

**Steve Bradshaw**

**From:** Steve Bradshaw  
**Sent:** 05 January 2012 15:11  
**To:** Paul X Williams; John Breeden  
**Cc:** Post Office Security; Lesley Frankland; Helen Rose  
**Subject:** Stakeholder Notification - POLTD/1112/0208 - Branch - Fazakerley - Branch Code - 214 420

This email is to notify you of the commencement of an investigation.

*N.B. Please do not divulge this information to any other person without the authority of the investiga*

**Stakeholder Notification**

Notification must be emailed to Primary Stakeholder & copied to all Secondary Stakeholders.

Case reference:	POLTD/1112/0208
Branch Name / Location:	Fazakerley
Branch Code:	214420
Office Address:	Fazakerley <div style="border: 1px dashed black; padding: 10px; text-align: center;"><b>GRO</b></div>
Telephone number:	
Details:	Customer complaint to Santander, deposits are credited lat deposits are outstanding.
Security Manager:	Stephen Bradshaw
Date completed:	05/01/2012

I will appraise you of any significant developments throughout the investigation and would be grateful informed of anything that may affect or inform my enquiries. Additionally, you will be advised prior to as part of the enquiry, (staff interviews / on site enquiries) that may impact on the operational efficient. In the event that staff / agent interviews are undertaken then you will be supplied with sufficient detail to deal with any conduct issues that may arise. You will be advised of the final outcome of this enquiry weaknesses / failings that may have facilitated the incident in question. You may be asked to provide f investigation following case closure.

If you need any further information during the course of the investigation, please feel free to contact n number below. In the event that I am not available and an update is required please do not hesitate t Team Leader, Lesley Frankland on 

**GRO**