



Received 19th Sept 2013
(mail)

Application Form

For Second Sight use only
Case ref: M029

Your Details	
Surname: THOMAS	Forenames: HUGHIE NOEL
Your address: GRO	
Postcode: GRO	
Telephone number 1: GRO	Email address:
Telephone number 2:	
My current Member of Parliament is: MR. ALBERT OWEN M.P.	

Your Branch	
<i>Please insert the details of the branch where you worked. If you worked at more than one branch, please provide details on an extra sheet of paper.</i>	
Name of branch: GAERWEN, YNYS MÔN LL60 60B	FAD Code of branch: 160 604 2
Address of branch: THE POST OFFICE, GAERWEN, YNYS MÔN	
Postcode: LL60 60B	
Your role at the branch (ie. Subpostmaster, Subpostmistress, clerk, etc.): SUBPOSTMASTER	
When did you begin in this role? 1994	Are you still in this role? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO If no, when did you leave this role: 2005

Initial Case Overview

To the best of your knowledge, is your case (or any part of it) currently subject to any on-going criminal investigations or proceedings (including the issue of a summons, sentencing hearings or a confiscation order)?

YES - you may still submit your case, but Second Sight may not be able investigate it whilst criminal investigations or proceedings are on-going.

NO

The purpose of the 'Initial Case Overview' is to summarise the main issues you wish Second Sight to consider. If your case is accepted for mediation, you will then have an opportunity to supply much more detail together with supporting evidence.

The following Key Questions may help you with this Initial Case Overview but please feel free to supply any information that you consider may help explain your complaint.

What is the main issue or issues you wish us to consider that relate to Horizon or its associated processes?

THE TRAINING WAS INADEQUATE - BOTH IN RELATION TO THE DEPTH OF KNOWLEDGE REQUIRED AND DURATION OF TRAINING
THE BACK UP PROVIDED WAS INSUFFICIENT.
THE SYSTEM WAS UNFORGIVING AND DID NOT ENABLE ERRORS TO BE CORRECTED.

When did the incidents relating to the main issue or issues occur?

PRIOR TO 2005

What prior contact have you had with the Post Office in regard to the incidents/issues that you are now reporting?

AT THE RELEVANT TIME - I TELEPHONED FOR HELP.
THE ISSUES WERE CANVAISED WHEN THE POST OFFICE INVESTIGATED - I HAVE ALWAYS MAINTAINED THIS POSITION.

How was the issue or issues resolved at the time they occurred?

AT ONE TIME, IN RELATION TO ONE INCIDENT IN PARTICULAR THE DISCREPANCY WAS RESOLVED ON A 50:50 BASIS - WITH THE POST OFFICE CONTRIBUTING £3000

What is the monetary value of the issue or issues you are now reporting?

THE POST OFFICE CLAIMED A LOSS £54,000.

MY OWN LOSS FOLLOWING THIS INQUIRY WAS A TOTAL DISASTER - MY HOUSE + BUSINESS PREMISES, MY WIFE LOST HER SHOP, WE LOST ALL OUR SAVINGS + INSURANCES - I WAS UNABLE TO CONTINUE AS A COUNTY COUNCILLOR.

MY LOSSES WOULD BE CLOSER TO £300,000. I AM NOW BANKRUPT.

Were you the subject of either civil recovery action or criminal prosecution regarding the main issue or issues you are now reporting?

I HAVE BEEN PROSECUTED - AND PLEADED TO FALSE ACCOUNTING. I HAVE BEEN SUBJECT OF A PROCEEDS OF CRIME ACT APPLICATION

How were these actions against you (if any) resolved?

I WAS CONVICTED [FOLLOWING GUILTY PLEA] OF FALSE ACCOUNTING AND SENT TO PRISON. I WAS ORDERED TO MAKE PAYMENTS TO THE POST OFFICE FOLLOWING THE POCA application

What is your explanation for the events forming the main issue or issues you are now reporting?

I cannot explain how or why the deficits arose. I could not properly operate the computer system. It is my belief that the Horizon Computer System should be forensically investigated

Did you request assistance from the Post Office regarding the issue or issues you are now reporting?

Yes at the time I did on more than one occasion. This can be confirmed by my civil papers at the time

What assistance if any was provided?

Very little. I was given advice by telephone. This very often did not resolve the situation I needed 1 > 1 advice in person. The training was only 1 1/2 days. In a rural location - there was no-one else to turn to.

Please attach additional sheets of paper if you require more space.

Declaration

I acknowledge that:

- As part of the Scheme, I must promptly provide information about my case to Second Sight. If I do not provide full information in a timely manner, I accept that it may not be possible to investigate or mediate my case.
- Information I provide about my case or the findings of Second Sight's investigation may help reach a resolution with Post Office but that it may also reveal further claims against me.
- I am only entitled to financial support from Post Office if I have signed a Funding Agreement.

I confirm that:

- My case relates to the Horizon system or an associated issue.
- Post Office may communicate details of my case to Second Sight, JFSA, my Member of Parliament and/or its professional advisors.
- The facts and matters set out in this Application are true and accurate to the best of my knowledge and belief.

I confirm that I am:

Currently serving as a Subpostmaster and have already raised my case with Post Office and have completed all Post Office's internal complaint processes.

Not currently serving as a Subpostmaster.

(Please tick one box)

If you are unable to give all the above acknowledgements and confirmations, your case may not be eligible for the Scheme. In that circumstance, please contact the JFSA for assistance.

This Application Form and your involvement in the Scheme do not create any legally binding contract or obligations between Post Office and you.

The Working Group, its members and their advisors owe no obligations or duties, and accept no liability, to you in connection with the Scheme.

GRO

Signed

Name

H. NOEL THOMAS.

Date

16. SEPT. 2013.