

**Thomas Penny**

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**From:** Thomas Penny  
**Sent:** 08 January 2009 15:13  
**To:** Pritchard Howard; Warham Wendy; Denham Steve  
**Cc:** Sewell Peter (FEL01)  
**Subject:** RE: Security Incident



Hi Howard

The process is as my previous note.

The list of outlets has been sent to Steve Evans this afternoon - he will explain to Gerald. I don't think Alan Holmes will take long with the query.

The filtering exercise should only take about a week, maybe less. We are really hoping that the residual checking will be minimal.

Kind regards  
Penny

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**From:** Pritchard Howard  
**Sent:** 08 January 2009 15:00  
**To:** Thomas Penny; Warham Wendy; Denham Steve  
**Cc:** Sewell Peter (FEL01)  
**Subject:** RE: Security Incident

Hi Penny,

Please can you advise when this will be completed.

Kind Regards

Howard

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**From:** Thomas Penny  
**Sent:** 08 January 2009 14:31  
**To:** Warham Wendy; Denham Steve  
**Cc:** Pritchard Howard; Sewell Peter (FEL01)  
**Subject:** FW: Security Incident

Please see email trail.

POL clearly do not want the specific details of this incident included in the witness statement.

I will hold off providing the 4 outstanding statements until our review is complete.

Kind regards  
Penny

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**From:** dave.posnett  
**Sent:** 07 January 2009 16:42  
**To:** Thomas Penny

GRO

08/01/2009

**Subject:** Fw: Security Incident

Penny,

To note emails below.

I would say Business As Usual re witness statements ie don't include the two additional paragraphs on the last page.

If any issues materialise in due course, we can address them - suggest the ARQs for these 4 cases are assessed first.

Regards,

Dave Posnett  
Fraud Risk Manager

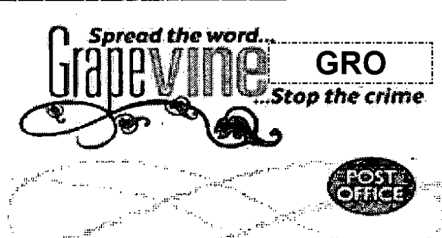
Security Suite (G14), Leatherhead Delivery Office,  
Station Road, Leatherhead, KT22 7AE

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----- Forwarded by Dave Posnett/e/POSTOFFICE on 07/01/2009 16:38 -----

**Rob G Wilson**

To: Dave Posnett/e/POSTOFFICE GRO

07/01/2009 16:05

cc:

Subject: Re: Fw: Security Incident [Link](#)

Dave,

Thanks for both of your emails. So far as the addition is concerned my view is that if we are sure that there are no incidents then there is nothing undermining that will need to be flagged up to the defence. The incident will have no relevance to our cases and as such could only lead to fishing expeditions if we added anything into the standard statement.

As soon as we know what the position is I will advise further.

Rob Wilson  
Head of Criminal Law

Tel: GRO

Mobile: GRO

**Dave Posnett**

To: Rob G Wilson/e/POSTOFFICE GRO

07/01/2009 15:54

cc:

Subject: Re: Fw: Security Incident [Link](#)

08/01/2009

Rob,

In relation to the standard witness statement Fujitsu provide:

**1) The following addition has been inserted (page 5, bullet point 11). This addition seems okay (it's just another check that Fujitsu conduct - to ensure the 'security incident' doesn't occur again).**

11. Windows Events generated by the counters within the branch/timeframe in question are checked to ensure the counters were functioning correctly.

**2)The following additional paragraphs have been inserted (page 7). I personally do not see the need for these if there are no problems identified with the data relating to the case in question. Why inform anyone about a problem we've had within the network, but possibly only at one branch, if it bears no relation or relevance.**

In December 2007 an occurrence was reported in one office where a Stock Unit roll-over coincided with the End Of Day Process running. This led to a previously unseen database lock where an administrative balancing transaction failed to be written to the local messagestore database. This generated a generic and non-specific software error event which went unnoticed in the monitoring of Events. A financial imbalance was evident and was subject to investigation by Fujitsu's Service Support Centre (SSC) and Post Office Limited (POL). The financial imbalance has been resolved.

A software correction was applied across the estate in early November 2008 to ensure that any such event generated would be monitored. Testing of that correction has established that the unmonitored error does not occur elsewhere in the system.

**Fujitsu have 4 statements outstanding and I'd be grateful if you could consider the above (ie should they include the above in statements from now on ?). Happy to discuss if need be.**

Regards,

Dave Posnett  
Fraud Risk Manager

Security Suite (G14), Leatherhead Delivery Office,  
Station Road, Leatherhead, KT22 7AE

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GRO



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