

Former Agent Accounts

From: Robert Findlay
Sent: 19 July 2017 10:10
To: Former Agent Accounts
Subject: RE: URGENT - PRECAUTIONARY SUSPENSION NOTIFICATION (BRANCH NAME/FAD)

Hi Jenny

He has been suspended on no remuneration since September 2014.

Regards
Robert



**2017 Winner of the
Global Postal Award for
Customer Experience**

Robert Findlay

Contract Advisor
1st Floor
Future Walk
West Bars
Chesterfield
S49 1PF

Post Office Ltd.

GRO

From: Former Agent Accounts
Sent: 19 July 2017 10:09
To: Robert Findlay
Subject: RE: URGENT - PRECAUTIONARY SUSPENSION NOTIFICATION (BRANCH NAME/FAD)

Hi Robert,

I thought Mr Holt came out in 2014!

Jenny



**2017 Winner of the
Global Postal Award
for Customer
Experience**

Jenny Smith

Former Agents Accounting Officer

Former Agents Accounting Team,
2nd Floor, 1 Future Walk,
Chesterfield, Derbyshire,
S49 1PF

GRO

former.agent.accounts

GRO

From: Michelle Stevens
 Sent: 17 July 2017 10:37
 To: Former Agent Accounts; GRO
 Subject: URGENT - PRECAUTIONARY SUSPENSION NOTIFICATION (BRANCH NAME/FAD)

FYI

Many Thanks

GRO



MICHELLE STEVENS
 Former Agents Accounts &
 Accounts Receivable Manager
 Tel: GRO
 Mobile: GRO

Finance Service Centre
 Post Office Ltd
 1 Future Walk
 2nd Floor West
 Chesterfield
 Derbyshire
 S49 1PF

2017 Winner of the
 Global Postal Award
 for Customer
 Experience

michelle.stevens; GRO

From: Robert Findlay
 Sent: 14 July 2017 10:37
 To: ATM Team; Andrew Kingham; temporarypostmasterenquiries; Michelle Stevens; flagcaseadvisor; Kevin Harris; Fraud Analysis Team; John B Jenkinson; Mairi Webber; Rachael Chari; branch.support.services.team; Regional_Sales_Capability_Managers; Post Office Security; Branch Standards Team; NTSTAKEHOLDER; NT Resignations; NTImplementation; NTQA; NT Questions; HR Agent Recruitment; BAU.NOST; NT.NOST; Helen Dickinson; Sharron Logan; Paul Garnham; Lin Norbury; Kenny Lamont; David A Duff; Linda Bonar
 Subject: URGENT - PRECAUTIONARY SUSPENSION NOTIFICATION (BRANCH NAME/FAD)

National Contract Manager	Lin Norbury	branch.support.services.team	GRO
Area Operations Manager(NAOM)	Kenny Lamont	Regional_Sales_Capability_Managers	GRO
Regional Sales Manager	Look up	post.office.security	GRO
Area Sales Performance Manager	Look up	Pressoffice	GRO
ATM Team	atm.team	branch.standards.team	GRO
Head of Sales	andy.kingham	ntstakeholder	GRO
Temp Subpostmaster Advisor	temporarypostmaster	ntresignation	GRO
FSC	michelle.stevens	ntimplementation	GRO
Flag Case Advisor	flagcaseadvisor	ntqa	GRO
Business Change Manager	paul.garnham	aapt	GRO
Paul Inwood - New Models Only	paul.inwood	ntquestions	GRO
Fraud Analysis Team	fraudanalysisiteam	helen.dickenson	GRO
Agent Appeal Allocation Manager	john.b.jenkinson	sharron.logan	GRO

CTP

mairi.webber

GRO

Blank

FSC	rachael.charl	GRO	ANC BAU/Crown Conversion	BAU.NOST	GRO
FSC	dawn.l.colclough	GRO			
Network Ops Manager(NOM)	David A Duff		Blank		
Public Affairs Managers(PAM)	Linda Bonar		Blank		

Email Should be marked Urgent "Precautionary Suspension" and marked high importance

Branch Type	SPSO		If New Model Date Of Transfor
Branch Details			
Name	Glenmoriston	00/01/1900	
Code	285840		
Subpostmasters Details			
Name	Mr Frank Holt		
Preferred Mailing Address			
Telephone Mobile	0		
Telephone Home	GRO		
Network Operations Advisor(NOAA)			
Date of Call			
Mobile Number			
Brief detail of reason for suspension	3 month notice , Final day of service 20/07/2017.		
Shortage if audit loss	£30,245		
Has a new agreement been signed	No		
Has any monies been paid	No		
Premises			
Available	No	To Be Confirmed	
Interim appointed	No	To Be Confirmed	
Name of interim		To Be Confirmed	
If no interim Agency Network Change notified by email	Yes		
Nominated Branches if closed details from NBSC 01226 26782222			
	1	213828	
	2	113840	
	3	110828	
Centrally Supported	Yes		
Area Sales Performana Mngr	0		
Case Outcome	ABC FORM		
	0		

Decision Date 20/4/17



Robert Findlay
Agent Contract Advisor

Branch Support Services Team
1ST Floor
1 Future Walk
Chesterfield
Derbyshire
S49 1PF

GRO

Mobex: