
From: Carol King[CN=Carol King/OU=e/O=POSTOFFICE]
Sent: Mon 26/07/2004 5:09:04 PM (UTC)
To: Rod Ismay
Subject: Re: Cleveleys PO 153 405 Mrs J Wolstenholme

Rod
As before
Cheers
Carol

----- Forwarded by Carol King/e/POSTOFFICE on 26/07/2004 17:08 -----

Carol King

26/03/2004 14:57

To: Jim
Cruise/e/POSTOFFICE@POSTOFFICE
cc: Jennifer
Robson/e/POSTOFFICE@POSTOFFICE, Clive
Burton/e/POSTOFFICE@POSTOFFICE
Subject: Re: Cleveleys PO 153 405 Mrs J Wolstenholme

Jim
I have read the notes and spoken to Jennifer Robson about this case and wondered if you could clarify something for us please? If we were to settle (and we are not stating at this point that we will) could we ask for this to be without prejudice and settle without admitting that Horizon was at fault. There have been a number postmasters who have not been able to use the equipment though trained fully at the time of installation and it has frequently been used as an excuse for errors. We would not want this case to set a precedent for similar cases in the future.
Regards
Carol

Jim Cruise

26/03/2004 14:11

To: Carol King/e/POSTOFFICE@POSTOFFICE
cc: Andy R
Pearson/e/POSTOFFICE@POSTOFFICE
Subject: Cleveleys PO 153 405 Mrs J Wolstenholme

I refer to my email to you dated 17/3/04. Can you please let me know if you are willing to increase the payment-in by £20,000 as my agents in Manchester have written to say that they feel the payment-in should be increased as soon as possible.