
From: Andy Holt[imceaex-
_o=mms_ou=exchange+20administrative+20group+20+28fydibohf23spdl+29_cn=recipients_cn
=andy+2eholt1f932521-2f1a-4377-9268-fd0fcf5c7371@c72a47.ingest.local]
Sent: Tue 08/04/2014 10:42:01 AM (UTC)
To: Belinda Crowe [GRO]; Parsons,
Andrew [GRO]
Cc: David Oliver [GRO]; Rodric
Williams [GRO]; Angela Van-Den-Bogerd [GRO]
[GRO]; Lesley J Sewell [GRO]
Subject: RE: Post Office Mediation Claims.

As agreed in previous programme boards, improvements will be delivered by the Branch Support programme. I have investigated whether any changes were made following the spot review last year and it appears none were progressed. I have therefor asked Angela/Gayle to deliver this change as part of their programme.

Regards

Andy

From: Belinda Crowe
Sent: 08 April 2014 09:09
To: Parsons, Andrew [GRO]
Cc: David Oliver [GRO]; Rodric Williams; Andy Holt; Angela Van-Den-Bogerd; Belinda Crowe; Lesley J Sewell
Subject: FW: Post Office Mediation Claims.
Importance: High

Please see attached. Could you please advise on this in terms of substance and handling. I do not know the genesis of the Helen Rose report or what was done with it (it looks as though it was produced last Summer).

Best wishes
Belinda

Belinda Crowe
148 Old Street, LONDON, EC1V 9HQ

[GRO] Postline [GRO]

[GRO]

From: Amanda A Brown **On Behalf Of** Chris Aujard
Sent: 08 April 2014 09:00
To: Belinda Crowe
Subject: FW: Post Office Mediation Claims.
Importance: High

Hi Belinda

This came into Chris last night.

Kind regards

Amanda

Amanda Brown | PA to General Counsel

5th Floor, Bunhill Wing, 148 Old Street, London, EC1V 9HQ



From: Priti Singh [GRO]
Sent: 07 April 2014 17:31
To: Chris Aujard
Cc: 'Ron Warmington'; Martin Howe; Steve Darlington; Graham Cade; Priti Singh
Subject: Post Office Mediation Claims.
Importance: High

Dear Sirs,

As you are aware, we act on behalf of a number of SMPs in the mediation process and attach a copy of a document sent to Della Robinson [GRO] by your Solicitors, Cartwright King. It was sent to her post conviction as a document which may affect the safety of the criminal conviction against her.

Although in the covering letter it is stated that the document is the "The Helen Rose Report", it is clear she has only received a short extract from a draft of the same.

In order to comply with your duty of disclosure, the full, final and unredacted copy must be sent including appendices and exhibits. We trust that will be sent to us by return not only to comply with your legal duty of disclosure but also to fulfil the promises made to the SMP's to uncover the whole truth of the claims being investigated under the mediation process.

Further the short extract we have seen confirms that the Horizon system itself can generate transaction reversals without the knowledge or action of the SPM, or indeed anyone else and that the person to whom this report is addressed was well aware of the integrity issues with Horizon.

This potentially has enormous consequences to all SMP's involved and we trust that no points will be made by yourselves or your solicitors regarding privilege as we fully intend to pursue the issues highlighted by this report, not only in the Robinson case, but in all the cases we as a firm are dealing with.

We will also be seeking a stay on the time limits of all cases we are dealing with, until a constructive response is received from yourselves. The SPM's have already been the victims of injustice and we trust you will now not further compound that by any delays in disclosing the full report and/or pursuing any technical legal points of privilege.

We look forward to an early response.

Yours faithfully,

Priti Maru-Singh LL.B (Hons)

Senior Solicitor

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