

## Message

**From:** Lin Norbury [GRO]  
**Sent:** 03/07/2012 17:25:04  
**To:** Angela Van-Den-Bogerd [GRO]  
**Subject:** FW: Case Closure - POLTD/1112/0163 - Yetminster - Miss T Merritt  
**Attachments:** image001.gif; image002.jpg

Angela  
 Not sure if you have been made aware separately of Security's decision to drop the prosecution case here.  
 Regards  
 Lin

**Lin Norbury**  
 Agents Contracts Deployment Manager – South  
**Post Office Ltd – Network Services**

2<sup>nd</sup> Floor Post Office Ltd The Markets 6-16 New York Street LEEDS LS2 7DZ



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**From:** Helen Dickinson  
**Sent:** 03 July 2012 12:25  
**To:** Post Office Security  
**Cc:** Allison Drake; Gary Adderley; Kish Brown; Dave Pardoe; Lin Norbury; Jarnail A Singh; Jenny Smith  
**Subject:** Case Closure - POLTD/1112/0163

### Case Closure Reporting

To be e mailed to Primary & Secondary Stakeholders, Post Office Security, Team Leader, Financial Investigator (if applicable) & jacqueline.whitham [GRO]

<b>Case reference:</b>	POLTD/1112/0163
<b>Date case set up:</b>	03-Oct-11
<b>Branch Name / Location</b>	Yetminster & Yetminster Outreach
<b>Branch Code:</b>	267518 & 327518
<b>Enquiry Type:</b>	Cash Loss
<b>Name of Person(s) Interviewed: (if applicable)</b>	Tracey Ann MERRITT
<b>Subject type / Grade:</b>	Sub Postmistress
<b>Case File associated:</b>	No
<b>Primary Stakeholder:</b>	Gary Adderley/Lin Norbury

<b>Secondary Stakeholder</b>	Post Office Security
<b>Other Stakeholder 1</b>	Operational Team Leader
<b>Other Stakeholder 2</b>	
<b>Initial Loss:</b>	£8,415.07
<b>Recovery: (include method &amp; dates)</b>	£8,415.07
<b>Outstanding Loss:</b>	£3,178.52 (Still owing against Yetminster Outreach - Cheque bounced. Currently repaying £1 per week)
<b>Confiscation case:</b>	Not applicable
<b>SPOB cases: has SPMR been made aware of loss?:</b>	Yes
<b>Is there a Financial Investigation still ongoing?: (if yes, this form must be emailed to relevant Financial Investigator as case will remain open within their remit)</b>	No
<b>Final outcome: (if prosecution include further details below)</b>	Prosecution case dropped as this case will now form part of the external review for Horizon Integrity challenges.
<b>Prosecution Outcome: (Include court, date &amp; sentence)</b>	3 Charges of False Accounting raised but dropped - Yeovil & Somerset Magistrates informed. Letter sent to Ms Merritt on 2 <sup>nd</sup> July 2012.
<b>Costs / Compensation: (Compensation awarded in multiple partner cases / SPOB assistant cases must be repaid to loser – contact P&amp;BA cashiers: <u>        </u> GRO to ensure compensation cheques dealt with correctly).</b>	N/A
<b>Debarment: (Confirm completed and date forwarded to Intelligence Transaction Manager)</b>	Yes
<b>Procedural and organizational failings identified - (if yes, complete PROCEDURAL FAILINGS form &amp; e-mail to Stakeholders, Post Office® Security and Security Programme Manager.</b>	Yes

<p><b>Procedural and organizational failings discussion held with Primary Stakeholder:</b> (discussion must occur prior to closure - outline any solutions, agreed actions, refer to next level if issues remain e.g Crown Office failings via BM/Operations Manager).</p>	<p>During the course of this investigation the following failing was identified:</p> <p>1) Leading up to the requested Special Audit at this office, it may have been identified that the office had large fluctuations in its ONCH holdings during June 2011 and August 2011 when no cash had been apparently received or returned.</p>
<p><b>Are there outstanding issues of a significant nature: (e.g. impact, reluctance, refusal to implement solutions, business critical, etc - if yes, the matter should be reported in more detail to Team Leader)</b></p>	
<p><b>Any other comments:</b></p>	<p>Case papers &amp; originals are sitting with CLT as required for the external review</p>
<p><b>Security Manager:</b></p>	<p>Helen Dickinson</p>
<p><b>Security Programme Manager:</b></p>	<p>Jason Collins</p>
<p><b>Date Completed:</b></p>	<p>03-Jul-12</p>

Helen Dickinson  
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