



Application Form

For Second Sight use only Case ref:
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Your Details	
Surname: Castleton	Forenames: Lee
Your address: GRO	
Postcode: GRO	
Telephone number 1: GRO	Email address: leecastleton@ GRO
Telephone number 2:	
My current Member of Parliament is: Greg Knight	

Your Branch	
<i>Please insert the details of the branch where you worked. If you worked at more than one branch, please provide details on an extra sheet of paper.</i>	
Name of branch: South Marine Drive	FAD Code of branch: 2133377
Address of branch: GRO	
Postcode: GRO	
Your role at the branch (ie. Subpostmaster, Subpostmistress, clerk, etc.): SUBPOSTMASTER	
When did you begin in this role? 18 th July 2003	Are you still in this role? <input type="checkbox"/> YES x NO 23 March 2004 If no, when did you leave this role:

Initial Case Overview

To the best of your knowledge, is your case (or any part of it) currently subject to any on-going criminal investigations or proceedings (including the issue of a summons, sentencing hearings or a confiscation order)? No

YES – you may still submit your case, but Second Sight may not be able investigate it whilst criminal investigations or proceedings are on-going.

NO

The purpose of the 'Initial Case Overview' is to summarise the main issues you wish Second Sight to consider. If your case is accepted for mediation, you will then have an opportunity to supply much more detail together with supporting evidence.

The following Key Questions may help you with this Initial Case Overview but please feel free to supply any information that you consider may help explain your complaint.

What is the main issue or issues you wish us to consider that relate to Horizon or its associated processes? . I have already supplied paperwork to second sight as part of the first 29.

Post office Ltd placed me in high court to recover £25000 using the Picton case as a president. Post office told the court that only myself and my staff had access to my account therefore I owned said account. But I have a statement that contradicts this which I believe will be shown to be true after the investigation by second sight is completed. Post Office vindictively pursued me knowing that they could not recover the amount to the cost of £321000. Post office never tested horizon to find any faults with the system. My office system was never investigated for faults. I ,repeatedly over the period of 12 weeks, asked for help but post office failed in there duty to do anything to help. Post office offered many different ways to help me repay monies that I did not owe. I have given documents to second sight that show a number of faults that occurred over this period.

When did the incidents relating to the main issue or issues occur?

Between January 2004 and march 2004. All of which where reported. 91 telephone calls to post office help desk with regards to miss balances.

What prior contact have you had with the Post Office in regard to the incidents/issues that you are now reporting?

Between January 2004 and march 2004. All of which where reported. 91 telephone calls to post office help desk with regards to miss balances.

How was the issue or issues resolved at the time they occurred?

The post office never resolved any issues they just tried to pressurise me into paying monies that I never owed.

What is the monetary value of the issue or issues you are now reporting? £25 758.75

Were you the subject of either civil recovery action or criminal prosecution regarding the main issue or issues you are now reporting?

Civil recovery in High Court. Case HQ 05X02706

How were these actions against you (if any) resolved?

I LOST IN COURT

What is your explanation for the events forming the main issue or issues you are now reporting?
The Horizon system and the post office reporting system is fundamentally flawed. There is a lack of training in handling the related problems. No investigation takes place. Post office pressure you using clause 12 from the contract.

Did you request assistance from the Post Office regarding the issue or issues you are now reporting?
Yes repeatedly verbally via My line manager and over the 12 week period with 91 telephone calls to help line. Post Office never offered any assistance over this period or over the period of suspension Or termination or the lead up to the case being heard. In fact post office offered help whatsoever other than ways to pay.

What assistance if any was provided?

NONE but I was offered to repay the money by instalments from the salary of the office.

Please attach additional sheets of paper if you require more space.

Declaration

I acknowledge that:

- As part of the Scheme, I must promptly provide information about my case to Second Sight. If I do not provide full information in a timely manner, I accept that it may not be possible to investigate or mediate my case.
- Information I provide about my case or the findings of Second Sight's investigation may help reach a resolution with Post Office but that it may also reveal further claims against me.
- I am only entitled to financial support from Post Office if I have signed a Funding Agreement.

I confirm that:

- My case relates to the Horizon system or an associated issue.
- Post Office may communicate details of my case to Second Sight, JFSA, my Member of Parliament and/or its professional advisors.
- The facts and matters set out in this Application are true and accurate to the best of my knowledge and belief.

I confirm that I am:

Currently serving as a Subpostmaster and have already raised my case with Post Office and have completed all Post Office's internal complaint processes.

Not currently serving as a Subpostmaster.

(Please tick one box)

If you are unable to give all the above acknowledgements and confirmations, your case may not be eligible for the Scheme. In that circumstance, please contact the JFSA for assistance.

This Application Form and your involvement in the Scheme do not create any legally binding contract or obligations between Post Office and you.

The Working Group, its members and their advisors owe no obligations or duties, and accept no liability, to you in connection with the Scheme.

Signed

Name
Date