

Thomas Penny

From: John Longman [GRO]
Sent: 31 August 2011 13:57
To: Thomas Penny
Subject: FW: Horizon Integrity Challenges - Alderley Edge Post Office (Scott Darlington) & Astwood Bank Post Office (Julian Wilson) Penny

In addition to this information I omitted one other point. The solicitors have also asked for details of the hardware records for each Post Office®. Similar to West Byfleet, I think they want to know the serial numbers of the equipment installed and whether it was installed as new or reconditioned. If reconditioned where did it come from, was it reconditioned or repaired because of a fault, if so what was the fault. Are you able to supply this information?

Regards

*John Longman*Security Manager
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From: John Longman
Sent: 30 August 2011 10:19
To: 'Thomas Penny'
Cc: Jane M Owen; Jason G Collins; Graham C Ward
Subject: Horizon Integrity Challenges - Alderley Edge Post Office (Scott Darlington) & Astwood Bank Post Office (Julian Wilson)

Hi Penny

I have been asked to assist Post Office® solicitors who are dealing with the above two cases whereby Horizon integrity is being called into question. Both subpostmasters have been prosecuted but are refusing to repay the audit shortages found during the investigation. The subpostmasters have both employed the same firm of Solicitors who are alleging amongst a whole list of concerns raised, that the Horizon system suffers with inherent defects.

Post Office® Ltd has been asked to produce a large amount of information similar to the West Byfleet case. Some of the information requested can be provided by Post Office® Ltd but some can only be provided by Fujitsu.

Could the following items be provided by Fujitsu for both Post Offices and if there is to be a cost to Post Office® Ltd for this information could an approximate costing be provided before the data is obtained.

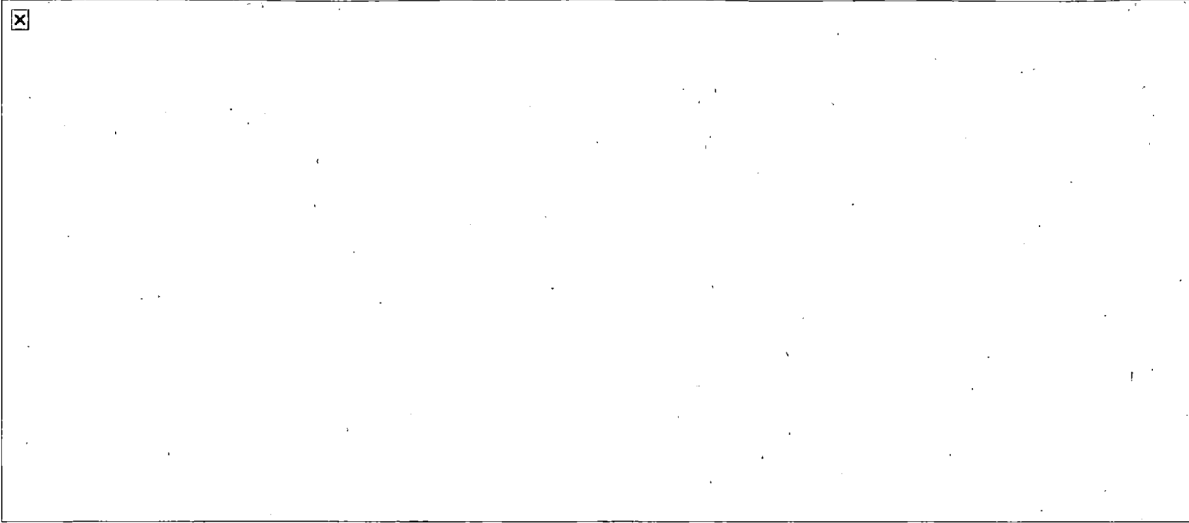
ASTWOOD BANK

- i) Details of Horizon system testing with respect to the ability of the Horizon system to produce information with sufficient clarity to allow a Subpostmaster to reconcile discrepancies.
- ii) Horizon System Helpdesk (HSH) calls made from Astwood Bank Post Office® for the period 1st November 2002 to 11th September 2008.
- iii) Details of any firmware and software updates of Horizon between 2005 – 2009 and the reason for those updates.
- iv) The documents relating to the assessment of the pilot testing of Horizon Mark 2 and Horizon Mark 3, the results of those assessments, the losses that were found within the system and details of how those losses were reconciled or otherwise dealt with.

ALDERLY EDGE

- v) Details of Horizon system testing with respect to the ability of the Horizon system to produce information with sufficient clarity to allow a Subpostmaster to reconcile discrepancies.
- vi) Horizon System Helpdesk (HSH) calls made from Alderly Edge Post Office® for the period 12th March 2005 to 28th February 2009.
- vii) Details of any firmware and software updates of Horizon between 2005 – 2009 and the reason for those updates.
- viii) The documents relating to the assessment of the pilot testing of Horizon Mark 2 and Horizon Mark 3, the results of those assessments, the losses that were found within the system and details of how those losses were reconciled or otherwise dealt with.

01/09/2011



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