

Message

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**From:** Simon I Hutchinson  
**on behalf of** Simon I Hutchinson  
**Sent:** 04/10/2019 12:33:36  
**To:** PAULA.MCGALE  
**Subject:** RE: OFFICIAL [PUBLIC]: RE: RE: Cabragh Investigation  
**Attachments:** LEA Disclosure Letter.docx

GRO

Hi Paula

Please see attached our official letter regarding recent publicity about the Horizon computer system used by Post Office Ltd, if there are any issues regarding the system please communicate them back to me and I will pass on to our legal team in GB.

However, as I have discussed with you last year regarding this issue we have every confidence in Horizon and if any issues arise during the up and coming court case I can address those on request.

Regards

Simon



**Simon I Hutchinson**  
Security & Investigations Manager

Brent House  
15 Heron Road  
Belfast BT3 9LE

GRO

***For Government Security Classifications OFFICIAL please use:***

GRO

---

**From:** PAULA.MCGALE  
**Sent:** 17 September 2019 10:58  
**To:** Simon I Hutchinson  
**Subject:** OFFICIAL [PUBLIC]: RE: RE: Cabragh Investigation

GRO

GRO

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon, Yes it was just up for mention on that date.

The PPS have requested some more documentation which was forwarded to them yesterday.

Once they receive the requested items I'd imagine there will be dates set.

I will update you when I hear more

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 17 September 2019 10:52  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]: RE: Cabragh Investigation

Hi Paula

Did the court date go ahead (21<sup>st</sup> Aug)?

Regards

Simon



**Simon I Hutchinson**  
Security & Investigations Manager

Brent House  
15 Heron Road  
Belfast BT3 9LE

GRO

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GRO

---

**From:** PAULA.MCGALE [GRO]  
**Sent:** 01 August 2019 09:13  
**To:** Simon I Hutchinson <[GRO]>  
**Subject:** OFFICIAL [PUBLIC]: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon, Yes we are still waiting on the court process. Next date for mention is 21<sup>st</sup> August 2019

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 31 July 2019 12:38  
**To:** MCGALE Paula  
**Subject:** Cabragh Investigation

Paula

By way of an update, are we waiting on the court processes?

Regards

Simon



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15 Heron Road  
Belfast BT3 9LE

GRO

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GRO

**From:** PAULA.MCGALE [GRO]

**Sent:** 20 May 2019 14:53

**To:** Simon I Hutchinson [GRO]

**Subject:** OFFICIAL [PUBLIC]: RE: RE: RE: RE: RE: RE: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon

[GRO] was charged with two counts of Fraud by abuse of position ([GRO] and [GRO] are the victims).

The last incident that you reported in relation to the theft where [GRO] is the victim, was not proceeded with because he was not willing to make a statement of complaint and did not want to go through the court process

Pauls

**From:** Simon I Hutchinson [GRO]

**Sent:** 20 May 2019 14:43

**To:** MCGALE Paula

**Subject:** RE: OFFICIAL [PUBLIC]: RE: RE: RE: RE: RE: RE: Cabragh Investigation

Hi Paula

Was [GRO] ever charged with the theft of a cash amount?

Regards

Simon



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Security & Investigations Manager

Brent House  
15 Heron Road  
Belfast BT3 9LE

GRO

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GRO

---

**From:** PAULA.MCGALE@ [GRO]  
**Sent:** 01 May 2019 14:16  
**To:** Simon I Hutchinson < [GRO] >  
**Subject:** OFFICIAL [PUBLIC]: RE: RE: RE: RE: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon if you could post if to me at

C1 White Team  
Lisnaskea PSNI Station  
3 Moorlough Road  
Lisnaskea  
BT924fj

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 01 May 2019 12:43  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]: RE: RE: RE: RE: Cabragh Investigation

Paula

I will post another signed statement today, where would you like it sent and for the information of whom?

Regards

Simon



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**Simon I Hutchinson**  
Security & Investigations Manager

Brent House  
15 Heron Road  
Belfast BT3 9LE

[GRO]

**For Government Security Classifications OFFICIAL please use:**

[GRO]

---

**From:** PAULA.MCGALE@ [GRO]  
**Sent:** 29 April 2019 15:13  
**To:** Simon I Hutchinson < [GRO] >  
**Subject:** OFFICIAL [PUBLIC]: RE: RE: RE: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon,

I am told by OCMT that the statement isn't signed in Pen and needs to be signed before they can add it to the file.

I haven't seen it as I have moved offices and honestly can't remember noticing whether it was signed or not before submitting it to OCMT.

They have returned the statement to the Cookstown CID office.

Will you be in Dungannon, Cookstown or anywhere close by that I could arrange for you to call and sign the statement?

The full file is required to be submitted by 10<sup>th</sup> May 2019 so would need to get this done before then.

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 09 April 2019 13:28  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]: RE: RE: RE: RE: Cabragh Investigation

Paula

I sent a signed statement in the post to you a few weeks ago, did you not receive it?

Regards

Simon



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**Simon I Hutchinson**  
Security & Investigations Manager

Brent House  
15 Heron Road  
Belfast BT3 9LE

**GRO**

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GRO

---

**From:** PAULA.MCGAL [GRO]  
**Sent:** 08 April 2019 15:20  
**To:** Simon I Hutchinson [GRO]  
**Subject:** OFFICIAL [PUBLIC]: RE: RE: RE: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon,

I have submitted the file but I need you statement signed in ink. Is there anyway you will be near to Cookstown Station any time soon that you could call in and sign it?

I have moved offices to Lisnaskea but I can arrange for the Sergeant to have the statement ready for signing when you call.

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 05 April 2019 11:32  
**To:** MCGALE Paula  
**Subject:** Re: OFFICIAL [PUBLIC]: RE: RE: RE: Cabragh Investigation

DOB [GRO] Please use by work address

Regards

Simon

Simon I Hutchinson  
Post Office Security NI  
Tel [GRO] simon.i.[GRO]

---

**From:** PAULA.MCGALE [GRO]  
**Sent:** Friday, April 5, 2019 11:26:09 AM  
**To:** Simon I Hutchinson  
**Subject:** OFFICIAL [PUBLIC]: RE: RE: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon can you please send me you dob and home address so I can attach you as a witness to the file

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 05 April 2019 11:03  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]: RE: RE: Cabragh Investigation

Great thank you



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15 Heron Road  
Belfast BT3 9LE

[GRO]  
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[GRO]

---

**From:** PAULA.MCGALE@ [GRO]  
**Sent:** 05 April 2019 11:02  
**To:** Simon I Hutchinson < [GRO] >  
**Subject:** OFFICIAL [PUBLIC]: RE: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

He was just representing his mother. We have classified him as a victim as he was the beneficiary

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 05 April 2019 10:54  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]: RE: Cabragh Investigation

Paula

I have previous notes regarding [GRO] I believe [GRO] son, has he been a victim also or was he just representing his mother?

Regards

Simon



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15 Heron Road  
Belfast BT3 9LE

**GRO**

**For Government Security Classifications OFFICIAL please use:**  
[GRO]

---

**From:** PAULA.MCGALE@ [GRO]  
**Sent:** 05 April 2019 10:40  
**To:** Simon I Hutchinson < [GRO] >  
**Subject:** OFFICIAL [PUBLIC]: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon, [GRO] was charged with Fraud by abuse of position in relation to both [GRO] and [GRO]. [GRO] did not want to pursue a complaint

She was charged to appear at Dungannon Magistrates court on 17<sup>th</sup> April 2019

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 05 April 2019 10:24  
**To:** MCGALE Paula  
**Subject:** Cabragh Investigation

Paula

Are you able to give me an update for my records please?

Regards

Simon



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Brent House  
15 Heron Road  
Belfast BT3 9LE

**GRO**

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GRO

---

**From:** [PAULA.MCGALE](mailto:PAULA.MCGALE) [GRO]  
**Sent:** 13 March 2019 13:35  
**To:** Simon I Hutchinson [GRO]  
**Subject:** OFFICIAL [PUBLIC]: RE: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon

My address is [GRO]

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 13 March 2019 13:34  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]: RE: Cabragh Investigation

Paula

Can you provide a postal address for yourself please.

Regards

Simon



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15 Heron Road  
Belfast BT3 9LE

**GRO**  
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GRO

---

**From:** PAULA.MCGALE@ [GRO]  
**Sent:** 08 March 2019 14:20  
**To:** Simon I Hutchinson < [GRO] >  
**Subject:** OFFICIAL [PUBLIC]: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon that's great thanks for your reply

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 08 March 2019 11:53  
**To:** MCGALE Paula  
**Subject:** RE: Cabragh Investigation

Paula

Post Office agreed to pay the claim, i.e. refund [GRO] the branch was subsequently monitored in the event of further such claims which would then potentially prompt an investigation. No other complaints or security issue have been recorded prior to this claim.

Statement in the post today.

Regards

Simon



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**GRO**  
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GRO

---

**From:** PAULA.MCGALE [GRO]  
**Sent:** 05 March 2019 14:15  
**To:** Simon I Hutchinson [GRO]  
**Subject:** OFFICIAL [PUBLIC]: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon I have received the screen shot. Just to keep you up to speed [GRO] is unsure whether he is going to pursue a complaint as he has been reimbursed.

Can you advise how his initial complaint was handled?

Was it just written off as a mistake or was there any internal investigation done. PPS will be wanting to know this so if you could let me know I'd appreciate it.

I haven't received the hard copy of the statement in the post can you advise if you have sent it yet. Just hoping it hasn't got lost.

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 01 August 2018 10:29  
**To:** MCGALE Paula  
**Subject:** Cabragh Investigation

Paula

I have a possible solution; I have photographed (scanner not available at present) the form and attached it above, hopefully this can be sent by you to HP!

Regards

Simon



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**Simon I Hutchinson**  
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15 Heron Road  
Belfast BT3 9LE

**GRO**

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GRO

---

**From:** PAULA.MCGALE [GRO]  
**Sent:** 31 July 2018 11:54  
**To:** Simon I Hutchinson [GRO]  
**Subject:** OFFICIAL [PUBLIC]: RE: Cabragh Investigation

This e-mail has been marked OFFICIAL [PUBLIC];

Hi ,

I'm not sure how they have managed to get them through the system but since the updated data protection laws we can't send them through. They automatically bounce back to us and don't get sent on. I had attempted to send one a few days back and it was bounced straight back to me. I did ask if they could adjust the setting for me but they said that under no circumstances should Form 81's be emailed.

I know it holds it up and I would obviously prefer that we could email it but I have to abide by the rules.

Have you got a postal address I can send it to please.

Kind Regards

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 31 July 2018 11:36  
**To:** MCGALE Paula  
**Subject:** Cabragh Investigation

Paula

This is for the personal information of the card holder ([GRO]) - his DOB/Address etc, I can supply the transactional data. You will need to email the form 81 - the form can be mailed from your system, somehow, as I receive them from your colleagues quite often!

Regards

Simon



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15 Heron Road  
Belfast BT3 9LE

[GRO]

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[GRO]

---

**From:** PAULA.MCGALE [GRO]  
**Sent:** 31 July 2018 10:58  
**To:** Simon I Hutchinson [GRO] >  
**Subject:** OFFICIAL [PUBLIC]: RE: RE: RE: \*\*Collection of card\*\*

This e-mail has been marked OFFICIAL [PUBLIC];

Hi Simon

Can you let me know which information this Form is for please just so I can accurately fill out the request? Is it for all the information I have requested (the address of [GRO] and the list of transactions from the date that the balance check was conducted on [GRO] account)

Could you please provide a postal address for the DPA.

Our email system will not allow us to send Form 81 via email so I will have to post it out

Thanks

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 30 July 2018 15:56  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]; RE: RE: \*\*Collection of card\*\*

Paula

Apologies Paula but the service provider (HP) for Post Office card account (Poca) will not release information to us, you will have to email the DPA (Form 81) request direct to HP using the email - [postoffice.security@\[GRO\]](mailto:postoffice.security@[GRO]).

Regards

Simon



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**Simon I Hutchinson**  
Security & Investigations Manager

Brent House  
15 Heron Road  
Belfast BT3 9LE

**GRO**

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**GRO**

---

**From:** [PAULA.MCGALE@\[GRO\]](mailto:PAULA.MCGALE@[GRO])  
**Sent:** 25 July 2018 15:32  
**To:** Simon I Hutchinson [GRO]  
**Subject:** OFFICIAL [PUBLIC]; RE: RE: \*\*Collection of card\*\*

This e-mail has been marked OFFICIAL [PUBLIC];

Good afternoon Simon,

Thanks for getting back to me. I'll get that Form signed and returned to you.

Regards

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 25 July 2018 13:32  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]: RE: \*\*Collection of card\*\*

Paula

Apologies for the delay in getting back to you. I do not have this information, however I do have the card number so as a consequence if you send me a formal request (E Mail) for the card holders details, accompanied by a form 81, then I can forward on. You should then get the details direct from source.

[GRO] - Card Number [GRO] to be included in your request.

Regards

Simon



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**Simon I Hutchinson**  
Security & Investigations Manager

Brent House  
15 Heron Road  
Belfast BT3 9LE

[GRO]

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[GRO]

---

**From:** PAULA.MCGALE [GRO]  
**Sent:** 12 July 2018 10:20  
**To:** Simon I Hutchinson [GRO]  
**Subject:** OFFICIAL [PUBLIC]: RE: \*\*Collection of card\*\*

This e-mail has been marked OFFICIAL [PUBLIC];

Good Morning Simon,

I am wondering if there are any further details held by yourselves for [GRO]? A DOB or address possibly?

Given that [GRO] card is suspected as being used fraudulently I would like to speak to [GRO] to establish if he has noticed any fraudulent activity on his account

I assume you will be off today but if you could get back on your return I would appreciate it.

Regards

Paula

---

**From:** Simon I Hutchinson [GRO]  
**Sent:** 26 June 2018 17:54  
**To:** MCGALE Paula  
**Subject:** RE: OFFICIAL [PUBLIC]: \*\*Collection of card\*\*

Hi Paula

I have [GRO] card ([GRO] – below???) and I can confirm that it was in a separate envelope to [GRO] card, albeit both envelopes were together in the small safe!

Thursday is fine for collection just get Clodagh to give me a ring to organise a meet.

Regards

Simon



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Security & Investigations Manager

Brent House  
15 Heron Road  
Belfast BT3 9LE

**GRO**

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GRO

---

**From:** PAULA.MCGALE [GRO]  
**Sent:** 26 June 2018 14:39  
**To:** Simon I Hutchinson [GRO]  
**Subject:** OFFICIAL [PUBLIC]: \*\*Collection of card\*\*

**This e-mail has been marked OFFICIAL [PUBLIC];**

Good afternoon Simon,

I have taken over the investigation regarding Cabragh Post Office from D/Con Suiter.

Cara has informed me that you have the card belonging to [GRO]

My Colleague Clodagh Dunlop is travelling to Belfast on Thursday and would be in a position to collect the card if that suited you?

Can you please also confirm whether [GRO] card was in a separate envelope to [GRO] card or were both together in one envelope?

Thanks

Paula

Extension: **GRO**

\*\*\*\*\*

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