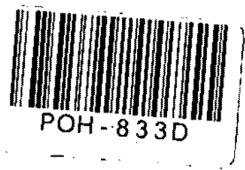


*Passed to Hilary*



Post Office Counters Ltd

Tony Oppenheim  
Finance and Commercial Director,  
ICL Pathway Ltd.,  
Forest Road,  
Feltham,  
Middlesex  
TW13 7EJ



15 May, 2000

Dear Tony,

**Missing Transfers to TIP**

Thank you for your two e-mails of 11th May on this issue.

I agree with your concern that we need to take action to ensure that the practical issues are managed and resolved promptly. My understanding is that POCL's TIP system has retained the file of repaired data which you re-transmitted to us following our rejection of it. However, we have no way of processing its contents without compromising the integrity of our accounting and MIS systems.

Contrary to your assertion, you have not complied with the Pathway to TIP AIS. The AIS requires that Transactions should be passed in one sub-file per outlet per trading day. (See the table in section 2.2). Your transmission of a second sub-file for those offices with data errors does not comply with this aspect of the AIS.

The fact that Interim TIP may have accepted such files despite their non-compliance is not relevant. You were not entitled to rely on such a relaxation of the AIS which, as you will be aware, was a necessary short term measure because of the absence of adequate integrity controls on the Pathway side of the interface, and the resulting level of errors. That position should have changed with the introduction of the Integrity Control Release, and this was taken into account in Operational TIP.

POCL requires you to take immediate measures to restore your compliance with all requirements of the Pathway to TIP AIS, until any changes to that interface shall have been agreed through the Change Control process.

Yours sincerely,

**Keith Baines**

Keith Baines  
Head of Horizon Commercial

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