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**From:** Henry Staunton (1)[henry.staunton1@GRO]  
**Sent:** Wed 17/01/2024 8:41:46 PM (UTC)  
**To:** Elliot Jacobs (1)[elliott.jacobs1@GRO]; Saf ismail (1)[saf.ismail1@GRO]  
**Cc:** Nick Read[Nick.Read1@GRO]  
**Subject:** Re: Finalised Account

Dear Both ,

This is completely unsatisfactory - I was under the impression after talking ton one of the NEDs handling this ( Lorna ? ) that the report was wrapped up many many weeks ago . I understand the tremendous upset you ( and Saf in the case of his investigation ) have been subjected to . This requires an investigation . I have sent a file note of the views of our Post Master NEDs wrt Ben Foat . We should see tomorrow whether our NED colleagues should take action . I told Andrew yesterday that all the GE and FOUR Main Board Directors had been investigated . He was incredulous .

Hopefully all this will be resolved now quickly . I have copied Amanda as I think she has some locus in this .  
Regards ,  
Henry

Sent from [Outlook for iOS](#)

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**From:** Elliot Jacobs (1) <elliott.jacobs1@GRO>  
**Sent:** Wednesday, January 17, 2024 6:50 am  
**To:** Henry Staunton (1) <henry.staunton1@GRO> ; Saf ismail (1) <saf.ismail1@GRO>  
**Subject:** Fwd: Finalised Account

Henry

Below you'll see correspondence from between myself and Mel Park regarding the fact that UOE's trading account has yet to be updated with the removal of the invalid claims of losses nor a letter of withdrawal of the investigation to be issued.

Who is responsible.. legal. Again. How are legal in the way of all things progress and good in this business?  
Proof, if proof was needed, that their fingers are in every part of the pie affecting our ability to get work done to such a level that it is frankly beyond belief.

Elliot

Sent from [Outlook for iOS](#)

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**From:** Melanie Park <melanie.park@GRO>  
**Sent:** Wednesday, January 17, 2024 6:46 am  
**To:** Elliot Jacobs <GRO>  
**Cc:** Simon Rogers  
**Subject:** RE: Finalised Account

Morning Elliot

Apologies I will talk to the legal team today to see why this hasn't been done

Thanks

**Mel Park (She/Her)**  
Central Operations Director  
Retail Team

GRO

100 Wood Street, London, EC2V 7ER

Melanie.park@GRO

**From:** Elliot Jacobs <ejacobs@GRO>

**Sent:** 16 January 2024 23:58

**To:** Melanie Park <melanie.park@GRO>

**Cc:** Simon Rogers <srogers@GRO>

**Subject:** Finalised Account

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Hi Mel,

I still await the finalised reporting on our account and also the written confirmation of the withdrawal of the investigation.

You will appreciate that whilst I am keen to commence payment of any liability, i would like POL to keep it's side of the process so that we can ensure we are aligned around the position.

If this can be actioned swiftly please, failing which i suggest any recovery be suspended until such time as the documents are completed as agreed.

Thx

**Elliot Jacobs**

Postmaster

Chief Executive Officer

GRO

[www.uae.co.uk](http://www.uae.co.uk) : [LinkedIn](#) : [Book an online meeting with me](#)



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