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**From:** Jennings  
Dave[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=DAVE\_JENNINGS]  
**Sent:** Mon 07/12/2009 12:26:08 PM (UTC)  
**To:** Jenkins Gareth GI [GRO]  
**Subject:** RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009  
Guildford Crown Court  
**Attachment:** Export116594.xls

Thanks for the responses.

David is aiming to formalise this service and, as you say, POL should pay.

Looks like you've booked about a week to this in the last year (see attached time extract) – with other AS contributors being Alex (only a tad) and Michael Crawshaw.

Is there, realistically, anyone who should shadow you to be able to cover such activity too? Chris B perhaps?

Regards, Dave J

GRO

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**From:** Jenkins Gareth GI  
**Sent:** 07 December 2009 12:15  
**To:** Jennings Dave  
**Subject:** RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Dave,

In response to your questions:

I understand you act from time to time to support our prosecution support activity – sort of an 'expert witness' I suppose.

I have a few initial questions on this...

- How frequent is this typically and with how much notice is there usually?

It is ad hoc. I guess I tend to have various questions from Penny a couple of times a month.

- How much effort does this typically take?

It varies. Normally about half an hour or so, but this sounds like more than that. If it is likely to take long I suggest that Penny gets POL to pay.

- Where do you book the time you spend on this?

I have a code for prosecution Support that comes out of the CS Budget (Project 116594 Task 120.100)

- Does anyone else in the Requirements or Developments teams do activity like this?

I think Alan Holmes helps in providing guidance eon Audit and also Gerald barnes is involved in filtering events 9though these are perhaps covered separately. Not sure how they book their time.

- Is there anyone else who should cover this activity as well as/instead of yourself?

"Should", then probably Yes. "Could", then probably No!

Many thanks.

NB, I was unaware that David had told Penny not to come to me with such requests!

Regards

Gareth

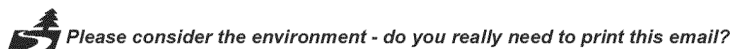
Gareth Jenkins  
Distinguished Engineer  
Applications Architect  
Royal Mail Group Account

FUJITSU

Lovell Road, Bracknell, Berkshire, RG12 8SN

**GRO**

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-----Original Message-----

From: Hinde David  
Sent: 07 December 2009 11:52  
To: Thomas Penny  
Cc: Jennings Dave  
Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Penny,  
We have not identified anyone else who can take this on at present so this will need to be handled by Gareth.

Regards

David Hinde, Project Manager  
Royal Mail Group  
Practitioner of the P&PM Academy

FUJITSU  
Lovell Road, Bracknell, Berkshire, RG12 8SN

**GRO**

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P Please consider the environment - do you really need to print this email?

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-----Original Message-----

From: Thomas Penny  
Sent: 07 December 2009 11:38  
To: Hinde David  
Subject: FW: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

David

We had a conversation last week and you advised me I should no longer ask Gareth to support our prosecution support activity. I now have a request from POL, which they would like addressed prior to Christmas, and I need an expert to respond. Could you please help me to identify a suitable candidate?

I attach the reports provided by the defence's 'technical expert' and the correspondence from POL is in the e-mail string, below. We have already enlisted the help of engineering for questions 1) to 6) in the note dated 26 November 2009. If required, I can request copies of witness statements referenced in the 'technical expert report' from POL.

I'd be grateful for your help.

Kind regards  
Penny

Penny Thomas  
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account  
Lovelace Road, Bracknell, Berks RG12 8SN

**GRO**

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-----Original Message-----

From: jane.m.owen  
Sent: 01 December 2009 16:05  
To: Thomas Penny  
Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Hi Penny  
Spoken to the investigator and he has asked is there any chance of us having the information by Christmas?  
I've said that I will let him know in due course.

Regards

Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

Penny" "Thomas  
<jane.m.ower@gro.com> GRO To:  
cc: GRO  
Subject: RE: West Byfleet PO -  
Case of Seema Misra - POLtd0708/0249 - Trial 15th  
01/12/2009 15:15 March 2009 Guildford Crown  
Court

Thanks, Jane.

Do you know what the return/court requirements are for this case, please?

Kind regards  
Penny

Penny Thomas  
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account  
Lovelace Road, Bracknell, Berks RG12 8SN



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-----Original Message-----

From: jane.m.owen@ [GRO]

Sent: 01 December 2009 14:46  
To: Thomas Penny  
Subject: Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 -  
Trial 15th March 2009 Guildford Crown Court

Penny  
This is the email and attachments that we chatted about.  
Please let me know if you need anything else from me and if this kind of  
request needs to be raised in a more official way.

Regards

Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

(Embedded image moved to file:  
pic14958.gif) Royal Mail, Clippers  
House, 3rd Floor, Clippers Quay,  
SALFORD. M50 3NW

(Embedded image moved to file:  
pic16841.gif) [GRO]

(Embedded image moved to file:  
pic06642.gif) [GRO]

[GRO]  
(Embedded image moved to file:  
pic25339.gif)

jane.m.owe [GRO]  
(Embedded image moved to file:  
pic32451.gif)

(Embedded image moved to file:  
pic17520.gif) Post Office HR Help

----- Forwarded by Jane M Owen/e/POSTOFFICE on 01/12/2009 14:40 -----

John Longman

Owen/e/POSTOFFICE@POSTOFFICE  
26/11/2009 12:25  
Andy.Dunks [GRO]

To: Jane M  
cc:

Subject: West Byfleet PO

- Case of Seema Misra - POLtd0708/0249 - Trial 15th March  
2009 Guildford Crown  
Court

Jane

I attach a report from the defence expert where he has highlighted a number of problems with the Horizon system. Our barrister, Warwick Tatford has asked that the problems with Horizon that he has raised in his report are replied to in a witness statement form. I presume that an employee of Fujitsu would have to produce the witness statement.

(See attached file: misra - 2nd interim technical expert's report 19.11.09.doc) (See attached file: misra -electronic Funds Transfer PCI sched.doc)

In addition to this the defence have also requested the following information with regard the hardware equipment installed at West Byfleet.

- 1) Please provide details of any business testing carried out by the Post Office on the system before it went live.
- 2) Please provide the service logs for the system at West Byfleet PO for a period commencing six months prior to the defendant taking over as sub postmistress (30/06/2005) to the present day.
- 3) Please confirm when and why the hardware in the system at West Byfleet PO has been changed.
- 4) By whom have these changes been made.
- 5) When new hardware was installed at West Byfleet was it brand new or reconditioned
- 6) If it is the latter please confirm the identity of the PO from which the reconditioned hardware came and why the hardware has been removed from that PO.

(Embedded image moved to file: pic28491.jpg)

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