

Message

From: Hill, David (Radiology Dept Countywide) [GRO]
Sent: 28/01/2015 21:17:53
To: Angela Van-Den-Bogerd [GRO]
Subject: RE: Letter from Post Office
Attachments: image001.jpg; image002.png; image003.png; image004.png; image005.png; Mr David Hill response 2nd Jan 2015.pdf; Sub post masters.eml

Dear Ms Van Den Bogerd,

Without Prejudice

Thank you for your e mail dated 2/1/2015. I am sorry it has taken me a while to reply but work pressures have been extremely high over the last 3 weeks.

The post Office I used for this transaction was Astwood Bank, I recall that at the time of my transaction the Sub post master had already been suspended and the service was being run by other Post Office staff.

I wrote to Post Office at the time and there were a number of letters going back and forth in respect of this, so I believe it has already been investigated by Post Office who did compensate me with £50.00 for all the anxiety that had been caused. That being said, the transaction was made with your computer system so clearly something went wrong somewhere. This one transaction error was around circa 12-14% of the total sum that the previous sub post master had been suspended for and charged with theft, later to be dropped to a charge of false accounting which forced him into pleading guilty or face likely imprisonment. What an awful situation to be in and I would respectfully ask yourself and your colleagues what you would have done faced with such a prospect. However my point being that it would not take too many errors like this to get to the figure alleged to have been stolen.

I note your comments in paragraph two of your e-mailed letter in respect of "responsibilities to its people ... address the concerns of the small number of sub postmasters.....provided funding" etc. I have however now watched the recent House of Commons adjournment debate and also last week's Inside Out.

Given the view expressed by many of the M.P's during that debate in respect of their dealings with Post Office, I am sorry to decline your request but I do not perceive that Post Office are being fully committed to seeking a resolution to the injustice to the 150+ sub postmasters and my own view on this leads me to contemplate if PO are more attentive to damage limitation as opposed to the human issues and distress that has happened.

Watching the TV programmes on this, suggests to me that the theory PO have is that, if the Horizon balances do not add up, then the post master has automatically stolen it, even without any evidence or finding private unaccounted money or any private assets to prove or support such a charge. That person is then criminalised after being blatantly misled that it was only that person, no one else, who has had such a problem in a sub post office. If this is correct then I believe Post Office have acted in an appalling way. I note that you state there is no system-wide issue with the system but I personally do not accept that therefore means there cannot be any non-criminal issue. I have yet to see a fool proof computer system to date within my professional life.

I am prepared to give my experience as a customer of this single transaction to a court of law or any other hearing, should it ever be felt relevant to the investigation. However as such I would prefer that the detail that I have, should be placed with those defending their criminal record or any other parties who are genuinely trying to get to the bottom of what went wrong.

Regards

David Hill

Cc James Arbuthnot MP
Cc Kevin Jones MP

From: Angela Van-Den-Bogerd [GRO]
Sent: 02 January 2015 13:02
To: Hill, David (Radiology Dept Countywide)
Subject: Letter from Post Office

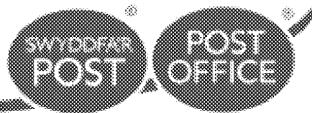
Dear Mr Hill,

Further to your email to the Rt Hon James Arbuthnot MP please find attached a letter from Post Office

With regards,
Angela

Angela Van Den Bogerd | Head of Partnerships

Ty Brwydran House, Atlantic Close, SWANSEA SA7 9FJ



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