP Body	16	ID Sesiwn/Session Id: cc-nnnnnn
	17	ID Pryniant/Txn Id: tttt
	18	Cleient:

```
        19  │ Client: Parcelforce Worldwide
        20  │ Cynllun:                        Gwas:
        21  │ Scheme: Estimated Delivery Date  Svc:5
        22  │ Math o Docyn:                   Cofnod:
        23  │ Token Type:BC                      Entry:0
        24  │ Cyf/Ref: 1234567891234567891
        25  │ Swm:                Arian Parod
        26  │ Amount: 0.00         Cash
        27  │ Rhif y Cynnyrch/Product No: 6599
        28  │
Body 1  29  │ Expected Posting Date:    20/02/2008
        30  │ Destination City:         Hunyuan
        31  │ Destination State:        Shanxi
        32  │ Destination Postcode:     037401
        33  │ Destination Country:      China
        34  │ Estimated Delivery Date: 03/03/2008
        35  │
Advt text 36 │     Mae'r amcangyfrif uchod o'r dyddiad
        37  │        dosbarthu yn amodol ar gyflwyno'r
        38  │        eitem i'w phostio cyn amser terfynol
        39  │        y gangen a nodir. Rhoddir dyddiad
        40  │           dosbarthu gwarantedig wedyn,
        41  │            os oes modd, adeg y postio.
        42  │
        43  │    Nid yw'r Dyddiad Gwarantedig yn cynnwys
        44  │   Yr amser gyda'r Tollau, os digwydd hynny.
        45  │
        46  │    The estimated delivery date given above
        47  │    applies when the item is presented for
        48  │     posting prior to the branch's cut-off
        49  │     time on the date shown. A guaranteed
        50  │        delivery date will be provided,
        51  │     if available, upon subsequent posting.
        52  │
        53  │    All dates given exclude time in Customs,
        54  │             where applicable.
Footer  55  │
        56  │
        57  │        Nid Derbynneb TAW yw hon
        58  │        This is not a VAT receipt
        59  │
               1         2         3         4
         12345678901234567890123456789012345678901 2
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 141 of 264

7.27.7 Definition (English & Welsh/English)

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, (Non VAT) Footer	01-15 16-24 32-40 41-45	01-15 16-28 36-54 55-59			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1					
Expected Posting Date:	25	29	01-22	22	Label 'Expected Posting Date:'
<DTE>			26-35	10	Derived from <DTE> Format: dd/mm/yyyy
Destination City:	26	30	01-17	17	Label 'Destination City:'
<DCTY>			26-42	17	Derived from <DCTY>, truncated in necessary Format: cccccccccccccccccc
Destination State:	27	31	01-18	18	Label 'Destination State:'
<DSTE>			26-42	17	Derived from <DSTE>, truncated in necessary Format cccccccccccccccccc
Destination Postcode:	28	32	01-21	21	Label 'Destination Postcode:'
<DPCD>			26-42	17	Derived from <DPCD>, truncated in necessary Format cccccccccccccccccc
Destination Country:	29	33	01-16	16	Label 'Destination Country:'
<DCTRY>			26-35	10	Derived from <DCTRY>, truncated in necessary Format: cccccccccccccccccc
Estimated Delivery Date:	30	34	01-23	23	Label 'Estimated Delivery Date:'
<EDD>			26-35	10	Derived from <EDD> Format: dd/mm/yyyy
	31	35			Blank line

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 142 of 264

7.28 Parcelforce Guaranteed Delivery Date Calculator Service – Branch Receipt

7.28.1 Description

This is the Branch receipt for the Parcelforce Guaranteed Delivery Date Calculator Service transaction introduced at T82.

7.28.2 Frequency

The receipts are produced per AP transaction within a customer session where requested by the customer (it is possible to perform an ADC lookup transaction without printing a receipt).

7.28.3 Template Name

The Horizon receipt template name is KPGBranchQuote.

7.28.4 Notes

The Parcelforce Guaranteed Delivery Date Calculator Service branch & customer receipts are issued automatically once the clerk select that a receipt is required.

7.28.5 Sequence

Chronological order of entry.

The customer receipt is printed first, then the branch receipt.

7.28.6 Layout and Example Content

English text

```
                          1         2         3         4
                 12345678901234567890123456789012345678901 2
      Header  01 ooooooooooooooooooooooooooooooooFAD: fffffff
              02 dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
              03
              04
              05            Parcelforce Worldwide
              06       Estimated Delivery Date Quotation
              07
              08        *** Branch Copy - Retain ***
              09
      AP Body 10 Session Id: cc-nnnnnn
              11 Txn Id: tttt
              12 Client: lllllllllllllllllllllllllllllllll
              13 Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
              14 Token Type: tttttttt            Entry: nnn
              15 Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
              16 Amount: 999999.99s    pppppppppppppppppppppp
```

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	143 of 264

```
         17 │ Product No: nnnnnnnnnnnnnn
         18 │
 Body 1  19 │ Expected Posting Date:   15/08/2008
         20 │ Destination Country:     China
         21 │ Destination Postcode:    100029
         22 │ Estimated Delivery Date: 20/08/2008
         23 │
 Message 24 │   The estimated delivery date given above
         25 │   applies when the item is presented for
         26 │   posting prior to the branch's cut-off
         27 │    time on the date shown. A guaranteed
         28 │     delivery date will be provided,
         29 │    if available, upon subsequent posting.
 Footer  30 │
                    1         2         3         4
         12345678901234567890123456789012345678012
```

7.28.7   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard Branch AP Receipt Header, AP Body & Footer	01-09 10-18 30			See section 4.1.2.
Body 1				
Expected Posting Date:	19	01-22	22	Label 'Expected Posting Date:'
<DTE>	19	26-35	10	Derived from <DTE> Format: dd/mm/yyyy
Destination Country:	20	01-13	13	Label 'Destination Country:'
<DCTRY>	20	26-42	17	Derived from <DCTRY> Format: cccccccccccccccccc
Destination Postcode:	21	01-18	18	Label 'Destination Postcode:'
<DPCD>	21	26-42	16	Derived from <DPCD> Format: nnnnnnnnnnnnnnnn
Estimated Delivery Date:	22	01-24	24	Label 'Estimated Delivery Date:'
<EDD>	22	26-35	10	Derived from <EDD> Format: dd/mm/yyyy
	23			Blank line
Message				
Text	24-29	01-42	42	Hard-coded text

7.29 POFS Instant Saver Transfer Product – Customer Receipt

7.29.1 Description

This is the customer receipt for POFS Instant Saver Transfer products.

7.29.2 Frequency

Per completed transaction for these products.

7.29.3 Template Name

The Horizon receipt template name is CustIST.

7.29.4 Notes

The customer receipt is issued automatically.

7.29.5 Sequence

Chronological order of entry.

7.29.6 Layout and Example Content

English text

```
                         1         2         3         4
                1234567890123456789012345678901234567890123456789012
   Header    01
             02                    Post Office Ltd.
             03                  www.postoffice.co.uk
             04
             05   dd/mm/yyyy hh:mm        TP:tp    BP:bp   SU:sun
             06   ooooooooooooooooooooooooooooooooFAD:  fffffff
             07   address 1
             08   address 2
             09   address 3
             10   address 4
             11   address 5
             12   Postcode
             13
             14                    message
             15
   AP Body   16   Session Id: cc-nnnnnn
             17   Txn Id: tttt
             18   Client:  llllllllllllllllllllllllllllllll
             19   Scheme:  eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
             20   Token Type: tttttttt              Entry: nnn
```

```
          21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22   Amount: 999999.99s    mopppppppppppppppppppp
          23   Product No: nnnn
          24
Body 1    25   POIS Account Number:  <IS_ACCT_NO>
          26   POIS Transfer Amount: <TRANSFER_AMOUNT>
          27   Account Number:  <ACCOUNT_NO>
          28
          29
Advt text 30+  <Product Message>
          31
          32+  <Client Message>
          33
          34+  <Global Message>
Footer    35
          36
          37
          38            This is not a VAT receipt
          39
                  1         2         3         4
          12345678901234567890123456789012345678901 2
```

7.29.7   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 30-34 35-39			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
POIS Account Number:	25	01-20	20	Label
<IS_ACCT_NO>	25	23-30	8	Derived from <IS_ACCT_NO>
POIS Transfer Amount:	26	01-21	21	Label
<TRANSFER_AMOUNT>	26	23-31	9	Derived from <TRANSFER_AMOUNT>
Account Number:	27	01-15	15	Label
<ACCOUNT_NO>	27	18-36	19	Derived from <ACCOUNT_NO>
Blank Lines	28-29			

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.30 POFS ISA Secondary AML Checks – Customer Receipt

7.30.1 Purpose

This is the customer receipt that is produced as part of the POFS ISA Secondary AML checks transaction.

7.30.2 Frequency

Per completed transaction.

7.30.3 Template Name

The Horizon receipt template name is CustISAAML.

7.30.4 Notes

The customer receipt is issued automatically

7.30.5 Sequence

Chronological order of entry.

7.30.6 Layout and Example Content

English text

```
                  1         2         3         4
         1234567890123456789012345678901234567890123456789012
Header 01 |
       02 |                Post Office Ltd.
       03 |              www.postoffice.co.uk
       04 |
       05 | dd/mm/yyyy hh:mm     TP:tp   BP:bp   SU:sun
       06 | ooooooooooooooooooooooooooooooooFAD: fffffff
       07 | address 1
       08 | address 2
       09 | address 3
       10 | address 4
       11 | address 5
       12 | Postcode
       13 |
       14 |                message
       15 |
AP Body 16 | Session Id: cc-nnnnnn
       17 | Txn Id: tttt
       18 | Client: llllllllllllllllllllllllllllll
       19 | Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
       20 | Token Type: ttttttt            Entry: nnn
       21 | Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
```

© Copyright Fujitsu Services Ltd 2009   COMMERCIAL IN CONFIDENCE

Uncontrolled If Printed Or Distributed   (DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 147 of 264

```
        22   Amount: 999999.99s     PPPPPPPPPPPPPPPPPPPP
        23   Product No: pppp
        24
Body1   25   Personal ID:       <PERSONAL_ID>
        26   Proof of Address: <PROOF_ADDRESS>
        27
        28
Advt text 29+  <Product Message>
        30
        31+  <Client message>
        32
        33+  <Global Message>
Footer  34
        35
        36
        37           This is not a VAT receipt
        38
             1         2         3         4
        12345678901234567890123456789012345678901 2
```

7.30.7   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 29-33 34-38			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Body 1				
Personal ID:	25	01-12	12	Label
<PERSONAL_ID>		19-29	11	Derived from <PERSONAL_ID>
Proof of Address:	26	01-17	17	Label
<PROOF_ADDRESS>		19-29	11	Derived from <PROOF_ADDRESS>
Blank Lines	27-28			

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

FUJ00003498
FUJ00003498

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

FUJITSU

POST OFFICE ™

7.31 POFS 50+ Life Cover – Customer Receipt

7.31.1 Purpose

This is the Customer Copy receipt for the POFS 50+ Life Cover transaction introduced at T84.

7.31.2 Frequency

The receipts are produced per AP transaction within a customer session where requested by the customer (it is possible to perform an ADC lookup transaction without printing a receipt).

7.31.3 Notes

The receipt template name is Cust50LC.

The Customer receipt will be printed onto the tally roll printer.

7.31.4 Sequence

7.31.5 Layout and Example Content

English text

```
                        1          2          3          4
                 12345678901234567890123456789012345678901234
Header    01
          02                Post Office Ltd.
          03               www.postoffice.co.uk
          04
          05  dd/mm/yyyy hh:mm         TP:tp  BP:bp  SU:sun
          06  oooooooooooooooooooooooooooooooooFAD: ffffff
          07  address 1
          08  address 2
          09  address 3
          10  address 4
          11  address 5
          12  Postcode
          13
          14                    message
          15
AP Body   16  Session Id: cc-nnnnnn
          17  Txn Id: tttt
          18  Client: lllllllllllllllllllllllllllll
          19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20  Token Type: ttttttt                Entry: nnn
          21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22  Amount: 999999.99s     PPPPPPPPPPPPPPPPPPPPPP
          23  Product No: ppppp
          24
Body1     25  Customer Name:   <CUSTOMER_NAME..........
```

```
26                        ........................>
27   Customer Address:<CUSTOMER_ADDRESS.......
28                        ........................
29                        ........................
30                        ........................
31                        ........................
32                        ........................
33                        ........................>
34   Postcode:            <POST_CODE>
35   Contact No:          <CONTACT_NUMBER........>
36
37   Monthly Premium: <MONTHLY_PAYMENT>
38   Insurer:             Norwich Union Life &
39                        Pensions Limited
40   Guaranteed Lump Sum: <SUM_ASSURED>
41
42   Free Gift:       Cashback
43   Additional Info Opt Out: <MARKETING>
44
45   <Product message>
46
47   <Client message>
48
49   <Global message>
50
51
52
53            This is not a VAT receipt
54
          1         2         3         4
12345678901234567890123456789012345678901 2
```

AP text 45

Footer 50

7.31.6 Definition (English)

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	01-15 16-24 45-49 50-54			See section 4.1 Generic Layouts Generic Customer Receipts.
Body1				
Customer Name:	25	01-14	14	Label
<CUSTOMER_NAME>	25-26	18	40	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CUSTOMER_NAME>
Customer Address:	27	01-17	17	Label
<CUSTOMER_ADDRESS>	27-33	18	24 per line	Derived from concatenation of PAF returned address attributes of <CUSTOMER_ADDRESS>, excluding Country and Post Code
Postcode:	34	01-09	9	Label
<POST_CODE>	34	18-27	10	Derived from Post Code element of PAF returned address attributes of <CUSTOMER_ADDRESS>
Contact No:	35	01-11	11	Label
<CONTACT_NUMBER>	35	18-32	15	Derived from <CONTACT_NUMBER>
Blank Line	36			
Monthly Premium: £	37	01-16	16	Label
<MONTHLY_PAYMENT>	37	19-23	5	Derived from <MONTHLY_PAYMENT>
Insurer:	38	01-08	8	Label
Fixed Text to be wrapped over 2 lines	38-39	18	37	Fixed text of: Norwich Union Life & Pensions Limited
Guaranteed Lump Sum: £	40	01-22	22	Label
<SUM_ASSURED>	40	23-32	10	Derived from <SUM_ASSURED> fixed test of .00 to end of value.
Blank Line	41			
Free Gift:	42	01-10	10	Label
Fixed Text	42	18-25	8	Fixed text of: Cashback
Additional Info Opt Out:	43	01-24	24	Label
<MARKETING>	43	26-28	3	Derived from <MARKETING>
Blank Line	44			

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 151 of 264

7.31.7   Layout and Example Content

Welsh/English text

```
                         1         2         3         4
                1234567890123456789012345678901234567890122
Header    01              Swyddfa'r Post Cyf.
          02                 Post Office Ltd.
          03               www.postoffice.co.uk
          04
          05    dd/mm/yyyy hh:mm       TP:tp  BP:bp  SU:sun
          06    ooooooooooooooooooooooooooooooooFAD: fffffff
          07    address 1
          08    address 2
          09    address 3
          10    address 4
          11    address 5
          12    postcode
          13
          14                    message
          15
AP Body   16    ID Sesiwn/Session Id: cc-nnnnnn
          17    ID Pryniant/Txn Id: tttt
          18    Cleient:
          19    Client: 11111111111111111111111111111111
          20    Cynllun:                       Gwas:
          21    Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          22    Math o Docyn:                 Cofnod:
          23    Token Type:  tttttttt          Entry: nnn
          24    Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          25    Swm:                mop
          26    Amount: 999999.99s   pppppppppppppppppppp
          27    Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
          28
Body1     29    Enw'r Cwsmer:
          30    Customer Name:   <CUSTOMER_NAME..........
          31    Cyfeiriad y Cwsmer:
          32    Customer Address:<CUSTOMER_ADDRESS........
          33                     ........................
          34                     ........................
          35                     ........................
          36                     ........................
          37                     .......................>
          38    Cod Post / PostCode: <POST_CODE>
          39    Rhif Cyswllt:
          40    Contact No:      <CONTACT_NUMBER........>
          41    Premiwm Misol:
          42    Monthly Premium: <MONTHLY_PAYMENT>
          43    Yswiriwr:
          44    Insurer:         Norwich Union Life &
          45                     Pensions Limited
          45    Cyfandaliad Gwarantedig:
          46    Guaranteed Lump Sum: <SUM_ASSURED>
          47    Anrheg am Ddim:
```

COMMERCIAL IN CONFIDENCE

```
        48 | Free Gift:      Cashback
        49 | Gwybodaeth Ychwanegol am Dynnu Nôl:
        50 | Additional Info Opt Out: <MARKETING>
        51 |
AP text 52 | <Product message>
        53 |
        54 | <Client message>
        55 |
        56 | <Global message>
Footer  57 |
        58 |
        59 |       Nid Derbynneb TAW yw hon
        60 |       This is not a VAT receipt
        61 |
                1         2         3         4
        1234567890123456789012345678901234567890 12
```

7.31.8   Definition (Welsh/English)

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Receipt Header, AP Body, variable Advt text & (Non VAT) Footer	01-15 16-28 52-56 57-61			See section 4.1 Generic Layouts Generic Customer Receipts.
Body1				
Enw'r Cwsmer:	29	01-13	13	Label
Customer Name:	30	01-14	14	Label
<CUSTOMER_ NAME>	30-31	18	40	Derived from concatenation of Title, Forename, Initials and Surname attributes of **<CUSTOMER_NAME>**
Cyfeiriad y Cwsmer:	31	01-11	11	Label
Customer Address:	32	01-17	17	Label
<CUSTOMER_ ADDRESS>	32-37	18	24 per line	Derived from concatenation of PAF returned address attributes of **<CUSTOMER_ADDRESS>,** excluding Country and Post Code
Cod Post/Postcode:	38	01-18	18	Label
<POST_CODE>	38	20-29	10	Derived from Post Code element of PAF returned address attributes of **<CUSTOMER_ADDRESS>**
Rhif Cyswllt:	39	01-13	13	Label
Contact No:	40	01-11	11	Label
<CONTACT_N UMBER>	40	18-32	15	Derived from **<CONTACT_NUMBER>**
Premiwm Misol:	41	01-14	14	Label
Monthly Premium: £	42	01-16	16	Label
<MONTHLY_PA YMENT>	42	19-23	5	Derived from **<MONTHLY_PAYMENT>**
Yswiriwr:	43	01-09	9	Label
Insurer:	44	01-08	8	Label
Fixed Text to be wrapped over 2 lines	44-45	18	37	Fixed text of: Norwich Union Life & Pensions Limited
Cyfandaliad Gwarantedig:	45	01-24	24	Label
Guaranteed Lump Sum: £	46	01-22	22	Label
<SUM_ASSUR ED>	46	23-32	10	Derived from **<SUM_ASSURED>** fixed text of .00 to end of value
Anrheg am Ddim:	47	01-15	15	Label
Free Gift:	48	01-10	10	Label

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 154 of 264

Fixed Text	48	18-25	8	Fixed text of: Cashback
Gwybodaeth Ychwanegol am Dynnu Nôl:	49	01-35	35	
Additional Info Opt Out:	50	01-24	24	Label
<MARKETING>	50	26-28	3	Derived from **<MARKETING>**

7.32 POFS 50+ Life Cover Sales Confirmation – Customer Receipt

7.32.1 Purpose

This is the Sales Confirmation slip and second Customer Copy receipt for the POFS 50+ Life Cover transaction introduced at T84.

7.32.2 Frequency

The receipts are produced per AP transaction within a customer session where requested by the customer (it is possible to perform an ADC lookup transaction without printing a receipt).

7.32.3 Notes

The receipt template name is SalesConf50LC.

The Customer receipt will be printed onto the tally roll printer.

7.32.4 Sequence

7.32.5 Layout and Example Content

English text

```
                        1         2         3         4
              12345678901234567890123456789012345678901 2
Body1  01  | Declaration to Norwich Union
       02  | Life & Pensions Limited
       03  |
       04  | I confirm that:
       05  | - I have been provided with a "key
       06  | information" pack for the Post Office Over
       07  | 50s Life Cover. The importance of reading
       08  | this pack has been explained to me.
       09  | - The key features and benefits of the
       10  | cover, and its significant exclusions and
       11  | limitations have been explained to me. I
       12  | wish to proceed on this basis.
       13  | - I have been provided with details of how
       14  | my personal details will be used and
       15  | provided my agreement to this.
       16  | - To the best of my knowledge and belief
       17  | all the information I have provided is
       18  | accurate and complete.
       19  |
       20  | I understand that:
       21  | - The cover is based on the following
       22  | details, which I confirm are correct:
       23  | SEX: <GENDER>
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	156 of 264

```
24  DATE OF BIRTH: <DOB.....>
25  and I am resident in the UK.
26  - The plan has no cash-in value at any
27  time and that if I stop paying the
28  premiums early, I will not get anything
29  back and my cover will cease.
30  - If I die other than as a result of a
31  fatal accident during the first 12 months
32  Norwich Union will only return the
33  premiums I have paid.
34  - The premium level I have chosen is
35  affordable now and I believe will remain
36  so for the foreseeable future.
37  - Incorrect or inaccurate information
38  provided by me may result in the contract
39  being declared invalid and the non-payment
40  of a claim.
41  - The contract will be governed by the
42  terms and conditions, key features and
43  this declaration.
44  The plan will be subject to the law of
45  England.
46
47  I confirm that I wish to proceed with an
48  application for the above product.
49
50  Customer: <CUSTOMER_NAME..................
51            ..............................>
52
53  Customer Signature:
54
55  Date: <CurrentDate>
56
57  To be completed where the customer is not
58  the premium payer
59
60  I confirm that I have given my authority
61  for £<MONTHLY_PAYMENT> per month to be
        deducted by
62  direct debit from my bank or building
63  society account in relation to Post Office
64  Over 50s Life Cover in the name of
65  <CUSTOMER_NAME............................
66  .........................................>
67
68  Premium Payer: <ACCOUNT_HOLDER_NAME.......
69                 ..........................>
70
71  Signature:
72
73  Date: <CurrentDate>
74
75  Post Office Over 50's Life Cover is
76  provided by Norwich Union Life & Pensions
```

```
77 │ Limited. Registered in England No. 3253947
78 │ 2 Rougier Street, York, YO90 1UU. Norwich
79 │ Union Life & Pensions Limited is
80 │ authorised and regulated by the Financial
81 │ Services Authority. Member of the
82 │ Association of British Insurers.
83 │
84 │
                1         2         3         4
     12345678901234567890123456789012345678 9012
```

7.32.6   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Body1				
	1–2	1	42 per line	Text as defined in the Receipt Definition above
	3			Blank Line
	4-18	1	42 per line	Text as defined in the Receipt Definition above
	19			Blank Line
	20-22	1	42 per line	Text as defined in the Receipt Definition above
SEX:	23	1	4	Label
<GENDER>	23	5	6	Derived from **<GENDER>**
DATE OF BIRTH:	24	1	14	Label
<DOB>	24	16	10	Derived from **<DOB>**
	25-45	1	42 per line	Text as defined in the Receipt Definition above
	46			Blank Line
	47-48	1	42 per line	Text as defined in the Receipt Definition above
	49			Blank Line
Customer:	50	01-09	9	Label
<CUSTOMER_ NAME>	50-51	11	42 per line	Derived from concatenation of Title, Forename, Initials and Surname attributes of **<CUSTOMER_NAME>**
	52			Blank Line
Customer Signature:	53	01-19	19	Label
	54			Blank Line
Date:	55	01-05	5	Label
<CurrentDate>	55	07-16	10	Derived from **<CurrentDate>**
	56			Blank Line
Lines 57-74 are not be printed if <ACCOUNT_HOLDER_NAME> is null				
	57-58	1	42 per line	Text as defined in the Receipt Definition above
	59			Blank Line
	60	1	42 per	Text as defined in the Receipt

			line	Definition above
For £	61	01-05	5	Label
<MONTHLY_PAYMENT>	61	06-10	5	Derived from **<MONTHLY_PAYMENT>**
Per month to be deducted by	61	12-38	27	Label
	62-64	1	42 per line	Text as defined in the Receipt Definition above
<CUSTOMER_NAME>	65-66	1	42 per line	Derived from concatenation of Title, Forename, Initials and Surname attributes of **<CUSTOMER_NAME>**
	67			Blank Line
Premium Payer:	68	01-14	14	Label
<ACCOUNT_HOLDER_NAME>	68-69	16	40	Derived from **<ACCOUNT_HOLDER_NAME>**
	70			Blank Line
Signature:	71	01-10	10	Label
	72			Blank Line
Date:	73	01-05	5	Label
<CurrentDate>	73	07-16	10	Derived from **<CurrentDate>**
	74			Blank Line
	75-82	1	42 per line	Text as defined in the Receipt Definition above
	83-84			Blank Lines

Receipt Messaging is not required as part of this template.

FUJ00003498
FUJ00003498

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

FUJITSU

POST OFFICE ™

7.33 POFS 50+ Life Cover – Branch Receipt

7.33.1 Purpose

This is the branch receipt for the POFS 50+ Life Cover transaction introduced at T84.

7.33.2 Frequency

As required.

7.33.3 Notes

The branch receipt will be printed onto the tally roll printer.

The template name is Branch50LC

7.33.4 Sequence

7.33.5 Layout and Example Content

English text

```
                          1         2         3         4
                 1234567890123456789012345678901234567890123456789012
┌─────────┬────┬──────────────────────────────────────────────────────┐
│ Header  │ 01 │ ooooooooooooooooooooooooooooooooooFAD: ffffff          │
│         │ 02 │ dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun           │
│         │ 03 │                                                        │
│         │ 04 │                    message                             │
│         │ 05 │                    message                             │
│         │ 06 │                                                        │
│         │ 07 │         *** Branch Copy - Retain ***                   │
│         │ 08 │                                                        │
├─────────┼────┼──────────────────────────────────────────────────────┤
│ AP Body │ 09 │ Session Id: cc-nnnnnn                                  │
│         │ 10 │ Txn Id: tttt                                           │
│         │ 11 │ Client: llllllllllllllllllllllllllllll                 │
│         │ 12 │ Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv             │
│         │ 13 │ Token Type: ttttttt                    Entry: nnn      │
│         │ 14 │ Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn          │
│         │ 15 │ Amount: 999999.99s     PPPPPPPPPPPPPPPPPPPPP           │
│         │ 16 │ Product No: ppppp                                      │
│         │ 17 │                                                        │
├─────────┼────┼──────────────────────────────────────────────────────┤
│ Body 1  │ 18 │ NEXT_AGE: < NEXT_AGE>                                  │
│         │ 19 │ AGE: <AGE>                                             │
│         │ 20 │ DOB: <DOB.....>                                        │
│         │ 21 │ GENDER: <GENDER>                                       │
│         │ 22 │ SUGG_AMOUNT: < SUGG_AMOUNT>                            │
│         │ 23 │ MONTHLY_PAYMENT: <MONTHLY_PAYMENT>                     │
│         │ 24 │ SUM_ASSURED: <SUM_ASSURED>                             │
│         │ 25 │ CUSTOMER_NAME:                                         │
│         │ 26 │ Surname: Surname attribute of                         │
└─────────┴────┴──────────────────────────────────────────────────────┘
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 160 of 264

```
        27   <CUSTOMER_NAME>
             Forename: Forename attribute of
             <CUSTOMER_NAME>
        28   Inits: Inits attribute of <CUSTOMER_NAME>
        29   Title: Title attribute of <CUSTOMER_NAME>
        30   CUSTOMER_ADDRESS:
        31+  All standard address attributes from
             <CUSTOMER_ADDRESS>
        32   CONTACT_NUMBER: <CONTACT_NUMBER>
        33   PAYMENT_DATE: <PAYMENT_DATE>
        34   ACCOUNT_HOLDERS: <ACCOUNT_HOLDERS.......
        35                    ..............>
        36   ACCT_HOLDER_NAME:
        37   Surname: Surname attribute of
             <ACCT_HOLDER_NAME>
        38   Forename: Forename attribute of
             <ACCT_HOLDER_NAME>
        39   Inits: Inits attribute of
             <ACCT_HOLDER_NAME>
        40   Title: Title attribute of
             <ACCT_HOLDER_NAME>
        41   CUSTOMER_ADDRESS2:
        42+  All standard address attributes from
             <CUSTOMER_ADDRESS2>
        43   FREE_GIFT: <FREE_GIFT>
        44   MARKETING: <MARKETING>
        45   USER_ID: <USER_ID>
Footer  46
        47
                1        2        3        4
         1234567890123456789012345678901234567890 12
```

7.33.6 Field Definition

Field Name	Line Number	Character Position	Length	Contents
Standard AP Branch Receipt Header, AP Body & Footer	01-08 09-17 46-47			See section 4.1 Generic Layouts Generic Customer Receipts.
Body1				
NEXT_AGE:	18	01-09	9	Label as Field Name plus :
	18	11-12	2	Derived from **<NEXT_AGE>**
AGE:	19	01-04	4	Label as Field Name plus :
	19	06-07	2	Derived from **<AGE>**
DOB:	20	01-04	4	Label as Field Name plus :
	20	06-15	10	Derived from **<DOB>**
GENDER:	21	01-07	7	Label as Field Name plus :
	21	09-14	6	Derived from **<GENDER>**
SUGG_AMOUNT:	22	01-12	12	Label as Field Name plus :
	22	14-18	5	Derived from **<SUGG_AMOUNT>**
MONTHLY_PAYMENT:	23	01-16	16	Label as Field Name plus :

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

	23	18-22	5	Derived from **\<MONTHLY_PAYMENT\>**
SUM_ASSURED:	24	01-12	12	Label as Field Name plus :
	24	14-23	10	Derived from **\<SUM_ASSURED\>**
CUSTOMER_NAME :	25	01-14	14	Label as Field Name
Surname:	26	01-08	8	Label as sub tag plus :
	26	10-30	21	Derived from Surname attribute of **\<CUSTOMER_NAME\>**
Forename:	27	01-09	9	Label as sub tag plus :
	27	10-30	21	Derived from Forename attribute of **\<CUSTOMER_NAME\>**
Inits:	28	01-06	6	Label as sub tag plus :
	28	08-25	8	Derived from Inits attribute of **\<CUSTOMER_NAME\>**
Title:	29	01-06	6	Label as sub tag plus :
	29	08-28	21	Derived from Title attribute of **\<CUSTOMER_NAME\>**
				Above Name details as structured within ClassicBranch Template
CUSTOMER_ADDR ESS:	30	01-17	17	Label as Field Name plus :
	31+n	01	x per line	Derived from populated sub tags of PAF returned address attributes of **\<CUSTOMER_ADDRESS\>,** as structured within ClassicBranch Template.
CONTACT_NUMBE R:	32	01-15	15	Label as Field Name plus :
	32	17	15	Derived from **\<CONTACT_NUMBER\>**
PAYMENT_DATE:	33	01-13	13	Label as Field Name plus :
	33	15-16	2	Derived from **\<PAYMENT_DATE\>**
ACCOUNT_HOLDE RS:	34	01-16	16	Label as Field Name plus :
	34-35	17	40	Derived from **\<ACCOUNT_HOLDERS\>** and wrapped over 2 lines as required
ACCT_HOLDER_N AME:	36	01-17	17	Label as Field Name
Surname:	37	01-08	8	Label as sub tag plus :
	37	10-30	21	Derived from Surname attribute of **\<ACCT_HOLDER_NAME\>**
Forename:	38	01-09	9	Label as sub tag plus :
	38	10-30	21	Derived from Forename attribute of **\<ACCT_HOLDER_NAME\>**
Inits:	39	01-06	6	Label as sub tag plus :
	39	08-15	8	Derived from Inits attribute of **\<ACCT_HOLDER_NAME\>**
Title:	40	01-06	6	Label as sub tag plus :
	40	08-28	21	Derived from Title attribute of **\<ACCT_HOLDER_NAME\>**
				Above Name details as structured

© Copyright Fujitsu Services Ltd 2009 COMMERCIAL IN CONFIDENCE

Uncontrolled If Printed Or Distributed (DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 162 of 264

				within ClassicBranch Template
CUSTOMER_ADDRESS2:	41	01-18	18	Label as Field Name plus :
	42+n	01	x per line	Derived from populated sub tags of PAF returned address attributes of **<CUSTOMER_ADDRESS2>,** as structured within ClassicBranch Template.
FREE_GIFT:	43	01-10	10	Label as Field Name plus :
	43	12-13	2	Derived from **<FREE_GIFT>**
MARKETING:	44	01-10	10	Label as Field Name plus :
	44	12-14	3	Derived from **<MARKETING>**
USER_ID:	45	01-18	8	Label as Field Name plus :
	45	10-15	6	Derived from **<USER_ID>**

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	163 of 264

7.34 Postal Order

7.34.1   Description

This is the Postal Order voucher printed for the transaction for the Postal Order product introduced at S90.

7.34.2   Frequency

Per completed transaction for this product

7.34.3   Template Name

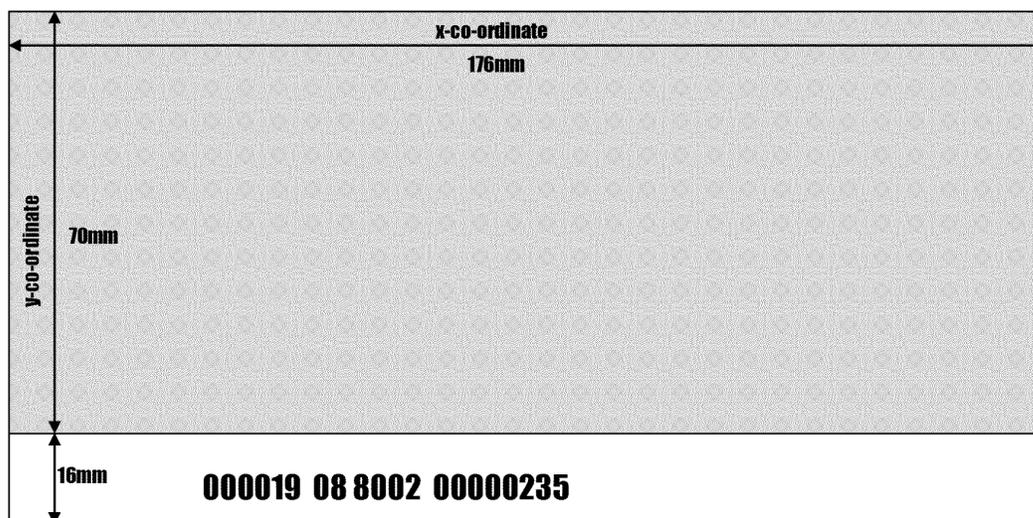The Horizon receipt template name is PostalOrder.

7.34.4   Notes

7.34.5   Sequence

N/A

7.34.6   Layout and Example Content

7.34.6.1   Dimensions

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

7.34.6.2   Fields

Date (A)

PAY   Payee Name (B)

Amount in Words (C)   Amount in Figures (D)

000019 08 8002 00000235

Positioning of Printed Text: The 'Payee', 'Amount in Words' and 'Date' fields are to be printed left aligned and with approx. 1mm between the line as shown on the picture above and the bottom of the text. If the Postal Order is incorrectly inserted into the slip printer then it is possible for the 'Payee', 'Amount in Words' and 'Date' fields to overprint the line. The branch process for dealing with any such occurrences will be documented in the Post Office Counter Operations Manual.

7.34.6.3   Printable Area on a Postal Order

The shaded areas on the Postal Order show the areas on which the Epson printer is unable to print text.

At least 28mm

Date (A)

Payee Name (B)

Amount in Words (C)   Amount in Figures (D)

81mm

5mm→

000019 08 8002 00000235

2mm
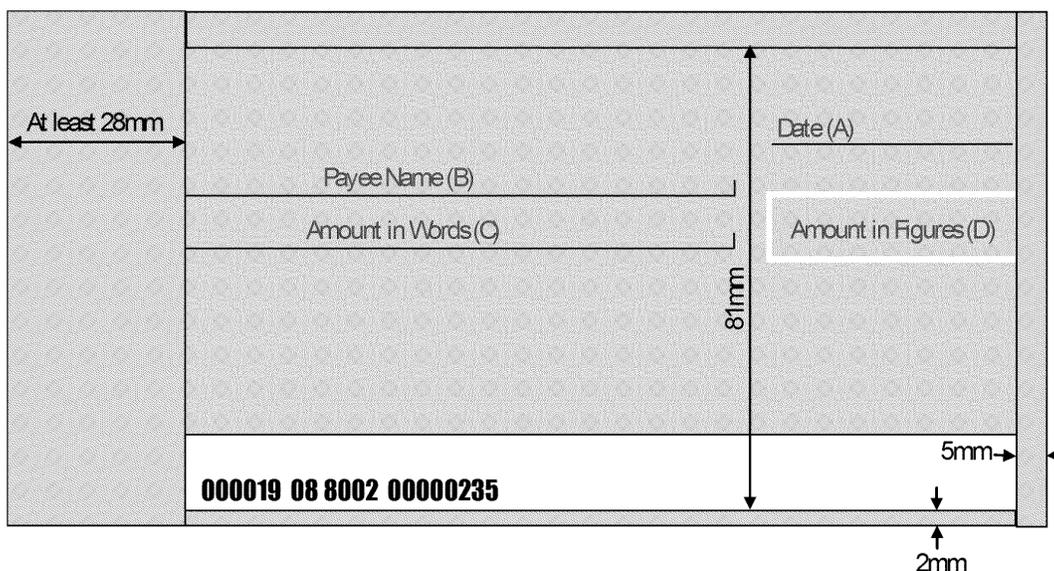
7.34.6.4 Position of Fields

The position of the fields on a Postal Order are documented in the following sections:

Note: The co-ordinates in the following tables refer to the top left-hand corner of the first character in the field (assuming all characters are full height).

7.34.6.4.1 Mandatory Fields

Ref	Name	Field Start Co-ordinates (x,y) in mm	Max Field Size in characters (inc *)	Font	Attributes
A	Date	131, 20	9	Post Office Sans 14pt	dd-mmm-yy Left aligned

Table 2: Postal Orders - Mandatory Fields

7.34.6.4.2 Optional Fields

The following fields are printed on a Postal Order when the value of the transaction (Amount) is non-zero:

Ref	Name	Field Start Co-ordinates (x,y) in mm	Max Field Size in characters (excl *)	Font	Attributes
B	Payee	Start 30,29 End 120, 29	50 (see note 'Payee' below)	Post Office Sans 14pt Regular	Three leading '*' characters. Fill blanks after 'Payee Name' with '*'. Left aligned.
C	Amount in Words	Start 30,38 End 120, 37	45 (see note 'Amount in Words' below)	Post Office Sans 14pt Regular	One leading '*' character. Fill blanks after 'Amount in Words' with '*'. Left Aligned.
D	Amount in figures	132,38	see attributes	Courier New 12pt Regular	Amount shown to two decimal places. Left aligned 2 leading '*' fill characters. 2 trailing '*' fill characters following the 'Amount in Figures' field Notes: - The character between the numbers is a 'dash' (long hyphen) - Spaces are required between (see notes below: - The last leading asterisk and the last digit of pounds - The last digit of pounds and the

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	166 of 264

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

					‣ dash ‣ The dash and the first digit of pence ‣ The last digit of pence and the first trailing asterisk

Table 3: Postal Orders - Optional Fields

Notes

1. **Field Start co-ordinates:** The start position of the 'Payee' and 'Amount in Words' fields has been moved as the Epson printer cannot print on the last 28mm of a form printed using the slip printer (see TM-J7000 Specification for UK Post Office (Doc Ref [2])

2. **'Payee':** The font used to print the 'Payee' is a variable pitch font and therefore the maximum length of the text that can be printed in this field depends on the mix of characters printed.

3. **'Amount in Figures':** The 'Amount in Figures' field on the Horizon Postal Order printed on the Epson printer using Ithaca emulation is incorrectly positioned i.e. it does not meet the APACS requirement that the first asterisk preceding the 'Amount in Figures' should be left justified in the box but must not touch or overwrite the '£' symbol. This field has been left justified in the box as on the Horizon S90 Postal Order printed on an Ithaca printer

4. **'Amount in Figures' Spaces:** The attributes for the 'Amount in Figures' field define that there should be spaces between some characters. The spaces are to ensure the separation of characters to ensure that the OCR can clearly differentiate between the numbers and the asterisk and dash characters. The space field should only be wide enough to ensure separation i.e. it should be approximately 6pt.

5. **'Amount in Words':** The field will accommodate the text '*One Hundred and Seventy Seven Pounds and 88p' which is the longest text string that will be printed in this field.

7.34.6.4.3 Presentation of the 'Amount in Words' Field

The following rules will apply to the formatting of the 'Amount in Words' field:

- The major currency value (pounds) will be printed in words

- The minor currency value (pence) will be printed as a numeric value

- The words "Pound" or "Pounds" and "p" will be printed following the major and minor currency values

- All the words representing the major currency will be capitalised e.g. "Twenty Five Pounds and 05p"

- If the minor currency is non-zero, the minor and major currencies will be separated by an "and"

- If the minor currency value is zero the word "Only" will be printed after "Pound" or "Pounds"

- If the minor currency is less than 10p then a leading zero will be printed e.g. 5p will be printed as "05p".

Only Fields with type Currency will be supported. These fields are numeric with up to 2 decimal places,

Example: An Amount of 23.50 will be printed as Twenty Three Pounds and 50p.

7.34.6.4.4 Crossed Postal Order

If the customer requires the Postal Order to be crossed then the following fields will be printed on the Postal Order:

Ref	Name	Field Start Co-ordinates (x,y) in mm	Max Field Size in characters (inc *)	Font	Attributes
F	Left Line	Start: 65, 22 End: 65, 62	N/A	N/A	Print vertical line to fill field; Print across voucher
G	Right Line	Start: 80, 22 End: 80, 62	N/A	N/A	Print vertical line to fill field. Print across voucher

Table 4: Postal Orders - Print if Crossed Postal Order Specified

7.35 IOP UCB: Postal Order (Spoiled)

7.35.1 Description

This is the Postal Order voucher printed for the transaction for the Postal Order product when the voucher has to be printed as "spoiled" introduced at S90.

7.35.2 Frequency

Per completed "spoiled" transaction for this product

7.35.3 Template Name

The Horizon receipt template name is PostalOrderSpoiled.

7.35.4 Notes

7.35.5 Sequence

N/A

7.35.6 Layout and Example Content

If a Postal Order is to be spoiled it is overprinted.

The 'Payee', 'Amount in Words' and 'Amount in Figures' fields are overprinted with hyphens.

A banner comprising of multiple instances of 'SPOLIED POSTAL ORDER' is printed beneath the 'Amount in Words' field.
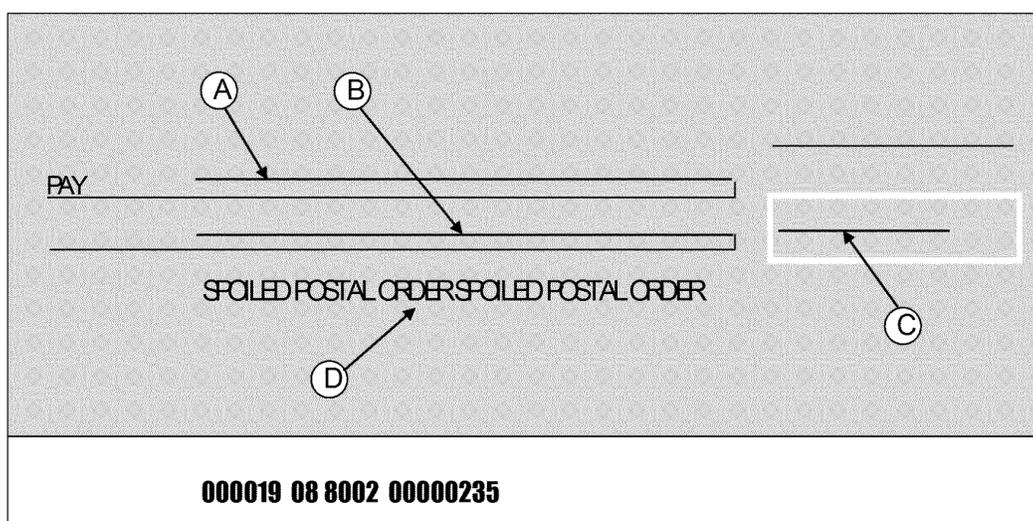
© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	169 of 264

The following fields are printed on a Postal Order when the value of the transaction (Amount) is zero:-

Ref	Name	Field Start Co-ordinates (x,y) in mm	Max Field Size in characters (inc *)	Font	Attributes
A	Payee	33,27	55	Post Office Sans 14pt Regular	Fill field with "-" (hyphen)
B	Amount in Words	33,37	53	Post Office Sans 14pt Regular	Fill field with "-"(hyphen)
C	Amount in figures	132,38	see attributes	Post Office Sans 14pt Regular	Fill field with "-"(hyphen)
D	Spoiled Banner	29,51	62	Post Office Sans 14pt Bold	Fill field with "SPOILED POSTAL ORDER-SPOILED POSTAL ORDER-SPOILED POSTAL ORDER"

Table 5: Postal Orders - Print if Amount is Zero

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 170 of 264

7.36 Postal Order – Customer Receipt

7.36.1 Description

This is the customer receipt for the transaction for the Postal Order product introduced at S90.

7.36.2 Frequency

Per completed transaction for this product

7.36.3 Template Name

The Horizon receipt template name is PostalOrderCust.

7.36.4 Notes

7.36.5 Sequence

N/A

7.36.6 Layout and Example Content (English)

English Text

```
                      1         2         3         4
              1234567890123456789012345678901234567890 12
Header   01
         02              Post Office Ltd.
         03            www.postoffice.co.uk
         04
         05   dd/mm/yyyy hh:mm       TP:tp  BP:bp  SU:sun
         06   OoooooooooooooooooooooooooooooooFAD: fffffff
         07   address 1
         08   address 2
         09   address 3
         10   address 4
         11   address 5
         12   Postcode
         13
         14                  Message
         15
AP Body  16   Session Id: cc-nnnnnn
         17   Txn Id: tttt
         18   Client: llllllllllllllllllllllllllllllll
         19   Scheme: eeeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         20   Token Type: ttttttt           Entry: nnn
         21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         22   Amount: 999999.99s    pppppppppppppppppppp
         23   Product No: nnnnnnnnnnnnnn
         24
```

```
Body 1    25   Voucher ID: nnnnnnnnnn
          26   Fee: nn.nns
          27   Payee: pppppppppppppppppppppppppppppppppppppppp
          28   ppppp
          29   Response Code: nn
          30   Exception Amount: nnn.nns
          31
Advt text 32+  <Product Message>
          33
          34+  <Client Message>
          35
          36+  <Global Message>
Footer    37
          38
          39
          40           This is not a VAT receipt
          41
                 1         2         3         4
          12345678901234567890123456789012345678901 2
```

7.36.7   Definition (English)

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15, 16-24 32-36 37-41			See section 4.1 *Generic Layouts* *Generic Customer Receipts*
Body 1				
Voucher ID	25	01-11	11	Label 'Voucher ID:'
<VOUCHER_ID>	25	13-22	10	Derived from %C.CuR% and derived from characters 9 to 18 inclusive.
Fee payable	26	01-04	4	Label 'Fee:'
<FEE_PAYABLE>	26	01-06	6	Derived from %C.Fee% (Format nn.nns) Optional: Only for Postal Order Sales transactions
Payee:	27	01-06	6	Label 'Payee:'
<PAYEE_NAME>	27-28	8	40*	Derived from %C.Payee% or suppressed (The Payee name is variable length. The 55 characters of the Payee Name may wrap over two lines) Optional: Only if Payee Name collected by transaction
Response Code	29	01-14	14	Label 'Response Code:'
<RESPONSE_CODE>	29	16-17	2	Derived from %C.Result%
Exception Amount	30	01-17	17	Label 'Exception Amount:'
<EXCEPTION_AMOUNT>	30	19-25	7	Derived from %C.ExceptionAmount%

				(Format nnn.nns) Optional : Only if there is a value mismatch on an encashment or refund transaction
Global Message	32-37		42*	Space for Global Messages
Client Message	39-44		42*	Space for Client Messages
Product Message	46-51		42*	Customer Receipt template includes the Post Office Ltd. Helpline telephone number and the Postal Order Admin team address. Only printed for transactions where the Amount is equal to zero.

7.36.8 Layout and Example Content (Welsh/English)

```
                 1         2         3         4
        12345678901234567890123456789012345678901 2
Header  01          Swyddfa'r Post Cyf.
        02             Post Office Ltd.
        03           www.postoffice.co.uk
        04
        05   dd/mm/yyyy hh:mm         TP:tp  BP:bp   SU:sun
        06   ooooooooooooooooooooooooooooooooFAD:  fffffff
        07   address 1
        08   address 2
        09   address 3
        10   address 4
        11   address 5
        12   postcode
        13
        14                   message
        15
AP Body 16   ID Sesiwn/Session Id: cc-nnnnnn
Welsh   17   ID Pryniant/Txn Id: tttt
        18   Cleient:
        19   Client: lllllllllllllllllllllllllllllll
        20   Cynllun:                      Gwas:
        21   Scheme: eeeeeeeeeeeeeeeeeeeeee Svc:  vvvv
        22   Math o Docyn:                 Cofnod:
        23   Token Type:  tttttttt           Entry: nnn
        24   Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
        25   Swm:                mop
        26   Amount: 999999.99s    pppppppppppppppppppp
        27   Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
        28
Body 1  29   Id Tocyn/Voucher ID: nnnnnnnnnn
        30   Ffi/Fee: nn.nns
        31   Talai/Payee: ppppppppppppppppppppppppppppppp
        32   pppppppppppp
        33   Cod Ymateb/Response Code: nn
        34   Swm Eithriad/Exception Amount: nnn.nns
```

	35	
Advt text	36+	*<Product Message>*
	37	
	38+	*<Client Message>*
	39	
	40+	*<Global Message>*
Footer	41	
	42	
	43	
	44	This is not a VAT receipt
	45	

```
                        1         2         3         4
           12345678901234567890123456789012345678901 2
```

Elements defined above are presented in the additional data area of the receipt template

7.36.9 Definition (Welsh/English)

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-28 36-40 41-45			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Voucher ID	29	01-20	20	Label 'Id Tocyn/Voucher ID:'
<VOUCHER_ID>	29	22-31	10	Derived from %C.CuR% and derived from characters 9 to 18 inclusive.
Fee payable	30	01-08	8	Label 'Ffi/Fee:'
<FEE_PAYABLE>	30	10-15	6	Derived from %C.Fee% (Format nn.nns) Optional: Only for Postal Order Sales transactions
Payee:	31	01-12	12	Label 'Talai/Payee:'
<PAYEE_NAME>	31-32	14	40*	Derived from %C.Payee% or suppressed *(The Payee name is variable length. The 55 characters of the Payee Name may wrap over two lines) Optional: Only if Payee Name collected by transaction
Response Code	33	01-25	25	Label 'Cod Ymateb/Response Code:'
<RESPONSE_CODE>	33	27-28	2	Derived from %C.Result%
Exception Amount	34	01-30	30	Label 'Swm Eithriad/Exception Amount:'
<EXCEPTION_AMOUNT>	34	32-38	7	Derived from %C.ExceptionAmount% (Format nnn.nns) Optional : Only present if there is a value mismatch on an

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	174 of 264

				encashment or refund transaction
Global Message	36-41	01-42		Space for Global Messages
Client Message	43-48	01-42		Space for Client Messages
Product Message	50-55	01-42		Customer Receipt template includes the Post Office Ltd. Helpline telephone number and the Postal Order Admin team address. Only printed for transactions where the Amount is equal to zero.

Elements defined above are presented in the additional data area of the receipt template

7.37 PostShop – Customer Receipt

7.37.1 Description

This is the Customer Receipt template for the PostShop transaction. One template will cover 5 different transaction types (Sale, Return Sale, Discounted Sale, Order Acceptance and Order Rejection). The Field Definition below describes which field is associated with transaction type (as defined by Service Codes).

7.37.2 Frequency

Per PostShop Sale or Spoil transaction within a session.

7.37.3 Template Name

The template name is CustPostShop.

7.37.4 Notes

The receipt is printed onto the tally roll printer on completion of the ADC transaction.

7.37.5 Sequence

N/A.

7.37.6 Layout and Example Content

Note: The definition below shows the template when ALL lines are populated.

English Text

```
                          1         2         3         4
                 12345678901234567890123456789012345678 9012
Header    01
          02                  Post Office Ltd.
          03               www.postoffice.co.uk
          04
          05     dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
          06     oooooooooooooooooooooooooooooooooFAD: fffffff
          07     address 1
          08     address 2
          09     address 3
          10     address 4
          11     address 5
          12     Postcode
          13
          14                      message
          15
AP Body   16     Session Id: cc-nnnnnn
          17     Txn Id: tttt
          18     Client: llllllllllllllllllllllllllllllll
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	176 of 264

	19	`Scheme: eeeeeeeeeeeeeeeeeeeeee Svc: vvvv`
	20	`Token Type: tttttttt          Entry: nnn`
	21	`Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn`
	22	`Amount: 999999.99s   moppppppppppppppppppp`
	23	`Product No: nnnn`
	24	
Body 0a	25	`Product Type:    <LONGNAME.............>`
Body 1	26	`Delivery Note No:   <DNN.....>`
	27	`Consignment Status: <CONSIGNMENT_STATUS>`
Body 1a	26	`Authority Code:   <AUTHORITY_CODE>`
Body 2	28	`Item 1 Barcode:   <REF1.......>`
OR	28	`Item 1 Product Code: <PRODUCT_CODE1>`
	29	`Item 1 Quantity: <QUANTITY1>`
	30	`Item 1 Value:    <REF1_AMOUNT>`
Body 3	31	`Item 1 Condition of Return:`
	32	`              <RETURN_REASON1......>`
OR	31	`Item 1 Reason For Discount:`
Body 3	32	`              <DISCOUNT_VALUE1>`
OR	31	`Item 1 Discrepancy Type:`
		`<DISCREPANCY_TYPE1>`
Body 3		
Body 4	33	`Item 2 Barcode:   <REF2.......>`
OR	33	`Item 2 Product Code: <PRODUCT_CODE2>`
	34	`Item 2 Quantity: <QUANTITY2>`
	35	`Item 2 Value:    <REF2_AMOUNT>`
Body 5	36	`Item 2 Condition of Return:`
	37	`              <RETURN_REASON2......>`
OR	36	`Item 2 Reason For Discount:`
Body 5	37	`              <DISCOUNT_VALUE2>`
OR	36	`Item 2 Discrepancy Type:`
		`<DISCREPANCY_TYPE2>`
Body 5		
Body 6	38	`Item 3 Barcode:   <REF3.......>`
OR	38	`Item 3 Product Code: <PRODUCT_CODE3>`
	39	`Item 3 Quantity: <QUANTITY3>`
	40	`Item 3 Value:    <REF3_AMOUNT>`
Body 7	41	`Item 3 Condition of Return:`
	42	`              <RETURN_REASON3......>`
OR	41	`Item 3 Reason For Discount:`
Body 7	42	`              <DISCOUNT_VALUE3>`
OR	42	`Item 3 Discrepancy Type:`
		`<DISCREPANCY_TYPE3>`
Body 7		
Body 8	43	`Item 4 Barcode:   <REF4.......>`
	44	`Item 4 Quantity: <QUANTITY4>`
	45	`Item 4 Value:    <REF4_AMOUNT>`
Body 9	46	`Item 4 Reason For Discount:`
	47	`              <DISCOUNT_VALUE4>`
Body 10	48	`Item 5 Barcode:   <REF5.......>`
	49	`Item 5 Quantity: <QUANTITY5>`
	50	`Item 5 Value:    <REF5_AMOUNT>`
Body 11	51	`Item 5 Reason For Discount:`
	52	`              <DISCOUNT_VALUE5>`
Body 12	53	`Item 6 Barcode:   <REF6.......>`

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 177 of 264

	54	Item 6 Quantity: <QUANTITY6>
	55	Item 6 Value: <REF6_AMOUNT>
Body 13	56	Item 6 Reason For Discount:
	57	<DISCOUNT_VALUE6>
Body 14	58	Item 7 Barcode: <REF7.......>
	59	Item 7 Quantity: <QUANTITY7>
	60	Item 7 Value: <REF7_AMOUNT>
Body 15	61	Item 7 Reason For Discount:
	62	<DISCOUNT_VALUE7>
Body 16	63	Item 8 Barcode: <REF8.......>
	64	Item 8 Quantity: <QUANTITY8>
	65	Item 8 Value: <REF8_AMOUNT>
Body 17	66	Item 8 Reason For Discount:
	67	<DISCOUNT_VALUE8>
Body 18	68	Item 9 Barcode: <REF9.......>
	69	Item 9 Quantity: <QUANTITY9>
	70	Item 9 Value: <REF9_AMOUNT>
Body 19	71	Item 9 Reason For Discount:
	72	<DISCOUNT_VALUE9>
Body 20	73	Item 10 Barcode: <REF10......>
	74	Item 10 Quantity:<QUANTITY10>
	75	Item 10 Value: <REF10_AMOUNT>
Body 21	76	Item 10 Reason For Discount:
	77	<DISCOUNT_VALUE10>
Body 22	78	Item 11 Barcode: <REF11......>
	79	Item 11 Quantity:<QUANTITY11>
	80	Item 11 Value: <REF11_AMOUNT>
Body 23	81	Item 12 Barcode: <REF12......>
	82	Item 12 Quantity:<QUANTITY12>
Body 24	83	Item 13 Barcode: <REF13......>
	84	Item 13 Quantity:<QUANTITY13>
	85	Item 13 Value: <REF13_AMOUNT>
Body 25	86	Item 14 Barcode: <REF14......>
	87	Item 14 Quantity:<QUANTITY14>
Body 26	88	Item 15 Barcode: <REF15......>
	89	Item 15 Quantity:<QUANTITY15>
	90	Item 15 Value: <REF15_AMOUNT>
Body 27	91	Item 16 Barcode: <REF16......>
	92	Item 16 Quantity:<QUANTITY16>
	93	Item 16 Value: <REF16_AMOUNT>
Body 28	94	Item 17 Barcode: <REF17......>
	95	Item 17 Quantity:<QUANTITY17>
	96	Item 17 Value: <REF17_AMOUNT>
Body 29	97	Item 18 Barcode: <REF18......>
	98	Item 18 Quantity:<QUANTITY18>
Body 30	99	Item 19 Barcode: <REF19......>
	100	Item 19 Quantity:<QUANTITY19>
	101	Item 19 Value: <REF19_AMOUNT>
Body 31	102	Item 20 Barcode: <REF20......>
	103	Item 20 Quantity:<QUANTITY20>
Body 32	104	Item 21 Barcode: <REF21......>
	105	Item 21 Quantity:<QUANTITY21>
Body 33	106	Item 22 Barcode: <REF22......>
	107	Item 22 Quantity:<QUANTITY22>

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 178 of 264

```
            108   Item 22 Value:   <REF22_AMOUNT>
Body 34     109   Item 23 Barcode: <REF23......>
            110   Item 23 Quantity:<QUANTITY23>
Body 35     111   Item 24 Barcode: <REF24......>
            112   Item 24 Quantity:<QUANTITY24>
Body 36     113   Item 25 Barcode: <REF25......>
            114   Item 25 Quantity:<QUANTITY25>
            115   Item 25 Value:   <REF25_AMOUNT>
Body 37     116   Item 26 Barcode: <REF26......>
            117   Item 26 Quantity:<QUANTITY26>
Body 38     118   Item 27 Barcode: <REF27......>
            119   Item 27 Quantity:<QUANTITY27>
Body 39     120   Item 28 Barcode: <REF28......>
            121   Item 28 Quantity:<QUANTITY28>
            122   Item 28 Value:   <REF28_AMOUNT>
Body 40     123   Item 29 Barcode: <REF29......>
            124   Item 29 Quantity:<QUANTITY29>
Body 41     125   Item 30 Barcode: <REF30......>
            126   Item 30 Quantity:<QUANTITY30>
Body 42     127   Item 31 Barcode: <REF31......>
            128   Item 31 Quantity:<QUANTITY31>
Body 43     129   Item 32 Barcode: <REF32......>
            130   Item 32 Quantity:<QUANTITY32>
            131
            132
Advt text   133+  <Product Message>
            134
            135+  <Client Message>
            136
            137+  <Global Message>
Footer      138
            139
            140
            141         This is not a VAT receipt
            142
                    1         2         3         4
            12345678901234567890123456789012345678012
```

7.37.7   Definition (English)

Field Name	Line No.	Character Positions	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 133-137 138-142			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 0a				*Applicable to all products*
Product Type:	25	01-13	13	Label
<LONG_NAME>	25	18-41	24	Derived from Product <LONG_NAME> Note: This is not an ADC AddField.
Body 1				*Applicable only to product with*

				Service Code 3
Delivery Note No:	26	01-17	17	Label
<DNN>	26	21-31	10	Derived from <DNN>
Consignment Status:	27	01-19	19	Label
<CONSIGNMENT_STATUS>	27	21-31	11	Derived from <CONSIGNMENT_STATUS> the value of which will be either 1 or 2. If 1 insert Confirmed If 2 insert Discrepancy
Body 1a				*Applicable only to product with Service Code 4*
Authority Code:	26	01-15	15	Label
<AUTHORITY_CODE>	26	18-27	10	Derived from <AUTHORITY_CODE>
Body 2				*Applicable to products with Service Codes 1, 2, 3, 4, 5, 6 & 7 – always present except <REF1_AMOUNT> not applicable to 3, 4 or 7. For product with Service Code 3 <PRODUCT_CODE1> is applicable instead of <REF1> and fields are only present if a discrepancy is reported.*
Item 1 Barcode:	28	01-15	15	Label
<REF1>	28	18-30	13	Derived from <REF1>
Item 1 Product Code:	28	01-20	20	Label
<PRODUCT_CODE1>	28	22-36	15	Derived from <PRODUCT_CODE1>
Item 1 Quantity:	29	01-16	16	Label
<QUANTITY1>	29	18-20	3	Derived from <QUANTITY1>
Item 1 Value:	30	01-13	13	Label
<REF1_AMOUNT>	30	18-23	6	Derived from <REF1_AMOUNT>
Body 3				*<RETURN_REASON1> applicable to products with Service Codes 2 & 4 <DISCOUNT_VALUE1> applicable to product with Service Code 5 <DISCREPANCY_TYPE1> applicable to product with Service Code 3*
Item 1 Condition of Return:	31	01-27	27	Label
<RETURN_REASON1>	32	18-39	22	Derived from <RETURN_REASON1>
Item 1 Reason For Discount:	31	01-27	27	Label
<DISCOUNT_VALUE1>	32	18-33	16	Derived from <DISCOUNT_VALUE1> Based on the Tag Value, the following text to appear on the receipt: 0.95 = Staff 5% 0.85 = Staff 15% 0.9 = Bulk 10% 0.8999 = Damaged 10% 0.8499 = Damaged 15% 0.8 = Local 20% 0.67 = Local 33% 0.5 = Local 50%

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 180 of 264

Item 1 Discrepancy Type:	31	01-24	24	Label
<DISCREPANCY_TYPE1>	31	26-34	9	Derived from <DISCREPANCY_TYPE1>
Body 4				*Applicable to products with Service Codes 1, 2, 3, 4, 5, 6 & 7 except <REF2_AMOUNT> not applicable to 3, 4, 6 or 7.* *For product with Service Code 3 <PRODUCT_CODE2> is applicable instead of <REF2>* *Only present if multiple items are purchased/returned/reported as discrepancy.*
Item 2 Barcode:	33	01-15	15	Label
<REF2>	33	18-30	13	Derived from <REF2>
Item 2 Product Code:	33	01-20	20	Label
<PRODUCT_CODE2>	33	22-36	15	Derived from <PRODUCT_CODE2>
Item 2 Quantity:	34	01-16	16	Label
<QUANTITY2>	34	18-20	3	Derived from <QUANTITY2>
Item 2 Value:	35	01-13	13	Label
<REF2_AMOUNT>	35	18-23	6	Derived from <REF2_AMOUNT>
Body 5				<RETURN_REASON2> *applicable to products with Service Code 2* <DISCOUNT_VALUE2> *applicable to product with Service Code 5* <DISCREPANCY_TYPE2> *applicable to product with Service Code 3*
Item 2 Condition of Return:	36	01-27	27	Label
<RETURN_REASON2>	37	18-39	22	Derived from <RETURN_REASON2>
Item 2 Reason For Discount:	36	01-27	27	Label
<DISCOUNT_VALUE2>	37	18-33	16	Derived from <DISCOUNT_VALUE2> See <DISCOUNT_VALUE1> for values to be printed on receipt
Item 2 Discrepancy Type:	36	01-24	24	Label
<DISCREPANCY_TYPE2>	36	26-34	9	Derived from <DISCREPANCY_TYPE2>
Body 6				*Applicable to products with Service Codes 1, 2, 3, 4, 5, 6 & 7 except <REF3_AMOUNT> not applicable to 3, 4 or 7.* *For product with Service Code 3 <PRODUCT_CODE3> is applicable instead of <REF3>* *Only present if multiple items are purchased/returned/reported as discrepancy.*
Item 3 Barcode:	38	01-15	15	Label
<REF3>	38	18-30	13	Derived from <REF3>
Item 3 Product Code:	38	01-20	20	Label
<PRODUCT_CODE3>	38	22-36	15	Derived from <PRODUCT_CODE3>
Item 3 Quantity:	39	01-16	16	Label

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 181 of 264

<QUANTITY3>	39	18-20	3	Derived from <QUANTITY3>
Item 3 Value:	40	01-13	13	Label
<REF3_AMOUNT>	40	18-23	6	Derived from <REF3_AMOUNT>
Body 7				<RETURN_REASON3> *applicable to products with Service Code 2* <DISCOUNT_VALUE3> *applicable to product with Service Code 5* <DISCREPANCY_TYPE3> *applicable to product with Service Code 3*
Item 3 Condition of Return:	41	01-27	27	Label
<RETURN_REASON3>	42	18-39	22	Derived from <RETURN_REASON3>
Item 3 Reason For Discount:	41	01-27	27	Label
<DISCOUNT_VALUE3>	42	18-33	16	Derived from <DISCOUNT_VALUE3> See <DISCOUNT_VALUE1> for values to be printed on receipt
Item 3 Discrepancy Type:	42	01-24	24	Label
<DISCREPANCY_TYPE3>	42	26-34	9	Derived from <DISCREPANCY_TYPE3>
Body 8				*Applicable to products with Service Codes 1, 4, 5, 6 & 7 except* <REF4_AMOUNT> *not applicable to 4 or 7.* *Only present if multiple items are purchased/returned.*
Item 4 Barcode:	43	01-15	15	Label
<REF4>	43	18-30	13	Derived from <REF4>
Item 4 Quantity:	44	01-16	16	Label
<QUANTITY4>	44	18-20	3	Derived from <QUANTITY4>
Item 4 Value:	45	01-13	13	Label
<REF4_AMOUNT>	45	18-23	6	Derived from <REF4_AMOUNT>
Body 9				<DISCOUNT_VALUE4> *applicable to product with Service Code 5*
Item 4 Reason For Discount:	46	01-27	27	Label
<DISCOUNT_VALUE4>	47	18-33	16	Derived from <DISCOUNT_VALUE4> See <DISCOUNT_VALUE1> for values to be printed on receipt
Body 10				*Applicable to products with Service Codes 1, 4, 5, 6 & 7 except* <REF5_AMOUNT> *not applicable to 4 or 7.* *Only present if multiple items are purchased/returned.*
Item 5 Barcode:	48	01-15	15	Label
<REF5>	48	18-30	13	Derived from <REF5>
Item 5 Quantity:	49	01-16	16	Label
<QUANTITY5>	49	18-20	3	Derived from <QUANTITY5>
Item 5 Value:	50	01-13	13	Label
<REF5_AMOUNT>	50	18-23	6	Derived from <REF5_AMOUNT>
Body 11				<DISCOUNT_VALUE5> *applicable*

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 182 of 264

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

				to product with Service Code 5
Item 5 Reason For Discount:	51	01-27	27	Label
<DISCOUNT_VALUE5>	52	18-33	16	Derived from <DISCOUNT_VALUE5> See <DISCOUNT_VALUE1> for values to be printed on receipt
Body 12				*Applicable to products with Service Codes 1, 4, 5, 6 & 7 except <REF6_AMOUNT> not applicable to 4, 6 or 7. Only present if multiple items are purchased/returned.*
Item 6 Barcode:	53	01-15	15	Label
<REF6>	53	18-30	13	Derived from <REF6>
Item 6 Quantity:	54	01-16	16	Label
<QUANTITY6>	54	18-20	3	Derived from <QUANTITY6>
Item 6 Value:	55	01-13	13	Label
<REF6_AMOUNT>	55	18-23	6	Derived from <REF6_AMOUNT>
Body 13				<DISCOUNT_VALUE6> *applicable to product with Service Code 5*
Item 6 Reason For Discount:	56	01-27	27	Label
<DISCOUNT_VALUE6>	57	18-33	16	Derived from <DISCOUNT_VALUE6> See <DISCOUNT_VALUE1> for values to be printed on receipt
Body 14				*Applicable to products with Service Codes 1, 4, 5, 6 & 7 except <REF7_AMOUNT> not applicable to 4 or 7. Only present if multiple items are purchased/returned.*
Item 7 Barcode:	58	01-15	15	Label
<REF7>	58	18-30	13	Derived from <REF7>
Item 7 Quantity:	59	01-16	16	Label
<QUANTITY7>	59	18-20	3	Derived from <QUANTITY7>
Item 7 Value:	60	01-13	13	Label
<REF7_AMOUNT>	60	18-23	6	Derived from <REF7_AMOUNT>
Body 15				<DISCOUNT_VALUE7> *applicable to product with Service Code 5*
Item 7 Reason For Discount:	61	01-27	27	Label
<DISCOUNT_VALUE7>	62	18-33	16	Derived from <DISCOUNT_VALUE7> See <DISCOUNT_VALUE1> for values to be printed on receipt
Body 16				*Applicable to products with Service Codes 1, 4, 5, 6 & 7 except <REF8_AMOUNT> not applicable to 4, 6 or 7. Only present if multiple items are purchased/returned.*
Item 8 Barcode:	63	01-15	15	Label
<REF8>	63	18-30	13	Derived from <REF8>
Item 8 Quantity:	64	01-16	16	Label

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 183 of 264

<QUANTITY8>	64	18-20	3	Derived from <QUANTITY8>
Item 8 Value:	65	01-13	13	Label
<REF8_AMOUNT>	65	18-23	6	Derived from <REF8_AMOUNT>
Body 17				<DISCOUNT_VALUE8> *applicable to product with Service Code 5*
Item 8 Reason For Discount:	66	01-27	27	Label
<DISCOUNT_VALUE8>	67	18-33	16	Derived from <DISCOUNT_VALUE8> See <DISCOUNT_VALUE1> for values to be printed on receipt
Body 18				*Applicable to products with Service Codes 1, 4, 5, 6 & 7 except <REF9_AMOUNT> not applicable to 4 or 7. Only present if multiple items are purchased/returned.*
Item 9 Barcode:	68	01-15	15	Label
<REF9>	68	18-30	13	Derived from <REF9>
Item 9 Quantity:	69	01-16	16	Label
<QUANTITY9>	69	18-20	3	Derived from <QUANTITY9>
Item 9 Value:	70	01-13	13	Label
<REF9_AMOUNT>	70	18-23	6	Derived from <REF9_AMOUNT>
Body 19				<DISCOUNT_VALUE9> *applicable to product with Service Code 5*
Item 9 Reason For Discount:	71	01-27	27	Label
<DISCOUNT_VALUE9>	72	18-33	16	Derived from <DISCOUNT_VALUE9> See <DISCOUNT_VALUE1> for values to be printed on receipt
Body 20				*Applicable to products with Service Codes 1, 4, 5, 6 & 7 except <REF10_AMOUNT> not applicable to 4 or 7. Only present if multiple items are purchased/returned.*
Item 10 Barcode:	73	01-16	16	Label
<REF10>	73	18-30	13	Derived from <REF10>
Item 10 Quantity:	74	01-17	17	Label
<QUANTITY10>	74	18-20	3	Derived from <QUANTITY10>
Item 10 Value:	75	01-13	14	Label
<REF10_AMOUNT>	75	18-23	6	Derived from <REF10_AMOUNT>
Body 21				<DISCOUNT_VALUE10> *applicable to product with Service Code 5*
Item 10 Reason For Discount:	76	01-27	28	Label
<DISCOUNT_VALUE10>	77	18-33	16	Derived from <DISCOUNT_VALUE10> See <DISCOUNT_VALUE1> for values to be printed on receipt
Body 22				*Applicable to products with Service Code 4 & 6 except <REF11_AMOUNT> not applicable to 4.*

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 184 of 264

				Only present if multiple items are purchased/returned.
Item 11 Barcode:	78	01-16	16	Label
<REF11>	78	18-30	13	Derived from <REF11>
Item 11 Quantity:	79	01-17	17	Label
<QUANTITY11>	79	18-20	3	Derived from <QUANTITY11>
Item 11 Value:	80	01-13	14	Label
<REF11_AMOUNT>	80	18-23	6	Derived from <REF11_AMOUNT>
Body 23				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are purchased/returned.*
Item 12 Barcode:	81	01-16	16	Label
<REF12>	81	18-30	13	Derived from <REF12>
Item 12 Quantity:	82	01-17	17	Label
<QUANTITY12>	82	18-20	3	Derived from <QUANTITY12>
Body 24				*Applicable to products with Service Code 4 & 6 except <REF13_AMOUNT> not applicable to 4.* *Only present if multiple items are purchased/returned.*
Item 13 Barcode:	83	01-16	16	Label
<REF13>	83	18-30	13	Derived from <REF13>
Item 13 Quantity:	84	01-17	17	Label
<QUANTITY13>	84	18-20	3	Derived from <QUANTITY13>
Item 13 Value:	85	01-13	14	Label
<REF13_AMOUNT>	85	18-23	6	Derived from <REF13_AMOUNT>
Body 25				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are purchased/returned.*
Item 14 Barcode:	86	01-16	16	Label
<REF14>	86	18-30	13	Derived from <REF14>
Item 14 Quantity:	87	01-17	17	Label
<QUANTITY14>	87	18-20	3	Derived from <QUANTITY14>
Body 26				*Applicable to products with Service Code 4 & 6 except <REF15_AMOUNT> not applicable to 4.* *Only present if multiple items are purchased/returned.*
Item 15 Barcode:	88	01-16	16	Label
<REF15>	88	18-30	13	Derived from <REF15>
Item 15 Quantity:	89	01-17	17	Label
<QUANTITY15>	89	18-20	3	Derived from <QUANTITY15>
Item 15 Value:	90	01-14	14	Label
<REF15_AMOUNT>	90	18-23	6	Derived from <REF15_AMOUNT>
Body 27				*Applicable to products with Service Code 4 & 6 except <REF16_AMOUNT> not applicable to 4.* *Only present if multiple items are*

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 185 of 264

				purchased/ returned.
Item 16 Barcode:	91	01-16	16	Label
<REF16>	91	18-30	13	Derived from <REF16>
Item 16 Quantity:	92	01-17	17	Label
<QUANTITY16>	92	18-20	3	Derived from <QUANTITY16>
Item 16 Value:	93	01-14	14	Label
<REF16_AMOUNT>	93	18-23	6	Derived from <REF16_AMOUNT>
Body 28				*Applicable to products with Service Code 4 & 6 except <REF17_AMOUNT> not applicable to 4.* *Only present if multiple items are purchased/returned.*
Item 17 Barcode:	94	01-16	16	Label
<REF17>	94	18-30	13	Derived from <REF17>
Item 17 Quantity:	95	01-17	17	Label
<QUANTITY17>	95	18-20	3	Derived from <QUANTITY17>
Item 17 Value:	96	01-14	14	Label
<REF17_AMOUNT>	96	18-23	6	Derived from <REF17_AMOUNT>
Body 29				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are purchased/returned.*
Item 18 Barcode:	97	01-16	16	Label
<REF18>	97	18-30	13	Derived from <REF18>
Item 18 Quantity:	98	01-17	17	Label
<QUANTITY18>	98	18-20	3	Derived from <QUANTITY18>
Body 30				*Applicable to products with Service Code 4 & 6 except <REF19_AMOUNT> not applicable to 4.* *Only present if multiple items are purchased/returned.*
Item 19 Barcode:	99	01-16	16	Label
<REF19>	99	18-30	13	Derived from <REF19>
Item 19 Quantity:	100	01-17	17	Label
<QUANTITY19>	100	18-20	3	Derived from <QUANTITY19>
Item 19 Value:	101	01-14	14	Label
<REF19_AMOUNT>	101	18-23	6	Derived from <REF19_AMOUNT>
Body 31				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are purchased/returned.*
Item 20 Barcode:	102	01-16	16	Label
<REF20>	102	18-30	13	Derived from <REF20>
Item 20 Quantity:	103	01-17	17	Label
<QUANTITY20>	103	18-20	3	Derived from <QUANTITY20>
Body 32				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are purchased/returned.*
Item 21 Barcode:	104	01-16	16	Label
<REF21>	104	18-30	13	Derived from <REF21>

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 186 of 264

Item 21 Quantity:	105	01-17	17	Label
<QUANTITY21>	105	18-20	3	Derived from <QUANTITY21>
Body 33				*Applicable to products with Service Code 4 & 6 except <REF22_AMOUNT> not applicable to 4.* *Only present if multiple items are purchased/returned.*
Item 22 Barcode:	106	01-16	16	Label
<REF22>	106	18-30	13	Derived from <REF22>
Item 22 Quantity:	107	01-17	17	Label
<QUANTITY22>	107	18-20	3	Derived from <QUANTITY22>
Item 22 Value:	108	01-14	14	Label
<REF22_AMOUNT>	108	18-23	6	Derived from <REF22_AMOUNT>
Body 34				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are purchased/returned.*
Item 23 Barcode:	109	01-16	16	Label
<REF23>	109	18-30	13	Derived from <REF23>
Item 23 Quantity:	110	01-17	17	Label
<QUANTITY23>	110	18-20	3	Derived from <QUANTITY23>
Body 35				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are purchased/returned.*
Item 24 Barcode:	111	01-16	16	Label
<REF24>	111	18-30	13	Derived from <REF24>
Item 24 Quantity:	112	01-17	17	Label
<QUANTITY24>	112	18-20	3	Derived from <QUANTITY24>
Body 36				*Applicable to products with Service Code 4 & 6 except <REF25_AMOUNT> not applicable to 4.* *Only present if multiple items are purchased/returned.*
Item 25 Barcode:	113	01-16	16	Label
<REF25>	113	18-30	13	Derived from <REF25>
Item 25 Quantity:	114	01-17	17	Label
<QUANTITY25>	114	18-20	3	Derived from <QUANTITY25>
Item 25 Value:	115	01-14	14	Label
<REF25_AMOUNT>	115	18-23	6	Derived from <REF25_AMOUNT>
Body 37				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are purchased/returned.*
Item 26 Barcode:	116	01-16	16	Label
<REF26>	116	18-30	13	Derived from <REF26>
Item 26 Quantity:	117	01-17	17	Label
<QUANTITY26>	117	18-20	3	Derived from <QUANTITY26>
Body 38				*Applicable to products with Service Code 4 & 6.* *Only present if multiple items are*

				purchased/returned.
Item 27 Barcode:	118	01-16	16	Label
<REF27>	118	18-30	13	Derived from <REF27>
Item 27 Quantity:	119	01-17	17	Label
<QUANTITY27>	119	18-20	3	Derived from <QUANTITY27>
Body 39				Applicable to products with Service Code 4 & 6 except <REF28_AMOUNT> not applicable to 4. Only present if multiple items are purchased/returned.
Item 28 Barcode:	120	01-16	16	Label
<REF28>	120	18-30	13	Derived from <REF28>
Item 28 Quantity:	121	01-17	17	Label
<QUANTITY28>	121	18-20	3	Derived from <QUANTITY28>
Item 28 Value:	122	01-14	14	Label
<REF28_AMOUNT>	122	18-23	6	Derived from <REF28_AMOUNT>
Body 40				Applicable to products with Service Code 4 & 6. Only present if multiple items are purchased/returned.
Item 29 Barcode:	123	01-16	16	Label
<REF29>	123	18-30	13	Derived from <REF29>
Item 29 Quantity:	124	01-17	17	Label
<QUANTITY29>	124	18-20	3	Derived from <QUANTITY29>
Body 41				Applicable to products with Service Code 4 & 6. Only present if multiple items are purchased/returned.
Item 30 Barcode:	125	01-16	16	Label
<REF30>	125	18-30	13	Derived from <REF30>
Item 30 Quantity:	126	01-17	17	Label
<QUANTITY30>	126	18-20	3	Derived from <QUANTITY30>
***Body 42**				Applicable to products with Service Code 4. Only present if multiple items are purchased/returned.
Item 31 Barcode:	127	01-16	16	Label
<REF31>	127	18-30	13	Derived from <REF31>
Item 31 Quantity:	128	01-17	17	Label
<QUANTITY31>	128	18-20	3	Derived from <QUANTITY31>
***Body 43**				Applicable to products with Service Code 4. Only present if multiple items are purchased/returned.
Item 32 Barcode:	129	01-16	16	Label
<REF32>	129	18-30	13	Derived from <REF32>
Item 32 Quantity:	130	01-17	17	Label
<QUANTITY32>	130	18-20	3	Derived from <QUANTITY32>
Blank Lines	131-132			

* Body 42 and Body 43: although present in the template, these iterations are not currently utilised owing to a temporary software restriction.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 188 of 264

There are references above to the product Service Codes and which Field Names are applicable to these. Descriptions of the products and associated Service Codes are listed below:

Service Code	Product
1	Customer Sales
2	Customer Returns
3	Receive From Supplier
4	Return To Supplier
5	Discounted Sales
6	Multibuy*
7	Spoilt Stock

* Note: There is a further Item list for Multibuy products. These are:

- 3 for 2

- BOGOF

- BOG 2nd HP

- 2 for £5

- 2 for £10

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	189 of 264

7.38 PostShop 2 For £x Multibuy PostShop product – Customer Receipt

7.38.1 Description

This is the customer receipt for the transaction for the 2 For £x Multibuy PostShop product.

7.38.2 Frequency

Per completed transaction for this product.

7.38.3 Template Name

The Horizon receipt template name is CustPost2For.

7.38.4 Sequence

Chronological order of entry (transaction identifier) within stock unit.

7.38.5 Layout and Example Content

English Text

```
                        1         2         3         4
               12345678901234567890123456789012345678901
  Header   01
          02                 Post Office Ltd.
          03               www.postoffice.co.uk
          04
          05  dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
          06  ooooooooooooooooooooooooooooooFAD:  fffffff
          07  address 1
          08  address 2
          09  address 3
          10  address 4
          11  address 5
          12  Postcode
          13
          14                   message
          15
  AP Body 16  Session Id: cc-nnnnnn
          17  Txn Id: tttt
          18  Client: lllllllllllllllllllllllllllllll
          19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20  Token Type: tttttttt           Entry: nnn
          21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22  Amount: 999999.99s    moppppppppppppppppppp
          23  Product No: nnnn
          24
  Body 1  25  Item 1 Barcode:  <REF1.......>
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 190 of 264

```
       26    1 @                 <REF1_AMOUNT>
       27    Item 2 Barcode:  <REF2.......>
       28    1 @                 <REF2_AMOUNT>
       29    Item 3 Barcode:  <REF3.......>
       30    1 @                 <REF3_AMOUNT>
       31    Item 4 Barcode:  <REF4.......>
       32    1 @                 <REF4_AMOUNT>
       33    Item 5 Barcode:  <REF5.......>
       34    1 @                 <REF5_AMOUNT>
       35    Item 6 Barcode:  <REF6.......>
       36    1 @                 <REF6_AMOUNT>
       37    Item 7 Barcode:  <REF7.......>
       38    1 @                 <REF7_AMOUNT>
       39    Item 8 Barcode:  <REF8.......>
       40    1 @                 <REF8_AMOUNT>
       41    Item 9 Barcode:  <REF9.......>
       42    1 @                 <REF9_AMOUNT>
       43    Item 10 Barcode: <REF10......>
       44    1 @                 <REF10_AMOUNT>
       45    Item 11 Barcode: <REF11......>
       46    1 @                 <REF11_AMOUNT>
       47    Item 12 Barcode: <REF12......>
       48    1 @                 <REF12_AMOUNT>
       49    TOTAL:                          <Amount>
       50
Body 2 51                 ***SAVINGS***
       52    Item 2 Barcode:  <REF2.......> 2For
             £<OFFER_AMOUNT1>
       53    Item 4 Barcode:  <REF4.......> 2For
             £<OFFER_AMOUNT2>
       54    Item 6 Barcode:  <REF6.......> 2For
             £<OFFER_AMOUNT3>
       55    Item 8 Barcode:  <REF8.......> 2For
             £<OFFER_AMOUNT4>
       56    Item 10 Barcode: <REF10......> 2For
             £<OFFER_AMOUNT5>
       57    Item 12 Barcode: <REF12......> 2For
             £<OFFER_AMOUNT6>
Body 3 58    TOTAL SAVINGS:           <DISCOUNT_AMOUNT>
       59
       60    TOTAL TO PAY:               <NET_AMOUNT>
       61
       62
Advt text 63+ <Product Message>
       64
       65+   <Client Message>
       66
       67+   <Global Message>
Footer 68
       69
       70
       71          This is not a VAT receipt
       72
                  1        2        3        4
```

```
123456789012345678901234567890123456789012
```

7.38.6   Definition (English)

Field Name	Line No.	Character Positions	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-24 63-67 68-72			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Item 1 Barcode:	25	01-15	15	Label
<REF1>	25	18-30	13	Derived from <REF1>
1 @	26	01-03	3	Label
<REF1_AMOUNT>	26	18-23	6	Derived from <REF1_AMOUNT>
Item 2 Barcode:	27	01-15	15	Label
<REF2>	27	18-30	13	Derived from <REF2>
1 @	28	01-03	3	Label
<REF2_AMOUNT>	28	18-23	6	Derived from <REF2_AMOUNT>
Item 3 Barcode:	29	01-15	15	Label
<REF3>	29	18-30	13	Derived from <REF3>
1 @	30	01-03	3	Label
<REF3_AMOUNT>	30	18-23	6	Derived from <REF3_AMOUNT>
Item 4 Barcode:	31	01-15	15	Label
<REF4>	31	18-30	13	Derived from <REF4>
1 @	32	01-03	3	Label
<REF4_AMOUNT>	32	18-23	6	Derived from <REF4_AMOUNT>
Item 5 Barcode:	33	01-15	15	Label
<REF5>	33	18-30	13	Derived from <REF5>
1 @	34	01-03	3	Label
<REF5_AMOUNT>	34	18-23	6	Derived from <REF5_AMOUNT>
Item 6 Barcode:	35	01-15	15	Label
<REF6>	35	18-30	13	Derived from <REF6>
1 @	36	01-03	3	Label
<REF6_AMOUNT>	36	18-23	6	Derived from <REF6_AMOUNT>
Item 7 Barcode:	37	01-15	15	Label
<REF7>	37	18-30	13	Derived from <REF7>
1 @	38	01-03	3	Label
<REF7_AMOUNT>	38	18-23	6	Derived from <REF7_AMOUNT>
Item 8 Barcode:	39	01-15	15	Label
<REF8>	39	18-30	13	Derived from <REF8>
1 @	40	01-03	3	Label
<REF8_AMOUNT>	40	18-23	6	Derived from <REF8_AMOUNT>
Item 9 Barcode:	41	01-15	15	Label
<REF9>	41	18-30	13	Derived from <REF9>
1 @	42	01-03	3	Label
<REF9_AMOUNT>	42	18-23	6	Derived from <REF9_AMOUNT>
Item 10 Barcode:	43	01-16	16	Label
<REF10>	43	18-30	13	Derived from <REF10>
1 @	44	01-03	3	Label
<REF10_AMOUNT>	44	18-23	6	Derived from <REF10_AMOUNT>

Item 11 Barcode:	45	01-16	16	Label
<REF11>	45	18-30	13	Derived from <REF11>
1 @	46	01-03	3	Label
<REF11_AMOUNT>	46	18-23	6	Derived from <REF11_AMOUNT>
Item 12 Barcode:	47	01-16	16	Label
<REF12>	47	18-30	13	Derived from <REF12>
1 @	48	01-03	3	Label
<REF12_AMOUNT>	48	18-23	6	Derived from <REF12_AMOUNT>
TOTAL:	49	01-06	6	Label
<Amount>	49	37-42	6	Derived from <Amount>
Blank Line	50			
Body 2				
SAVINGS	51	15-27	13	Label
Item 2 Barcode:	52	01-15	15	Label
<REF2>	52	18-30	13	Derived from <REF2>
2For £	52	32-37	6	Label
<OFFER_AMOUNT1>	52	38-42	5	Derived from <OFFER_AMOUNT1>
Item 4 Barcode:	53	01-15	15	Label
<REF4>	53	18-30	13	Derived from <REF4>
2For £	53	32-37	6	Label
<OFFER_AMOUNT2>	53	38-42	5	Derived from <OFFER_AMOUNT2>
Item 6 Barcode:	54	01-15	15	Label
<REF6>	54	18-30	13	Derived from <REF6>
2For £	54	32-37	6	Label
<OFFER_AMOUNT3>	54	38-42	5	Derived from <OFFER_AMOUNT3>
Item 8 Barcode:	55	01-15	15	Label
<REF8>	55	18-30	13	Derived from <REF8>
2For £	55	32-37	6	Label
<OFFER_AMOUNT4>	55	38-42	5	Derived from <OFFER_AMOUNT4>
Item 10 Barcode:	56	01-16	16	Label
<REF10>	56	18-30	13	Derived from <REF10>
2For £	56	32-37	6	Label
<OFFER_AMOUNT5>	56	38-42	5	Derived from <OFFER_AMOUNT5>
Item 12 Barcode:	57	01-16	16	Label
<REF12>	57	18-30	13	Derived from <REF12>
2For £	57	32-37	6	Label
<OFFER_AMOUNT6>	57	38-42	5	Derived from <OFFER_AMOUNT6>
Body 3				
TOTAL SAVINGS:	58	01-14	14	Label
<DISCOUNT_AMOUNT>	58	37-42	6	Derived from <DISCOUNT_AMOUNT>
Blank Line	59			
TOTAL TO PAY:	60	01-13	13	Label
<NET_AMOUNT>	60	37-42	6	Derived from <NET_AMOUNT>

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

Blank Lines	61-62			

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

© Copyright Fujitsu Services Ltd 2009   COMMERCIAL IN CONFIDENCE Ref: DES/GEN/SPE/0011
                            Version: 1.0
Uncontrolled If Printed Or Distributed   (DES/GEN/SPE/0004)   Date: 14-OCT-2009
                            Page No: 194 of 264

7.39 PostShop 3 For £x Multibuy PostShop product – Customer Receipt

7.39.1 Description

This is the customer receipt for the transaction for the 3 For £x Multibuy PostShop product.

7.39.2 Frequency

Per completed transaction for this product.

7.39.3 Template Name

The Horizon receipt template name is CustPost3For.

7.39.4 Notes

7.39.5 Sequence

Chronological order of entry (transaction identifier) within stock unit.

7.39.6 Layout and Example Content

English Text

```
                           1         2         3         4
                  12345678901234567890123456789012345678901 2
        Header    01
                  02               Post Office Ltd.
                  03              www.postoffice.co.uk
                  04
                  05   dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
                  06   oooooooooooooooooooooooooooooooooFAD: fffffff
                  07   address 1
                  08   address 2
                  09   address 3
                  10   address 4
                  11   address 5
                  12   Postcode
                  13
                  14                   message
                  15
        AP Body   16   Session Id: cc-nnnnnn
                  17   Txn Id: tttt
                  18   Client: lllllllllllllllllllllllllllllll
                  19   Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
                  20   Token Type: tttttttt            Entry: nnn
                  21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
                  22   Amount: 999999.99s    moppppppppppppppppppp
```

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	195 of 264

```
         23    Product No: nnnn
         24
Body 1   25    Item 1 Barcode:   <REF1.......>
         26    1 @               <REF1_AMOUNT>
         27    Item 2 Barcode:   <REF2.......>
         28    1 @               <REF2_AMOUNT>
         29    Item 3 Barcode:   <REF3.......>
         30    1 @               <REF3_AMOUNT>
         31    Item 4 Barcode:   <REF4.......>
         32    1 @               <REF4_AMOUNT>
         33    Item 5 Barcode:   <REF5.......>
         34    1 @               <REF5_AMOUNT>
         35    Item 6 Barcode:   <REF6.......>
         36    1 @               <REF6_AMOUNT>
         37    Item 7 Barcode:   <REF7.......>
         38    1 @               <REF7_AMOUNT>
         39    Item 8 Barcode:   <REF8.......>
         40    1 @               <REF8_AMOUNT>
         41    Item 9 Barcode:   <REF9.......>
         42    1 @               <REF9_AMOUNT>
         43    Item 10 Barcode: <REF10......>
         44    1 @               <REF10_AMOUNT>
         45    Item 11 Barcode: <REF11.....>
         46    1 @               <REF11_AMOUNT>
         47    Item 12 Barcode: <REF12.....>
         48    1 @               <REF12_AMOUNT>
         49    Item 13 Barcode: <REF13.....>
         50    1 @               <REF13_AMOUNT>
         51    Item 14 Barcode: <REF14.....>
         52    1 @               <REF14_AMOUNT>
         53    Item 15 Barcode: <REF15.....>
         54    1 @               <REF15_AMOUNT>
         55    Item 16 Barcode: <REF16.....>
         56    1 @               <REF16_AMOUNT>
         57    Item 17 Barcode: <REF17.....>
         58    1 @               <REF17_AMOUNT>
         59    Item 18 Barcode: <REF18.....>
         60    1 @               <REF18_AMOUNT>
         61    TOTAL:                        <Amount>
         62
Body 2   63            ***SAVINGS***
         64    Item 3 Barcode:   <REF3.......> 3For
               £<OFFER_AMOUNT1>
         65    Item 6 Barcode:   <REF6.......> 3For
               £<OFFER_AMOUNT2>
         66    Item 9 Barcode:   <REF9.......> 3For
               £<OFFER_AMOUNT3>
         67    Item 12 Barcode: <REF12.....> 3For
               £<OFFER_AMOUNT4>
         68    Item 15 Barcode: <REF15.....> 3For
               £<OFFER_AMOUNT5>
         69    Item 18 Barcode: <REF18.....> 3For
               £<OFFER_AMOUNT6>
Body 3   70    TOTAL SAVINGS:          <DISCOUNT_AMOUNT>
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 196 of 264

FUJITSU

POST OFFICE™

```
71
72    TOTAL TO PAY:                      <NET_AMOUNT>
73
74
Advt text  75+  <Product Message>
76
77+  <Client Message>
78
79+  <Global Message>
Footer  80
81
82
83            This is not a VAT receipt
84
              1         2         3         4
      12345678901234567890123456789012345678 9012
```

7.39.7   Definition (English)

Field Name	Line No.	Character Positions	Length	Contents
Standard AP Receipt Header, AP Body, Advt text, (Non VAT) Footer	1-15 16-24 75-79 80-84			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Item 1 Barcode:	25	01-15	15	Label
<REF1>	25	18-30	13	Derived from <REF1>
1 @	26	01-03	3	Label
<REF1_AMOUNT>	26	18-23	6	Derived from <REF1_AMOUNT>
Item 2 Barcode:	27	01-15	15	Label
<REF2>	27	18-30	13	Derived from <REF2>
1 @	28	01-03	3	Label
<REF2_AMOUNT>	28	18-23	6	Derived from <REF2_AMOUNT>
Item 3 Barcode:	29	01-15	15	Label
<REF3>	29	18-30	13	Derived from <REF3>
1 @	30	01-03	3	Label
<REF3_AMOUNT>	30	18-23	6	Derived from <REF3_AMOUNT>
Item 4 Barcode:	31	01-15	15	Label
<REF4>	31	18-30	13	Derived from <REF4>
1 @	32	01-03	3	Label
<REF4_AMOUNT>	32	18-23	6	Derived from <REF4_AMOUNT>
Item 5 Barcode:	33	01-15	15	Label
<REF5>	33	18-30	13	Derived from <REF5>
1 @	34	01-03	3	Label
<REF5_AMOUNT>	34	18-23	6	Derived from <REF5_AMOUNT>
Item 6 Barcode:	35	01-15	15	Label
<REF6>	35	18-30	13	Derived from <REF6>
1 @	36	01-03	3	Label
<REF6_AMOUNT>	36	18-23	6	Derived from <REF6_AMOUNT>
Item 7 Barcode:	37	01-15	15	Label

<REF7>	37	18-30	13	Derived from <REF7>
1 @	38	01-03	3	Label
<REF7_AMOUNT>	38	18-23	6	Derived from <REF7_AMOUNT>
Item 8 Barcode:	39	01-15	15	Label
<REF8>	39	18-30	13	Derived from <REF8>
1 @	40	01-03	3	Label
<REF8_AMOUNT>	40	18-23	6	Derived from <REF8_AMOUNT>
Item 9 Barcode:	41	01-16	15	Label
<REF9>	41	18-30	13	Derived from <REF9>
1 @	42	01-03	3	Label
<REF9_AMOUNT>	42	18-23	6	Derived from <REF9_AMOUNT>
Item 10 Barcode:	43	01-16	16	Label
<REF10>	43	18-30	13	Derived from <REF10>
1 @	44	01-03	3	Label
<REF10_AMOUNT>	44	18-23	6	Derived from <REF10_AMOUNT>
Item 11 Barcode:	45	01-16	16	Label
<REF11>	45	18-30	13	Derived from <REF11>
1 @	46	01-03	3	Label
<REF11_AMOUNT>	46	18-23	6	Derived from <REF11_AMOUNT>
Item 12 Barcode:	47	01-16	16	Label
<REF12>	47	18-30	13	Derived from <REF12>
1 @	48	01-03	3	Label
<REF12_AMOUNT>	48	18-23	6	Derived from <REF12_AMOUNT>
Item 13 Barcode:	49	01-16	16	Label
<REF13>	49	18-30	13	Derived from <REF13>
1 @	50	01-03	3	Label
<REF13_AMOUNT>	50	18-23	6	Derived from <REF13_AMOUNT>
Item 14 Barcode:	51	01-16	16	Label
<REF14>	51	18-30	13	Derived from <REF14>
1 @	52	01-03	3	Label
<REF14_AMOUNT>	52	18-23	6	Derived from <REF14_AMOUNT>
Item 15 Barcode:	53	01-16	16	Label
<REF15>	53	18-30	13	Derived from <REF15>
1 @	54	01-03	3	Label
<REF15_AMOUNT>	54	18-23	6	Derived from <REF15_AMOUNT>
Item 16 Barcode:	55	01-16	16	Label
<REF16>	55	18-30	13	Derived from <REF16>
1 @	56	01-03	3	Label
<REF16_AMOUNT>	56	18-23	6	Derived from <REF16_AMOUNT>
Item 17 Barcode:	57	01-16	16	Label
<REF17>	57	18-30	13	Derived from <REF17>
1 @	58	01-03	3	Label
<REF17_AMOUNT>	58	18-23	6	Derived from <REF17_AMOUNT>
Item 18 Barcode:	59	01-16	16	Label
<REF18>	59	18-30	13	Derived from <REF18>
1 @	60	01-03	3	Label
<REF18_AMOUNT>	60	18-23	6	Derived from <REF18_AMOUNT>
TOTAL:	61	01-06	6	Label
<Amount>	61	37-42	6	Derived from <Amount>
Blank Line	62			
Body 2				
SAVINGS	63	15-27	13	Label

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	198 of 264

Item 3 Barcode:	64	01-15	15	Label
<REF3>	64	18-30	13	Derived from <REF3>
3For £	64	32-37	6	Label
<OFFER_AMOUNT1>	64	38-42	5	Derived from <OFFER_AMOUNT1>
Item 6 Barcode:	65	01-15	15	Label
<REF6>	65	18-30	13	Derived from <REF6>
3For £	65	32-37	6	Label
<OFFER_AMOUNT2>	65	38-42	5	Derived from <OFFER_AMOUNT2>
Item 9 Barcode:	66	01-15	15	Label
<REF9>	66	18-30	13	Derived from <REF9>
3For £	66	32-37	6	Label
<OFFER_AMOUNT3>	66	38-42	5	Derived from <OFFER_AMOUNT3>
Item 12 Barcode:	67	01-16	16	Label
<REF12>	67	18-30	13	Derived from <REF12>
3For £	67	32-37	6	Label
<OFFER_AMOUNT4>	67	38-42	5	Derived from <OFFER_AMOUNT4>
Item 15 Barcode:	68	01-16	16	Label
<REF15>	68	18-30	13	Derived from <REF15>
3For £	68	32-37	6	Label
<OFFER_AMOUNT5>	68	38-42	5	Derived from <OFFER_AMOUNT5>
Item 18 Barcode:	69	01-16	16	Label
<REF18>	69	18-30	13	Derived from <REF18>
3For £	69	32-37	6	Label
<OFFER_AMOUNT6>	69	38-42	5	Derived from <OFFER_AMOUNT6>
Body 3				
TOTAL SAVINGS:	70	01-14	14	Label
<DISCOUNT_AMOUNT>	70	37-42	6	Derived from <DISCOUNT_AMOUNT>
Blank Line	71			
TOTAL TO PAY:	72	01-13	13	Label
<NET_AMOUNT>	72	37-42	6	Derived from <NET_AMOUNT>

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

© Copyright Fujitsu Services Ltd 2009

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Uncontrolled If Printed Or Distributed

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 199 of 264

FUJITSU

POST OFFICE ™

7.40 PostShop 342 Multibuy PostShop product – Customer Receipt

7.40.1 Description

This is the customer receipt for the 3 For 2 Multibuy PostShop product transaction.

7.40.2 Frequency

Per completed transaction for this product.

7.40.3 Template Name

The Horizon receipt template name is CustPost342.

7.40.4 Notes

7.40.5 Sequence

Chronological order of entry (transaction identifier) within stock unit.

7.40.6 Layout and Example Content

English Text

```
                         1         2         3         4
             12345678901234567890123456789012345678901 2
Header    01
          02              Post Office Ltd.
          03              www.postoffice.co.uk
          04
          05  dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
          06  oooooooooooooooooooooooooooooooooFAD: fffffff
          07  address 1
          08  address 2
          09  address 3
          10  address 4
          11  address 5
          12  Postcode
          13
          14              message
          15
AP Body   16  Session Id: cc-nnnnnn
          17  Txn Id: tttt
          18  Client: llllllllllllllllllllllllllllllll
          19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20  Token Type: tttttttt          Entry: nnn
          21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22  Amount: 999999.99s    mopppppppppppppppppppp
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	200 of 264

FUJITSU

POST OFFICE ™

	23	Product No: *nnnn*
	24	
Body 1	25	Item 1 Barcode: <REF1.......>
	26	1 @ <REF1_AMOUNT>
	27	Item 2 Barcode: <REF2.......>
	28	1 @ <REF1_AMOUNT>
	29	Item 3 Barcode: <REF3.......>
	30	1 @ <REF1_AMOUNT>
	31	Item 4 Barcode: <REF4.......>
	32	1 @ <REF4_AMOUNT>
	33	Item 5 Barcode: <REF5.......>
	34	1 @ <REF4_AMOUNT>
	35	Item 6 Barcode: <REF6.......>
	36	1 @ <REF4_AMOUNT>
	37	Item 7 Barcode: <REF7.......>
	38	1 @ <REF7_AMOUNT>
	39	Item 8 Barcode: <REF8.......>
	40	1 @ <REF7_AMOUNT>
	41	Item 9 Barcode: <REF9.......>
	42	1 @ <REF7_AMOUNT>
	43	Item 10 Barcode: <REF10.....>
	44	1 @ <REF10_AMOUNT>
	45	Item 11 Barcode: <REF11.....>
	46	1 @ <REF10_AMOUNT>
	47	Item 12 Barcode: <REF12.....>
	48	1 @ <REF10_AMOUNT>
	49	Item 13 Barcode: <REF13.....>
	50	1 @ <REF13_AMOUNT>
	51	Item 14 Barcode: <REF14.....>
	52	1 @ <REF13_AMOUNT>
	53	Item 15 Barcode: <REF15.....>
	54	1 @ <REF13_AMOUNT>
	55	Item 16 Barcode: <REF16.....>
	56	1 @ <REF16_AMOUNT>
	57	Item 17 Barcode: <REF17.....>
	58	1 @ <REF16_AMOUNT>
	59	Item 18 Barcode: <REF18.....>
	60	1 @ <REF16_AMOUNT>
	61	TOTAL: <Amount>
	62	
Body 2	63	***SAVINGS***
	64	Item 3 Barcode: <REF3.......> 3For2
	65	Item 6 Barcode: <REF6.......> 3For2
	66	Item 9 Barcode: <REF9.......> 3For2
	67	Item 12 Barcode: <REF12.....> 3For2
	68	Item 15 Barcode: <REF15.....> 3For2
	69	Item 18 Barcode: <REF18.....> 3For2
Body 3	70	TOTAL SAVINGS: <DISCOUNT_AMOUNT>
	71	
	72	TOTAL TO PAY: <NET_AMOUNT>
	73	
	74	
Advt text	75+	<Product Message>
	76	

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	201 of 264

FUJ00003498
FUJ00003498

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

POST
OFFICE

```
77+  │ <Client Message>
78   │
79+  │ <Global Message>
Footer    80   │
81   │
82   │
83   │          This is not a VAT receipt
84   │
                1         2         3         4
        1234567890123456789012345678901234567890012
```

7.40.7   Definition (English)

Field Name	Line No.	Character Positions	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 75-79 80-84			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Item 1 Barcode:	25	01-15	15	Label
<REF1>	25	18-30	13	Derived from <REF1>
1 @	26	01-03	3	Label
<REF1_AMOUNT>	26	18-23	6	Derived from <REF1_AMOUNT>
Item 2 Barcode:	27	01-15	15	Label
<REF2>	27	18-30	13	Derived from <REF2>
1 @	28	01-03	3	Label
<REF1_AMOUNT>	28	18-23	6	Derived from <REF1_AMOUNT>
Item 3 Barcode:	29	01-15	15	Label
<REF3>	29	18-30	13	Derived from <REF3>
1 @	30	01-03	3	Label
<REF1_AMOUNT>	30	18-23	6	Derived from <REF1_AMOUNT>
Item 4 Barcode:	31	01-15	15	Label
<REF4>	31	18-30	13	Derived from <REF4>
1 @	32	01-03	3	Label
<REF4_AMOUNT>	32	18-23	6	Derived from <REF4_AMOUNT>
Item 5 Barcode:	33	01-15	15	Label
<REF5>	33	18-30	13	Derived from <REF5>
1 @	34	01-03	3	Label
<REF4_AMOUNT>	34	18-23	6	Derived from <REF4_AMOUNT>
Item 6 Barcode:	35	01-15	15	Label
<REF6>	35	18-30	13	Derived from <REF6>
1 @	36	01-03	3	Label
<REF4_AMOUNT>	36	18-23	6	Derived from <REF4_AMOUNT>
Item 7 Barcode:	37	01-15	15	Label
<REF7>	37	18-30	13	Derived from <REF7>
1 @	38	01-03	3	Label
<REF7_AMOUNT>	38	18-23	6	Derived from <REF7_AMOUNT>
Item 8 Barcode:	39	01-15	15	Label
<REF8>	39	18-30	13	Derived from <REF8>
1 @	40	01-03	3	Label

© Copyright Fujitsu Services Ltd 2009   COMMERCIAL IN CONFIDENCE

Uncontrolled If Printed Or Distributed   (DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 202 of 264

<REF7_AMOUNT>	40	18-23	6	Derived from <REF7_AMOUNT>
Item 9 Barcode:	41	01-15	15	Label
<REF9>	41	18-30	13	Derived from <REF9>
1 @	42	01-03	3	Label
<REF7_AMOUNT>	42	18-23	6	Derived from <REF7_AMOUNT>
Item 10 Barcode:	43	01-16	16	Label
<REF10>	43	18-30	13	Derived from <REF10>
1 @	44	01-03	3	Label
<REF10_AMOUNT>	44	18-23	6	Derived from <REF10_AMOUNT>
Item 11 Barcode:	45	01-16	16	Label
<REF11>	45	18-30	13	Derived from <REF11>
1 @	46	01-03	3	Label
<REF10_AMOUNT>	46	18-23	6	Derived from <REF10_AMOUNT>
Item 12 Barcode:	47	01-16	16	Label
<REF12>	47	18-30	13	Derived from <REF12>
1 @	48	01-03	3	Label
<REF10_AMOUNT>	48	18-23	6	Derived from <REF10_AMOUNT>
Item 13 Barcode:	49	01-16	16	Label
<REF13>	49	18-30	13	Derived from <REF13>
1 @	50	01-03	3	Label
<REF13_AMOUNT>	50	18-23	6	Derived from <REF13_AMOUNT>
Item 14 Barcode:	51	01-16	16	Label
<REF14>	51	18-30	13	Derived from <REF14>
1 @	52	01-03	3	Label
<REF13_AMOUNT>	52	18-23	6	Derived from <REF13_AMOUNT>
Item 15 Barcode:	53	01-16	16	Label
<REF15>	53	18-30	13	Derived from <REF15>
1 @	54	01-03	3	Label
<REF13_AMOUNT>	54	18-23	6	Derived from <REF13_AMOUNT>
Item 16 Barcode:	55	01-16	16	Label
<REF16>	55	18-30	13	Derived from <REF16>
1 @	56	01-03	3	Label
<REF16_AMOUNT>	56	18-23	6	Derived from <REF16_AMOUNT>
Item 17 Barcode:	57	01-16	16	Label
<REF17>	57	18-30	13	Derived from <REF17>
1 @	58	01-03	3	Label
<REF16_AMOUNT>	58	18-23	6	Derived from <REF16_AMOUNT>
Item 18 Barcode:	59	01-16	16	Label
<REF18>	59	18-30	13	Derived from <REF18>
1 @	60	01-03	3	Label
<REF16_AMOUNT>	60	18-23	6	Derived from <REF16_AMOUNT>
TOTAL:	61	01-06	6	Label
<Amount>	61	37-42	6	Derived from <Amount>
Blank Line	62			
Body 2				
SAVINGS	63	15-27	13	Label
Item 3 Barcode:	64	01-15	15	Label
<REF3>	64	18-30	13	Derived from <REF3>
3For2	64	32-41	10	Label
Item 6 Barcode:	65	01-15	15	Label
<REF6>	65	18-30	13	Derived from <REF6>
3For2	65	32-41	10	Label

© Copyright Fujitsu Services Ltd 2009 COMMERCIAL IN CONFIDENCE Ref: DES/GEN/SPE/0011

             Version: 1.0

Uncontrolled If Printed Or Distributed (DES/GEN/SPE/0004) Date: 14-OCT-2009

             Page No: 203 of 264

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

Item 9 Barcode:	66	01-15	15	Label
<REF9>	66	18-30	13	Derived from <REF9>
3For2	66	32-41	10	Label
Item 12 Barcode:	67	01-16	16	Label
<REF12>	67	18-30	13	Derived from <REF12>
3For2	67	32-41	10	Label
Item 15 Barcode:	68	01-16	16	Label
<REF15>	68	18-30	13	Derived from <REF15>
3For2	68	32-41	10	Label
Item 18 Barcode:	69	01-16	16	Label
<REF18>	69	18-30	13	Derived from <REF18>
3For2	69	32-41	10	Label
Body 3				
TOTAL SAVINGS:	70	01-14	14	Label
<DISCOUNT_AMOUNT>	70	37-42	6	Derived from <DISCOUNT_AMOUNT>
Blank Line	71			
TOTAL TO PAY:	72	01-13	13	Label
<NET_AMOUNT>	72	37-42	6	Derived from <NET_AMOUNT>
Blank Lines	73-74			

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 204 of 264

7.41 PostShop Buy One Get One Free – Customer Receipt

7.41.1 Description

This is the customer receipt for the transaction for the 'Buy One Get One Free' and 'Buy One Get Second Half Price' PostShop products.

7.41.2 Frequency

Per completed transaction for this product.

7.41.3 Template Name

The Horizon receipt template name is CustPostBOGOF.

7.41.4 Notes

7.41.5 Sequence

N/A

7.41.6 Layout and Example Content

English text

```
                          1         2         3         4
                 1234567890123456789012345678901234567890 12
Header    01
          02                Post Office Ltd.
          03               www.postoffice.co.uk
          04
          05    dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
          06    ooooooooooooooooooooooooooooooooFAD:  fffffff
          07    address 1
          08    address 2
          09    address 3
          10    address 4
          11    address 5
          12    Postcode
          13
          14                    message
          15
AP Body   16    Session Id: cc-nnnnnn
          17    Txn Id: tttt
          18    Client: lllllllllllllllllllllllllllllll
          19    Scheme: eeeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20    Token Type: tttttttt           Entry: nnn
          21    Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22    Amount: 999999.99s   mopppppppppppppppppppp
```

	23	Product No: *nnnn*
	24	
Body 1	25	Item 1 Barcode: <REF1.......>
	26	1 @ <REF1_AMOUNT>
	27	Item 2 Barcode: <REF2.......>
	28	1 @ <REF1_AMOUNT>
	29	Item 3 Barcode: <REF3.......>
	30	1 @ <REF3_AMOUNT>
	31	Item 4 Barcode: <REF4.......>
	32	1 @ <REF3_AMOUNT>
	33	Item 5 Barcode: <REF5.......>
	34	1 @ <REF5_AMOUNT>
	35	Item 6 Barcode: <REF6.......>
	36	1 @ <REF5_AMOUNT>
	37	Item 7 Barcode: <REF7.......>
	38	1 @ <REF7_AMOUNT>
	39	Item 8 Barcode: <REF8.......>
	40	1 @ <REF7_AMOUNT>
	41	Item 9 Barcode: <REF9.......>
	42	1 @ <REF9_AMOUNT>
	43	Item 10 Barcode: <REF10.....>
	44	1 @ <REF9_AMOUNT>
	45	Item 11 Barcode: <REF11.....>
	46	1 @ <REF11_AMOUNT>
	47	Item 12 Barcode: <REF12.....>
	48	1 @ <REF11_AMOUNT>
	49	TOTAL: <Amount>
	50	
Body 2	51	***SAVINGS***
	52	Item 2 Barcode: <REF2.......> BOGOF
	53	Item 2 Barcode: <REF2.......> BOGSHP
	54	Item 4 Barcode: <REF4.......> BOGOF
	55	Item 4 Barcode: <REF4.......> BOGSHP
	56	Item 6 Barcode: <REF6.......> BOGOF
	57	Item 6 Barcode: <REF6.......> BOGSHP
	58	Item 8 Barcode: <REF8.......> BOGOF
	59	Item 8 Barcode: <REF8.......> BOGSHP
	60	Item 10 Barcode: <REF10.....> BOGOF
	61	Item 10 Barcode: <REF10.....> BOGSHP
	62	Item 12 Barcode: <REF12.....> BOGOF
	63	Item 12 Barcode: <REF12.....> BOGSHP
Body 3	64	TOTAL SAVINGS: <DISCOUNT_AMOUNT>
	65	
	66	TOTAL TO PAY: <NET_AMOUNT>
	67	
	68	
Advt text	69	*<Product Message>*
	70	
	71	*<Client Message>*
	72	
	73	*<Global Message>*
Footer	74	
	75	
	76	

77	This is not a VAT receipt
78	

```
          1         2         3         4
12345678901234567890123456789012345678012
```

7.41.7 Definition (English)

Field Name	Line No.	Character Positions	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-24 69-73 74-78			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Item 1 Barcode:	25	01-15	15	Label
<REF1>	25	18-40	13	Derived from <REF1>
1 @	26	01-03	3	Label
<REF1_AMOUNT>	26	18-23	6	Derived from <REF1_AMOUNT>
Item 2 Barcode:	27	01-15	15	Label
<REF2>	27	18-40	13	Derived from <REF2>
1 @	28	01-03	3	Label
<REF1_AMOUNT>	28	18-23	6	Derived from <REF1_AMOUNT>
Item 3 Barcode:	29	01-15	15	Label
<REF3>	29	18-40	13	Derived from <REF3>
1 @	30	01-03	3	Label
<REF3_AMOUNT>	30	18-23	6	Derived from <REF3_AMOUNT>
Item 4 Barcode:	31	01-15	15	Label
<REF4>	31	18-40	13	Derived from <REF4>
1 @	32	01-03	3	Label
<REF3_AMOUNT>	32	18-23	6	Derived from <REF3_AMOUNT>
Item 5 Barcode:	33	01-15	15	Label
<REF5>	33	18-40	13	Derived from <REF5>
1 @	34	01-03	3	Label
<REF5_AMOUNT>	34	18-23	6	Derived from <REF5_AMOUNT>
Item 6 Barcode:	35	01-15	15	Label
<REF6>	35	18-40	13	Derived from <REF6>
1 @	36	01-03	3	Label
<REF5_AMOUNT>	36	18-23	6	Derived from <REF5_AMOUNT>
Item 7 Barcode:	37	01-15	15	Label
<REF7>	37	18-40	13	Derived from <REF7>
1 @	38	01-03	3	Label
<REF7_AMOUNT>	38	18-23	6	Derived from <REF7_AMOUNT>
Item 8 Barcode:	39	01-15	15	Label
<REF8>	39	18-40	13	Derived from <REF8>
1 @	40	01-03	3	Label
<REF7_AMOUNT>	40	18-23	6	Derived from <REF7_AMOUNT>
Item 9 Barcode:	41	01-15	15	Label
<REF9>	41	18-40	13	Derived from <REF9>
1 @	42	01-03	3	Label
<REF9_AMOUNT>	42	18-23	6	Derived from <REF9_AMOUNT>

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 207 of 264

Item 10 Barcode:	43	01-16	16	Label
<REF10>	43	18-40	13	Derived from <REF10>
1 @	44	01-03	3	Label
<REF9_AMOUNT>	44	18-23	6	Derived from <REF9_AMOUNT>
Item 11 Barcode:	45	01-16	16	Label
<REF11>	45	18-40	13	Derived from <REF11>
1 @	46	01-03	3	Label
<REF11_AMOUNT>	46	18-23	6	Derived from <REF11_AMOUNT>
Item 12 Barcode:	47	01-16	16	Label
<REF12>	47	18-40	13	Derived from <REF12>
1 @	48	01-03	3	Label
<REF11_AMOUNT>	48	18-23	6	Derived from <REF11_AMOUNT>
TOTAL:	49	01-06	6	Label
<Amount>	49	37-42	6	Derived from <Amount>
Blank Line	50			
Body 2				
SAVINGS	51	15-27	13	Label
Item 2 Barcode:	52	01-15	15	Label
<REF2>	52	18-30	13	Derived from <REF2>
BOGOF	52	32-41	10	Label (applicable to Item Id 20015)
Item 2 Barcode:	53	01-15	15	Label
<REF2>	53	18-30	13	Derived from <REF2>
BOGSHP	53	32-41	10	Label (applicable to Item Id 20016)
Item 4 Barcode:	54	01-15	15	Label
<REF4>	54	18-30	13	Derived from <REF4>
BOGOF	54	32-41	10	Label (applicable to Item Id 20015)
Item 4 Barcode:	55	01-15	15	Label
<REF4>	55	18-30	13	Derived from <REF4>
BOGSHP	55	32-41	10	Label (applicable to Item Id 20016)
Item 6 Barcode:	56	01-15	15	Label
<REF6>	56	18-30	13	Derived from <REF6>
BOGOF	56	32-41	10	Label (applicable to Item Id 20015)
Item 6 Barcode:	57	01-15	15	Label
<REF6>	57	18-30	13	Derived from <REF6>
BOGSHP	57	32-41	10	Label (applicable to Item Id 20016)
Item 8 Barcode:	58	01-15	15	Label
<REF8>	58	18-30	13	Derived from <REF8>
BOGOF	58	32-41	10	Label (applicable to Item Id 20015)
Item 8 Barcode:	59	01-15	15	Label
<REF8>	59	18-30	13	Derived from <REF8>
BOGSHP	59	32-41	10	Label (applicable to Item Id 20016)
Item 10 Barcode:	60	01-16	16	Label
<REF10>	60	18-30	13	Derived from <REF10>
BOGOF	60	32-41	10	Label (applicable to Item Id 20015)
Item 10 Barcode:	61	01-16	16	Label
<REF10>	61	18-30	13	Derived from <REF10>
BOGSHP	61	32-41	10	Label (applicable to Item Id 20016)
Item 12 Barcode:	62	01-16	16	Label
<REF12>	62	18-30	13	Derived from <REF12>
BOGOF	62	32-41	10	Label (applicable to Item Id 20015)
Item 12 Barcode:	63	01-16	16	Label
<REF12>	63	18-30	13	Derived from <REF12>

BOGSHP	63	32-41	10	Label (applicable to Item Id 20016)
Body 3				
TOTAL SAVINGS:	64	01-14	14	Label
<DISCOUNT_AMOUNT>	64	37-42	6	Derived from <DISCOUNT_AMOUNT>
Blank Line	65			
TOTAL TO PAY:	66	01-13	13	Label
<NET_AMOUNT>	66	37-42	6	Derived from <NET_AMOUNT>
Blank Lines	67-68			

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.42 PostShop Discount Sales – Customer Receipt

7.42.1   Description

This is the customer receipt for the transaction for PostShop discount sales products.

7.42.2   Frequency

Per completed transaction for this product.

7.42.3   Template Name

The Horizon receipt template name is CustPostDisc.

7.42.4   Notes

7.42.5   Sequence

N/A

7.42.6   Layout and Example Content

English text

```
                    1         2         3         4
          12345678901234567890123456789012345678901 2
Header  01
        02              Post Office Ltd.
        03            www.postoffice.co.uk
        04
        05  dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
        06  ooooooooooooooooooooooooooooooooFAD:  fffffff
        07  address 1
        08  address 2
        09  address 3
        10  address 4
        11  address 5
        12  Postcode
        13
        14                message
        15
AP Body 16  Session Id: cc-nnnnnn
        17  Txn Id: tttt
        18  Client: llllllllllllllllllllllllllllllll
        19  Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
        20  Token Type: tttttttt            Entry: nnn
        21  Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
        22  Amount: 999999.99s    moppppppppppppppppppp
        23  Product No: nnnn
```

```
          24
Body 1    25    Item 1 Barcode:   <REF1.......>
          26    <QUANTITY1> @     <REF1_AMOUNT>
          27    Item 2 Barcode:   <REF2.......>
          28    <QUANTITY2> @     <REF2_AMOUNT>
          29    Item 3 Barcode:   <REF3.......>
          30    <QUANTITY3> @     <REF3_AMOUNT>
          31    Item 4 Barcode:   <REF4.......>
          32    <QUANTITY4> @     <REF4_AMOUNT>
          33    Item 5 Barcode:   <REF5.......>
          34    <QUANTITY5> @     <REF5_AMOUNT>
          35    Item 6 Barcode:   <REF6.......>
          36    <QUANTITY6> @     <REF6_AMOUNT>
          37    TOTAL:                        <Amount>
          38
Body 2    39                 ***SAVINGS***
          40    Item 1 Barcode:   <REF1.......>
                <DISCOUNT_VALUE1>
          41    Item 2 Barcode:   <REF2.......>
                <DISCOUNT_VALUE2>
          42    Item 3 Barcode:   <REF3.......>
                <DISCOUNT_VALUE3>
          43    Item 4 Barcode:   <REF4.......>
                <DISCOUNT_VALUE4>
          44    Item 5 Barcode:   <REF5.......>
                <DISCOUNT_VALUE5>
          45    Item 6 Barcode:   <REF6.......>
                <DISCOUNT_VALUE6>
Body 3    46    TOTAL SAVINGS:            <DISCOUNT_AMOUNT>
          47
          48    TOTAL TO PAY:               <NET_AMOUNT>
          49
          50
Advt text 51+   <Product Message>
          52
          53+   <Client Message>
          54
          55+   <Global Message>
Footer    56
          57
          58
          59         This is not a VAT receipt
          60
                      1         2         3         4
              1234567890123456789012345678901234567890 12
```

7.42.7   Definition (English)

Field Name	Line No.	Character Positions	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text	01-15 16-24 51-55			See section 4.1 *Generic Layouts* *Generic Customer Receipts*

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 211 of 264

(Non VAT) Footer	56-60			
Body 1				
Item 1 Barcode:	25	01-15	15	Label
\<REF1>	25	18-30	13	Derived from \<REF1>
\<QUANTITY1>	26	01-02	2	Derived from \<QUANTITY1>
@	26	04	1	Label
\<REF1_AMOUNT>	26	18-23	6	Derived from \<REF1_AMOUNT>
Item 2 Barcode:	27	01-15	15	Label
\<REF2>	27	18-30	13	Derived from \<REF2>
\<QUANTITY2>	28	01-02	2	Derived from \<QUANTITY2>
@	28	04	1	Label
\<REF2_AMOUNT>	28	18-23	6	Derived from \<REF2_AMOUNT>
Item 3 Barcode:	29	01-15	15	Label
\<REF3>	29	18-30	13	Derived from \<REF3>
\<QUANTITY3>	30	01-02	2	Derived from \<QUANTITY3>
@	30	04	1	Label
\<REF3_AMOUNT>	30	18-23	6	Derived from \<REF3_AMOUNT>
Item 4 Barcode:	31	01-15	15	Label
\<REF4>	31	18-30	13	Derived from \<REF4>
\<QUANTITY4>	32	01-02	2	Derived from \<QUANTITY4>
@	32	04	1	Label
\<REF4_AMOUNT>	32	18-23	6	Derived from \<REF4_AMOUNT>
Item 5 Barcode:	33	01-15	15	Label
\<REF5>	33	18-30	13	Derived from \<REF5>
\<QUANTITY5>	34	01-02	2	Derived from \<QUANTITY5>
@	34	04	1	Label
\<REF5_AMOUNT>	34	18-23	6	Derived from \<REF5_AMOUNT>
Item 6 Barcode:	35	01-15	15	Label
\<REF6>	35	18-30	13	Derived from \<REF6>
\<QUANTITY6>	36	01-02	2	Derived from \<QUANTITY6>
@	36	04	1	Label
\<REF6_AMOUNT>	36	18-23	6	Derived from \<REF6_AMOUNT>
TOTAL:	37	01-05	6	Label
\<Amount>	37	37-42	6	Derived from \<Amount>
Body2				
SAVINGS	39	15-27	13	Label
Item 1 Barcode:	40	01-15	15	Label
\<REF1>	40	18-30	13	Derived from \<REF1>
\<DISCOUNT_VALUE1>	40	32-42	11	Derived from \<DISCOUNT_VALUE1> Based on the Tag Value, the following text to appear on the receipt: 0.05 = Local 5% 0.1 = Local 10% 0.15 = Local 15% 0.2 = Local 20%

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 212 of 264

				0.25 = Local 25% 0.3 = Local 30% 0.3333 = Local 33% 0.35 = Local 35% 0.4 = Local 40% 0.45 = Local 45% 0.5 = Local 50% 0.55 = Local 55% 0.6 = Local 60% 0.65 = Local 65% 0.7 = Local 70% 0.75 = Local 75% 0.0499 = Staff 5% 0.1499 = Staff 15% 0.1001 = Bulk 10% 0.0999 = Damaged 10% 0.1501 = Damaged 15%
Item 2 Barcode:	41	01-15	15	Label
<REF2>	41	18-30	13	Derived from <REF2>
<DISCOUNT_VALUE2>	41	32-42	11	Derived from <DISCOUNT_VALUE2> Based on the Tag Value, the appropriate text to appear on the receipt. See <DISCOUNT_VALUE1>
Item 3 Barcode:	42	01-15	15	Label
<REF3>	42	18-30	13	Derived from <REF3>
<DISCOUNT_VALUE3>	42	32-42	11	Derived from <DISCOUNT_VALUE3> Based on the Tag Value, the appropriate text to appear on the receipt. See <DISCOUNT_VALUE1>
Item 4 Barcode:	43	01-15	15	Label
<REF4>	43	18-30	13	Derived from <REF4>
<DISCOUNT_VALUE4>	43	32-42	11	Derived from <DISCOUNT_VALUE4> Based on the Tag Value, the appropriate text to appear on the receipt. See <DISCOUNT_VALUE1>
Item 5 Barcode:	44	01-15	15	Label
<REF5>	44	18-30	13	Derived from <REF5>
<DISCOUNT_VALUE5>	44	32-42	11	Derived from <DISCOUNT_VALUE5> Based on the Tag Value, the appropriate text to appear on the receipt. See <DISCOUNT_VALUE2>
Item 6 Barcode:	45	01-15	15	Label
<REF6>	45	18-30	13	Derived from <REF6>
<DISCOUNT_VALUE6>	45	32-42	11	Derived from <DISCOUNT_VALUE6> Based on the Tag Value, the

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 213 of 264

				appropriate text to appear on the receipt. See <DISCOUNT_VALUE1>
Body3				
TOTAL SAVINGS:	46	01-14	14	Label
<DISCOUNT_AMOUNT>	46	37-42	6	Derived from <DISCOUNT_AMOUNT>
TOTAL TO PAY:	48	01-13	13	Label
<NET_AMOUNT>	48	37-42	6	Derived from <NET_AMOUNT>

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.43 Public Carriage Office – Customer Receipt

7.43.1 Description

This is the customer receipt for the PCO Check & Send product.

7.43.2 Frequency

Per completed transaction for this product

7.43.3 Template Name

The Horizon receipt template name is PCOCust.

7.43.4 Notes

7.43.5 Sequence

N/A

7.43.6 Layout and Example Content

English Text

```
                          1         2         3         4
                 12345678901234567890123456789012345678901 2
Header    01
          02                    Post Office Ltd.
          03                  www.postoffice.co.uk
          04
          05   dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
          06   oooooooooooooooooooooooooooooooooFAD: fffffff
          07   address 1
          08   address 2
          09   address 3
          10   address 4
          11   address 5
          12   Postcode
          13
          14                       message
          15
AP Body   16   Session Id: cc-nnnnnn
          17   Txn Id: tttt
          18   Client: llllllllllllllllllllllllllllllll
          19   Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20   Token Type: tttttttt              Entry: nnn
          21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22   Amount: 999999.99s    pppppppppppppppppppp
          23   Product No: nnnnnnnnnnnnnn
```

```
       24
Body 1 25   Customer Name:    <CUSTOMER_NAME..........
       26                     ...........................>
       27   Customer Surname: <SURNAME............>
       28   Customer Address:<CUSTOMER_ADDRESS........
       29                     ...........................
       30                     ...........................
       31                     ...........................
       32                     ...........................
       33                     ...........................
       34                     ...........................>
       35   Postcode:         <POST_CODE>
       36
       37   Date of Birth     <DOB.......>
       38   Licence Number:   <LICENCE_NO>
       39   Licence Start Date: <LICENCE_START>
       40
       41   Documents Presented
       42   CRB/Medical Form: <SELECTION.............>
       43   Driving Licence:  <DL_TYPE...............
       44                     .........>
       45   Identification:   <ID_TYPE...............
       46                     ..........>
       47   PHV/205:          <PHV205>
       48   Topo SA Cert:     <TOPO>
       49   PHV/206:          <BADGE>
       50   Taxi Licence or signed dec: <CAB_LICENCE>
       51
       52   Fee Paid:         <FEE>
       53
Advt text 54+ <Product Message>
       55
       56+  <Client Message>
       57
       58+  <Global Message>
Footer 59
       60
       61
       62            This is not a VAT receipt
       63
                1         2         3         4
       12345678901234567890123456789012345678901 2
```

7.43.7 Definition (English)

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-24 54-58 59-63			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Customer Name:	25	01-14	14	Label

<CUSTOMER_NAME>	25-26	18-41	24	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CUSTOMER_NAME>
Customer Surname:	27	01-17	17	Label
<SURNAME>	27	19-39	21	Derived from <SURNAME>
Customer Address:	28	01-17	17	Label
<CUSTOMER_ADDRESS>	28-34	18	24 per line	Derived from concatenation of PAF returned address attributes of <CUSTOMER_ADDRESS>, excluding Country and Post Code
Postcode:	35	01-09	9	Label
<POST_CODE>	35	18-27	10	Derived from Post Code element of PAF returned address attributes of <CUSTOMER_ADDRESS>
Blank Line	36			
Date of Birth:	37	01-14	14	Label
<DOB>	37	18-27	10	Derived from <DOB>
Licence Number:	38	01-15	15	Label
<LICENCE_NO>	38	18-22	5	Derived from <LICENCE_NO>
Licence Start Date:	39	01-19	19	Label
<LICENCE_START>	39	21-30	10	Derived from <LICENCE_START>
Blank Line	40			
Documents Presented	41	01-19	19	Label
CRB/Medical Form:	42	01-17	17	Label
<SELECTION>	42	19-42	24	Derived from <SELECTION>
Driving Licence:	43	01-16	16	Label
<DL_TYPE>	43-44	19	30	Derived from <DL_TYPE>
Identification:	45	01-15	15	Label
<ID_TYPE>	45-46	19	27	Derived from <ID_TYPE>
PHV/205:	47	01-08	8	Label
<PHV205>	47	19-21	3	Derived from <PHV205>
Topo SA Cert:	48	01-13	13	Label
<TOPO>	48	19-21	3	Derived from <TOPO>
PHV/206:	49	01-08	8	Label
<BADGE>	49	19-21	3	Derived from <BADGE>
Taxi Licence or signed dec:	50	01-27	27	Label
<CAB_LICENCE>	50	29-31	3	Derived from <CAB_LICENCE>
Blank Line	51			
Fee Paid:	52	01-09	9	Label
<FEE>	52	19-23	5	Derived from the <Price> attribute of <FEE>
Blank Line	53			

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.44 Retail APOP Price Return Automation (Single Sale) – Customer and Branch Receipts

7.44.1 Purpose

This is the customer receipt for the APOP Retail Price Return Automation (Single Sale) product.

7.44.2 Frequency

Per completed transaction for this product

7.44.3 Notes

The receipt template name is RetailSingleSaleCust.

7.44.4 Sequence

The customer receipt is printed first followed by the branch receipt.

7.44.5 Layout and Example Content

English text

```
                          1         2         3         4
                 12345678901234567890123456789012345678901 2
 Header    01
           02              Post Office Ltd.
           03             www.postoffice.co.uk
           04
           05    dd/mm/yyyy hh:mm       TP:tp   BP:bp  SU:sun
           06    ooooooooooooooooooooooooooooooooooFAD: fffffff
           07    address 1
           08    address 2
           09    address 3
           10    address 4
           11    address 5
           12    postcode
           13
           14                  message
           15
 AP Body   16    Session Id: 1-667
           17    Txn Id: 43
           18    Client: PostShop
           19    Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
           20    Token Type: BC
           21    Ref: 1234567891234567891
           22    Amount: 0.00
           23    Product No:      6521
           24
 Body 1    25    Description:    Blue Ball Point Pen
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 218 of 264

```
        26    Quantity:        2
        27    Price Each:      £0.75
        28
        29    Special Offer:   2 for 1
        30
        31    Total Price:     £0.75
        32
        33    VAT:             £0.13
        34
Advt text 35+   <Product message>
        36
        37+   <Client message>
        38
        39+   <Global message>
Footer  40
        41    -----------VAT Number: 243170002----------
        42
        43                    Thank You
        44
                    1         2         3         4
        12345678901234567890123456789012345678 9012
```

7.44.6   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text & VAT Footer	01-15 16-24 35-39 40-44-			See section 4.1 *AP Receipts: Generic Layouts*
Description:	25	01-12	12	Label 'Description:'
<DESC>	25	17	40	Format: cccccccccccccccccccccccccccccc ccccccccccccc If > 24 chars, wrap the field at word break. The second line starts at char position 17
Quantity:	26	01-09	9	Label 'Quantity:'
<Qty>	26	17-18		Format: nn
Price Each: £	27	01-17	17	Label 'Price Each: £'
<UPRICE>	27	18-23	6	Format: nnn.nn
	28			Blank Line
Special Offer:	29	01-14	14	Label 'Special Offer:' Line suppressed if no data - see conditions **Set 1** below.
<MBUYDESC>	29	17	30	Format: ccccccccccccccccccccccccccccc ccc If > 24 chars, wrap the field at word break. The second line starts at char position 17. Line suppressed if no data - see conditions **Set 1** below.

	30			Blank Line
Total Price: £	31	01-17	17	Label 'Total Price: £'
<Amount>	31	18-23	6	Format: nnn.nn
	32			Blank Line
VAT: £	33	01-17	17	Label 'VAT: £'
<VAT>	33	18-23	6	Format: nnn.nn
	34			Blank Line

Welsh/English text

In Welsh branches, the field titles in the default Customer Header and (VAT) Footer are printed in Welsh and English, but the field titles of the additional data are in English only. See Section 4.1.1.2.

Display Conditions

Set 1:

The following conditions must all be met in order for the value to be displayed.

Condition Upon	Returned From	Condition
MBUYDESC	APOP OL1	Not null
MBUYVOL	APOP OL1	>0
QTY	ADC	≥MBUYVOL (APOP OL1)

FUJITSU

POST OFFICE™

7.45 Retail APOP Price Return Automation (Manual Sale) – Customer Receipt

7.45.1 Purpose

This is the customer receipt for the APOP Retail Price Return Automation (Manual Sale) product.

7.45.2 Frequency

Per completed transaction for this product

7.45.3 Notes

The receipt template name is RetailManSaleCust.

7.45.4 Sequence

The customer receipt is printed first followed by the branch receipt.

7.45.5 Layout and Example Content

English text

```
                        1         2         3         4
              12345678901234567890123456789012345678 9012
Header    01
          02                  Post Office Ltd.
          03                 www.postoffice.co.uk
          04
          05  dd/mm/yyyy hh:mm       TP:tp   BP:bp   SU:sun
          06  OoooooooooooooooooooooooooooooooFAD: fffffff
          07  address 1
          08  address 2
          09  address 3
          10  address 4
          11  address 5
          12  postcode
          13
          14                     message
          15
AP Body   16  Session Id: 1-667
          17  Txn Id: 44
          18  Client: Postshop
          19  Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20  Token Type: BC
          21  Ref: 1234567891234567891
          22  Amount: 0.00
          23  Product No:      6521
          24
Body 1    25
```

```
26   Description:     Blue Ball Point Pen
27   Quantity:        2
28   Price Each:      £0.75
29
30   Offer Applied:   Multibuy
31   Offer Type:      3 FOR 2
32
33   Total Price:     £0.75
34
35   VAT:             £0.13
36
37+  <Product message>
38
39+  <Client message>
40
41+  <Global message>
42
43   ----------VAT Number: 243170002----------
44
45                   Thank You
46
            1         2         3         4
     12345678901234567890123456789012345678901
```

Advt text 37+ – 41+
Footer 42 – 46

7.45.6   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text & VAT Footer	01-15 16-24 37-41 42-46			See section 4.1 *AP Receipts: Generic Layouts*
	25			Blank Line
Description:	26	01-12	12	Label 'Description:'
<DESC>	26	17	40	Special offer description. Format: cccccccccccccccccccccccccccccc ccc If > 24 chars, wrap the field at word break. The second line starts at char position 17
Quantity:	27	01-09	9	Label 'Quantity:'
<Qty>	27	17-18	2	Format: nn
Price Each: £	28	01-17	17	Label 'Price Each: £'
<UPRICE>	28	18-23	6	Format: nnn.nn
	29			Blank Line
Offer Applied:	30	01-14	14	Label 'Offer Applied:' (line suppressed if no data)
<DISC_TYPE>	30	17	30	Special offer description. Format: If > 24 chars, wrap the field at word break. The second line starts at char

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

				position 17 (line suppressed if no data)
Percentage Dis:	31	01-15	15	Label 'Percentage Dis:' (line suppressed if no data)
<STAFF_DISC>	31	18-19	2	Format: nn% (line suppressed if no data)
Percentage Dis:		01-17	15	Label 'Percentage Dis:' (line suppressed if no data)
<DAM_DISC>		18-19	2	Format: nn% (line suppressed if no data)
Percentage Dis:		01-17	15	Label 'Percentage Dis:' (line suppressed if no data)
<LOCAL_DISC>		18-19	2	Format: nn% (line suppressed if no data)
Offer Type:		01-11	11	Label 'Offer Type: '
<MULTI_DISC_TYPE>		18-41	24	Derived from MULTI_DISC_TYPE
				Blank Line
Total Price: £	33	01-17	17	Label 'Total Price: £'
<Amount>	33	18-23	6	Format: nnn.nn
	34			Blank Line
VAT: £	35	01-04	4	Label 'VAT: £'
<VAT>	35	18-23	6	Format: nnn.nn
	36			Blank Line

Welsh/English text

In Welsh branches, the field titles in the default Customer Header and (VAT) Footer are printed in Welsh and English, but the field titles of the additional data are in English only. See Section 4.1.1.2.

FUJITSU

POST OFFICE™

7.46 Retail APOP Price Return Automation (Multibuy Sale) – Customer and Branch Receipts

7.46.1 Purpose

This is the customer receipt for the APOP Retail Price Return Automation (Multibuy Sale) product.

7.46.2 Frequency

Per completed transaction for this product

7.46.3 Notes

The customer receipt template name is RetailMultiSaleCust.

7.46.4 Sequence

The customer receipt is printed first followed by the branch receipt.

7.46.5 Layout and Example Content

English text

```
                        1         2         3         4
              12345678901234567890123456789012345678901 2
Header    01
          02                Post Office Ltd.
          03              www.postoffice.co.uk
          04
          05  dd/mm/yyyy hh:mm       TP:tp   BP:bp   SU:sun
          06  oooooooooooooooooooooooooooooooooFAD: fffffff
          07  address 1
          08  address 2
          09  address 3
          10  address 4
          11  address 5
          12  postcode
          13
          14                   message
          15
AP Body   16  Session Id: 1-667
          17  Txn Id: 49
          18  Client: PostShop
          19  Scheme: eeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20  Token Type: BC
          21  Ref: 1234567891234567891
          22  Amount: 0.00
          23  Product No:     6521
          24
Body 1    25  Description:    Blue Ball Point Pen
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	224 of 264

```
26   Price Each:     £0.50
27   Special Offer:  3 for £2
28
29   Description:    Spiral Note Pad
30   Price Each:     £0.99
31   Special Offer:  3 for £2
32
33   Description:    Shatter Proof Ruler
34   Price Each:     £1.20
35   Special Offer:  3 for £2
36
37   Total Price:    £2.00
38
39   VAT:            £0.35
40
```

Advt text 41   <Product message>
           42
           43+ <Client message>
           44
           45+ <Global message>
Footer   46
           47+ ----------VAT Number: 243170002----------
           48
           49   Thank You
           50

```
            1         2         3         4
12345678901234567890123456789012345678901 2
```

7.46.6   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text & VAT Footer	01-15 16-24 41-45 46-50			See section 4.1 *AP Receipts: Generic Layouts*
Description:	25	01-12	12	Label 'Description:'
<DESC>	25	17	40	Format: cccccccccccccccccccccccccccccc ccccccccccccc If > 24 chars, wrap the field at word break. The second line starts at char position 17
Price Each: £	26	01-17	17	Label 'Price Each: £'
<UPRICE>	26	18-23	6	Format: nnn.nn
Special Offer:	27	01-14		Label 'Special Offer:' Line suppressed if no data - see conditions **Display Conditions Set 1** below.
<MBUYDESC>	27	17	30	Special offer description. Format: cccccccccccccccccccccccccccccc

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

				ccc If > 24 chars, wrap the field at word break. The second line starts at char position 17. Line suppressed if no data - see conditions **Display Conditions Set 1** below.
	28			Blank Line
2nd and 3rd occurrences (Lines 29-32, 33-36) are suppressed if there is no data for them				
<DESC>	29	17	40	Format: ccccccccccccccccccccccccccc ccccccccccc If > 24 chars, wrap the field at word break. The second line starts at char position 17
Price Each: £	30	01-17	17	Label 'Price Each: £'
<UPRICE>	30	18-23	6	Format: nnn.nn
Special Offer:	31	01-14		Label 'Special Offer:' Line suppressed if no data - see conditions **Set 2** below.
<MBUYDESC>	31	17	30	Special offer description. Format: ccccccccccccccccccccccccccc ccc If > 24 chars, wrap the field at word break. The second line starts at char position 17. Line suppressed if no data- see conditions **Set 2** below.
	32			Blank Line
<DESC>	33	17	40	Format: ccccccccccccccccccccccccccc ccccccccccc If > 24 chars, wrap the field at word break. The second line starts at char position 17
Price Each: £	34	01-17	17	Label 'Price Each: £'
<UPRICE>	34	18-23	6	Format: nnn.nn
Special Offer:	35	01-14		Label 'Special Offer:' Line suppressed if no data - see conditions **Set 3** below.
<MBUYDESC>	35	17	30	Special offer description. Format: ccccccccccccccccccccccccccc ccc If > 24 chars, wrap the field at word break. The second line starts at char position 17. Line suppressed if no data – see conditions **Set 3** below.
	36			Blank Line
Total Price: £	37	01-17	17	Label 'Total Price: £'
<Amount>	37	18-23	6	Format: nnn.nn

	38			Blank Line
VAT: £	39	01-17	17	Label 'VAT: £'
<VAT>	39	18-23	6	Format: nnn.nn
	40			Blank Line

Welsh/English text

In Welsh branches, the field titles in the default Customer Header and (VAT) Footer are printed in Welsh and English, but the field titles of the additional data are in English only. See Section 4.1.1.2.

Display Conditions

Set 1:

The following conditions must all be met in order for the value to be displayed.

Condition Upon	Returned From	Condition
MBUYDESC	APOP OL1	Not null
MBUYVOL	APOP OL1	>0
QTY	ADC	≥MBUYVOL (APOP OL1)

Set 2:

The following conditions must all be met in order for the value to be displayed.

Condition Upon	Returned From	Condition
MBUYDESC	APOP OL2	Not null
MBUYVOL	APOP OL2	>0
QTY	ADC	≥MBUYVOL (APOP OL2)

Set 3:

The following conditions must all be met in order for the value to be displayed.

Condition Upon	Returned From	Condition
MBUYDESC	APOP OL3	Not null
MBUYVOL	APOP OL3	>0
QTY	ADC	≥MBUYVOL (APOP OL3)

7.47 Telecoms Service Registration – Branch Receipt

7.47.1 Description

This is the branch AP receipt for registration for the Telecoms Service transaction. It is a modified form of BranchNoNulls (See section 4.1.2.1).

7.47.2 Frequency

Per completed registration transaction within a customer session.

7.47.3 Template Name

The template name is BranchTelecomsNoNulls.

7.47.4 Notes

The receipt is printed onto the tally roll printer on completion of the transaction.

7.47.5 Sequence

The sequence of receipt printing for Telecoms Service Receipts is as follows:

- Customer AP receipt
- Customer order confirmation receipt
- Branch AP receipt
- Branch sales confirmation receipt

7.47.6 Layout and Example Content

The definition is as for the BranchNoNulls (see section 4.1.2.1). The only difference is that fields <SCD> and <ACC> are partially masked (characters replaced by asterisks).

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 228 of 264

7.48 Telecoms Service Registration – Customer Receipt

7.48.1 Description

This is the customer AP receipt for registration for the Telecoms Service transaction.

Note: the standard AP customer receipt will be used for Telecoms Service bill payments.

7.48.2 Frequency

The Telecoms Service registration receipt is produced for every completed registration transaction within a customer session.

7.48.3 Template Name

The Horizon receipt template name is TelSub. It is issued automatically.

7.48.4 Notes

If the data to be presented is longer than the space available on a single line, the detail is to be wrapped.

Lines with no associated data are suppressed.

7.48.5 Sequence

The sequence of receipt printing for Telecoms Service Receipts is as follows:

- Customer AP receipt
- Customer order confirmation receipt
- Branch AP receipt
- Branch sales confirmation receipt

7.48.6 Layout and Example Content

Note: The definition below shows the template when ALL lines are populated.

7.48.7 English text

```
                            1         2         3         4
                   12345678901234567890123456789012345678901 2
Header    01
          02                    Post Office Ltd.
          03                  www.postoffice.co.uk
          04
          05       dd/mm/yyyy hh:mm       TP:tp  BP:bp  SU:sun
          06       ooooooooooooooooooooooooooooooooFAD: fffffff
          07       address 1
          08       address 2
          09       address 3
          10       address 4
          11       address 5
          12       postcode
          13
          14                       message
          15
AP Body   16       Session Id: cc-nnnnnn
          17       Txn Id: tttt
          18       Client: lllllllllllllllllllllllllllllll
          19       Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20       Token Type: ttttttt            Entry: nnn
          21       Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
          22       Amount: 999999.99s    pppppppppppppppppppp
          23       Product No: nnnnnnnnnnnnnnn
          24
Body 1    25       Current HomePhone Provider:
          26       Current Broadband Provider:
          27       Customer Reference No.:
          28       Telephone Number:
          29       HomePhone Available?:
          30       Broadband Available?:
          31       Broadband Speed: Up to
          32       Selected Package:
          33       Broadband Option:
          34       MAC Code:
          35       Customer Name:
          36       Keep Customer Informed Via:
          37+      e-Mail Address:
          38       Mobile Phone Number:
          39       Alternative Contact Number:
          40       Billing Address:
          41
          42
          43
          44
          45       Billing Postcode:
```

	46	Time at Address Years: Months:
	47	Previous Address:
	48	
	49	
	50	
	51	
	52	Previous Postcode:
	53	Time at Address Years: Months:
	54	Supply Address:
	55	
	56	
	57	
	58	
	59	Supply Postcode:
	60	Gender:
	61	Date of Birth:
	62	Previous Surname:
	63	Marketing Opt In:
	64	Special Requirements:
	65	Bank Sort Code:
	66	Bank Account Number:
	67	Account Holder Name:
	68	Account Holder Present:
	69	Payment Method:
	70	Budget Payment Amount:
	71	Budget Payment Card Required:
	72	
Advt text	73+	*<Product Message>*
	74	
	75+	*<Client message>*
	76	
	77+	*<Global Message>*
Footer	78	
	79	
	80	
	81	This is not a VAT receipt
	82	

```
           1        2        3        4
12345678901234567890123456789012345678901 2
```

Welsh/English text

```
              1         2         3         4
     12345678901234567890123456789012345678901234567890
```

Header	01	Swyddfa'r Post Cyf.
	02	Post Office Ltd.
	03	www.postoffice.co.uk
	04	
	05	dd/mm/yyyy hh:mm TP:tp BP:bp SU:sun
	06	oooooooooooooooooooooooooooooooFAD: fffffff
	07	address 1
	08	address 2
	09	address 3
	10	address 4
	11	address 5
	12	Postcode
	13	
	14	message
	15	
AP Body	16	ID Sesiwn/Session Id: cc-nnnnnn
Welsh	17	ID Pryniant/Txn Id: tttt
	18	Cleient:
	19	Client: llllllllllllllllllllllllllllllll
	20	Cynllun: Gwas:
	21	Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
	22	Math o Docyn: Cofnod:
	23	Token Type: tttttttt Entry: nnn
	24	Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
	25	Swm: mop
	26	Amount: 999999.99s pppppppppppppppppppp
	27	Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnn
	28	
Body 1	29+	Current HomePhone Provider:
	30+	Current Broadband Provider:
	31	Customer Reference No.:
	32	Telephone Number:
	33	HomePhone Available?:
	34	Broadband Available?:
	35	Broadband Speed: Up to
	36	Selected Package:
	37	Broadband Option:
	38	MAC Code:
	39	Customer Name:
	40	Keep Customer Informed Via:
	41+	e-Mail Address:
	42	Mobile Phone Number:
	43	Alternative Contact Number:
	44	Billing Address:
	45	
	46	
	47	
	48	
	49	Billing Postcode:
	50	Time at Address Years: Months:

```
        51 │ Previous Address:
        52 │
        53 │
        54 │
        55 │
        56 │ Previous Postcode:
        57 │ Time at Address Years:    Months:
        58 │ Supply Address:
        59 │
        60 │
        61 │
        62 │
        63 │ Supply Postcode:
        64 │ Gender:
        65 │ Date of Birth:
        66 │ Previous Surname:
        67 │ Marketing Opt In:
        68 │ Special Requirements:
        69 │ Bank Sort Code:
        70 │ Bank Account Number:
        71 │ Account Holder Name:
        72 │ Account Holder Present:
        73 │ Payment Method:
        74 │ Budget Payment Amount:
        75 │ Budget Payment Card Required:
        76 │
Advt text 77+│ <Product Message>
        78 │
        79+│ <Client message>
        80 │
        81+│ <Global Message>
Footer   82 │
        83 │
        84 │      Nid Derbynneb TAW yw hon
        85 │      This is not a VAT receipt
        86 │
              1         2         3         4
           1234567890123456789012345678901234567890012
```

7.48.8 Definition (English & Welsh/English)

Note that lines longer than 42 characters are wrapped to a new line; only whole words are wrapped.

Field Name	Line No.		Char Posns	Length	Contents/Notes
	English	Welsh			
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15, 16-24 73-77 78-82	1-15, 16-28 77-81 82-86	1		See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1					
Current HomePhone Provider:	25	29	01-27	27	Label 'Current HomePhone Provider:'
<CHP>			29	18	Derived from <CHP> Format: xxxxxxxxxxxx
Current Broadband Provider	26	30	01-27	27	Label 'Current Broadband Provider:'
<CBP>			29	18	Derived from <CBP> Format: xxxxxxxxxxxx
Customer Reference No.	27	31	01-23	23	Label 'Customer Reference No.:'
<CRN>			25	9	Derived from <CRN> Format POHPnnnnnnnn
Telephone Number:	28	32	01-17	17	Label 'Telephone Number:'
<TEL>			19	11	Derived from <TEL> Format nnnnnnnnnnn
HomePhone Available?	29	33	01-21	21	Label 'HomePhone Available?:'
<HP>			23	1	Derived from %C.OL1.APOP_RESP.APOP_RET URN.HP%
Broadband Available?	30	34	01-21	21	Label 'Broadband Available?:'
<BBA>			23	1	Derived from %C.OL1.APOP_RESP.APOP_RET URN.BBA%
Broadband Speed	31	35	01-23	23	Label 'Broadband Speed:'
<SPD>			25	20	Derived from %C.OL1.APOP_RESP.APOP_RET URN.SPD%
Selected Package	32	36	01-17	17	Label 'Selected Package:'
<PKG>			19	24	Derived from <PKG> Format xxxxxxxxxxxxxxxxxxxxxxxx
Broadband Option	33	37	01-17	17	Label 'Broadband Option:'
<BBO>			19	24	Derived from <BBO> Format xxxxxxxxxxxxxxxxxxxxxxxx

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

MAC Code:	36	40	01-09	9	Label 'MAC Code:'
<MAC>			11-29	19	Derived from <MAC> Format nnnnnnnnn
Customer Name	37	41	01-14	14	Label 'Customer Name:'
<CN>			16-42	27	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CN>
e-Mail Address	38	42	01-27	27	Label 'e-Mail Address:'
<EMA>			29-33	40	Derived from <EMA> Format xxxxxxxxxxxxxxxxxxxxxxxxxx
Keep informed via SMS	39	43	01-15	22	Label 'Keep Informed via SMS:'
<KCI>			29-33	5	Derived from <KCI> Format x
Mobile Phone Number	40	44	01-15	15	Label 'Mobile Phone Number:'
<MOB>			17	40	Derived from <MOB> Format xxxxxxxxxxx
Preferred Contact Number	41	45	01-20	20	Label 'Preferred Contact Number:'
<PREF>			22	11	Derived from <PREF> Format xxxxxxxxxxx
Alternative Contact Number	42	46	01-27	27	Label 'Alternative Contact Number:'
<ALTNO>			29	14	Derived from <ALTNO> Format xxxxxxxxxxx
Billing Address	43	47	01-16	16	Label 'Billing Address:'
<BAD>			18	25 per line	Derived from concatenation of PAF returned address attributes of <BAD>, excluding Post Code (same layout as for address on HomePhone receipt)
Billing Postcode	48	52	01-17	17	Label 'Billing Postcode:'
<BPC>			19-26	8	Derived from <BPC> Format xxxx xxx
Time at Address Years	49	53	01-22	22	Label 'Time at Address Years:'
<BADY>			24-25	2	Derived from <BADY> Format nn
Months		53	27-33	7	Label 'Months:'
<BADM>			35-36	2	Derived from <BADM> Format nn
Previous Address	50	54	01-17	17	Label 'Previous Address:'
<PAD>			19	23 per line	Derived from concatenation of PAF returned address attributes of <PAD>, excluding Post Code (same layout as for address on HomePhone receipt)
Previous Postcode	55	59	01-18	18	Label 'Previous Postcode:'
<PPC1>			19-26	8	Derived from <PPC1> Format xxxx xxx

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 235 of 264

Time at Address Years	56	60	01-22	22	Label 'Time at Address Years:'
<PAD1Y>			24-25	2	Derived from <PAD1Y> Format nn
Months		60	27-33	7	Label 'Months:'
<PAD1M>			35-36	2	Derived from <PAD1M> Format nn
Supply Address	57	61	01-15	15	Label 'Supply Address:'
<CAD>			17	26 per line	Derived from concatenation of PAF returned address attributes of <CAD>, excluding Post Code (same layout as for address on HomePhone receipt)
Supply Postcode	62	66	01-16	16	Label 'Supply Postcode:'
<CPC>			18-25	8	Derived from <CPC> Format xxxx xxx
Gender	63	67	01-07	7	Label 'Gender:'
<GEN>			9	1	Derived from <GEN> Format x
Date of Birth	64	68	01-14	14	Label 'Date of Birth:'
<DOB>			16-25	10	Derived from <DOB> Format dd/mm/ccyy
Previous Surname	65	69	01-17	17	Label 'Previous Surname:'
<PSN>			19-39	21	Derived from <PSN> Format xxxxxxxxxxxxxxxxxxxxx
Marketing Opt In	66	70	01-17	17	Label 'Marketing Opt In:'
<MOI>			19-21	3	Derived from <MOI> Format x
Special Requirements	67	71	01-21	21	Label 'Special Requirements:'
<SR>			23-42	20	Derived from <SR> Format xxxxxxxxxxxxxxxxxxxx
Bank Sort Code	68	72	01-15	15	Label 'Bank Sort Code:'
<SCD>			17-24	8	Derived from %C.OL2.APOP_RESP.APOP_RET URN.SCD% Format nn-**-** (The digits in parts 2 and 3 of the sort code are replaced by asterisks)
Bank Account Number	69	73	01-20	20	Label 'Bank Account Number:'
<ACC>			22-31	10	Derived from %C.OL2.APOP_RESP.APOP_RET URN.ACC% Format ******nnnn (All except the last four digits replaced by asterisks)
Account Holder Name	70	74	01-20	20	Label 'Account Holder Name:'
<ACN>			22-42	21	Derived from <ACN> Format xxxxxxxxxxxxxxxxxxxxx

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 236 of 264

Account Holder Present	71	75	01-23	23	Label 'Account Holder Present:'
<AHP>			25-27	3	Derived from <AHP> Format x
Payment Method	72	76	01-15	15	Label 'Payment Method:'
<PYM>			17-42	26	Derived from <PYM> Format xxxxxxxxxxxxxxxxxxxxxxxxxx
Budget Payment Amount	73	77	01-22	22	Label 'Budget Payment Amount:'
<BPA>			24-28	5	Derived from <BPA> Format £nnnn
Budget Payment Card Required	74	78	01-28	28	Label 'Budget Payment Card Required:'
<BPR>			30-32	3	Derived from <BPR> Format x

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 237 of 264

7.49 Telecoms Service Order Confirmation – Branch Receipt

7.49.1 Description

This is the branch copy of the Telecoms Service Order Confirmation Receipt.

7.49.2 Frequency

Per completed transaction for this product

The Horizon receipt template name is TelBranch.

7.49.3 Template Name

7.49.4 Notes

The messages printed depend on:

- the package that the customer has ordered
- the services that the customer already has

The SCR messages are populated by the ADC transaction. The 'no nulls' option is used so that only those messages containing text are printed.

7.49.5 Sequence

The sequence of receipt printing for Telecoms Service Receipts is as follows:

- Customer AP receipt
- Customer order confirmation receipt
- Branch AP receipt
- Branch sales confirmation receipt

7.49.6 Layout and Example Content

English Text

```
                         1         2         3         4
              1234567890123456789012345678901234567890123456789012
Header   01        Post Office Telephony Service Order
         02           Confirmation (Office Copy)
         03
Body 1   04             WHAT I HAVE AGREED TO
         05
         06
         07+  <SCR1/SCR2/SCR3/SCR4/SCR5>
         08
         09   I understand that Post Office telephony and
         10   broadband services are provided by the Post
```

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 238 of 264

```
       11  │ Office and not by BT or any other service
       12  │ provider
       13  │
Body 2 14+ │ <SCR6/SCR 7/SCR 8/SCR 9/SCR 10>
       15  │
Body 3 16+ │ Customer Name: <CN.Title> <CN.Forename>
           │ <CN.Inits> <CN.Surname>
       17  │
       18  │ Customer Signature:
       19  │
       20  │
       21  │ Date: DD/MM/YY
       22  │
       23  │ ******************************************
       24  │
       25  │           FOR OFFICIAL USE ONLY
       26  │ Horizon User ID: <UserId>      Datestamp:
       27  │
       28  │ Branch Code: <POCode>
              1          2         3         4
        12345678901234567890123456789012345678901 2
```

The messages that are printed are dependent on the packages that the customer has chosen and their current service provider(s).

7.49.7   Definition

Field Name	Line No.	Character Positions	Length	Contents/Notes
Header	01-03			
Message	04	12-32	21	Text
Body 1				
<SCR1>	07		42 per line	Derived from <SCR1>
<SCR2>			42 per line	Derived from <SCR2>
<SCR3>			42 per line	Derived from <SCR3>
<SCR4>			42 per line	Derived from <SCR4>
<SCR5>			42 per line	Derived from <SCR5>
Message	09-12			'I understand that Post Office telephony and broadband services are provided by the Post Office and not by BT or any other service provider'
Body 2				
<SCR6>	14		42 per line	Derived from <SCR6>
<SCR7>			42 per line	Derived from <SCR7>
<SCR8>			42 per line	Derived from <SCR8>

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 239 of 264

<SCR9>			42 per line	Derived from <SCR9>
<SCR10>			42 per line	Derived from <SCR10>

The contents of the messages are shown in the following table:

Tag	Message
	`          1         2         3         4`
	`1234567890123456789012345678901234567890 12`
<SCR1>	I am the bill payer and have authority to transfer my phone service.
<SCR2>	I am the bill payer and have authority to purchase this broadband service from Post Office Limited.
<SCR3>	I am the bill payer and have authority to transfer my phone service and purchase this broadband service.
<SCR4>	I am the bill payer and have authority to transfer my phone service and my broadband service.
<SCR5>	I am the bill payer and have authority to transfer my broadband service.
<SCR6>	I understand that this is not a request for information and that by signing this Order Form I am entering into an agreement with post Office Limited to transfer to Post Office HomePhone and I agree to be bound by the terms and conditions which will be sent to me in a welcome pack.
<SCR7>	I understand that this is not a request for information and that by signing this Order Form I am entering into an agreement with Post Office Limited for the Post Office Broadband service I have selected and I agree to be bound by the terms and conditions which will be sent to me in a welcome pack.
<SCR8>	I understand that this is not a request for information and that by signing this Order Form I am entering into an agreement with Post Office Limited to transfer to Post Office HomePhone and to purchase the Post Office broadband service I have selected and I agree to be bound by the terms and conditions which will be sent to me in a welcome pack.
<SCR9>	I understand that this is not a request for information and that by signing this Order Form I am entering into an agreement with Post Office Limited to transfer to

	Post Office HomePhone and to transfer to the Post Office broadband service I have selected and I agree to be bound by the terms and conditions which will be sent to me in a welcome pack.
<SCR10>	I understand that this is not a request for information and that by signing this Order Form I am entering into an agreement with Post Office Limited to transfer to the Post Office broadband service I have selected and I agree to be bound by the terms and conditions which will be sent to me in a welcome pack.

The counter application populates the messages according to following table:

Current Phone Provider	Current Broadband Provider	Selected Package	Messages Populated
Other	None	HomePhone Only	<SCR1>, <SCR6>
Other	Other	HomePhone Only	<SCR1>, <SCR6>
Other	Post Office	Add HomePhone	<SCR1>, <SCR6>
Other	None	Broadband Only	<SCR2>, <SCR7>
Post Office	None	Add Broadband	<SCR2>, <SCR7>
Other	None	Broadband & HomePhone	<SCR3>, <SCR8>
Other	Other	Broadband & HomePhone	<SCR4>, <SCR9>
Post Office	Other	Add Broadband	<SCR5>, <SCR10>
Other	Other	Broadband Only	<SCR5>, <SCR10>

7.50 Telecoms Service Order Confirmation – Customer Receipt

7.50.1 Description

This is the customer copy of the Telecoms Service Order Confirmation Receipt.

7.50.2 Frequency

Per completed transaction for this product

7.50.3 Template Name

The Horizon receipt template name is TelCust.

7.50.4 Notes

7.50.5 Sequence

The sequence of receipt printing for Telecoms Service Receipts is as follows:

- Customer AP receipt

- Customer order confirmation receipt

- Branch AP receipt

- Branch sales confirmation receipt

7.50.6 Layout and Example Content

English Text

```
                    1         2         3         4
          1234567890123456789012345678901234567890 12
Header  01
        02
        03    Post Office HomePhone & Broadband Order
        04     Confirmation Receipt (Customer Copy)
        05
Body 1  06            WHAT HAPPENS NEXT?
        07
        08  1) Post Office Limited will process your
        09  order. If further details are required,
        10  you will be contacted by one of our call
        11  centre representatives.
        12
        13  2) Post Office Limited will carry out a
        14  credit check, based on the details you
        15  have supplied.
        16
```

```
17   3) If the credit check is approved, you
18   will receive a welcome pack from Post
19   Office Limited confirming the date your
20   service will start.
21
22   4) You will receive a letter from your
23   current provider confirming you are
24   leaving their service, if you are
25   switching your service.
26
27   5) Once your Post Office HomePhone line
28   and/or Post Office Broadband has gone
29   live, you will receive your first Post
30   Office Telecoms bill for advance service
31   charges.
32
33   6) If you are switching your service, you
34   will receive a final bill and any refund
35   due from your current provider.
36
37   ********************************************
38
39            FOR OFFICIAL USE ONLY
40   Branch Code: <POCode>     Datestamp:
41
42   Clerk Initials:
43
44
              1         2         3         4
     12345678901234567890123456789012345678 9012
```

Body 3

7.51 Travel Insurance – Customer Receipt

7.51.1 Description

This is the customer receipt for the transaction for the Travel Insurance product introduced at S75R.

7.51.2 Frequency

Per completed transaction for this product

7.51.3 Template Name

The Horizon receipt template name is TravelIns.

7.51.4 Notes

7.51.5 Sequence

N/A

7.51.6 Layout and Example Content (English)

English Text

```
                          1         2         3         4
                 12345678901234567890123456789012345678901
Header   01
         02                   Post Office Ltd.
         03                  www.postoffice.co.uk
         04
         05      dd/mm/yyyy hh:mm        TP:tp  BP:bp   SU:sun
         06      ooooooooooooooooooooooooooooooooFAD:  fffffff
         07      address 1
         08      address 2
         09      address 3
         10      address 4
         11      address 5
         12      Postcode
         13
         14                        message
         15
AP Body  16      Session Id: cc-nnnnnn
         17      Txn Id: tttt
         18      Client: lllllllllllllllllllllllllllllllll
         19      Scheme: eeeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         20      Token Type: tttttttt              Entry: nnn
         21      Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         22      Amount: 999999.99s    pppppppppppppppppppp
         23      Product No: nnnnnnnnnnnnnnn
```

	24	
Body 1	25	`Cover Type:      <INSURANCE_TYPE>`
	26	`Winter Sports:   <WINTER_SPORTS>`
	27	
	28	`Destination:     <TRAVEL_AREA...........>`
	29	`                 .....................>`
	30	`Start Date:      <START_DATE>`
	31	`Departure Date:  <DEPART_DATE>`
	32	`Return Date:     <RETURN_DATE>`
	33	`Days Duration:   <DAYS>`
	34	
	35	`Lead Name:       <LEAD_NAME..............`
	36	`                 .....................>`
	37	`Date of Birth    <DOB.......>`
	38	
	39	`Additional Name: <NAME_2..................`
	40	`                 .....................>`
	41	`Date of Birth: <DOB_2...> Dependant: <#2>`
	42	
	43	`Additional Name: <NAME_3..................`
	44	`                 .....................>`
	45	`Date of Birth: <DOB_3...> Dependant: <#3>`
	46	
	47	`Additional Name: <NAME_4..................`
	48	`                 .....................>`
	49	`Date of Birth: <DOB_4...> Dependant: <#4>`
	50	
	51	`Additional Name: <NAME_5..................`
	52	`                 .....................>`
	53	`Date of Birth: <DOB_5...> Dependant: <#5>`
	54	
	55	`Additional Name: <NAME_6..................`
	56	`                 .....................>`
	57	`Date of Birth: <DOB_6...> Dependant: <#6>`
	58	
	59	`Additional Name: <NAME_7..................`
	60	`                 .....................>`
	61	`Date of Birth: <DOB_7...> Dependant: <#7>`
	62	
	63	`Additional Name: <NAME_8..................`
	64	`                 .....................>`
	65	`Date of Birth: <DOB_8...> Dependant: <#8>`
	66	
	67	`Marketing Reqd:  <MARKETING>`
	68	`Royal Mail Employee:  <EMPLOYEE>`
	69	
Advt text	70+	`<Product Message>`
	71	
	72+	`<Client message>`
	73	
	74+	`<Global Message>`
Footer	75	
	76	
	77	

78	This is not a VAT receipt
79	

```
           1         2         3         4
12345678901234567890123456789012345678901 2
```

# indicates the Field Name <DEPENDANT_n> where n is numbers 2 through to 8

7.51.7   Definition (English)

Field Name	Line No.	Character Positions	Length	Contents/Notes
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 70-74 75-79			See section 4.1 *Generic Layouts Generic Customer Receipts*
Cover Type:	25	01-11	11	Label
<INSURANCE_TYPE>	25	18-28	11	Derived from <INSURANCE_TYPE>
Winter Sports:	26	01-14	14	Label
<WINTER_SPORTS>	26	18-20	3	Derived from <WINTER_SPORTS>
Destination:	28	01-12	12	Label
<TRAVEL_AREA>	28-29	18	24 per line	Derived from concatenation of Type and Value attributes of <TRAVEL_AREA>
Start Date:	30	01-11	11	Label
<START_DATE>	30	18-27	10	Derived from <START_DATE>
Departure Date:	31	01-15	15	Label
<DEPART_DATE>	31	18	10	Derived from <DEPART_DATE>
Return Date:	32	01-12	12	Label
<RETURN_DATE>	32	18-27	10	Derived from <RETURN_DATE>
Days Duration:	33	01-14	14	Label
<DAYS>	34	18-19	2	Derived from <DAYS>
Lead Name:	35	01-10	10	Label
<LEAD_NAME>	35-36	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <LEAD_NAME>
Date of Birth:	37	01-14	14	Label
<DOB>	37	16-27	10	Derived from <DOB>
Additional Name:	39	01-16	16	Label
<NAME_2>	39-40	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_2>
Date of Birth:	41	01-14	14	Label
<DOB_2>	41	16-27	10	Derived from <DOB_2>
Dependant:	41	27-36	10	Label:
<DEPENDANT_2>	41	38-40	3	Derived from <DEPENDANT_2>
Additional Name:	43	01-16	16	Label
<NAME_3>	43-44	18	24 per	Derived from concatenation of

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	246 of 264

FUJITSU

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

POST OFFICE

			line	Title, Initials and Surname attributes of <NAME_3>
Date of Birth:	45	01-14	14	Label
<DOB_3>	45	16-27	10	Derived from <DOB_3>
Dependant:	45	27-36	10	Label:
<DEPENDANT_3>	45	38-40	3	Derived from <DEPENDANT_3>
Additional Name:	47	01-16	16	Label
<NAME_4>	47-48	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_4>
Date of Birth:	49	01-14	14	Label
<DOB_4>	49	16	10	Derived from <DOB_4>
Dependant:	49	27-36	10	Label:
<DEPENDANT_4>	49	38-40	3	Derived from <DEPENDANT_4>
Additional Name:	51	01-16	16	Label
<NAME_5>	51-52	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_5>
Date of Birth:	53	01-14	14	Label
<DOB_5>	53	16	10	Derived from <DOB_5>
Dependant:	53	27-36	10	Label:
<DEPENDANT_5>	53	38-40	3	Derived from <DEPENDANT_5>
Additional Name:	55	01-16	16	Label
<NAME_6>	55-56	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_6>
Date of Birth:	57	01-14	14	Label
<DOB_6>	57	16-27	10	Derived from <DOB_6>
Dependant:	57	27-36	10	Label
<DEPENDANT_6>	57	38-40	3	Derived from <DEPENDANT_6>
Additional Name:	59	01-16	16	Label
<NAME_7>	59-60	18-31	14	Derived from concatenation of Title, Initials and Surname attributes of <NAME_7>
Date of Birth:	61	01-14	14	Label
<DOB_7>	61	16-27	10	Derived from <DOB_7>
Dependant:	61	27-36	10	Label:
<DEPENDANT_7>	61	38-40	3	Derived from <DEPENDANT_7>
Additional Name:	63	01-16	16	Label
<NAME_8>	63-64	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_8>
Date of Birth:	65	01-14	14	Label
<DOB_8>	65	16-27	10	Derived from <DOB_8>
Dependant:	65	27-36	10	Label:
<DEPENDANT_8>	65	38-40	3	Derived from <DEPENDANT_8>
Marketing Reqd:	67	01-15	15	Label

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref:	DES/GEN/SPE/0011
Version:	1.0
Date:	14-OCT-2009
Page No:	247 of 264

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

<MARKETING>	67	18-20	3	Derived from <MARKETING>
Royal Mail Employee:	68	01-20	20	Label
<EMPLOYEE>	68	23	3	Derived from <EMPLOYEE>

7.51.8 Layout and Example Content (Welsh/English)

```
                      1         2         3         4
              12345678901234567890123456789012345678901 2
Header   01              Swyddfa'r Post Cyf.
         02                 Post Office Ltd.
         03                www.postoffice.co.uk
         04
         05   dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
         06   oooooooooooooooooooooooooooooooFAD: fffffff
         07   address 1
         08   address 2
         09   address 3
         10   address 4
         11   address 5
         12   postcode
         13
         14                      message
         15
AP Body  16   ID Sesiwn/Session Id: cc-nnnnnn
Welsh    17   ID Pryniant/Txn Id: tttt
         18   Cleient:
         19   Client: lllllllllllllllllllllllllllllll
         20   Cynllun:                       Gwas:
         21   Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         22   Math o Docyn:                  Cofnod:
         23   Token Type:  tttttttt           Entry: nnn
         24   Cyf/Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         25   Swm:                mop
         26   Amount: 999999.99s   ppppppppppppppppppppp
         27   Rhif y Cynnyrch/Product No: nnnnnnnnnnnnnnn
         28
Body 1   29   Cover Type:      <INSURANCE_TYPE>
         30   Math o Yswiriant:
         31   Winter Sports:   <WINTER_SPORTS>
         32   Campau Gaeaf:
         33   Destination:     <TRAVEL_AREA...........>
         34   Cyrchfan:        ........................>
         35   Start Date:      <START_DATE>
         36   Dyddiad Dechrau:
         37   Departure Date:  <DEPART_DATE>
         38   Dyddiad Ymadael:
         39   Return Date:     <RETURN_DATE>
         40   Dyddiad Dychwelyd:
         41   Days Duration:   <DAYS>
         42   Sawl Diwrnod:
         43   Lead Name:       <LEAD_NAME..............
         44   Enw Pennaf       .......................>
         45   Date of Birth:   <DOB......>
         46   Dyddiad Geni:
         47
         48   Additional Name: <NAME_2................
         49   Enw Ychwanegol:  .......................>
```

```
50  │ Date of Birth: <DOB_2...> Dependant: <#2>
51  │ Dyddiad Geni:              Dibynnydd:
52  │ Additional Name: <NAME_3................
53  │ Enw Ychwanegol:  .......................>
54  │ Date of Birth: <DOB_3...> Dependant: <#3>
55  │ Dyddiad Geni:              Dibynnydd:
56  │ Additional Name: <NAME_4................
57  │ Enw Ychwanegol:  .......................>
58  │ Date of Birth: <DOB_4...> Dependant: <#4>
59  │ Dyddiad Geni:              Dibynnydd:
60  │ Additional Name: <NAME_5................
61  │ Enw Ychwanegol:  .......................>
62  │ Date of Birth: <DOB_5...> Dependant: <#5>
63  │ Dyddiad Geni:              Dibynnydd:
64  │ Additional Name: <NAME_6................
65  │ Enw Ychwanegol:  .......................>
66  │ Date of Birth: <DOB_6...> Dependant: <#6>
67  │ Dyddiad Geni:              Dibynnydd:
68  │ Additional Name: <NAME_7................
69  │ Enw Ychwanegol:  .......................>
70  │ Date of Birth: <DOB_7...> Dependant: <#7>
71  │ Dyddiad Geni:              Dibynnydd:
72  │ Additional Name: <NAME_8................
73  │ Enw Ychwanegol:  .......................>
74  │ Date of Birth: <DOB_8...> Dependant: <#8>
75  │ Dyddiad Geni:              Dibynnydd:
76  │
77  │ Marketing Reqd:  <MARKETING>
78  │ Marchnata a Geisiwyd:
79  │ Royal Mail Employee:  <EMPLOYEE>
80  │ Gweithiwr y Post Brenhinol:
81  │
Advt text  82+ │ <Product Message>
83  │
84+ │ <Client message>
85  │
86+ │ <Global Message>
Footer  87 │
88  │
89  │      Nid Derbynneb TAW yw hon
90  │      This is not a VAT receipt
91  │
                   1         2         3         4
        1234567890123456789012345678901234567890123456789012
```

# indicates the Field Name <DEPENDANT_n> where n is numbers 2 through to 8

7.51.9   Definition (Welsh/English)

Field Name	Line No.	Character Position	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text	01-15 16-28 82-86			See section 4.1 *Generic Layouts* *Generic Customer Receipts*

(Non VAT) Footer	87-91			
Body 1				
Cover Type:	29	01-11	11	Label
<INSURANCE_TYPE>	29	18-28	11	Derived from <INSURANCE_TYPE>
Math o Yswiriant:	30	01-17	17	Label
Winter Sports:	31	01-14	14	Label
<WINTER_SPORTS>	31	18-20	3	Derived from <WINTER_SPORTS>
Campau Gaeaf:	32	01-13	13	
Destination:	33	01-12	12	Label
<TRAVEL_AREA>	33-34	18	24 per line	Derived from concatenation of Type and Value attributes of <TRAVEL_AREA>
Cyrchfan:	34	01-09	9	Label
Start Date:	35	01-11	11	Label
<START_DATE>	35	18-27	10	Derived from <START_DATE>
Dyddiad Dechrau:	36	01-16	16	Label
Departure Date:	37	01-14	14	Label
<DEPART_DATE>	37	18-27	10	Derived from <DEPART_DATE>
Dyddiad Ymadael:	38	01-16	16	Label
Return Date:	39	01-12	12	Label
<RETURN_DATE>	39	18-27	10	Derived from <RETURN_DATE>
Dyddiad Dychwelyd:	40	01-18	18	Label
Days Duration:	41	01-14	14	Label
<DAYS>	41	18-19	2	Derived from <DAYS>
Sawl Diwrnod:	42	01-13	13	Label
Lead Name:	43	01-10	10	Label
<LEAD_NAME>	43-44	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <LEAD_NAME>
Enw Pennaf:	44	01-11	11	Label
Date of Birth:	45	01-14	14	Label
<DOB>	45	18-27	10	Derived from <DOB>
Dyddiad Geni:	46	01-13	13	Label
Additional Name:	48	01-16	16	Label
<NAME_2>	48-49	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_2>
Enw Ychwanegol:	49	01-15	15	Label
Date of Birth:	50	01-14	14	Label
<DOB_2>	50	16-25	10	Derived from <DOB_2>
Dependant:	50	27-36	10	Label:
<DEPENDANT_2>	50	38-40	3	Derived from <DEPENDANT_2>
Dyddiad Geni:	51	01-13	13	Label
Dibynnydd:	51	27-36	10	Label
Additional Name:	52	01-16	16	Label
<NAME_3>	52-53	18	24 per	Derived from concatenation of

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 251 of 264

			line	Title, Initials and Surname attributes of <NAME_3>
Enw Ychwanegol:	53	01-15	15	Label
Date of Birth:	54	01-14	14	Label
<DOB_3>	54	16-25	10	Derived from <DOB_3>
Dependant:	54	27-36	10	Label:
<DEPENDANT_3>	54	38-40	3	Derived from <DEPENDANT_3>
Dyddiad Geni:	55	01-13	13	Label
Dibynnydd:	55	27-36	10	Label
Additional Name:	56	1		Label
<NAME_4>	56-57	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_4>
Enw Ychwanegol:	56	01-15	15	Label
Date of Birth:	58	01-14	14	Label
<DOB_4>	58	16-25	10	Derived from <DOB_4>
Dependant:	58	27-36	10	Label:
<DEPENDANT_4>	58	38-40	3	Derived from <DEPENDANT_4>
Dyddiad Geni:	59	01-13	13	Label
Dibynnydd:	59	27-36	10	Label
Additional Name:	60	01-16	16	Label
<NAME_5>	60-61	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_5>
Enw Ychwanegol:	61	01-15	15	Label
Date of Birth:	62	01-14	14	Label
<DOB_5>	62	16-25	10	Derived from <DOB_5>
Dependant:	62	27-36	10	Label:
<DEPENDANT_5>	62	38-40	3	Derived from <DEPENDANT_5>
Dyddiad Geni:	63	01-13	13	Label
Dibynnydd:	63	27-36	10	Label
Additional Name:	64	01-16	16	Label
<NAME_6>	64-65	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_6>
Enw Ychwanegol:	65	01-15	15	Label
Date of Birth:	66	01-14	14	Label
<DOB_6>	66	16-25	10	Derived from <DOB_6>
Dependant:	66	27-36	10	Label:
<DEPENDANT_6>	66	38-40	3	Derived from <DEPENDANT_6>
Dyddiad Geni:	67	01-13	13	Label
Dibynnydd:	67	27-36	10	Label
Additional Name:	68	01-16	16	Label
<NAME_7>	68-69	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_7>
Enw Ychwanegol:	69	01-15	15	Label
Date of Birth:	70	01-14	14	Label

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 252 of 264

<DOB_7>	70	16-25	10	Derived from <DOB_7>
Dependant:	70	27-36	10	Label:
<DEPENDANT_7>	70	38-40	3	Derived from <DEPENDANT_7>
Dyddiad Geni:	71	01-13	13	Label
Dibynnydd:	71	27-36	10	Label
Additional Name:	72	01-16	16	Label
<NAME_8>	73-74	18	24 per line	Derived from concatenation of Title, Initials and Surname attributes of <NAME_8>
Enw Ychwanegol:	73	01-15	15	Label
Date of Birth:	74	01-14	14	Label
<DOB_8>	74	16-25	10	Derived from <DOB_8>
Dependant:	74	27-36	10	Label:
<DEPENDANT_8>	74	38-40	3	Derived from <DEPENDANT_8>
Dyddiad Geni:	75	01-13	13	Label
Dibynnydd:	75	27-36	10	Label
Marketing Reqd:	77	01-15	15	Label
<MARKETING>	77	18-20	3	Derived from <MARKETING>
Marchnata a Geisiwyd:	78	01-21	21	Label
Royal Mail Employee:	79	01-20	20	Label
<EMPLOYEE>	79	23-25	3	Derived from <EMPLOYEE>
Gweithiwr y Post Brenhinol:	80	01-27	27	Label

© Copyright Fujitsu Services Ltd 2009

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Uncontrolled If Printed Or Distributed

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 253 of 264

7.52 Travel Insurance – Customer and Branch Receipts

7.52.1 Description

This is the customer receipt for the Travel Insurance product introduced at T84.

7.52.2 Frequency

Per completed transaction for this product.

7.52.3 Template Name

The Horizon receipt template name is TRVCustNew.

7.52.4 Notes

7.52.5 Sequence

N/A

7.52.6 Layout and Example Content

English text

```
                        1         2         3         4
                1234567890123456789012345678901234567890123456789012
Header    01
          02                    Post Office Ltd.
          03                  www.postoffice.co.uk
          04
          05    dd/mm/yyyy hh:mm       TP:tp  BP:bp   SU:sun
          06    OoooooooooooooooooooooooooooooooFAD  fffffff
          07    address 1
          08    address 2
          09    address 3
          10    address 4
          11    address 5
          12    Postcode
          13
          14                       Message
          15
AP Body   16    Session Id: cc-nnnnnn
          17    Txn Id: tttt
          18    Client: Post Office Travel Insurance
          19    Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
          20    Token Type: BC
          21    Ref: 1234567891234567891
          22    Amount: 0.00    Cash
          23    Product No:    3014
```

	24	
Body 1	25	Policy Type: Single Trip Couple
	26	Destination: Europe
	27	
	28	Departure Date: 19/09/2008
	29	Return Date: 26/09/2008
	30	Duration: 6-9 days
	31	
	32	Policy Price: £40.00
	33	Discount Code: S010
	34	Discount Amount: £8.00
	35	
	36	Policy Holder:
	37	Name: Mr Fred J Bloggs
	38	Address: 10 New Road
	39	New Town
	40	NE1 4TN
	41	Tel No.: IRRELEVANT
	42	Email: IRRELEVANT
	43	D.O.B.: 01/09/1980
	44	
	45	2nd Traveller:
	46	Name: Mrs Ida L Bloggs
	47	D.O.B.: 03/03/1972
	48	
	49	3rd Traveller:
	50	Name: <TRV3_NAME>
	51	D.O.B.: <TRV3_DOB>
	52	
	53	4th Traveller:
	54	Name: <TRV4_DOB>
	55	D.O.B.: <TRV4_DOB>
	56	
	57	5th Traveller:
	58	Name: <TRV5_DOB>
	59	D.O.B.: <TRV5_DOB>
	60	
	61	6th Traveller:
	62	Name: <TRV6_DOB>
	63	D.O.B.: <TRV6_DOB>
	64	
	65	Your policy pack will be sent by Email
	66	
	67	Marketing Opt In: Yes
	68	
	69	Please retain your receipt and keep it in
	70	a safe place as it contains your policy
	71	and personal details. If you need to make
	72	a claim please call IRRELEVANT
	73	
	74	Your policy price includes Insurance
	75	Premium Tax at 17.5%.
	76	
Advt text	77+	<Product Message>

© Copyright Fujitsu Services Ltd 2009   COMMERCIAL IN CONFIDENCE

Uncontrolled If Printed Or Distributed   (DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 255 of 264

```
78
79+    <Client Message>
80
81+    <Global Message>
Footer 82
83
84
85          This is not a VAT receipt
86
              1         2         3         4
       12345678901234567890123456789012345678901 2
```

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.52.7 Definition (English)

Field Name	Line No.	Character Positions	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	1-15 16-24 77-81- 82-86			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Policy Type:	25	01-12	12	Label
<PTYPE>		19	50	If > 23 chars, wrap the field at word break. subsequent lines start at char position 19
Destination:	26	01-12		Label
<DEST>	26	19-41	23	Character
	27			Blank Line
Departure Date:	28	01-15	15	Label
<DEP_DTE>	28	19-28	10	Date: dd/mm/ccyy
Return Date:	29	01-12	12	Label
<RET_DTE>	29	19-28	10	Date: dd/mm/ccyy
Duration:	30	01-09	9	Label
<DUR>	30	19-41	23	Character
	31			Blank Line
Policy Price:	32	01-13	13	Label
<Amount>	32	19-27	9	Currency: £nnnnn.nn
Discount Code:	33	1-14	14	Label
<DISCCODE>	33	19	4	Character
Discount Amount:	34	1--16	16	Label
<DISCAMT>	34	19-27	9	Currency: £nnnnn.nn
	35			Blank Line
Policy Holder:	36	1-14	14	Label
Name:	37	3-7	5	Label
<PH_NAME> (Includes sub-fields Title Forename Inits Surname	37	13	68	Character If > 29 chars, wrap the field at word break. subsequent lines start at char position 13

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 256 of 264

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

Address:	38	01-08	8	Label
<PH_ADD>	38-40	13		PAF2 Address If > 29 chars, wrap the field at word break. subsequent lines start at char position 13
Org				
POBox				
Subprem				
Buildname				
Buildnum				
Depthoro				
Thoro				
Deplocal				
Local				
Town				
County				
Postcode				
Premises				
Address				
ContAddress				
TownCity				
CountyReg				
PostcodeZip				
Country				
Tel No.:	41	03-10	8	Label
<PH_TEL>	41	13-23	11	Numeric with leading zero
Email:	42	01-06	6	Label
<PH_EMAIL>	42	13	40	Character If > 29 chars, wrap the field with forced break (email won't have spaces). Subsequent lines start at char position 13
D.O.B.:	43	03-09	7	Label
<PH_DOB>	43	13-22	10	Date: dd/mm/ccyy
	44			Blank Line
Travellers 2-6 (empty lines are suppressed)				
2nd Traveller: Name:	45 46	01-14 03-07	14 5	Label – over 2 lines
<TRV2_NAME> (Includes sub-fields Title Forename Inits Surname	46	13	68	Character If > 29 chars, wrap the field at word break. subsequent lines start at char position 13
D.O.B.:	47	03-09	7	Label
<TRV2_DOB>	47	13-22	10	Date: dd/mm/ccyy
	48			Blank Line
3rd Traveller: Name:	49 50	01-14 03-07	14 5	Label – over 2 lines
<TRV3_NAME> (Includes sub-fields Title Forename Inits Surname	50	13	68	Character If > 29 chars, wrap the field at word break. subsequent lines start at char position 13
D.O.B.:	51	03-09	7	Label
<TRV3_DOB>	51	13-22	10	Date: dd/mm/ccyy

HNG-X AP and ADC Receipts

COMMERCIAL IN CONFIDENCE

	52			Blank Line
4th Traveller: Name:	53 54	01-14 03-07	14 5	Label – over 2 lines
<TRV4_NAME> (Includes sub-fields Title Forename Inits Surname	54	13	68	Character If > 29 chars, wrap the field at word break. subsequent lines start at char position 13
D.O.B.:	55	03-09	7	Label
<TRV4_DOB>	55	13-22	10	Date: dd/mm/ccyy
	56			Blank Line
5th Traveller: Name:	57 58	01-14 03-07	14 5	Label – over 2 lines
<TRV5_NAME> (Includes sub-fields Title Forename Inits Surname	58	13	68	Character If > 29 chars, wrap the field at word break. subsequent lines start at char position 13
D.O.B.:	59	03-09	7	Label
<TRV5_DOB>	59	13-22	10	Date: dd/mm/ccyy
	60			Blank Line
6th Traveller: Name:	61 62	01-14 03-07	14 5	Label – over 2 lines
<TRV6_NAME> (Includes sub-fields Title Forename Inits Surname	62	13	68	Character If > 29 chars, wrap the field at word break. subsequent lines start at char position 13
D.O.B.:	63	03-09	7	Label
<TRV6_DOB>	63	13-22	10	Date: dd/mm/ccyy
	64			Blank Line
Your policy pack will be sent by	65	01-31	32	Label
<POLPACK>	65	33-41	9	Character
	66			Blank Line
Marketing Opt In:	67	01-17	17	Label
<MOI>	67	19-41	23	Character
	68			Blank Line
Please retain your receipt and keep it in	69	01-41	41	Label
a safe place as it contains your policy	70	01-39	39	Label
and personal details. If you need to make	71	01-41	41	Label
a claim please call 0845 602 5279.	72	01-34	34	Label
	73			Blank Line
Your policy price includes Insurance	74	01-36	36	Label
Premium Tax at 17.5%.	75	01-21	21	Label
	76			Blank Line

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 258 of 264

7.53 Travellers Cheque – Customer Receipt

7.53.1 Description

This is the customer receipt for the Travellers Cheque product introduced at T20.

7.53.2 Frequency

Per completed transaction for this product.

7.53.3 Template Name

The Horizon receipt template name is CustTC.

7.53.4 Notes

7.53.5 Sequence

N/A

7.53.6 Layout and Example Content

English text

```
                       1          2          3          4
              1234567890123456789012345678901234567890123456789012
Header   01
         02                    Post Office Ltd.
         03                  www.postoffice.co.uk
         04
         05   dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
         06   oooooooooooooooooooooooooooooooooFAD: fffffff
         07   address 1
         08   address 2
         09   address 3
         10   address 4
         11   address 5
         12   Postcode
         13
         14                      message
         15
AP Body  16   Session Id: cc-nnnnnn
         17   Txn Id: tttt
         18   Client: lllllllllllllllllllllllllllllllll
         19   Scheme: eeeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
         20   Token Type: ttttttt              Entry: nnn
         21   Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnnnn
         22   Amount: 999999.99s    moppppppppppppppppppp
         23   Product No: nnnn
```

```
         24
Body 1   25   Travellers Chq 1:  <REF1...............>
         26   Travellers Chq 2:  <REF2...............>
         27   Travellers Chq 3:  <REF3...............>
         28   Travellers Chq 4:  <REF4...............>
         29   Travellers Chq 5:  <REF5...............>
         30   Travellers Chq 6:  <REF6...............>
         31   Travellers Chq 7:  <REF7...............>
         32   Travellers Chq 8:  <REF8...............>
         33   Travellers Chq 9:  <REF9...............>
         34   Travellers Chq 10: <REF10..............>
         35   Travellers Chq 11: <REF11..............>
         36   Travellers Chq 12: <REF12..............>
         37   Travellers Chq 13: <REF13..............>
         38   Travellers Chq 14: <REF14..............>
         39   Travellers Chq 15: <REF15..............>
         40   Travellers Chq 16: <REF16..............>
         41   Travellers Chq 17: <REF17..............>
         42   Travellers Chq 18: <REF18..............>
         43   Travellers Chq 19: <REF19..............>
         44   Travellers Chq 20: <REF20..............>
         45   Travellers Chq 21: <REF21..............>
         46   Travellers Chq 22: <REF22..............>
         47   Travellers Chq 23: <REF23..............>
         48   Travellers Chq 24: <REF24..............>
         49   Travellers Chq 25: <REF25..............>
         50   Travellers Chq 26: <REF26..............>
         51   Travellers Chq 27: <REF27..............>
         52   Travellers Chq 28: <REF28..............>
         53   Travellers Chq 29: <REF29..............>
         54   Travellers Chq 30: <REF30..............>
         55
         56
Advt text 57+ <Product Message>
         58
         59+  <Client message>
         60
         61+  <Global Message>
Footer   62
         63
         64
         65         This is not a VAT receipt
         66
                    1         2         3         4
         1234567890123456789012345678901234567890123456789012
```

7.53.7 Definition (English)

Field Name	Line No.	Character Position	Length	Contents
Standard AP Customer Receipt Header, AP Body, variable Advt text (Non VAT) Footer	01-15 16-24 57-61 62-66			See section 4.1 *Generic Layouts Generic Customer Receipts*

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 260 of 264

Body 1				Applicable to all Service Codes
Travellers Chq 1:	25	01-17	17	Label
<REF1>	25	20-30	11	Derived from chars 11-21 of <REF1>
Travellers Chq 2:	26	01-17	17	Label
<REF2>	26	20-30	11	Derived from chars 11-21 of <REF2>
Travellers Chq 3:	27	01-27	17	Label
<REF3>	27	20-30	11	Derived from chars 11-21 of <REF3>
Travellers Chq 4:	28	01-17	17	Label
<REF4>	28	20-30	11	Derived from chars 11-21 of <REF4>
Travellers Chq 5:	29	01-17	17	Label
<REF5>	29	20-30	11	Derived from chars 11-21 of <REF5>
Travellers Chq 6:	30	01-17	17	Label
<REF6>	30	20-30	11	Derived from chars 11-21 of <REF6>
Travellers Chq 7:	31	01-17	17	Label
<REF7>	31	20-30	11	Derived from chars 11-21 of <REF7>
Travellers Chq 8:	32	01-17	17	Label
<REF8>	32	20-30	11	Derived from chars 11-21 of <REF8>
Travellers Chq 9:	33	01-17	17	Label
<REF9>	33	20-30	11	Derived from chars 11-21 of <REF9>
Travellers Chq 10:	34	01-18	18	Label
<REF10>	34	20-30	11	Derived from chars 11-21 of <REF10>
Travellers Chq 11:	35	01-18	18	Label
<REF11>	35	20-30	11	Derived from chars 11-21 of <REF11>
Travellers Chq 12:	36	01-18	18	Label
<REF12>	36	20-30	11	Derived from chars 11-21 of <REF12>
Travellers Chq 13:	37	01-18	18	Label
<REF13>	37	20-30	11	Derived from chars 11-21 of <REF13>
Travellers Chq 14:	38	01-18	18	Label
<REF14>	38	20-30	11	Derived from chars 11-21 of <REF14>
Travellers Chq 15:	39	01-18	18	Label
<REF15>	39	20-30	11	Derived from chars 11-21 of <REF15>
Travellers Chq 16:	40	01-18	18	Label
<REF16>	40	20-30	11	Derived from chars 11-21 of <REF16>
Travellers Chq 17:	41	01-18	18	Label
<REF17>	41	20-30	11	Derived from chars 11-21 of <REF17>
Travellers Chq 18:	42	01-18	18	Label

© Copyright Fujitsu Services Ltd 2009

Uncontrolled If Printed Or Distributed

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 261 of 264

<REF18>	42	20-30	11	Derived from chars 11-21 of <REF18>
Travellers Chq 19:	43	01-18	18	Label
<REF19>	43	20-30	11	Derived from chars 11-21 of <REF19>
Travellers Chq 20:	44	01-18	18	Label
<REF20>	44	20-30	11	Derived from chars 11-21 of <REF20>
Travellers Chq 21:	45	01-18	18	Label
<REF21>	45	20-30	11	Derived from chars 11-21 of <REF21>
Travellers Chq 22:	46	01-18	18	Label
<REF22>	46	20-30	11	Derived from chars 11-21 of <REF22>
Travellers Chq 23:	47	01-18	18	Label
<REF23>	47	20-30	11	Derived from chars 11-21 of <REF23>
Travellers Chq 24:	48	01-18	18	Label
<REF24>	48	20-30	11	Derived from chars 11-21 of <REF24>
Travellers Chq 25:	49	01-18	18	Label
<REF25>	49	20-30	11	Derived from chars 11-21 of <REF25>
Travellers Chq 26:	50	01-18	18	Label
<REF26>	50	20-30	11	Derived from chars 11-21 of <REF26>
Travellers Chq 27:	51	01-18	18	Label
<REF27>	51	20-30	11	Derived from chars 11-21 of <REF27>
Travellers Chq 28:	52	01-18	18	Label
<REF28>	52	20-30	11	Derived from chars 11-21 of <REF28>
Travellers Chq 29:	53	01-18	18	Label
<REF29>	53	20-30	11	Derived from chars 11-21 of <REF29>
Travellers Chq 30:	54	01-18	18	Label
<REF30>	54	20-30	11	Derived from chars 11-21 of <REF30>
Blank Lines	55-56			

Where the value for any Field name is 'null' the line is not printed.

Welsh/English text

In Welsh branches, the field titles in the default header and footer are printed in Welsh and English but the field titles of the additional data are in English only.

7.54 Travellers Cheque – Branch Receipt

7.54.1 Description

This is the Branch receipt for the Travellers Cheque product introduced at T20.

7.54.2 Frequency

Per completed transaction for this product.

7.54.3 Template Name

The Horizon receipt template name is BranchTC.

7.54.4 Notes

7.54.5 Sequence

N/A

7.54.6 Layout and Example Content

English text

```
                        1         2         3         4
              1234567890123456789012345678901234567890 12
Header  01    ooooooooooooooooooooooooooooooooFAD: ffffff
        02    dd/mm/yyyy hh:mm        TP:tp  BP:bp  SU:sun
        03
        04                    message
        05                    message
        06
        07          *** Branch Copy - Retain ***
        08
AP Body 09    Session Id: cc-nnnnnn
        10    Txn Id: tttt
        11    Client: llllllllllllllllllllllllllllll
        12    Scheme: eeeeeeeeeeeeeeeeeeeeeeee Svc: vvvv
        13    Token Type: tttttttt            Entry: nnn
        14    Ref: nnnnnnnnnnnnnnnnnnnnnnnnnnnn
        15    Amount: 999999.99s    ppppppppppppppppppppp
        16    Product No: nnnnnnnnnnnnnn
        17
Body 1  18    Customer Name:   <CUSTOMER_NAME..........
        19                     ........................>
        20    Customer Address:<CUSTOMER_ADDRESS........
        21                     ...........................
        22                     ...........................
        23                     ...........................
                              ...........................
```

© Copyright Fujitsu Services Ltd 2009

COMMERCIAL IN CONFIDENCE

(DES/GEN/SPE/0004)

Uncontrolled If Printed Or Distributed

Ref: DES/GEN/SPE/0011
Version: 1.0
Date: 14-OCT-2009
Page No: 263 of 264

POST OFFICE

```
        24
        25                          ........................
        26                          ........................>
        27   Postcode:        <POST_CODE>
        28
Body 2  29   Travellers Chq 1:   <REF1................>
        30   Travellers Chq 2:   <REF2................>
        31   Travellers Chq 3:   <REF3................>
        32   Travellers Chq 4:   <REF4................>
        33   Travellers Chq 5:   <REF5................>
        34   Travellers Chq 6:   <REF6................>
        35   Travellers Chq 7:   <REF7................>
        36   Travellers Chq 8:   <REF8................>
        37   Travellers Chq 9:   <REF9................>
        38   Travellers Chq 10: <REF10...............>
        39   Travellers Chq 11: <REF11...............>
        40   Travellers Chq 12: <REF12...............>
        41   Travellers Chq 13: <REF13...............>
        42   Travellers Chq 14: <REF14...............>
        43   Travellers Chq 15: <REF15...............>
        44   Travellers Chq 16: <REF16...............>
        45   Travellers Chq 17: <REF17...............>
        46   Travellers Chq 18: <REF18...............>
        47   Travellers Chq 19: <REF19...............>
        48   Travellers Chq 20: <REF20...............>
        49   Travellers Chq 21: <REF21...............>
        50   Travellers Chq 22: <REF22...............>
        51   Travellers Chq 23: <REF23...............>
        52   Travellers Chq 24: <REF24...............>
        53   Travellers Chq 25: <REF25...............>
        54   Travellers Chq 26: <REF26...............>
        55   Travellers Chq 27: <REF27...............>
        56   Travellers Chq 28: <REF28...............>
        57   Travellers Chq 29: <REF29...............>
        58   Travellers Chq 30: <REF30...............>
Body 3  59
        60   I agree to be bound by the agreement for
        61   the purchase and use of American Express
        62   Travellers Cheques accompanying the
        63   cheques, and specifically to: (a) treat
        64   cheques as if they were cash; (b) sign
        65   all cheques immediately upon receipt; and
        66   (c) only countersign a cheque when
        67   presenting for payment.
        68
        69   Signature of Purchaser.................
Footer  70
                   1         2         3         4
          12345678901234567890123456789012345678901 2
```

7.54.7   Definition (English)

Field Name	Line No.	Character Positions	Length	Contents
Standard AP Branch Receipt Header, AP Body & Footer	1-8 9-17 70			See section 4.1 *Generic Layouts Generic Customer Receipts*
Body 1				
Customer Name:	18	01-14	14	Label
<CUSTOMER_NAME>	18-19	18-41	24	Derived from concatenation of Title, Forename, Initials and Surname attributes of <CUSTOMER_NAME>
Customer Address:	20	01-17	17	Label
<CUSTOMER_ADDRESS>	20-26	18	24 per line	Derived from concatenation of PAF returned address attributes of <CUSTOMER_ADDRESS>, excluding Country and Post Code
Postcode:	25	01-09	9	Label
<POST_CODE>	27	18-27	10	Derived from Post Code element of PAF returned address attributes of <CUSTOMER_ADDRESS>
Body 2				
<REF1> through to <REF30>	29-58			The layout of this element to be exactly as defined in the CustTC receipt Template for these Field Names, but on different line numbers. (See section 7.49.7)
Body 3				
	59-69	01-42	42*	Hard coded text as defined in the Receipt Definition above

Where the value for any Field name is 'null' the line is not printed. Receipt Messaging is not required for this template.