
From: Melanie Corfield [GRO]
Sent: Mon 25/04/2016 8:48:26 AM (UTC)
To: FOITEAM [GRO]; Chris Broe [GRO]; Rodric Williams [GRO]; Mark Underwood [GRO]; Patrick Bourke [GRO]
Cc: Mike Granville [GRO]
Subject: RE: FOI201604010946 - Request fro Horizon Information

Thanks

I think this is a better approach because although Mr McCormack asks for Known Error Log (which might well not exist by that name), the reference could mean 'events log' or 'issues log', the existence of which have been confirmed to a degree in correspondence with others (including Panorama).

In addition, he asks about Dalmellington Branch and our response now captures this as well – we have never discussed the detail of the issue publicly and essentially told Computer Weekly that we resolved with postmaster etc.

Mel

From: FOITEAM
Sent: 25 April 2016 09:22
To: Chris Broe; Rodric Williams; Melanie Corfield; Mark Underwood [GRO]; Patrick Bourke
Cc: Mike Granville
Subject: FW: FOI201604010946 - Request fro Horizon Information
Importance: High

All

After further discussion on this case we have produced an alternative response to this FOI request (version2 attached).

I would be grateful if you could review and let us have any feedback please. We don't know the detail of this area or the implications of any response and so your input is needed to inform the reply.

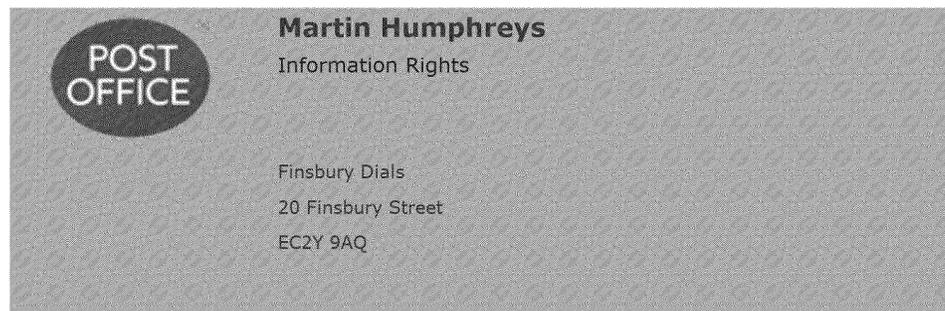
The due date for this one is this Friday 29th April.

For info I have left the original draft response and the previous response to Tony Williams attached.

The full email request from Mr McCormack is set out in the email below

Hope that helps

Many thanks



Mobile number: GRO

From: FOITEAM
Sent: 20 April 2016 14:01
To: Chris Broe; Rodric Williams; Melanie Corfield; Mark Underwood; Patrick Bourke
Cc: Mike Granville
Subject: FOI201604010946 - Request fro Horizon Information
Importance: High

All

We now have a draft response to go back to Tim McCormack in response to his FOI request that he sent through to Tim Parker, Chairman.

I attach the draft and I would be grateful if you could review and let me know if you are ok with the response – by close of play Monday please so that we can finalise the reply.

You will see that in response to his reference to a 'known errors log' we are saying that we do not hold the info as we do not recognise the term. We then explain that we carry out updates and have just repeated the response previously sent to Tony Williams (which is attached for reference) and Mr McCormack references in his request.

For info I have set out below the text of the request the full email that was sent to the Chairman.

Specific FOI request

Under the Freedom of Information Act, I would like a copy of the Known Errors Log that existed at 1st January of this year. You may redact all information you deem confidential with regard to your commercial interests. However you MUST include details of the error that is to be fixed regarding the situation that occurred at your Dalmellington branch last year and that has been heavily publicised in the Computer Weekly journal.

Failure to provide this information to me under the Freedom of Information Act will be self incriminating and I am sure will be brought to the attention of more than one judge in the several court cases your company will have to defend in the near future.

Full email to provide context

Dear Mr Parker, Chairman of Post Office Ltd

I would like to draw your attention to this recent Freedom of Information request to your company and their response.

<https://www.whatdotheyknow.com/request/304062/response/757684/attach/html/4/Tony%20Williams%20FOIA%20Response%2021%2001%2016.pdf.html>

I would also like to draw your attention to the fact that the Transcript of the Trial of Ms Seema Misra on charges of Theft from Post Office Ltd was placed in the Public Domain. In that transcript there is detailed evidence of the lengths that Post Office Ltd went to prevent disclosure of the Known Errors Log to the defence. I would urge you to read that transcript in full and come to your own opinion whether Ms Misra was guilty or not.

The Prosecution in that case challenged the defence argument that a known error in Horizon could have caused the losses Ms Misra incurred. There is so much wrong in this case that I am not going to list all the points here, but suffice to say that it is self evident that disclosure of the Known Errors Log would have resulted in Ms Misra being found not guilty. Not only that but it remains entirely possible, indeed probable, that Ms Misra was not only not guilty of theft but the opposite was true and the POL had in fact benefitted from the losses she incurred.

All this will come out in court eventually once her case is returned to the Appeal Court by the CCRC.

In the meantime I will ask you personally to intervene with this, my Freedom of Information request.

Under the Freedom of Information Act, I would like a copy of the Known Errors Log that existed at 1st January of this year. You may redact all information you deem confidential with regard to your commercial interests. However you MUST include details of the error that is to be fixed regarding the situation that occurred at your Dalmellington branch last year and that has been heavily publicised in the Computer Weekly journal.

Failure to provide this information to me under the Freedom of Information Act will be self incriminating and I am sure will be brought to the attention of more than one judge in the several court cases your company will have to defend in the near future.

I would be happy to discuss this request personally with you by email or by phone ([REDACTED]). I will not discuss this with any of your subordinates.

