

**Outstanding Peaks from S60**

Reference	Priority	Description	Target Release	Business Impact
PC010219 9	B	<p>S60B APADC - reopened as S60 E2E Screen flicker</p> <p>S60 Cycle 2, BTC1, 069130 When transacting a Rod Licence (Item 5664) or a Royal Mail Social Redirection (Item 5688), having captured data within the transaction, stepping back through the screens of data produces varying degrees of consistency. For a Salmon Full 03/04 Rod Licence, having reached the stage of selecting a Gender, having already captured a Licence Type, Date of Birth and Address, the right hand panel on the screen prompting you to select a Gender, displays 'Page 2 of 2'. Clicking the arrow to return to Page 1 displays the following data: Tab Name: 03/04 SF Post Office Ltd The Pan used to initiate the transaction Enter Date of Birth: nn/nn/nnnn Enter Date of Birth: nn/nn/nnnn Licencee_Name: Surname: nnnnnn Forename: nnnnn As you can see, the Date of Birth is displayed twice. For a Social Redirection the results are even stranger. By the time you've captured all the data required, and have reached the MOP screen, the right hand panel displays 'page 9 of 9'. Navigating back to page 1 shows Address Captured Address Captured Date of Move: dd/mm/yy Old Daytime Tel: nnnnnnnnnn New Daytime Tel: nnnnnnnnnn Page 2 the shows: Deceased/Power of Attorney: No (And then all the same data as page 1) Page 3 shows: Deceased/Power of Attorney: No (Followed by all the Applicants name details) Page 4 shows: The same as Page 1, but with Deceased/Power of Attorney: No at the bottom of the page. Pages 6 -9 look OK.</p>	Future Unspecified	<p>No serious business impact at S60, but could become an issue with the introduction of further ADC clients.</p> <p>This will require a fix from Escher and we are currently pursuing forecast dates.</p>
PC010239 2	D	<p>S60B-LFS-Training Mode-IN ADC-cash still available</p> <p>At S60 the 'cash' button has been removed from the IN ADC menu - it is no longer possible to Rem In Cash. However the button is still available in IN ADC in Training Mode.</p>	Future Unspecified	<p>No business impact. This is specific to Training Mode.</p> <p>Possible to use the 'Cash' button in IN ADC in training mode on the counter.</p>
PC010239 7	C	<p>S60B DVLA txn for a zero amount shows £100 VED</p> <p>I performed a DVLA transaction type 6 (licence with New MOT / Exempt) Product No 5624 that</p>	KEL	<p>In POL Test Reference Data document S60-E2E-RDS-V2.0 section .2.1.1.3.20 Item 5632 (? V11/V5 Licence With Changes of</p>

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		<p>returned a Response Code of 1 (Unconditional Accept) together with a VED of £100 returned from the DVLA emulator.</p> <p>Product number 5624 has a price of Zero attached to it and this was the amount that was placed on the stack.</p> <p>On the receipt it shows an amount of Zero for the APS transaction but with a VED Payable amount of £100. This also happens with transaction type 7 (product no 5625)</p>		<p>Details and Tax Class: New MOT or MOT Not Required) is defined. It states the product is zero and fixed priced. APS uses this price spec to determine the price and overrides any other price. The DVLA Emulator is set up to return 100 GBP for this product; this is clearly wrong and is overwritten by the product price. The receipt states both what the DVLA Emulator returned and the fixed cost of the product.</p> <p>No business impact. Data is driven by the data returned by DVLA.</p>
PC0102819	D	<p>S60C-Mails PAF- Flicker on recently used screen.</p> <p>S60C BTC1 FAD 249418 23/03/2005 When performing a mails PAF transaction and an address is selected on the 'Most Recently Used' screen there is a brief flicker before the 'Confirm Address' screen is displayed.</p>	Future Unspecified	<p>Not always noticeable, the flicker is brief and this was therefore declared not required for this Release.</p>
PC0102969	B	<p>S60C - Performance - Cash-on-hand</p> <p>Its been noticed that if a clerk does not declare there cash in the evening. When signing on in the morning the "Cash on hand" declaration appears when entering through this, it can take up to 1 minute 20 seconds for the following screen to appear.</p> <p>This has happened on a number of counters, and when viewing the balance snapshot there seems to be no real excess amounts i.e stock / cash.</p>	KEL and Closed	<p>It is not known why this delay should be happening since this area of code has not been changed in S60. The delay only occurs on individual stock units. The delay also only occurs when the declaration has been neglected to be made the previous day.</p> <p>Business impact considered low.</p>
PC0103019	B	<p>S60C - PER Performance refresh</p> <p>When signing on to the counter first thing in the morning, and navigate through the screens, the screen seem to refresh very slowly this happen every day, this can be recreated . This also happens periodically throughout the day.</p> <p>I have also tested this on other outlets, and appear to be the same.</p>	KEL and Closed	<p>The problem has been reproduced but only occasionally, intermittently and unreliably. It seems to most often occur after the counter has been inactive for a number of hours. The slowdown disappears after a couple of minutes use for no apparent reason.</p> <p>Business impact considered low.</p>
PC0103596	B	<p>S60B APADC - Rod Licence not printed on stationery</p> <p>BTC1, 069130, S60 Cycle 2, Rig Date 25/03/05, CLK001, approx 16:10. When transacting a Rod Licence APADC product for a Salmon Full Licence 03/04, having completed all relevant ADC fields, the normal AP Customer and Office receipts print automatically. However, POL have supplied an example of new stationery provided by the Environmental Agency with a new design of licence containing a blank area on the side of the licence, where the captured data will be printed. At no stage am I prompted to insert the stationery into the printer (as with Girobank daily summaries and Mails labels), so I checked the Event Log to see if any errors were being generated. The following 2 'Yellow' events were recorded for each completed Rod Licence: 1. The description for event ID (3) in source (XSLT Receipt Pre Processor) could not be found. It contains the following insertion string(s): Failed to get Template: CUSTROD default CLASSIC_CUSTOMER used. 2. As above except: ....Failed to get Template Attributes: CUSTROD default CLASSIC_CUSTOMER used.</p>	Future Unspecified	<p>This problem is caused by the advertising text that is being printed on the rod license (ClientAd obj "35"). The fishing license template is set up to centre the advertising text that is printed on it. There is a bug in the XSLTPreProcessor that does not cater for lines longer than the print width when it is centring. There is a work around which is to ensure that the advertising text that is going to be centered is made up of a number of lines of advertising text, where each line is less than the maximum print width.</p> <p>Given that the fishing license only displays advertisements for the EA client and its associated products and that the rod license will not go live until 2005, agreed that the work round is sufficient in the short term.</p>
PC0103643	C	<p>S60 E2E Smartpost incorrect val on Airsure button</p>	Future Unspecified	<p>This is to do with variables not being reset. Although the button is displaying £13.30 once the</p>

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		<p>The following has been raised by POL on BTC7 during Cycle 1 of E2E testing. Performed an Airsure+ letter and entered a compensation value of £250.00 which added £1.00 to the total cost of the transaction. Selected Prev and on display of the previous screen the Airsure button now displays the a value that includes the £1.00 fee for the compensation.</p> <p>E.g. At the beginning of the transaction the Airsure button displayed £12.30 with the text 'inc comp £30' After selecting prev the button displayed £13.30 with the text 'inc comp £30'. POL expected to see either: a) the inclusive compensation fee should display £250, or b) the transaction price should revert to the original cost (£12.30) Messagestore attached.</p>		<p>button is pressed again and a value of compensation is entered, the correct tariff will be applied. What is described by the call logger is also the case if the 'Services' button is pressed instead of 'PREV'. As for what is expected to be seen:- a) This is not configurable at run time. The button is displaying the minimum inclusive compensation, this is configured in POL Mails Ref Data. b) This is not possible as there is no way of: 1. Intercepting the 'PREV' button press or 2. Resetting variables on the 'PREV' button press.</p> <p>The observed functionality is not new. This has been the case since the deployment of Smartpost, and is currently in the Live estate.</p>
PC010365 1	B	<p>S60E2E - DVLA Min &amp; Max parameters not recognised</p> <p>BTC7 506880 End to End Cycle 1 During End to End Cycle 1, POL have raised an incident #956. At FAD 506880, attempted a DVLA transaction (Product ID5614 - V11/V5 with New MOT), whilst the LAN was disconnected at an Outlet. The system rightly went into Local Processing Mode, and I was presented with an option list to input the transaction value. I selected the 'Other' option, and entered an amount of £12000.00. This value was accepted and I completed the transaction. I expected that once the transaction amount was entered, it would be validated against the Product Min / Max parameters to check that the amount was within the acceptable range, as APS does currently. For the Item in question the Maximum Value parameter is set as £11000.00</p>	Future Unspecified	<p>A workaround for the short term is for AMOUNT field to be keyed in POL Ref Data.</p> <p>A paper is currently being written to evaluate a potential fix and at what release this could be intercepted.</p> <p>No business impact at S60, but potential impact beyond.</p>
PC010371 2	C	<p>S60D-LFS-Cash Stat does not include latest ONCH</p> <p>At 2 counter office 176327 on test date 27/5/04, an ONCH declaration was performed for individual stock unit I1, at counter 1 at 18:15 (17:15 GMT). This was the last ONCH for this SU on this day. A cash declaration had been performed for the same SU at counter 2 at 17:29 (16:29 GMT), as part of a stock unit rollover. The Cash statement produced for this office at 19:00 should have been derived from the 18:15 ONCH. Instead it is derived from the 17:29 cash declaration.</p> <p>Note that the office has a second SU - shared stock unit S1.</p>	KEL and Closed	<p>This is an existing problem at S50 and there have been no Live calls.</p> <p>If this does happen in live then the impact is that the cash statement is derived from the wrong ONCH declaration.</p>
PC010379 8	B	<p>S60 E2E Unable to Transfer session during Rem</p> <p>BTC7, Post Office E2E Test Rig. The following has been raised by POL during Cycle 1 of E2E testing. When part way through a remittance out transaction with items on the stack, the clerk is unable to either transfer the session to another node within the office or suspend the session in order to start another one. This is a change to the current (S50) functionality which allows both of the above to happen. Horizon functionality is such that Session Transfer is prohibited once the Suspend Button is locked. It is perfectly valid to lock prohibited products when a particular entry appears on the stack (to prevent the mixing of notes/coins/stock in the same pouch), but to prohibit Suspend as well is questionable. NOTE: AR 070 states "The overall user interface shall have the same look and feel as the current remittance functionality, subject to the User Interface Definition requirements detailed in Appendix B" There are no requirements relating to Suspend/session transfer in the CD Version 3.0</p>	Future Unspecified	<p>Agreed with POL (Karen Hillsden) that this not be fixed at S60.</p> <p>No serious business impact.</p>
PC010383 5	D	<p>S60D PAF - SmartPost button description is missing</p>	BI3S70_TRD	<p>No business impact</p>

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		<p>BTC5 Rig Steps to follow: Smart Post/Continue/Set Quantity to 3 / 12 a.m. Special Delivery &amp;#8211; compulsory PAF1 search /PAF Menu Screen displays icons (Required &amp;#8211; Perform Postcode Lookup) and (Cancel &amp;#8211; Cancel this transaction). / Select Required and Complete PAF search/ Back to Mails - Select End/ Sell Stamps/ Select Next/ Back to Mails/ Optional PAF2 search &amp;#8211; 9 a.m. Special Delivery/ PAF Menu Screen is displays 2 icons &amp;#8211; (Required + description) and 2nd icon (NotRequired without description). This is the only sequence of events when description is not displayed for Not Required icon otherwise is displayed as &amp;#8211;Continue without Postcode lookup&amp;#8211;. The error can be re-created.</p>		
PC010385 7	B	<p>S60D-LFS-CAP/BP not shown on tlog for all CIP trans</p> <p>At office 176327, I produced a Transaction Log and selected product 5610 as the selection criteria.</p> <p>When the report was produced I found that for all of the transactions performed in individual stock unit I1 the CAP and BP was not shown (was blank). For all of the transactions performed in shared SU S1 and individual stock unit I2 the CAP and BP is shown.</p> <p>An example of a transaction for which the CAP/BP is not shown is trans id 2-973-3.</p>	KEL and Closed	<p>This is an existing problem that Live have not reported.</p> <p>No business impact.</p>
PC010386 2	D	<p>S60D DVLA Manual VRM Screen V5 tab name error</p> <p>From the Main Menu, I performed a manual VRM transaction, product number 5637. When I arrived at screen V5 (VRM validation error screen) the tab on the left hand side read ?VRM Error?. According to AS/DPR/006 it should show ?Validation Error?.</p>	KEL and Closed	No business impact
PC010401 7	B	<p>S60 E2E Incomplete Rod Licence address</p> <p>BTC7, 07/06/2004, FAD 505038, APS No 030001, Session ID: 3-756-1, Node 03 The following has been raised by POL during Cycle 2 of E2E testing. Salmon and Sea Trout Rod Licence transaction performed with customer receipt produced on pre-printed stationery. Address printed shows:- Ann Summers, [space] Bullring, Birmingham, West Midlands, B5 4BA. On the office copy of the receipt the address is shown as:- Ann Summers, Lower Mall, Bullring, Birmingham, West Midlands, B5 4BA. The entry of "Lower Mall" is missing from the customer receipt.</p>	Future Unspecified	There are several issues to do with the printing of addresses on the Rod Licence. These issues need to be corrected in the XSLT CUSTROD template (i.e. in ref data). It is proposed that these address format issues are addressed at a later date when the CUSTROD template is required for trials by EA.
PC010405 0	B	<p>S60E2E PAF - Manual address not printed on Licence</p> <p>S60 End to End Cycle 2, BTC7 During End to End Cycle 2, a Rod Licence 03/04 Coarse Full was carried out.</p>	Future Unspecified	There are several issues to do with the printing of addresses on the Rod Licence. These issues need to be corrected in the XSLT CUSTROD template (i.e. in ref data). It is proposed that

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		At the PAF search stage of the transaction, a postcode was entered LA28QL, followed by a house number 7. The PAF search returned several options for addresses, but rather than selecting one of the suggested addresses, the clerk scrolled to the bottom of the list and selected 'Manual entry'. The clerk then added the following address info, Moon Crescent for address line 1, nothing for address line 2, Liverpool for town, and no further entries for county or country. When the licence was printed at the end of the transaction, there was no address printed on the licence itself, with the lines Home address and Postcode both empty. However, on the Branch copy of the receipt, the address was printed. This was replicated on BTC5 at office 334511, messagestore attached.		these address format issues are addressed at a later date when the CUSTROD template is required for trials by EA.
PC010405 1	D	S60E2E PAF - Missing space on PAF address  S60 End to End Cycle 2, BTC7 During End to End Cycle 2 a Rod Licence transaction was carried out which included an address of 24-28 Rectory Grove. This was printed on the Licence stationery as 24-28Rectory Grove. The space was missing between 28 and Rectory.	Future Unspecified	There are several issues to do with the printing of addresses on the Rod Licence. These issues need to be corrected in the XSLT CUSTROD template (i.e. in ref data). It is proposed that these address format issues are addressed at a later date when the CUSTROD template is required for trials by EA.
PC010409 1	C	S60E2E APADC - Welsh licence printing  End to End Cycle 2, BTC7, 501680 Transaction performed for Junior Concession rod licence at Welsh office (501680). When the licence was printed on the pre-printed stationery, the printer behaved as though needing to print on more than 1 page. A print error message was produced and when we tried to re-print the licence, it was printed on the tally roll .  "NO" was answered to the message about did the item print correctly and the transaction was abandoned, forcing re-entry of all of the details. When attempting to perform the transaction again, all subsequent prints of the licence came on the tally roll, with the licence taken in by the printer after the output to the tally roll. It would appear that this is another problem with advertising messages. In this case, being a Welsh office, the messages are printed in both English and Welsh, taking the print across more than one page. As shown to Guy Standen.	Future Unspecified	If the wrong stationery is used then it is possible to have to go to a second sheet of stationery from which it may be possible to get the printing only on the tally roll problem.  Agreed that this will be fixed at a later release.  A cloned call has been raised against Ithaca to look into why the printing extended over the single page when it shouldn't.
PC010415 1 CLONE of PC010409 1	B	S60E2E APADC - Welsh licence printing  End to End Cycle 2, BTC7, 501680 Transaction performed for Junior Concession rod licence at Welsh office (501680). When the licence was printed on the pre-printed stationery, the printer behaved as though needing to print on more than 1 page. A print error message was produced and when we tried to re-print the licence, it was printed on the tally roll .  "NO" was answered to the message about did the item print correctly and the transaction was abandoned, forcing re-entry of all of the details. When attempting to perform the transaction again, all subsequent prints of the licence came on the tally roll, with the licence taken in by the printer after the output to the tally roll. It would appear that this is another problem with advertising messages. In this case, being a Welsh office, the messages are printed in both English and Welsh, taking the print across more than one page. As shown to Guy Standen.	Future Unspecified	If the wrong stationery is used then it is possible to have to go to a second sheet of stationery from which it may be possible to get the printing only on the tally roll problem.  Agreed that this will be fixed at a later release.  This call was cloned from PC0104091 to investigate a fix to stop further printing on the tally roll when it shouldn't.
PC010426 7	C	S60 E2E <CURR_CD> not populated in Client file  BTC7, POL E2E Test Rig Do not receive a <CURR_CD> in the PO file when the on-line enquiry has sent response codes of 2 or 4. If a response code of 2 or 4 is sent from the DVLA to the PO, no values are contained in the XML tags <PAYABLE_AMT> and <CURR_CD> contained in the DVLA's XML response. If local processing is permitted, then the PO clerk can enter an amount in Horizon and complete the transaction. In the DVLA APS Client File that is subsequently sent to the DVLA the XML tag	Future Unspecified	Further discussions have taken place with POL / DVLA and it has been agreed that the inclusion of a 'Currency' in the APS client file for locally processed transactions will be addressed in a future release and is not required for S60.  No business impact at S60

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		<CURR_CD> is left null. If in the future Horizon allows multiple currencies to be accepted (e.g. GBP and EUROS), it will not be possible in the scenario above for the DVLA to determine the currency to apply to the record. An example APS Client File has been added to the evidence. This has been discussed with Gerald Barnes, please route to Gerald.		
PC010453 3	C	S60D-LFS-No response to LFS barcode scan in SC  When an LFS delivery or collection bar-code is scanned in Serve Customer mode the 'Invalid Mode' error is not displayed - instead there is no response (other than a 'beep'). This appears to have occurred as a result of a recent fix (perhaps APADC related?) - i.e. The invalid mode error WAS displayed when the test was performed some time ago.	Future Unspecified	No serious business impact, the barcodes are not accepted however there is no error message displayed.