

Re. your letter dated 26/11/2004. which once again shows you are being misled by the Post Office.

1. This is not a breakdown, these are just figures. What is the £14,109=91. For. Please list how this figure is arrived at. If this cannot be shown in detail, it is obviously down to computer error. Miss Tagg states 38 errors in the Bureau-de-Charge, yet the Final balance shows £22=54 in credit. Rems From other offices £200. What does this mean please show proof.

2. Pensions and Allowances.

This shows errors in the period  
18/10/00 week 30 to 22/11/00 week 35.

Showing a total shortage of £10,804=81.  
However most of this total is for  
11/10/00 week 29 which is not included.

So week 29's amount cannot be counted £ 5477=88

So the so called shortage is now £ 5326=93  
Again showing Post Office incompetence.

Now we come to the most interesting part. These dockets were so called checked on the 28/6/01. Why was an error notice not issued then, with proof of the errors, because the dockets would still be on hand only 7 months after receipt or why was I not charged with fraud and taken to court, because it implies that I claimed for 163 dockets that did not exist. But no, 11 months later 24/5/02 the error notice mysteriously appears, and isn't it amazing that 7+11=18 months, just the maximum period when the dockets would have been destroyed.

Also why would they be destroyed when a Court case was pending. Why should I be expected to pay without proof and the devious way this has been done.

When an error notice is sent out it states "The error notice must either be brought to account or disputed" obviously in this case it is disputed. Remember we have as a family 25 years experience of being Sub-Postmasters. The error notice is accompanied by a photostat copy of the computer print outs showing the error. I know this to be a fact as my father has received 3 of these at his address in the last 3 months, even though the Post Office has been closed for 3 years, and the new P.O. is a 1/4 mile away. Again showing P.O. incompetence. Some departments still do not know the new address. Also you will notice at the top of the sheets an attempt has been made to hide the dates by blanking it out, as can be seen by the lines, but one was missed. So I will assume that they were all really checked on the 3/4/01. Why then was nothing done about them for 13 months. All dockets are sent off at the end of each week, and according to you randomly checked, which is news to me I was told they were all checked. Then what are the chances of the same 2 staff checking my dockets for 4 weeks running. This whole episode has a very bad smell about it. Whitewash or stitch up.

3 What documentation item. 34 is a call log.

4 Re. the figures in Para 2.

Balance outstanding	£5711 = 19.
Less amount not applicable.	£5477 = 88.
So called balance of losses.	<u>£233 = 31.</u>