

Former Agent Accounts

From: Robert Findlay
Sent: 19 July 2017 10:10
To: Former Agent Accounts
Subject: RE: URGENT - PRECAUTIONARY SUSPENSION NOTIFICATION (BRANCH NAME/FAD)

Hi Jenny

He has been suspended on no remuneration since September 2014.

Regards
Robert



2017 Winner of the
Global Postal Award for
Customer Experience

Robert Findlay

Contract Advisor
1st Floor
Future Walk
West Bars
Chesterfield
S49 1PF

Post Office Ltd.

GRO

From: Former Agent Accounts
Sent: 19 July 2017 10:09
To: Robert Findlay
Subject: RE: URGENT - PRECAUTIONARY SUSPENSION NOTIFICATION (BRANCH NAME/FAD)

Hi Robert,

I thought Mr Holt came out in 2014!

Jenny



2017 Winner of the
Global Postal Award
for Customer
Experience

Jenny Smith

Former Agents Accounting Officer

Former Agents Accounting Team,
2nd Floor, 1 Future Walk,
Chesterfield, Derbyshire,
S49 1PF

GRO

former.agent.accounts

GRO

From: Michelle Stevens
Sent: 17 July 2017 10:37
To: Former Agent Accounts [REDACTED] **GRO**
Subject: URGENT - PRECAUTIONARY SUSPENSION NOTIFICATION (BRANCH NAME/FAD)

FYI

Many Thanks

GRO



MICHELLE STEVENS

Former Agents Accounts &
 Accounts Receivable Manager
 Tel: [REDACTED] **GRO**
 Mobile: [REDACTED]

Finance Service Centre

Post Office Ltd
 1Future Walk
 2nd Floor West
 Chesterfield
 Derbyshire
 S49 1PF

2017 Winner of the
 Global Postal Award
 for Customer
 Experience

michelle.stevens [REDACTED] **GRO**

From: Robert Findlay
Sent: 14 July 2017 10:37
To: ATM Team; Andrew Kingham; temporarypostmasterenquiries; Michelle Stevens; flagcaseadvisor; Kevin Harris; Fraud Analysis Team; John B Jenkinson; Mairi Webber; Rachael Chari; branch.support.services.team; Regional_Sales_Capability_Managers; Post Office Security; Branch Standards Team; NTSTAKEHOLDER; NT Resignations; NTImplementation; NTQA; NT Questions; HR Agent Recruitment; BAU.NOST; NT.NOST; Helen Dickinson; Sharron Logan; Paul Garnham; Lin Norbury; Kenny Lamont; David A Duff; Linda Bonar
Subject: URGENT - PRECAUTIONARY SUSPENSION NOTIFICATION (BRANCH NAME/FAD)

Distribution List			
National Contract Manager	Lin Norbury	branch.support.services.team	GRO
Area Operations Manager(NAOM)	Kenny Lamont	Regional_Sales_Capability_Managers	GRO
Regional Sales Manager	Look up	post.office.security	GRO
Area Sales Performance Manager	Look up	Pressoffice	GRO
ATM Team	atm.team	GRO	branch.standards.team GRO
Head of Sales	andy.kingham	GRO	ntstakeholder
Temp Subpostmaster Advisor	temporarypostmaster	GRO	ntresignation
FSC	michelle.steven	GRO	ntimplementation
Flag Case Advisor	flagcaseadvisor	GRO	ntqa
Business Change Manager	paul.garnham	GRO	aap
Paul Inwood - New Models Only	paul.inwood	GRO	ntquestions
Fraud Analysis Team	fraudanalysisteam	GRO	helen.dickenson
Agent Appeal Allocation Manager	john.b.jenkinson	GRO	sharron.logan
CTP	mairi.webber	GRO	Blank

FSC	rachael.charl	GRO	ANC BAU/Crown Conversion	BAU.NOST	GRO
FSC	dawn.l.colclough	GRO			
Network Ops Manager(NOM)	David A Duff		Blank		
Public Affairs Managers(PAM)	Linda Bonar		Blank		

Email Should be marked Urgent "Precautionary Suspension" and marked high importance

Branch Type	SPSO	If New Model Date Of Transfor
Branch Details		
Name	Glenmoriston	00/01/1900
Code	285840	

Subpostmasters Details

Name	Mr Frank Holt
Preferred Mailing Address	
Telephone Mobile	0
Telephone Home	GRO

Network Operations Advisor(NOA)

Date of Call	
Mobile Number	

Brief detail of reason for suspension

3 month notice , Final day of service 20/07/2017.

Shortage if audit loss

£30,245

Has a new agreement been signed	No
Has any monies been paid	No

Premises

Available	No	To Be Confirmed
Interim appointed	No	To Be Confirmed
Name of interim		To Be Confirmed
If no interim Agency Network Change notified by email	Yes	

Nominated Branches if closed details from
NBSC 01226 2678222

1	213828
2	113840
3	110828
	Yes
	0

Centrally Supported
Area Sales Performance Mngr

Support Services Manager	ABC FORM
Case Outcome	0

Decision Date | 20/4/17



Robert Findlay
Agent Contract Advisor

Branch Support Services Team
1ST Floor
1 Future Walk
Chesterfield
Derbyshire
S49 1PF

GRO

Mobex: