

We then contacted our m.p. Joan Humble and they even told lies to her (letters att'd) They even contacted my daughters bank which I dont think they should have done which almost cost my daughter her premises (2)

(see Joan Humbles letter dated 3/5/2001. we took the phone logs to her after her letter and she wrote again the reply is attached.

If we look at these logs, I have highlighted a number of these it proves that there were massive problems with the system between February + June

9 new base units installed between these dates 10/3/2000. Engineer advised should have pentium 3 not pentium 2 processor.

10/2/2000 ~~miss tagg~~ requested the problems be investigated again on 24/2.

1/3/2000 2 new base units installed.

3/3/2000 New base unit installed.

10/3/2000 Engineer advised should have pentium 3 not pentium 2 processor.

10/3/2000 miss tagg states all the computers are very slow much slower than any other office not just a bit, a lot.

30/3/2000 new base unit installed.

1/4/2000 even though new base units installed system is crashing 1 to 4 times a day.

4/4/2000 suspected hardware fault.

5/4/2000 problem with Eicon driver.

5/4/2000 at least 3 major comms failure within last month.

6/4/2000 may need an increase of RAMS (this is the memory)

10/4/2000 consistent 1500w failure plus hardware fault. registry should be updated

12/4/2000 software fault lines seen to be losing packets

13/4/2000 dumping physical memory (if this comes up not capable of doing anything)

17/4/2000 fault has been seen on line between site 2

19/4/2000 hardware fault.

1/6/2000 computers duplicating figures.

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on the 28/8/2001 we wrote via solicitor to weytmans for logs from June 2000 to Nov 2000 never received I wonder why. could it be that we know the problems got worse.

Right up to 27/11/2000 Technical Team said office is still under investigation for software problems. told to switch off.

That is when we ^{TRIED TO GO} ~~went~~ back to the manual system. and miss Tagg closed the office and suspended my daughter.

Now I want to prove to you why miss Tagg is a liar.

Her letter ~~and~~ dated 19/11/2001 to my daughter says that my daughter failed to contact her regarding misbalances at the office

Attached are the letters from miss Tagg showing authority to carry shortages.

In the same letter she states that in the absence of any supporting evidence from the call logs I have decided to terminate your contract. (How much evidence do you need)

She even brought my daughter a plant ~~vacand~~ as an apology for the inconvenience suffered with the computers. (copy of message attached)

on the 24/8/2000 a visit from a senior manager letter att'd showing the office met all the standards and proves problems with horizon.