

Date Due:	Entered By:	Entered On:	Action:	Action Resolution:
8/9/2000	potters	08/09/2000	I have spoken to the Subpostmaster who has given me a history of the problem.	In March / April, the office experienced numerous problems with regards to screen freezes, ghost reports and lock outs. Since then, equipment has been swapped out and ICLP have attended the office on a number of occasions. The office has also experienced losses virtually every week since the Horizon system was installed. These losses have increased significantly during the last 6 weeks. The staff are now balancing using individual stock units and the SPMR has been undertaking a number of security checks to eliminate other possibilities for the losses.