

Message

From: John Bartlett [GRO]
Sent: 01/05/2024 15:35:51
To: Breen, Chris [GRO]
CC: Simon Oldnall [GRO]; Christian Spelzini [GRO]; Walton, Daniel [GRO]
Subject: RE: Support to City of London Police Investigation

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Chris

We have had a call with CoLP following your email below and they will be in touch with you again to arrange the taking of a witness statement or statements. We would be grateful for Fujitsu to extend any and all assistance to CoLP to aid their objective understanding and assessment as to the reliability of the Horizon system and the admissibility of evidence produced from it relating to the investigation they are conducting following POL making a crime report to them as a potential victim.

Regards

JB

From: Chris Breen (Fujitsu) [GRO]
Sent: Monday, April 22, 2024 6:07 PM
To: John Bartlett [GRO]
Cc: Simon Oldnall [GRO]; Christian Spelzini [GRO]; Daniel Walton (Fujitsu) [GRO]
Subject: RE: Support to City of London Police Investigation

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Dear Mr Bartlett

I have been passed your message by the team within Fujitsu Services Limited that looks after the delivery of contractual services to Post Office Limited in relation to the Horizon System.

I am a solicitor in Fujitsu's legal team. Please refer any further correspondence on this matter to me rather than Mr Walton.

I note your comments about FSL's engagement with City of London Police, which are not accepted.

It is not appropriate for FSL to discuss with POL the nature and substance of its co-operation with an ongoing Police investigation.

FSL will continue to co-operate with the Police in relation to its ongoing investigation (or indeed any other) and it will not discuss the nature and substance of this engagement with others, unless the Police directs this to happen.

Regards

Chris Breen

Chris Breen
Legal Manager - Litigation for Europe

The Lantern, 75 Hampstead Road, London, NW1 2PL

Mob: [REDACTED] GRO

Email: [REDACTED] GRO

Web: <https://www.fujitsu.com/uk/>



From: John Bartlett [REDACTED] GRO
Sent: Friday, April 19, 2024 9:53 AM
To: Walton, Daniel [REDACTED] GRO; Simon Oldnall [REDACTED] GRO
Cc: Christian Spelzini [REDACTED] GRO
Subject: RE: Support to City of London Police Investigation

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Good morning Dan

One of my team has gone back to City of London Police (CoLP) to see how the contact you referenced below was progressing as we have an open and objective engagement with CoLP on this matter.

CoLP has informed us that they have not had any additional information nor contact with Fujitsu after the single, exploratory and inconclusive conversation. They left that conversation with the feeling that they were indirectly being told that the Horizon system was unreliable and so the case could not progress. We really need to explore this as this is not the nuanced impression Simon Oldnall has given me.

As the potential victim in this case, POL would be grateful if you can provide me with contact details for either the equivalent person in Fujitsu (in the UK) to my role (ie in overall charge of investigations, or perhaps the head of security if you do not have a dedicated investigation team) or an appropriate person in your UK legal team. I will then pass those details on to CoLP who are looking to have a trilateral conversation with Fujitsu, POL and CoLP.

It is impossible to overstate how important this is: I need to advise both the police and POL as to the evidentially-established reliability (or not) of data that is being used every day in establishing outcomes with Postmasters and, potentially, to be presented to the criminal justice system by the police and the three public prosecuting agencies. The non-provision of relevant witness statements from POL and Fujitsu will rightly be interpreted by the police and prosecutors as POL and Fujitsu not having faith in the reliability of the data with the obvious outcome resulting.

Look forward to hearing from you and thank you in advance.

JB

John Bartlett (He/Him)

Director of Assurance & Complex Investigations,
& Head of Post Office Investigation Branch

Legal & Compliance

GRO

Finsbury Dials, 20 Finsbury Street
London, EC2Y 9AQ

postoffice.co.uk



I work flexibly – so whilst it suits me to email outside normal working hours, I do not expect a response outside your own.

From: Daniel Walton (Fujitsu) GRO
Sent: Friday, April 12, 2024 4:43 PM
To: Simon Oldnall GRO
Cc: John Bartlett GRO
Subject: RE: Support to City of London Police Investigation

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Hi Simon

Thank you for your message below.

As this is a legal matter, FSL Legal are communicating with the City of London Police.

I am not involved in those communications, and in any event, FSL considers it to be inappropriate for Post Office and FSL to be discussing a police investigation.

Thanks,
Dan

Dan Walton
Head of Post Office Account

Fujitsu
Lovelace Road, Bracknell. RG128SN
United Kingdom

Mob: GRO
Email: GRO
Web: <https://www.fujitsu.com/uk/>

Advance Notice of Unavailability



From: Simon Oldnall [REDACTED] **GRO**
Sent: Thursday, April 11, 2024 11:49 AM
To: Walton, Daniel [REDACTED] **GRO**
Cc: John Bartlett [REDACTED] **GRO**
Subject: Support to City of London Police Investigation

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Dan

I understand from John that there have been some challenges with supporting an ongoing Police investigation that involves a large sum of money.

I obviously understand broader context, but wanted reassurance that POL is supporting the Police investigation and offering any and all assistance we can. Can I ask that you help with any conversations that City of London Police need to have with Fujitsu Services Ltd.

Please do give me a call if you need to discuss

Best

Simon

Simon Oldnall
Horizon IT Director
Horizon IT Team

[REDACTED] **GRO**

100 Wood Street
London
EC2V 7AN

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