
From: Oppenheim Tony [/O=ICL/OU=UKSOUTH FEL01/CN=RECIPIENTS/CN=OPPENHEIMT]
Sent: Thur 17/02/2000 6:52:46 PM (UTC)
To: 'keith.k.baines' [GRO]
Cc: Pope John [GRO] Brunskill Richard [GRO]
Subject: RE: Receipts not equal to Payments

Keith,

Thank you for the clarification - very helpful.

I have asked John and Richard to give me their assessment of your point so that I can get back to you with a response.

Tony.

-----Original Message-----

From: keith.k.baines [GRO]
Sent: 17 February 2000 16:20
To: tony.oppenheim [GRO]
Subject: Receipts not equal to Payments

Tony,

having looked again at my papers on this, I believe that the narrow issue which we need to discuss is the treatment of cases where there is an error which manifests itself as an imbalance at stock unit (SU) level. If that error is one that the User can not fix - either because there is a software bug or reference data error causing the imbalance; or because there is a user error but it isn't found - then the operational choice is between rolling-over the SU, which will result in a subsequent cash a/c imbalance - or leaving the SU in a state where it is not usable for customer service on the following day. The discussion which Graeme thought needed to take place - and I agree with him - was around how such incidents would be handled practically, and the classification of any subsequent cash a/c errors into Data Error or Not Data Error for LD purposes.

Keith