

Witness Name: Raymond Grant

Statement No.: WITN10540100

Dated: 23 January 2024

POST OFFICE HORIZON IT INQUIRY

FIRST WITNESS STATEMENT OF RAYMOND GRANT

I, Raymond Grant, **Former Employee of Post Office Limited as an Investigation Manager**, will say as follows ...

1. I make this statement in response to a request for information pursuant to Rule 9 of the Inquiry Rules 2006 – Request number 1, regarding matters falling within Phase 4 of the Inquiry: action taken by Post Office Ltd against Sub-postmasters dated 5 December 2023.
2. I have been provided with a number of documents relating to the Security Team's role in relation to criminal investigations and prosecutions, and in relation to my involvement in the prosecution of William Quarm. The documents provided to me are listed in the index to this statement.
3. I do not recall any detail regarding the statements and questions I have been asked to provide information on. There is no way I can clarify or provide any detail to a case which was over 16 years ago. I have not worked in the industry since leaving my post within the Post Office and hold no records or details of cases, policies or my employment to confirm specific details. I have

already articulated this information to several accredited lawyers via telephone conversations who have advised me of my need to submit a personal statement. The content of this statement is my entire recollection of events relating to the interview I had with the Sub-postmaster at Lochmaddy Post Office.

4. I have been provided with the transcripts of the interview that took place during my visit there some 16 years ago [POL00166910 and POL00166911]. I concur that these transcripts are an accurate record of the conversations of that interview. In this interview the sub-postmaster made full and frank confessions to having taken money from The Post Office to pay personal bills/ payments of various types and disguised this by producing inaccurate weekly account figures by inflating the cash in hand figures. Also and perhaps key to your enquiry that during this interview at no time was there any suggestion that the Horizon Computer System had created any errors which could have caused the resultant cash shortages.
5. I cannot recall or remember if I was involved in any subsequent correspondence with regards to the decision to prosecute the Sub-postmaster concerned with this matter.
6. Following this interview, I was awarded a redundancy package from Post Office Limited and took no further part in the proceedings that led to the sub-postmaster being prosecuted by The Crown Office and which led to a successful prosecution and subsequent guilty verdict.
7. In addition to this and in answer to all the other subsequent information you have requested from me, I can say quite clearly that I have no recollection nor

knowledge nor any details of any documents that will assist me to answer the collection of questions that you raise in your requests.

Statement of Truth

I believe the content of this statement to be true.

Signed:

GRO

Raymond Grant

Dated:

3 January 2024

Index to First Witness Statement of Raymond Grant

URN	Document Description	Control Number
COPF0000001	Court papers from Lochmaddy Sheriff Court re William John Quarm	VIS00013208
POL00026573	RMG Procedures & Standards - Proceeds of Crime Act 2002 & Financial Investigations doc 9.1 V1	POL-0023214
POL00027863	Conduct of Criminal Investigations Policy v0.3	POL-0024504
POL00030578	S02 Royal Mail Group Criminal Investigation and Prosecution Policy December 2007	POL-0027060
POL00030579	Post Office Ltd Financial Investigation Policy, May 2010	POL-0027061
POL00030580	Post Office Ltd - Security Policy: Fraud Investigation and Prosecution Policy v2	POL-0027062
POL00030598	Royal Mail Prosecution Decision Procedure	POL-0027080
POL00030602	POL: Criminal Enforcement and Prosecution Policy	POL-0027084
POL00030687	Investigation Policy - Investigation Procedures v2 January 2001	POL-0027169
POL00030786	Royal Mail Group Policy - Crime and Investigation (S2) v3 effective from April 2011, owner Tony March, Group Security Director	POL-0027268
POL00030902	Final Draft of the Post Office Conduct of Criminal Investigation Policy	POL-0027384
POL00031003	Royal Mail Group Crime and Investigation Policy v1.1 October 2009	POL-0027485
POL00031005	Conduct of Criminal Investigation Policy for the Post Office. (Version 0.2)	POL-0027487
POL00031008	RMG Ltd Criminal Investigation and Prosecution Policy v1.1 November 2010	POL-0027490
POL00104747	Investigation Policy: Casework Management (England & Wales) v1.0	POL-0080387
POL00104754	Investigation Policy: Rules & Standards v2.0	POL-0080394
POL00104762	"Investigation Policy: Disclosure of Unused Material, Criminal Procedures and Investigations Act 1996 Codes of Practice" v0.1	POL-0080402
POL00104777	Investigation Policy: Casework Management (England & Wales) v4.0	POL-0080417
POL00104806	Royal Mail Group Security – Procedures and Standards: Standards of behaviour and complaints procedure No.10-X v2	POL-0080438

POL00104812	"Royal Mail Group Ltd Criminal Investigation and Prosecution Policy"	POL-0080444
POL00104821	Condensed Guide for Audit Attendance v2	POL-0080453
POL00104853	Post Office's Financial Investigation Policy	POL-0080485
POL00104855	Post Office Ltd. Anti-Fraud Policy	POL-0080487
POL00104857	Royal Mail Group Security Procedures & Standards: Initiating Investigations doc 2.1	POL-0080489
POL00104929	"Post Office Limited: Internal Protocol for Criminal Investigation and Enforcement (with flowchart)"	POL-0080561
POL00104968	POL - Enforcement and Prosecution Policy (with comments)	POL-0080600
POL00105226	Undated Appendix 1 - POL Criminal Investigations and Enforcement Procedure (flowchart)	POL-0080851
POL00105229	Post Office Ltd PNC Security Operating Procedures	POL-0080854
POL00118096	Email from Andrew Wise to Michael Stanway forwarding an email re Casework Compliance	VIS00012685
POL00118101	Appendix 3 - Offender reports and Discipline reports: "Compliance Guide to the Preparation and Layout of Investigation Red Label Case Files" - undated (date taken from parent email)	VIS00012690
POL00118102	Appendix 4 - Offender reports layout: "POL template Offender Report (Legal Investigation)" - undated (date taken from parent email)	VIS00012691
POL00118103	Appendix 5 - Discipline reports layout: "POL template Offender Report (Personnel Investigation)" - undated (date taken from parent email)	VIS00012692
POL00118104	Appendix 6 - Identification codes (undated - date taken from parent email)	VIS00012693
POL00118105	Appendix 7 - Tape Interviews. "POL Security Operations Team guide: Summarising of Tape Recorded Interviews." Undated - date taken from parent email	VIS00012694
POL00118106	Appendix 8 - Notebooks: Guidance on using notebooks in investigations. Undated (date taken from parent email)	VIS00012695
POL00118107	Appendix 9 - Case Progression Toolkit. Undated (date taken from parent email)	VIS00012696
POL00118108	Appendix 1 - Case Compliance checklist. Undated (date taken from parent email)	VIS00012697

POL00118109	Appendix 2 - File construction and Appendixes A, B and C: "Compliance Guide: Preparation and Layout of Investigation Red Label Case Files" Undated - date taken from parent email	VIS00012698
POL00122902	Email thread from Rob King to Dave Posnett RE: Conduct Of criminal Investigations Meeting - 25/9/13	POL-0129131
POL00166596	Post Office Ltd Confidential: Investigation Legal: Theft, Embezzlement and Money Laundering for William John Quarm	POL-0162041
POL00166597	Email trail from Dave Pardoe to Fraud Team Post Office Ltd re: Prosecution Authority - POLTD/0809/0082 - William John Quarm - Paible SPOB	POL-0162042
POL00166598	Post Office internal memo regarding POLTD/0809/0082- WILLIAM JOHN QUARM- PAIBLE SPOB	POL-0162043
POL00166600	Tape recorded interview of William Quarm - Other persons present: Robert Daily, William Macdonald and Jonathan Bisset - Ref: 071082 - Version 5.0	POL-0162045
POL00166616	Audit report from Brian Trotter to Doug Heed, Mandy Neeson, Diane Matthews and others re Audit of Post office- Paible branch	POL-0162061
POL00166618	Email from Andrew Keighley to John Jenkinson re: Paible 1478699	POL-0162063
POL00166619	Email chain from David Sears to Outlet intervention Team re: Paible 147869 - scheduling an audit.	POL-0162064
POL00166620	Letter from Bill Quarm to Brian Trotter re 1478699 Suspension.	POL-0162065
POL00166621	Handwritten Note re: Bank Account Statements requested with a copy of wife's P60 and information of house being put back on market	POL-0162066
POL00166682	Witness statement of Alexander McKenzie.	POL-0162127
POL00166683	Witness statement of Douglas Heed - noted by Robert Daily (Fraud Investigator)	POL-0162128
POL00166684	Statement of Witness for Robert Daily (POL Fraud Investigator) for William John Quarm's case, Subpostmaster of Paible PO - Version 4.0.	POL-0162129
POL00166685	Statement of Witness of Raymond Grant - Version 4.0 05/07 - re Paible Sub Post Office Branch code 147869	POL-0162130

POL00166726	Email from Raymond Grant to Zoe Topham re Paible _ Mr William Quarm	POL-0162171
POL00166727	Letter from Derek Simpson to Post Office Agent Recruitment re proposed protected trust deeds of William John Quarm, Annie Quarm, The Firm of WJ and Anne Quarm, The Firm of Bayhead Shop.	POL-0162172
POL00166728	Letter from Derek Simpson to French Duncan Business Recovery - re: William John Quarm Trust Deeds	POL-0162173
POL00166729	Letter from French Duncan Re: Proposed protected trust Deeds of William J Quarm, Anne Quarm, The firm of WJ and A Quarm, The firm of Bayhead shop	POL-0162174
POL00166730	Potential Trust Deeds of Bayhead Shop, The Partnership of WJ & A Quarm, William and Anne Quarm - Summarised Statement of Affairs	POL-0162175
POL00166731	Edinburgh Gazette search on Trust Deed granted by William Quarm.	POL-0162176
POL00166732	Image of Trust Deed (Proposed Protected) of William Quarm - Proposed scheme of division	POL-0162177
POL00166733	Trust Deed (Proposed Protection) of William Quarm - statement of affairs	POL-0162178
POL00166753	List of Productions submitted to Procurator Fiscal Office by Robert Daily, re: William John Quarm	POL-0162198
POL00166754	Crown Office And Procurator Fiscal Service - Letter from David S Teale to Robert Daily - Case Against John Willilam Quarm, Productions	POL-0162199
POL00166755	Letter from David Teale to Raymond Grant re: Case against William John Quarm.	POL-0162200
POL00166757	Case File Event Log (POLTD/0809/0082) - Paible SPOB - FAD 147869 re: Audit Shortage / false accounting	POL-0162202
POL00166758	Casework Management Initial Tick List (SCOTLAND) for William John Quarm - Paible Spob V6.0	POL-0162203
POL00166761	Post office LTD Investigation Personnel on Theft, Embezzlement, and Money Laundering for William John Quarm at PAIBLE SPOB branch.	POL-0162206
POL00166762	Email from Raymond Grant to Diane Matthews, Brian Trotter and Judie Trotter re: Stakeholder Notification	POL-0162207

POL00166763	Email from Raymond Grant to Investigation Team Post Office cc'd Diane Matthews re: suspect offender reporting POLTD/0809/0082	POL-0162208
POL00166772	Email from Robert Daily to Zoe Topham cc'd Post Office Security re: Paible _ Mr William Quarm - 147 869	POL-0162217
POL00166788	Email from Brian Trotter to Andy Bayfield cc Davlyn Cumberland and John Breeden re Fw: Paible 147869	POL-0162233
POL00166833	Email from Zoe Topham to Robert Daily and cc Mandy Talbot, re: Paible - Branch code 147869 - William John Quarm	POL-0162278
POL00166840	Email chain from Zoe Topham to Robert Daily and Mandy Talbot re: RE: Paible & Earlston	POL-0162285
POL00166842	Email chain from Mandy Talbot to Robert Daily and Zoe Topham re Paible and Earlston	POL-0162287
POL00166843	Case Closure Reporting for Paible (FAD: 147869) on William John QUARM re: Cash Loss	POL-0162288
POL00166910	Interview Transcript of William Quarm by POL Investigation Team re Paible PO branch	POL-0162353
POL00166911	Transcript of interview with William Quarm.	POL-0162354
SCTS00000058	The complaint of the Procurator Fiscal against William John Quarm (charge & warrant)	VIS00013350
SCTS00000112	In the High Court of Justiciary - Affidavit of Anne Quarm in the matter of the appeal against conviction of the late William Quarm	VIS00013404