
From: Hinde David[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=HINDD]
Sent: Mon 07/12/2009 12:15:20 PM (UTC)
To: Jenkins Gareth GI [GRO]
Cc: Jennings Dave [GRO]; Thomas Penny [GRO]
Subject: | FW: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court
Attachment: misra -electronic Funds Tranfer PCI sched.doc
Attachment: misra - 2nd interim technical expert's report 19.11.09.doc

Gareth,
Please see email below from Penny. Can you please handle this in the usual way?

I had mentioned to Penny that these may be dealt with differently in the future and hence her email to me.

Regards

David Hinde, Project Manager
Royal Mail Group
Practitioner of the P&PM Academy

FUJITSU
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P Please consider the environment - do you really need to print this email?

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-----Original Message-----

From: Thomas Penny
Sent: 07 December 2009 11:38
To: Hinde David
Subject: FW: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

David

We had a conversation last week and you advised me I should no longer ask Gareth to support our prosecution support activity. I now have a request from POL, which they would like addressed prior to Christmas, and I need an expert to respond. Could you please help me to identify a suitable candidate?

I attach the reports provided by the defence's 'technical expert' and the correspondence from POL is in the e-mail string, below. We have already enlisted the help of engineering for questions 1) to 6) in the note dated 26 November 2009. If required, I can request copies of witness statements referenced in the 'technical expert report' from POL.

I'd be grateful for your help.

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account
Lovelace Road, Bracknell, Berks RG12 8SN

Tel: [GRO]
Mob: [GRO]
Fax: [GRO]
E-Mail: penny.thomas@[GRO]
Web: http://uk.fujitsu.com

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-----Original Message-----

From: jane.m.owen@[GRO] mailto:[GRO]
Sent: 01 December 2009 16:05
To: Thomas Penny
Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Hi Penny
Spoken to the investigator and he has asked is there any chance of us having the information by Christmas?
I've said that I will let him know in due course.

Regards

Jane

Jane Owen
Security Team Advisor
Security Team, Post Office Ltd

"Thomas Penny"
[GRO] To: <jane.m.owen@[GRO]>
[GRO] CC:
Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th
01/12/2009 15:15 March 2009 Guildford Crown Court

Thanks, Jane.

Do you know what the return/court requirements are for this case, please?

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account
Lovelace Road, Bracknell, Berks RG12 8SN

Tel: 
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-----Original Message-----

From: jane.m.owen@

Sent: 01 December 2009 14:46
To: Thomas Penny
Subject: Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Penny
This is the email and attachments that we chatted about.
Please let me know if you need anything else from me and if this kind of request needs to be raised in a more official way.

Regards

Jane

Jane Owen
Security Team Advisor
Security Team, Post Office Ltd

(Embedded image moved to file:
pic14958.gif)Royal Mail, Clippers
House, 3rd Floor, Clippers Quay,
SALFORD. M50 3NW

(Embedded image moved to file:

pic16841.gif) [redacted] GRO
Postline: [redacted] GRO
(Embedded image moved to file:
pic06642.gif) [redacted] GRO) Mobex:
5367 2837
(Embedded image moved to file:
pic25339.gif)
jane.m.owen@[redacted] GRO
(Embedded image moved to file:
pic32451.gif)
(Embedded image moved to file:
pic17520.gif) Post Office HR Help

----- Forwarded by Jane M Owen/e/POSTOFFICE on 01/12/2009 14:40 -----

John Longman

To: Jane M
Owen/e/POSTOFFICE [redacted] GRO
26/11/2009 12:25 cc:
Andy.Dunks [redacted] GRO

Subject: West Byfleet PO
- Case of Seema Misra - POLtd0708/0249 - Trial 15th March
2009 Guildford Crown
Court

Jane

I attach a report from the defence expert where he has highlighted a number of problems with the Horizon system. Our barrister, Warwick Tatford has asked that the problems with Horizon that he has raised in his report are replied to in a witness statement form. I presume that an employee of Fujitsu would have to produce the witness statement.

(See attached file: misra - 2nd interim technical expert's report 19.11.09.doc)(See attached file: misra -electronic Funds Transfer PCI sched.doc)

In addition to this the defence have also requested the following information with regard the hardware equipment installed at West Byfleet.

- 1) Please provide details of any business testing carried out by the Post Office on the system before it went live.
- 2) Please provide the service logs for the system at West Byfleet PO

for a period commencing six months prior to the defendant taking over as sub postmistress (30/06/2005) to the present day.

3) Please confirm when and why the hardware in the system at West Byfleet PO has been changed.

4) By whom have these changes been made.

5) When new hardware was installed at West Byfleet was it brand new or reconditioned

6) If it is the latter please confirm the identity of the PO from which the reconditioned hardware came and why the hardware has been removed from that PO.

(Embedded image moved to file: pic28491.jpg)

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