

copy
John Longman

Thomas Penny

From: Thomas Penny
Sent: 06 August 2009 12:38
To: Wilkerson Guy
Subject: Estimate for a Request for Information
Attachments: Fw: Trial of Seema Misra - West Byfleet SPSO - Branch Code 126023 - Guildford Crown Court 30th November 2009 (Four day trial); RFI West Byfleet PO.doc

Guy

POL Fraud Team has requested transaction data from us via the Request for Information (RFI) Process as a result of an approach from defence counsel, copy attached.

I have calculated the time and cost required to fill this request, and produced the attached estimate.

I understand that you will need to add commercial terms to this estimate prior to despatching to POL. Could you please notify me when the formal estimate is sent to POL, or preferably provide me with a copy of the estimate. Please note they have asked for a speedy response.

Please let me know if you require any further input from me.

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account
Lovelace Road, Bracknell, Berks RG12 8SN

Tel:
Mob:
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E-Mail:
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GRO

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0.75 per day x 2 (boxes) = 1.5
32 ÷ 1.5 x £627 = £13,376

Conversation of
Carrie quote for
itemizing each call & for
classifying into types of calls.

He will try to read a copy of Andy's submission.

What info?

No change in connect.

Change = ~~32 ÷ 3 = 10.67 (3080s)~~

32 ÷ 3 = 10.67 (per day)
takes 2 days = 21.33
21.33 x £627 = £13,376

Conversation kindly 11/8/09
Quote - 5 days for
itemizing all calls.
@ £627.

Andy's input??

See what DP return (Andy's
into already submitted).
If we need - 10 calls - NBSE
5 calls - RINEC etc,
2 days & went at £627.

FUJITSU SERVICES

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Mr D Posnett
Fraud Team
Post Office Limited
PO Box 1
CR9 1WN

5 August 2009

Production Order request for 32 months worth of transaction data for the West Byfleet Post Office, Branch Code 126023

In response to your request for Post Office Transaction Data for the West Byfleet Post Office, Branch Code 126003, Fujitsu Services has pleasure in providing the following estimate:-

Duration

To provide the requested transaction data equates to the equivalent of 32 Audit Retrieval Queries (ARQs).

It is estimated that a minimum of 6 weeks will be required to fill this request.

Costs

32 x £182 (as per contract) = £5,824

Penny Thomas
Security Analyst
RMGA Fujitsu Services

Thomas Penny

From: dave.posnett [GRO]
Sent: 05 August 2009 11:13
To: Thomas Penny
Cc: Sewell Peter (FEL01); Gallacher Kirsty; alan.x.simpson [GRO]
 fraud.team [GRO]; john.longman [GRO]
Subject: Fw: Trial of Seema Misra - West Byfleet SPSO - Branch Code 126023 - Guildford Crown Court 30th November 2009 (Four day trial)
Attachments: ATT2576635.txt

Penny,

Request For Information (RFI)

As discussed, please note the email below. In respect of paragraph 2, I have not authorised an ARQ - suggest Defence pay for this, either independently, via Legal Aide or they can challenge at court. As such, and as per our RFI process, could I ask for a quote from Fujitsu as to how much this would cost if it sat outside the ARQ contract. I would be grateful for a speedy response as I need to relay back to our Investigator and our Criminal Lawyer.

Tony - FYI. I trust paragraphs 1 and 3 have been dealt with.

Regards,

Dave Posnett
Fraud Risk Manager

Security Suite (G14), Leatherhead DO, Station Rd, Leatherhead, KT22 7AE
 [GRO] (Mobex: [GRO])
 [GRO]
 [GRO] Post-line [GRO] Fax: [GRO]



----- Forwarded by Dave Posnett/e/POSTOFFICE on 05/08/2009 10:42 -----

Fraud Team Post

Office Ltd To: Dave Posnett/e/POSTOFFICE [GRO]
 Sent by: Tony Jeffery cc:
 Subject: Trial of Seema Misra - West Byfleet SPSO - Branch Code 126023 - Guildford Crown Court 30th November 2009 (Four day trial)

03/08/2009 16:44

Dave,
 Please see paragraph 2.

05/08/2009

Tony

----- Forwarded by Tony Jeffery/e/POSTOFFICE on 03/08/2009 16:42:49 -----

John Longman

To: fraud.team@GRO

14/07/2009

cc:

14:14

Subject: Trial of Seema Misra - West Byfleet SPSO - Branch Code 126023 - Guildford Crown Court 30th November 2009 (Four day trial)

Can you please assist with the following three points.

1. Andy Dunks of fujitsu is required as a witness in this trial and I would be grateful if you could inform him of the dates.
2. The defence will be calling there own expert to analyse the Horizon data as the defendant is now claiming that some of the loss in this case is caused by errors within Horizon. Therefore, I will need transaction log data covering the period 30th June 2005 to 14th January 2008 together with a covering witness statement.
3. Finally, in his statement Andy Dunks makes mention of the fact that this PO has made 107 calls to the Horizon System Helpdesk during Mrs Misra's term as subpostmaster. A further too statement is required from Andy Dunks in which he will exhibit a CD containing the details of the reasons for the 107 call's: Andy is aware of what I require but wants me to make my request through the casework team.

Regards,

Jon Longman


Security Advisor,
Post Office Ltd, National Security Team

OFFICE ADDRESS: Post Office Investigation Dept, Watford MLO, Ascot Road, Watford, WD18 8AA

LAND LINE PHONE:

MOBILE NO: GRO GRO

GRO



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31 months data (31 ARAs).

$31 \div 2$ (boxes)

$176 \div 2 \quad 8 = 24$ (3 days for 2 ARAs)

$8 \times 3 = 24$

05/08/2009 $8 \times 3 = 24$