



Organisational Charts

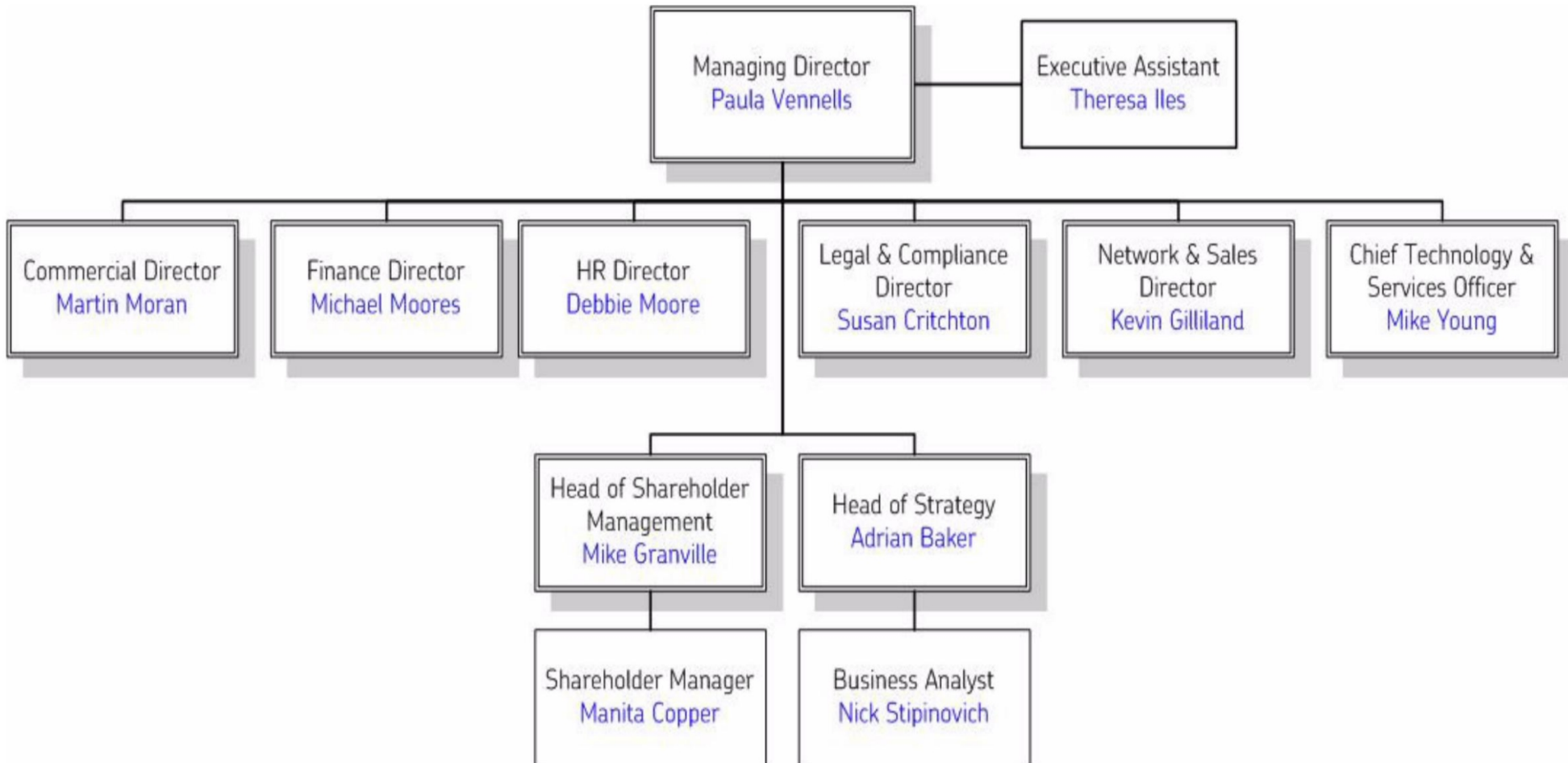
February 2011





Office of the Managing Director

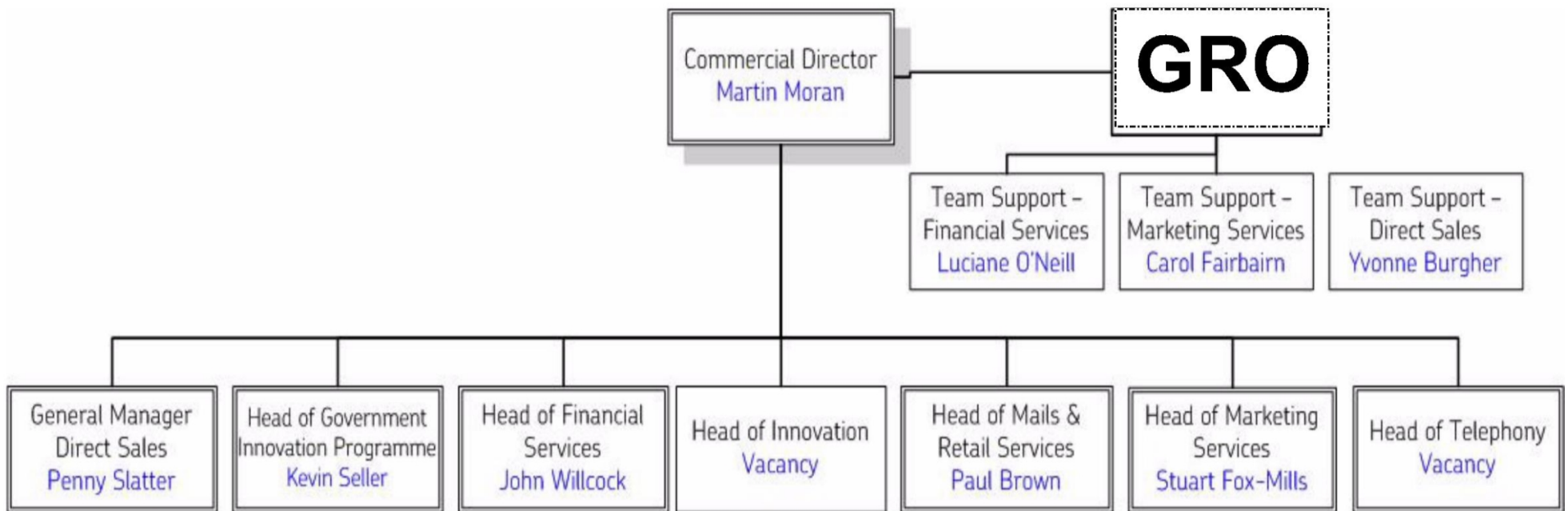
Office of Managing Director



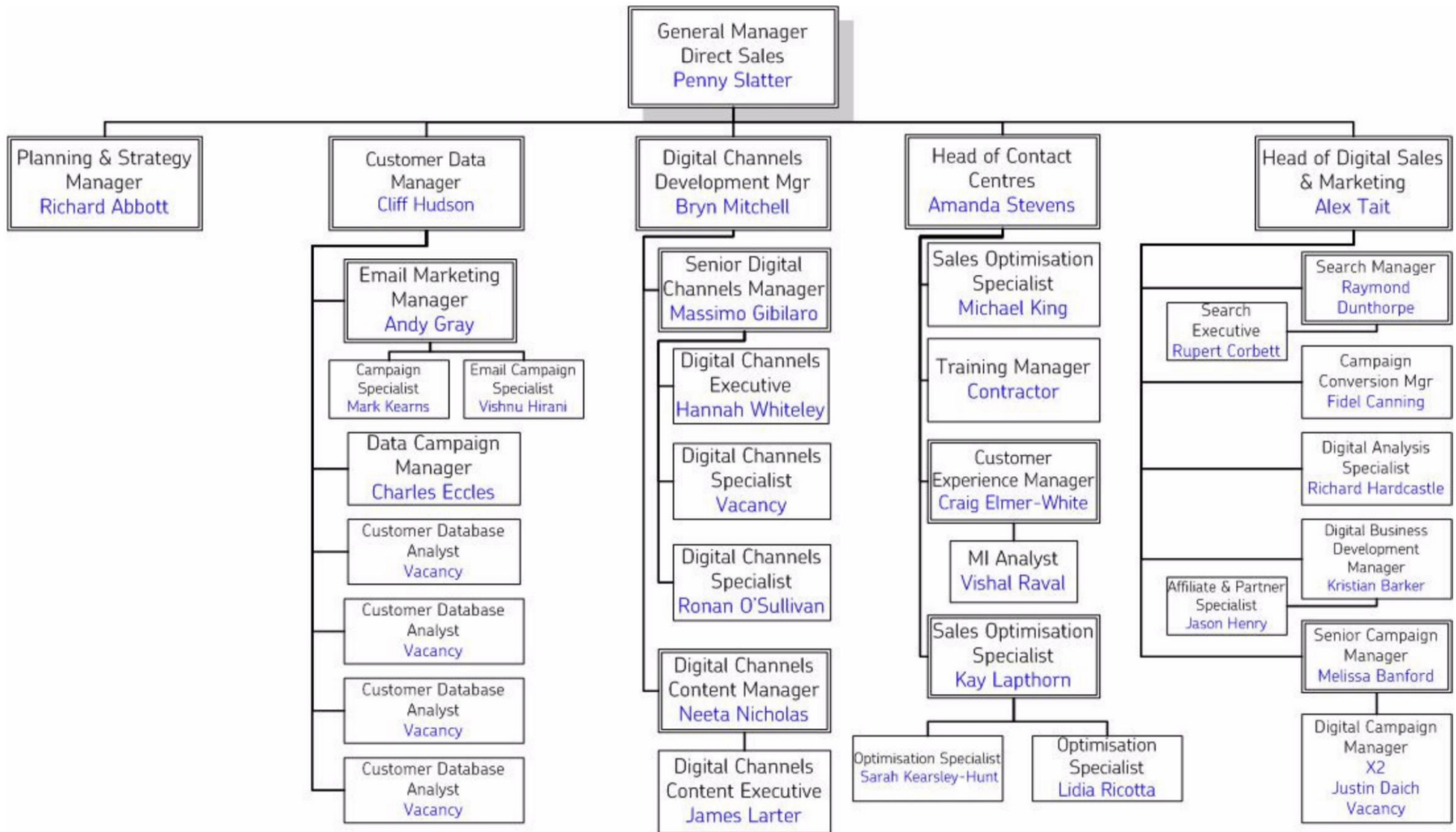


Commercial

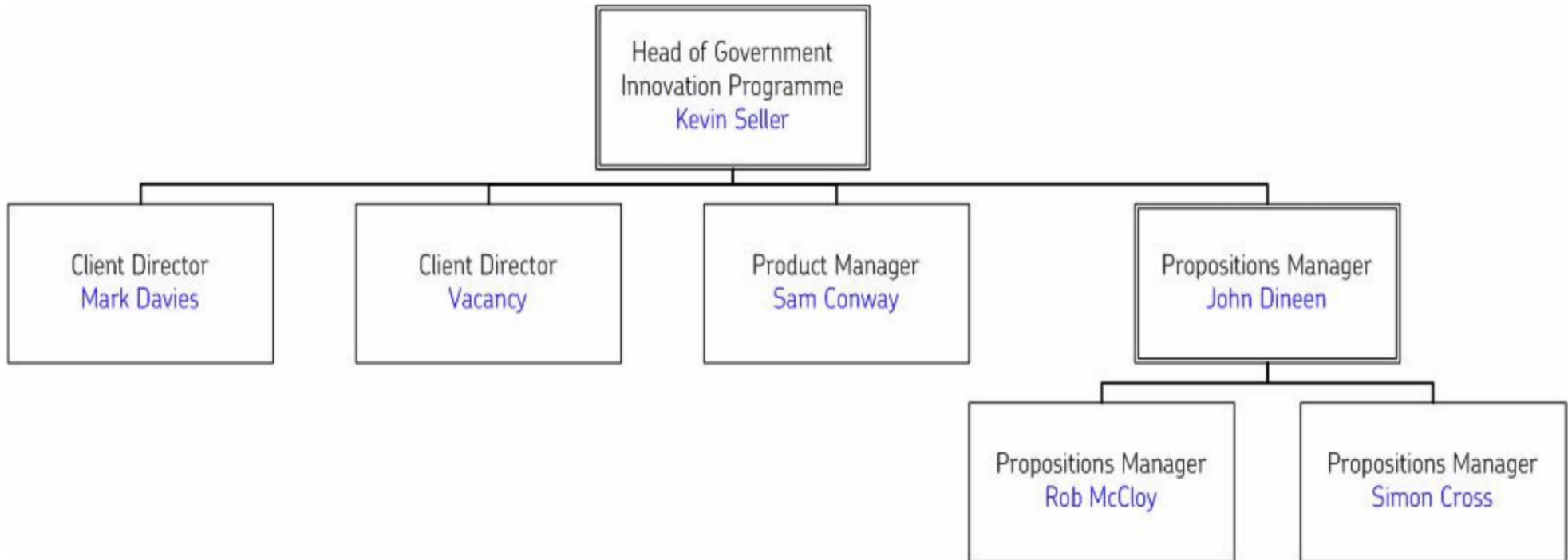
Commercial



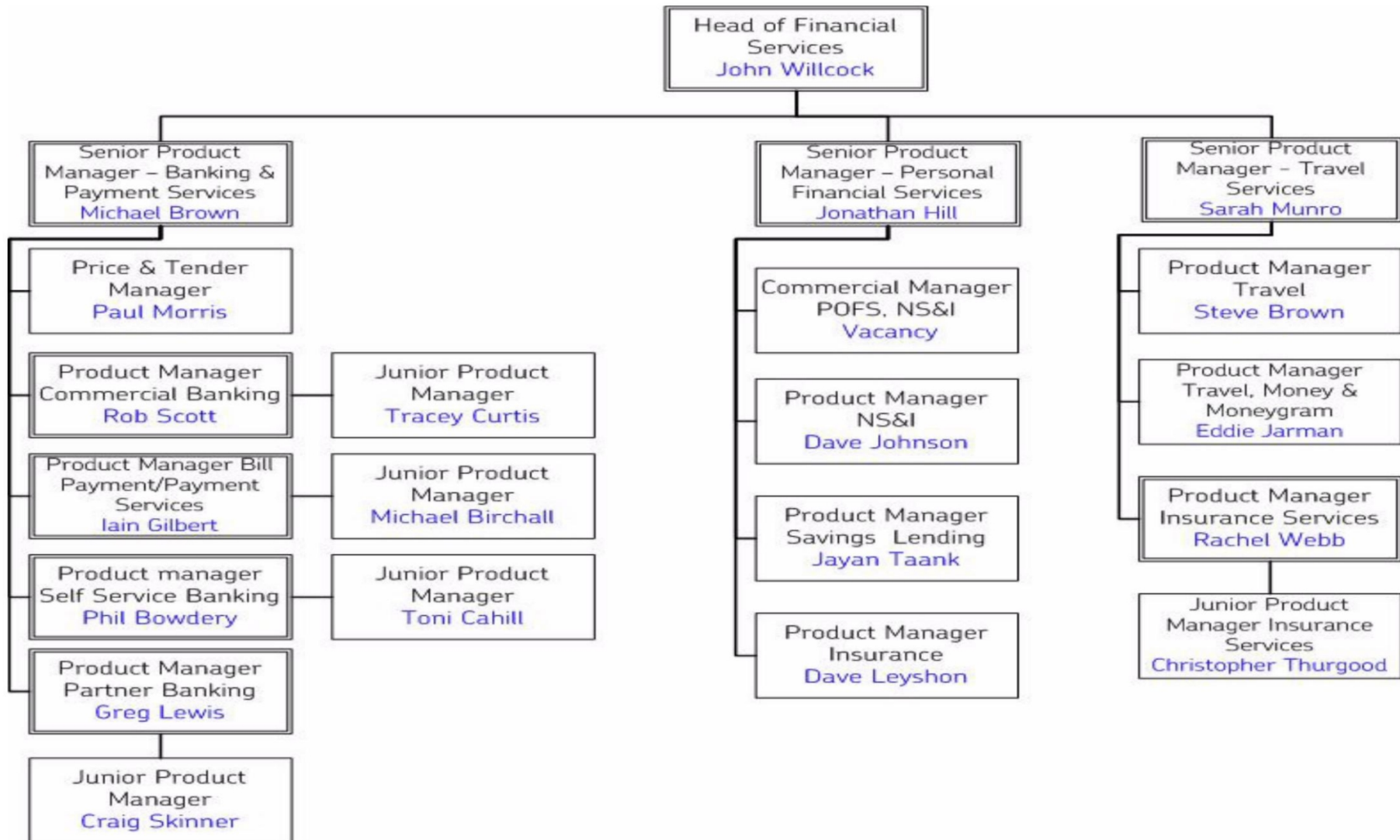
Direct Sales



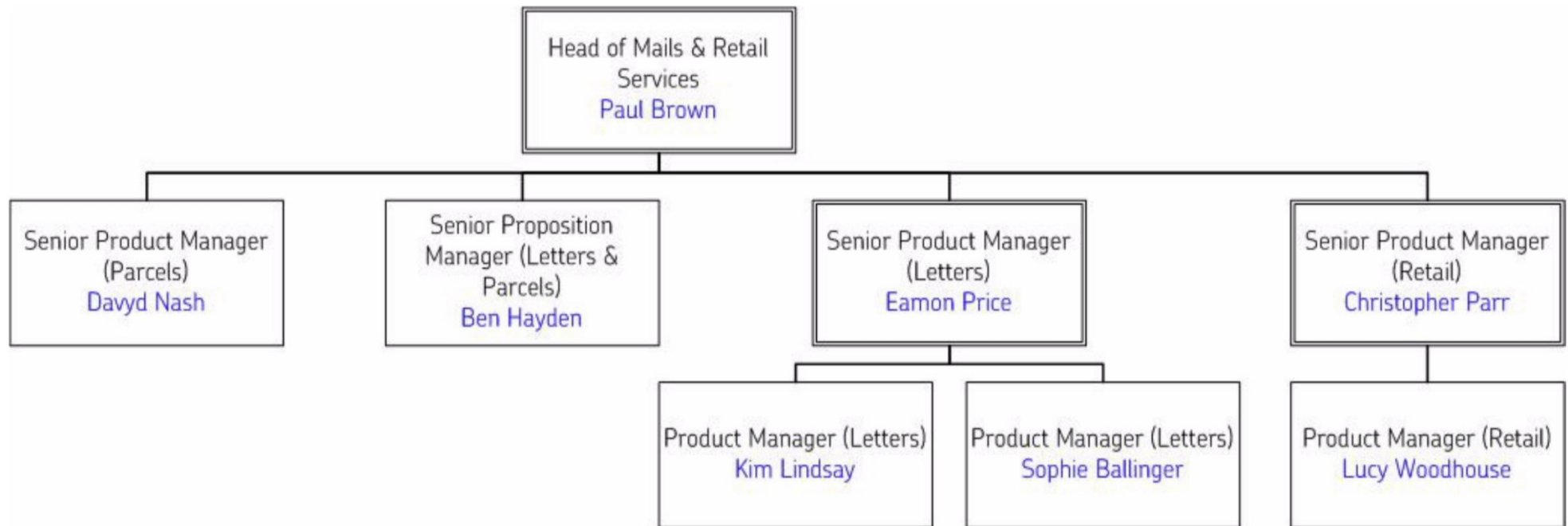
Government Innovation Programme



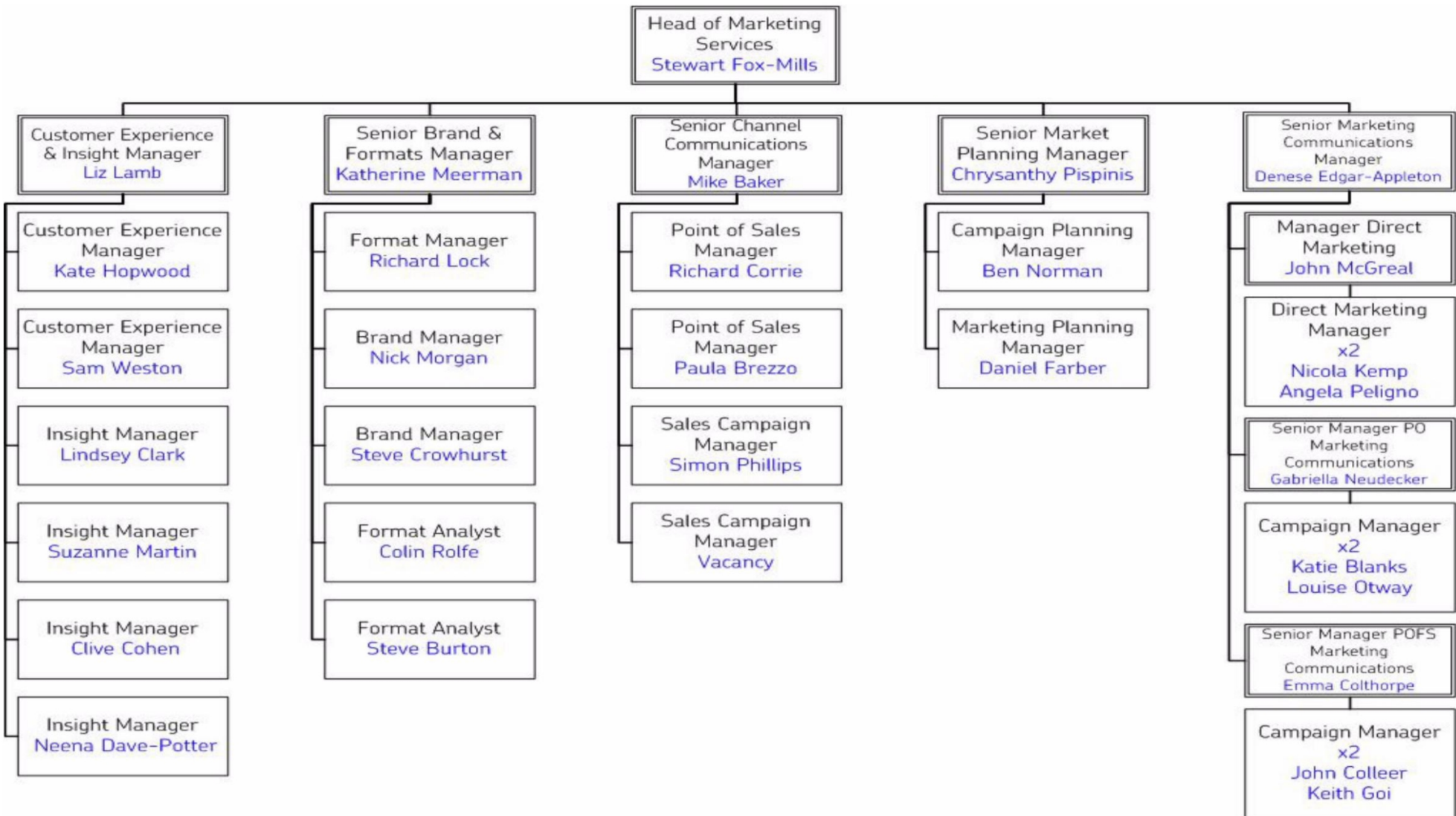
Financial Services



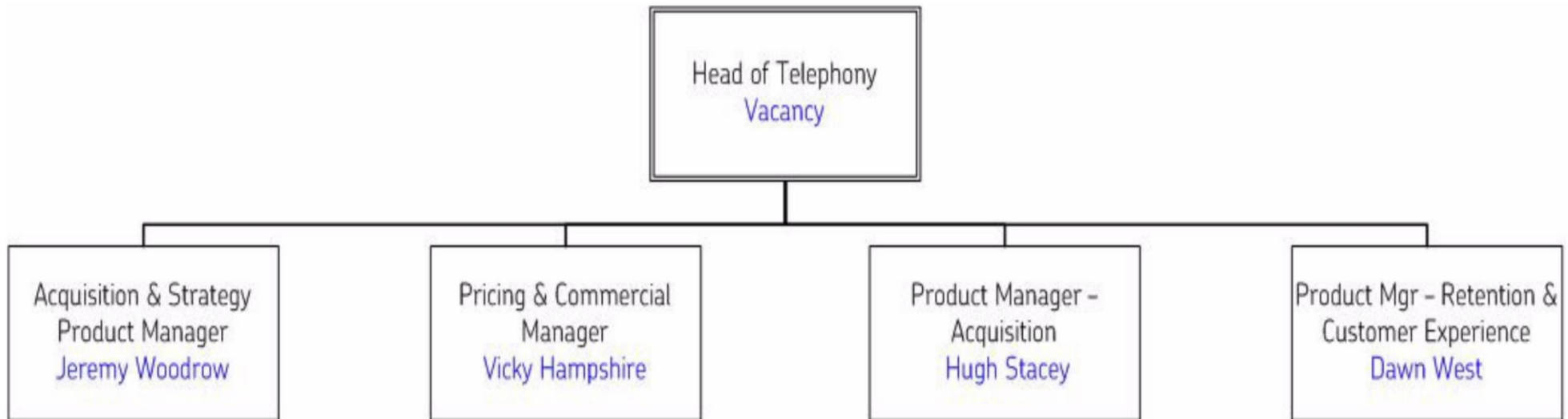
Mails & Retail Services



Marketing Services



Telephony

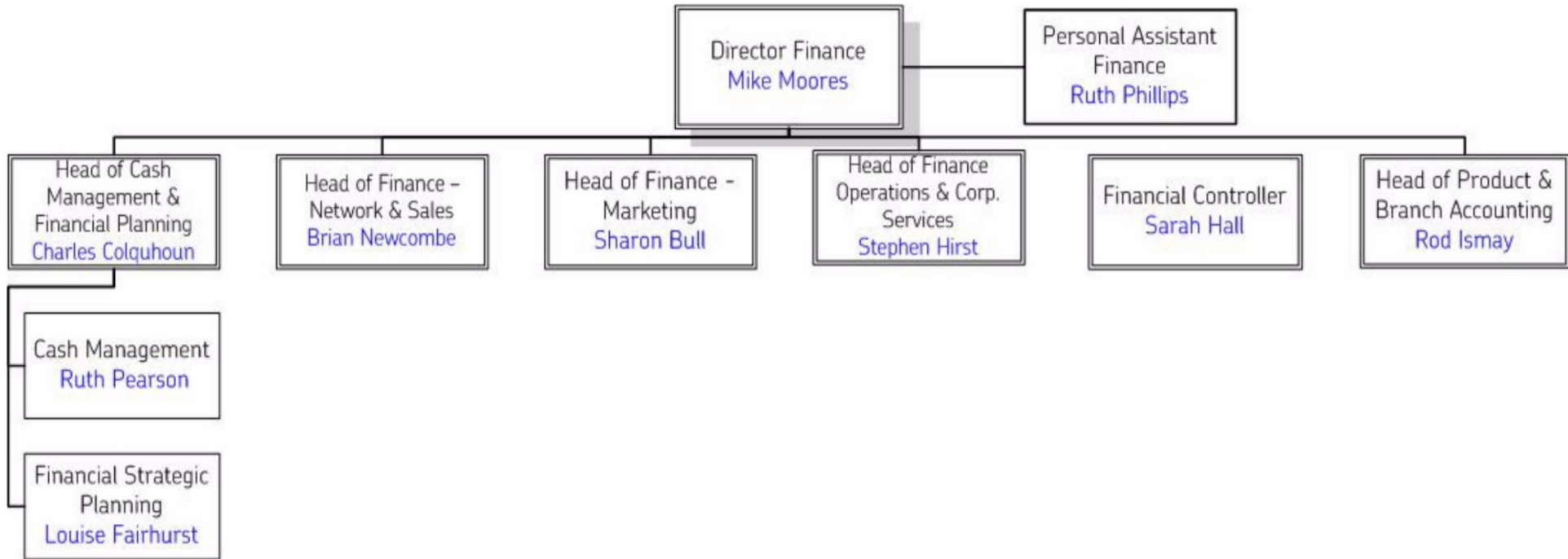




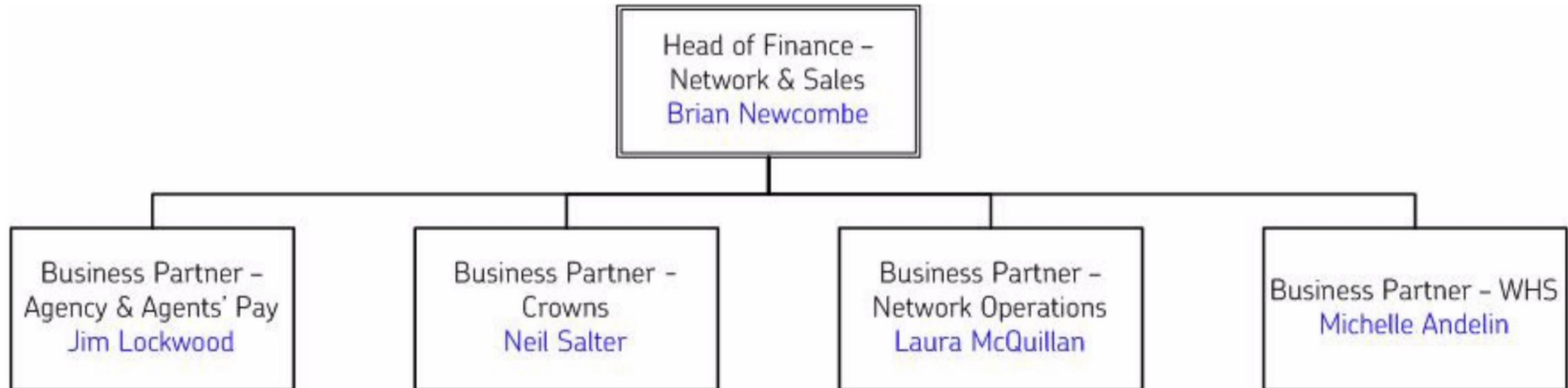
Finance



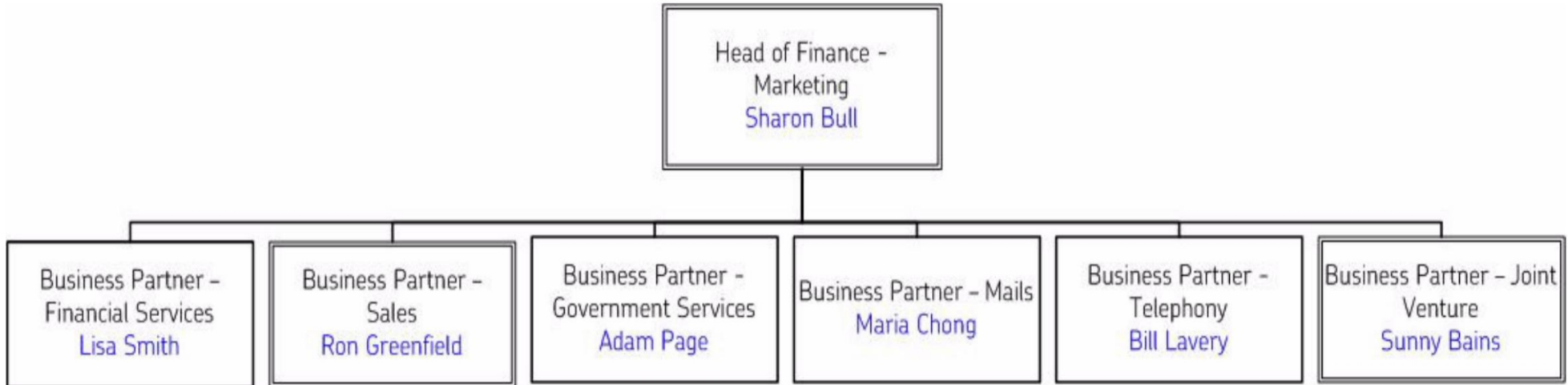
Finance



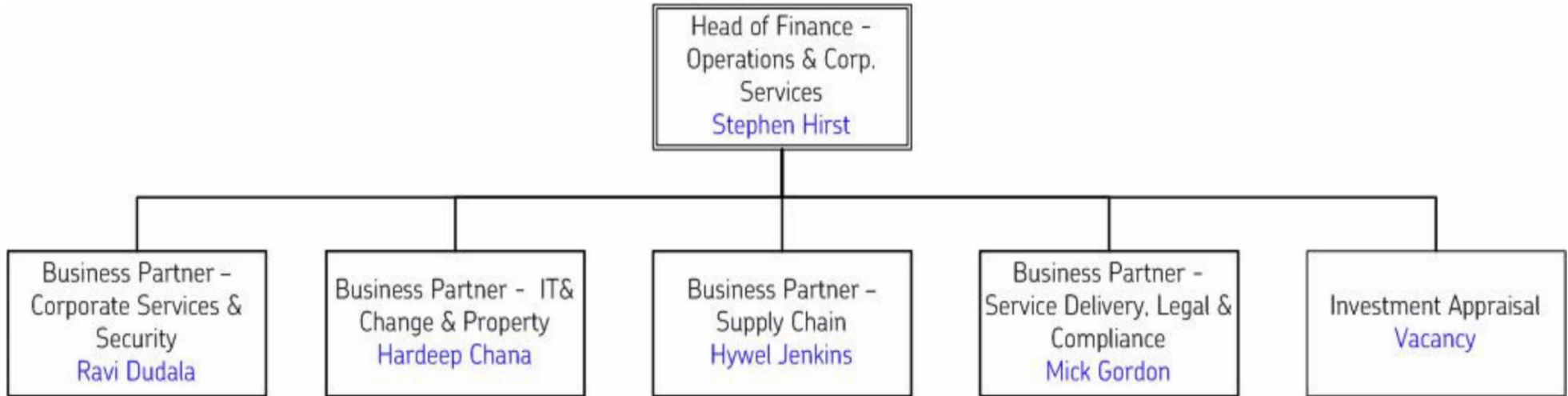
Finance – Network & Sales



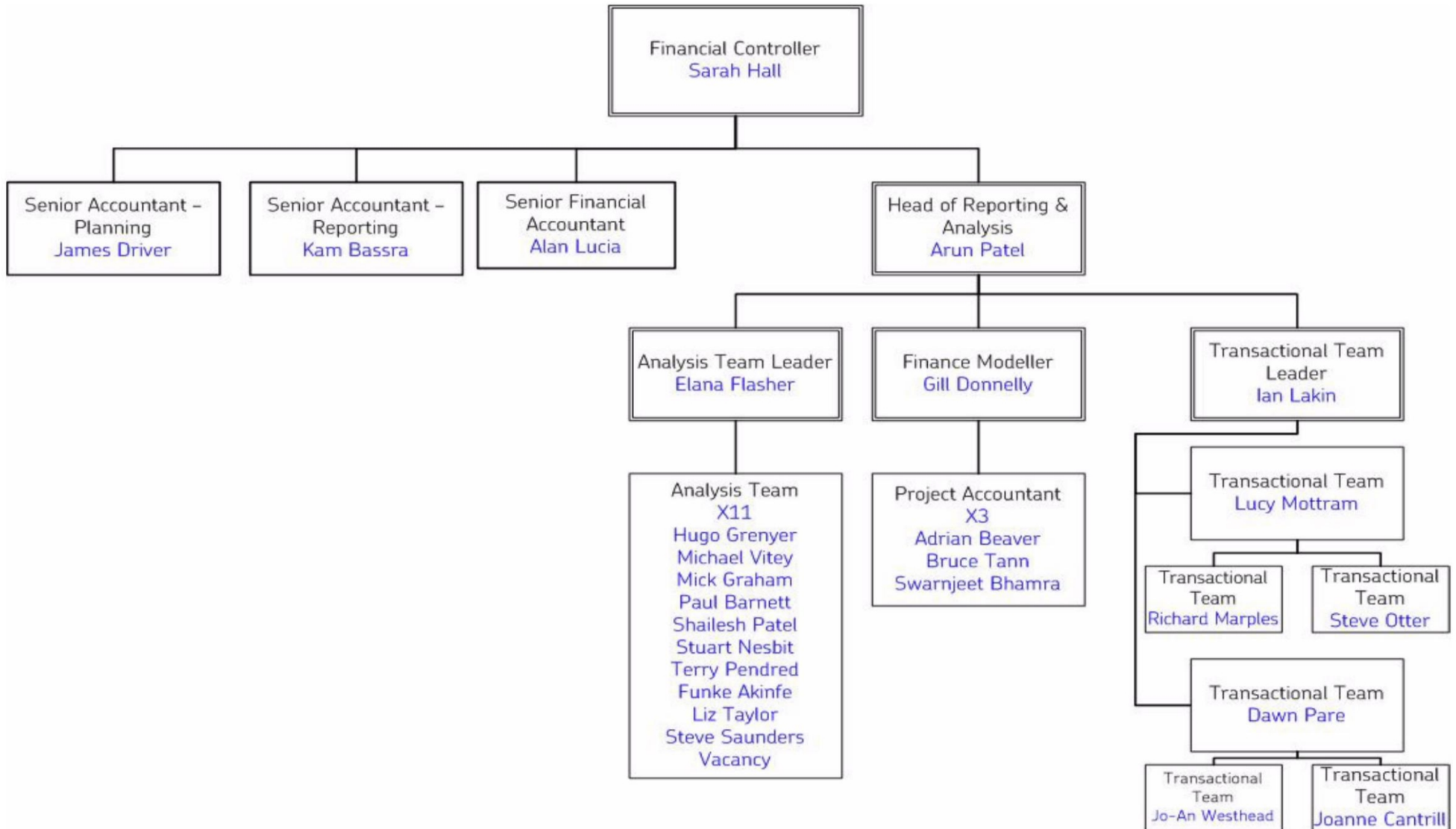
Finance – Marketing



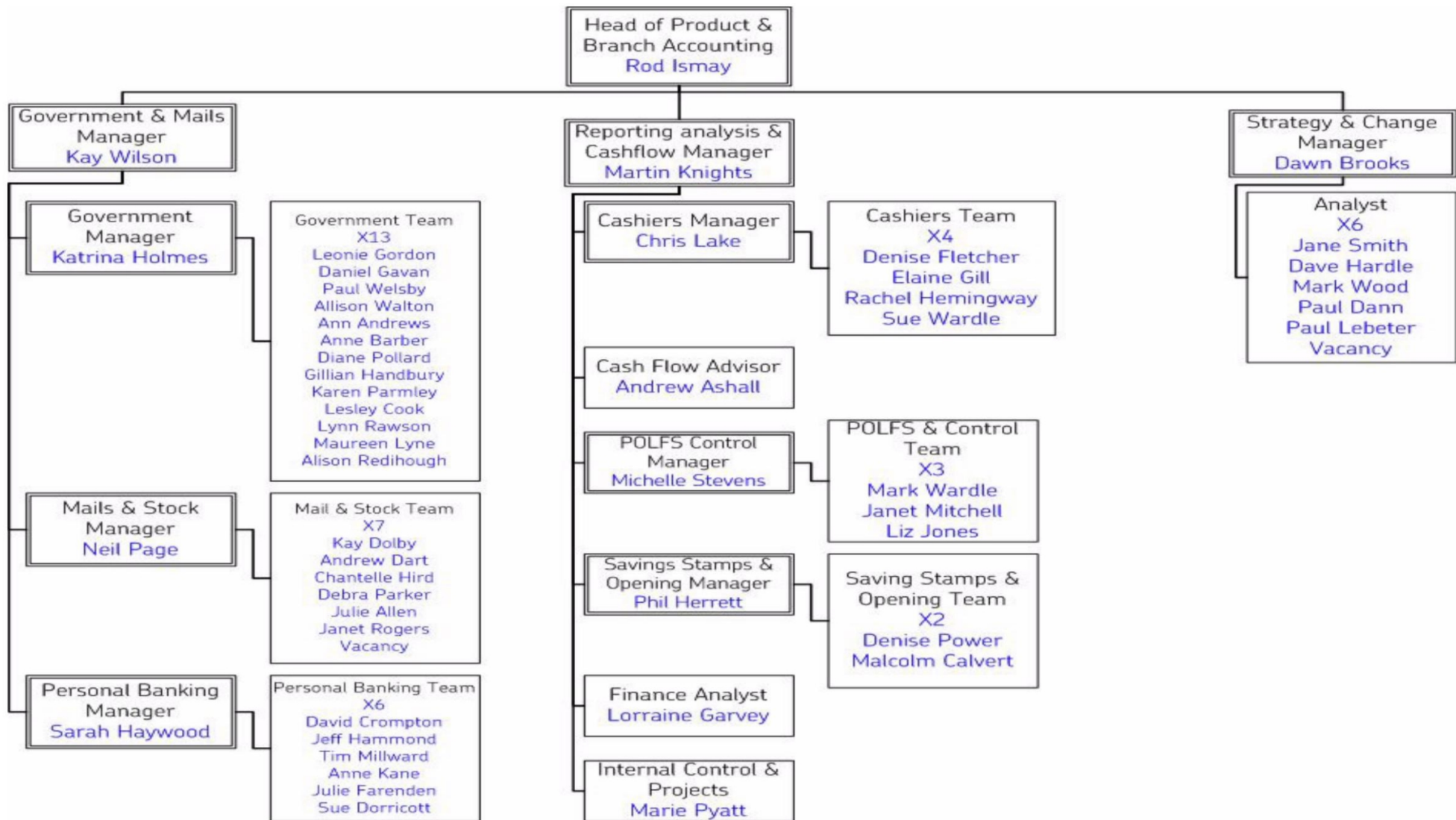
Finance - Operations & Corporate Services



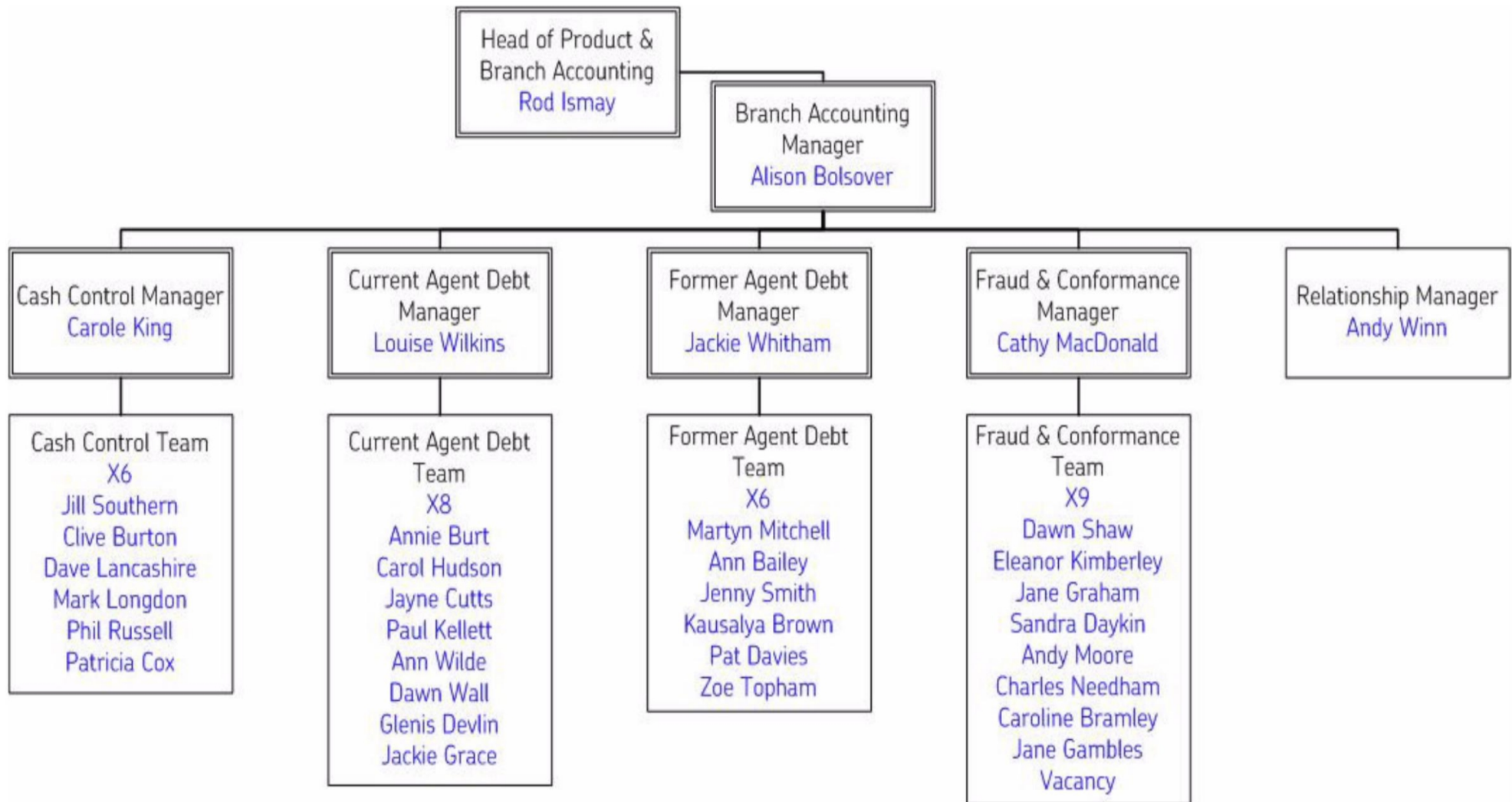
Financial Controller



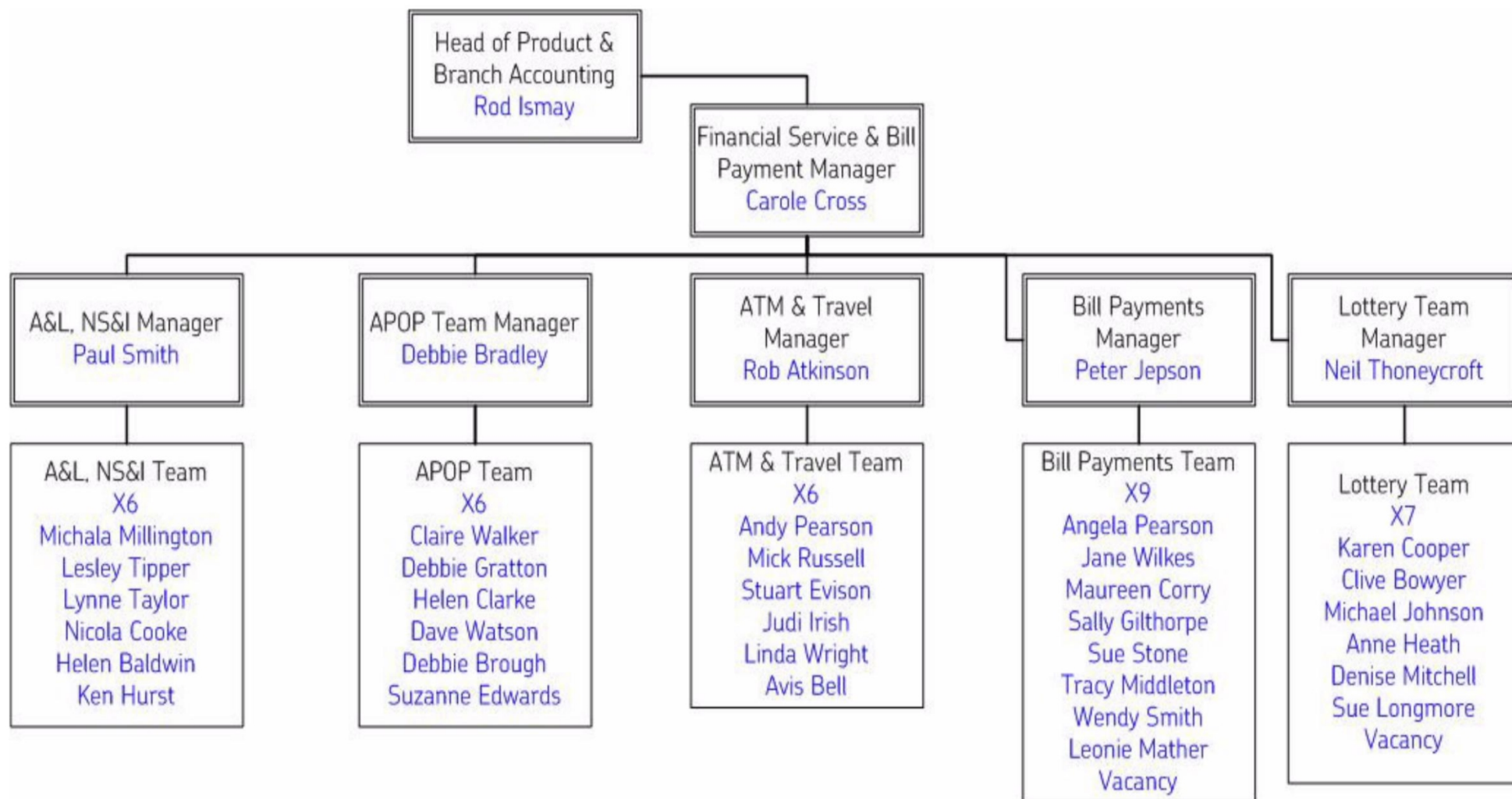
Product & Branch Accounting



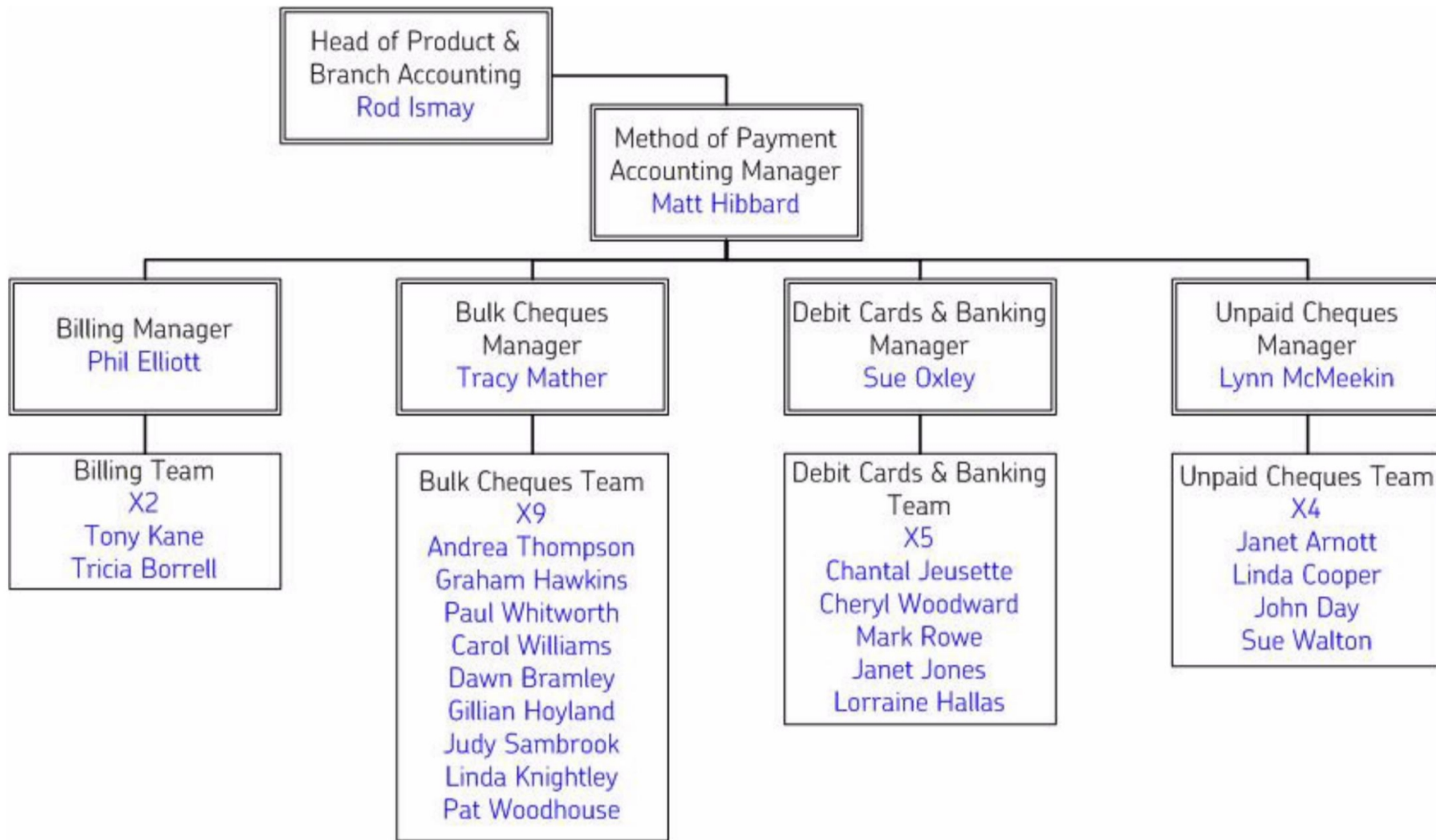
Product & Branch Accounting – Branch Accounting



Product & Branch Accounting – Financial Services & Bill Payment



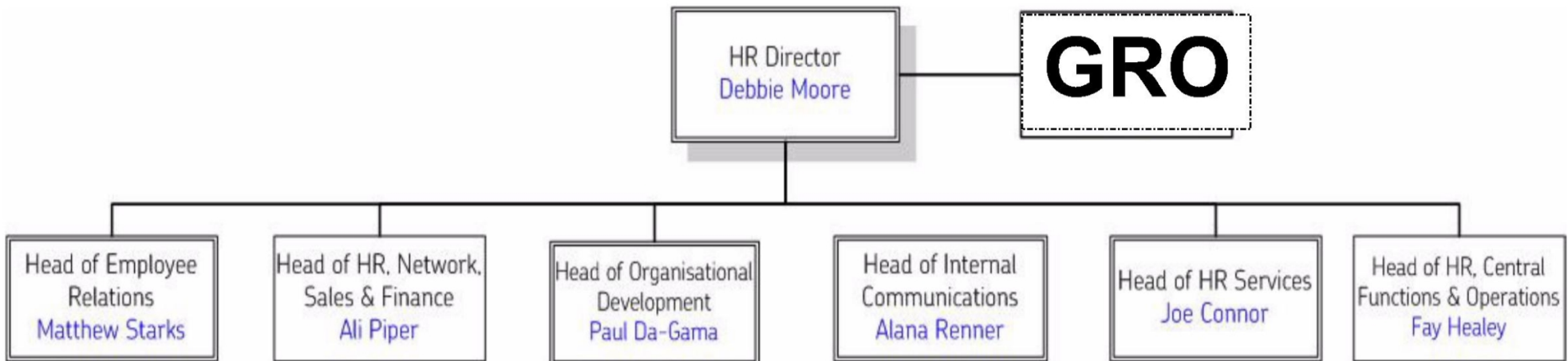
Product & Branch Accounting – Method of Payment



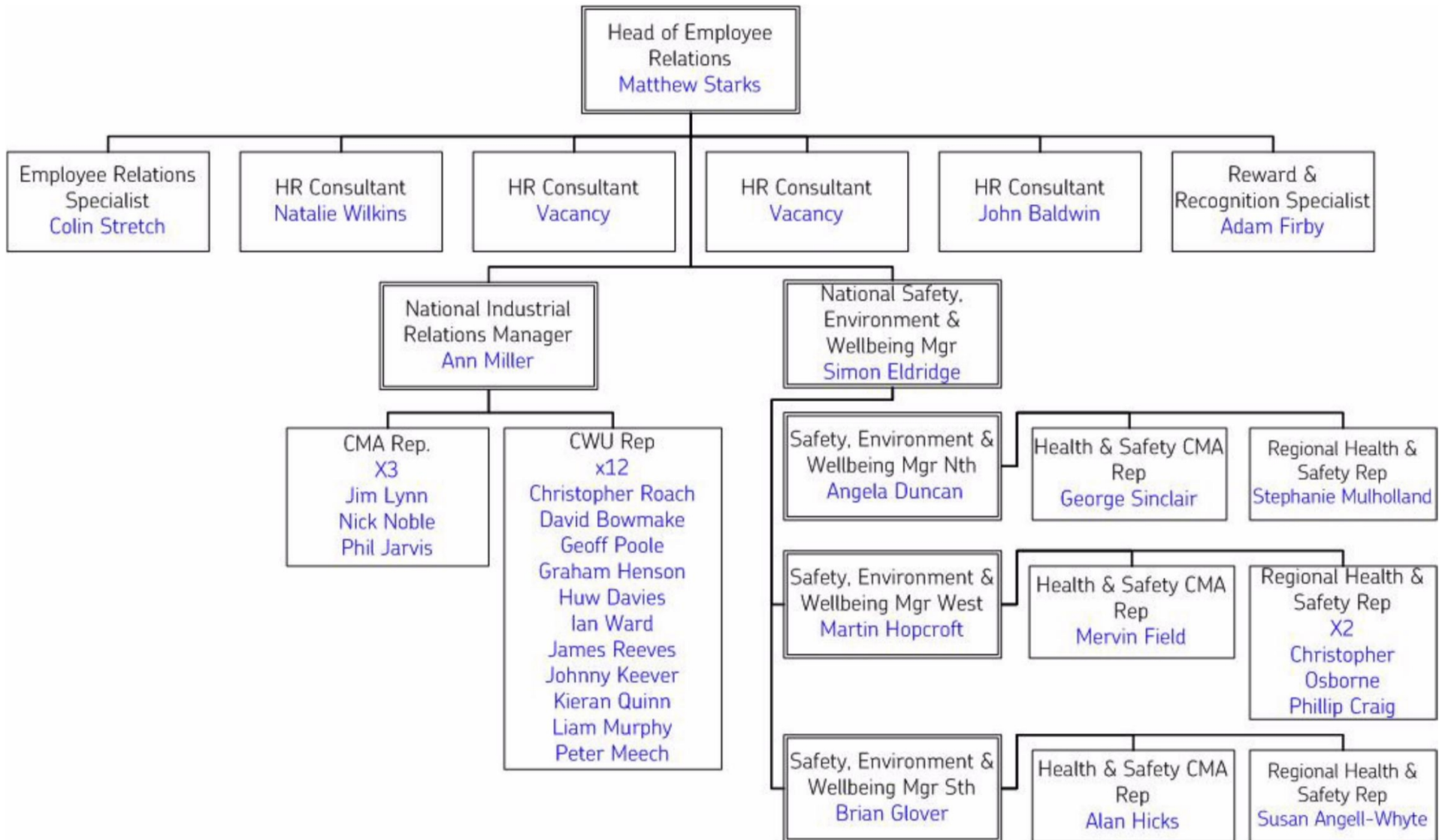


Human Resources

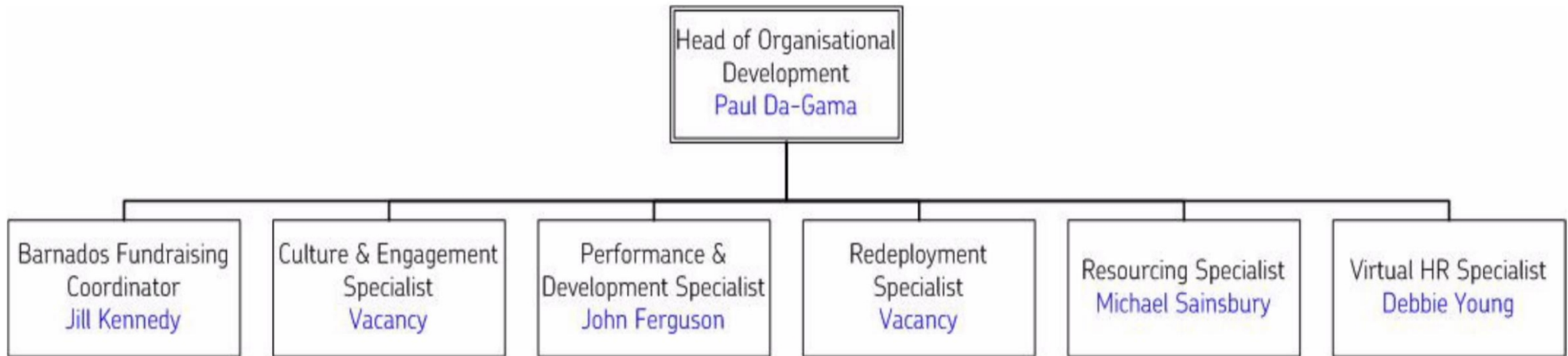
Human Resources



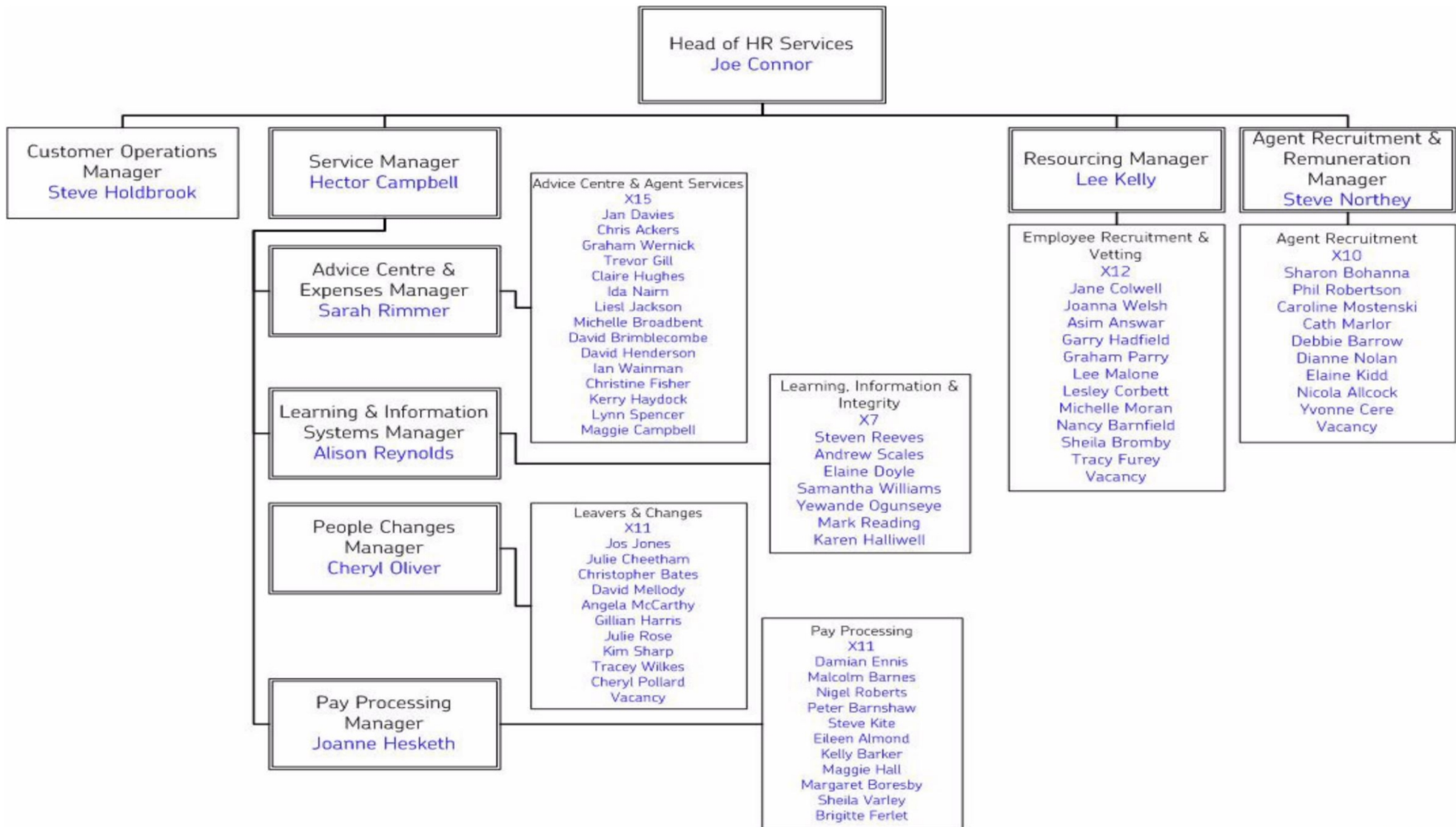
Employee Relations



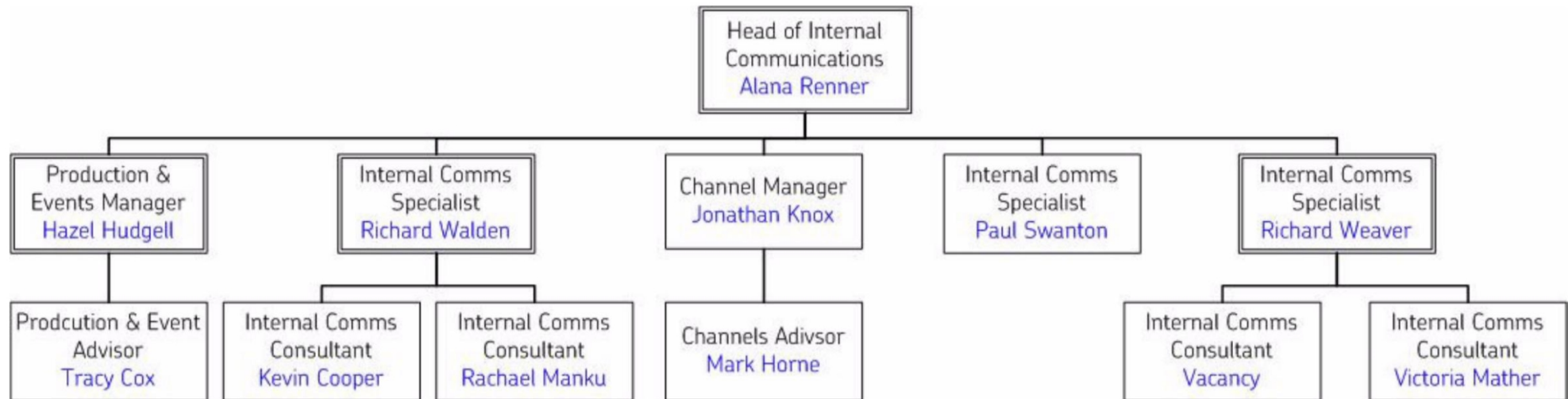
Organisational Development



HR Services



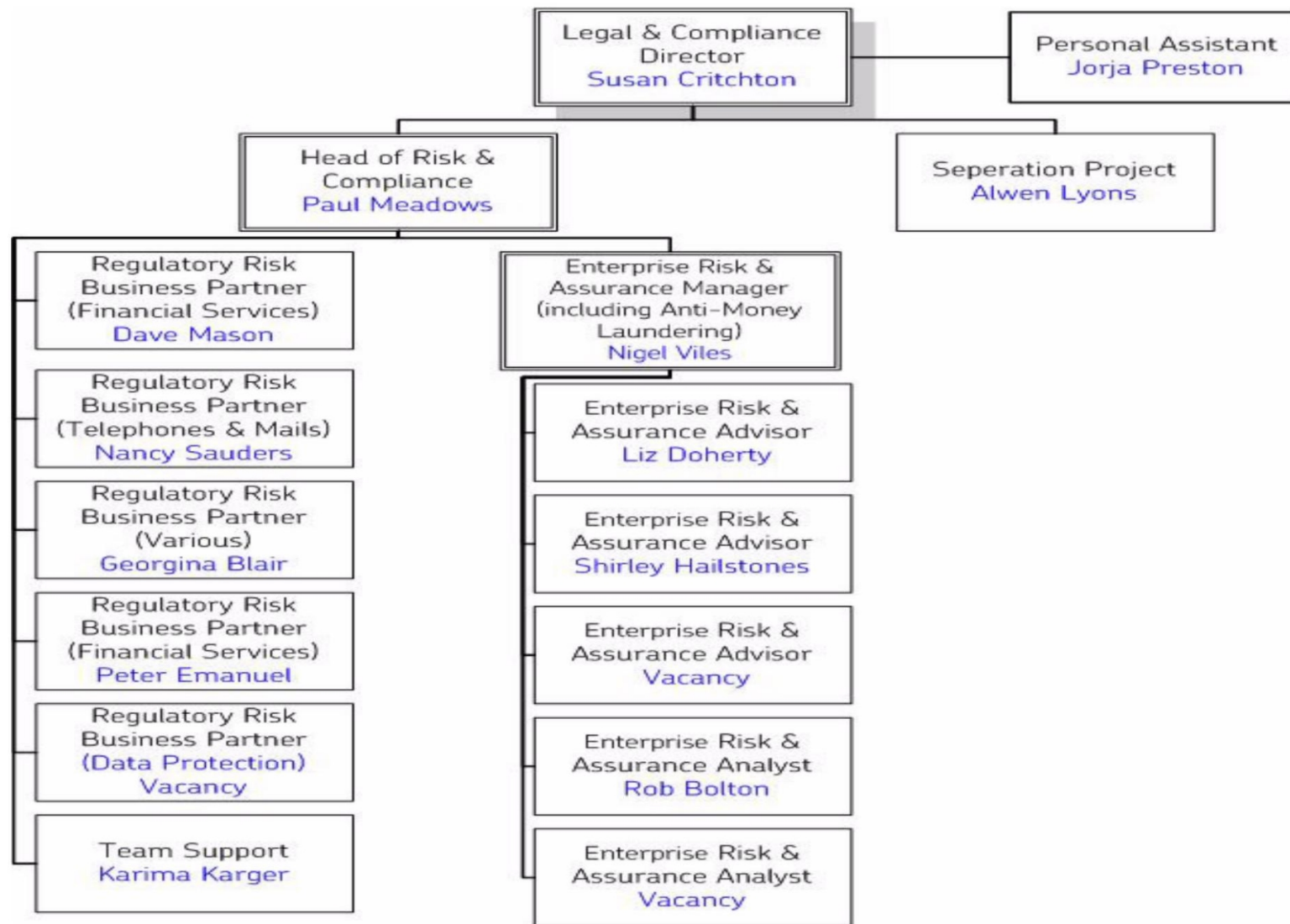
Internal Communications





Legal & Compliance

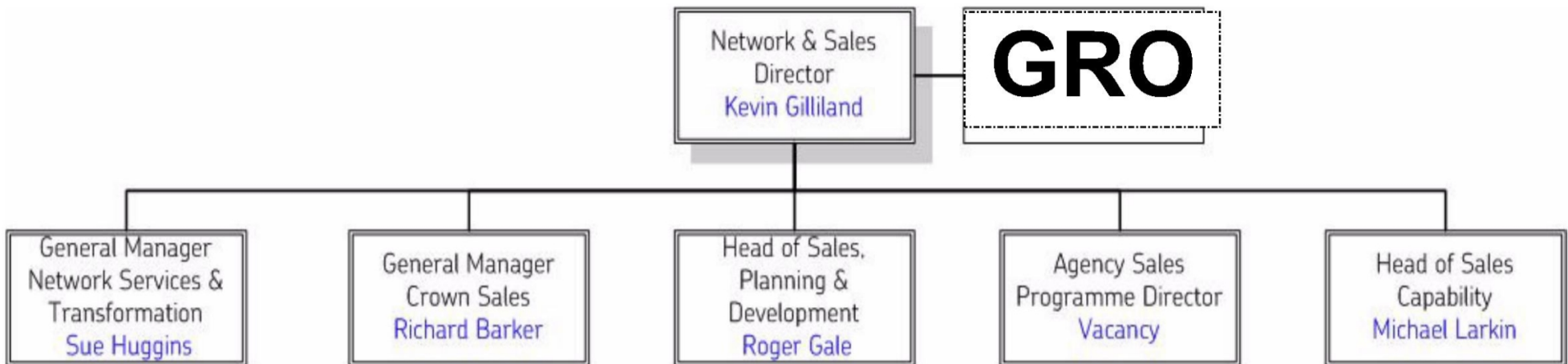
Legal & Compliance



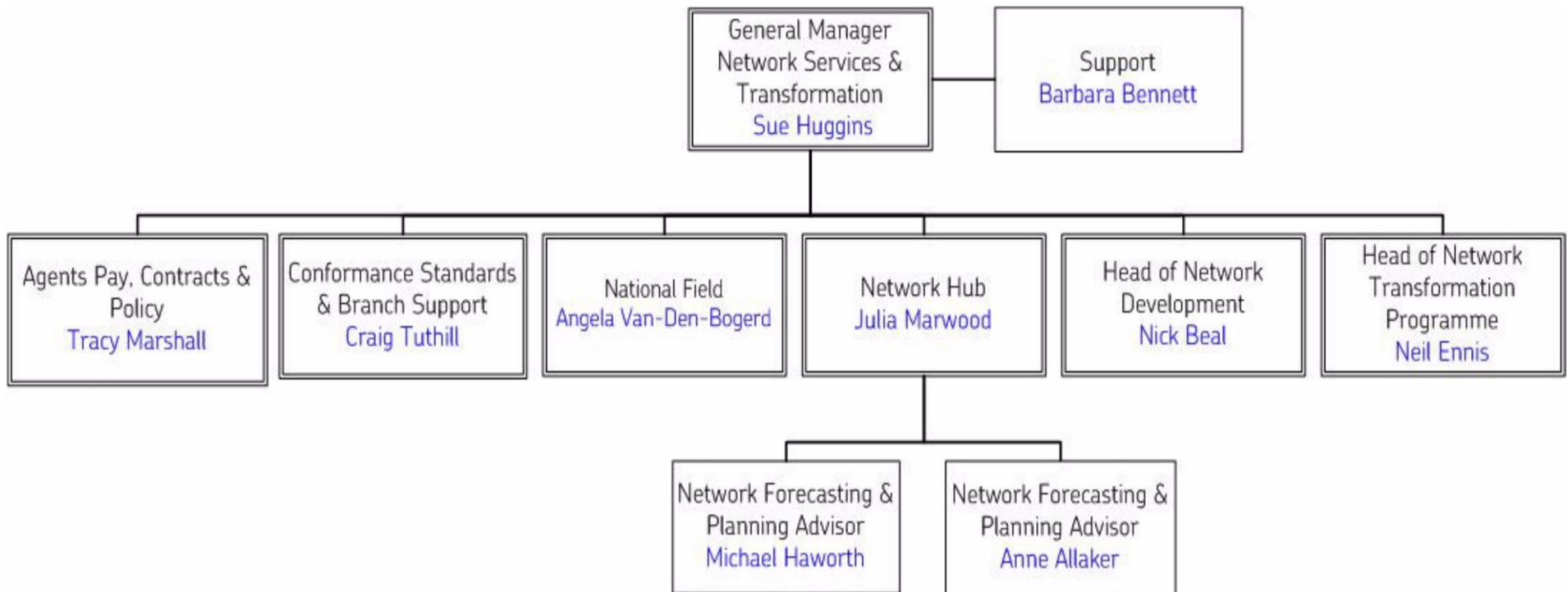


Network & Sales

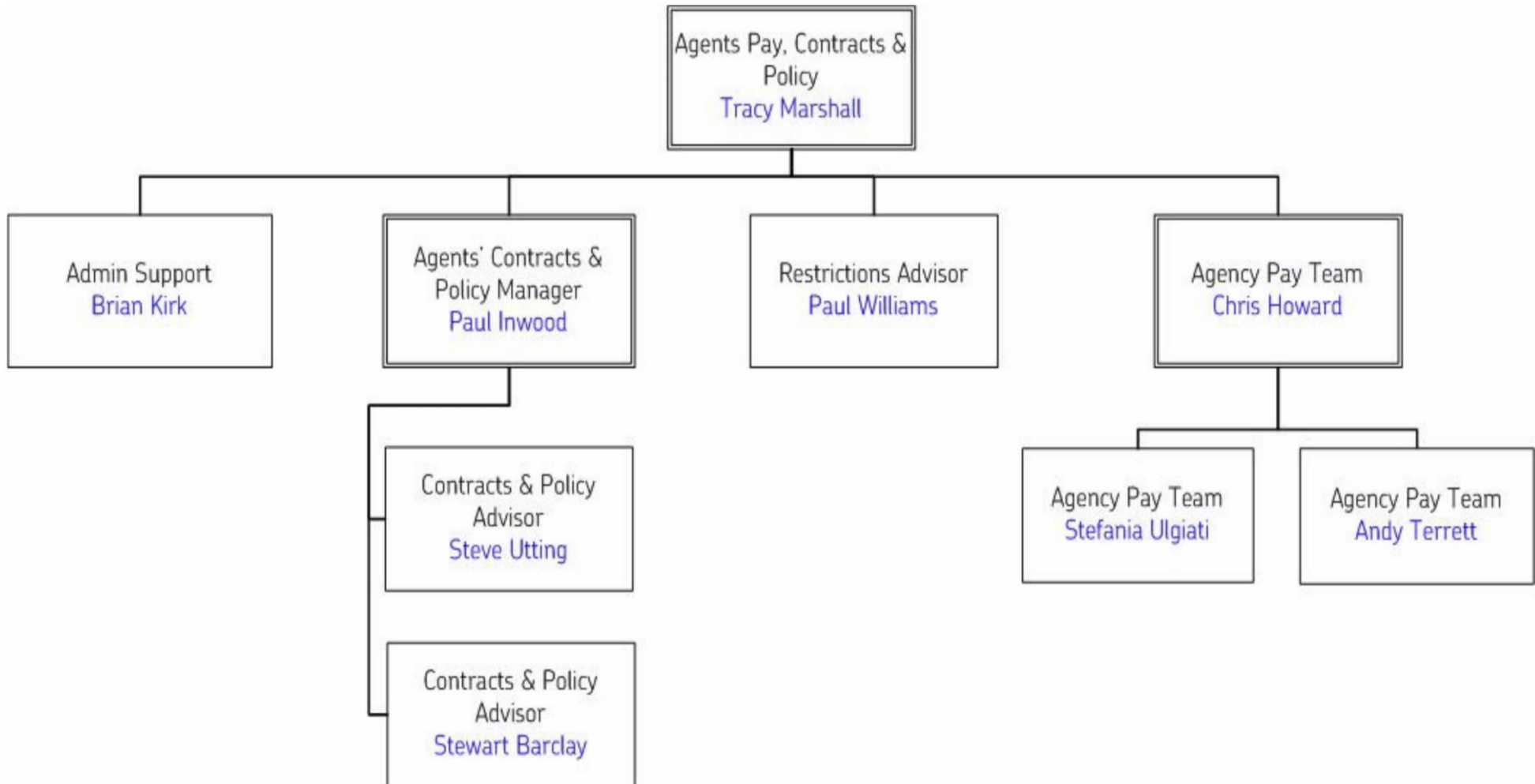
Network & Sales



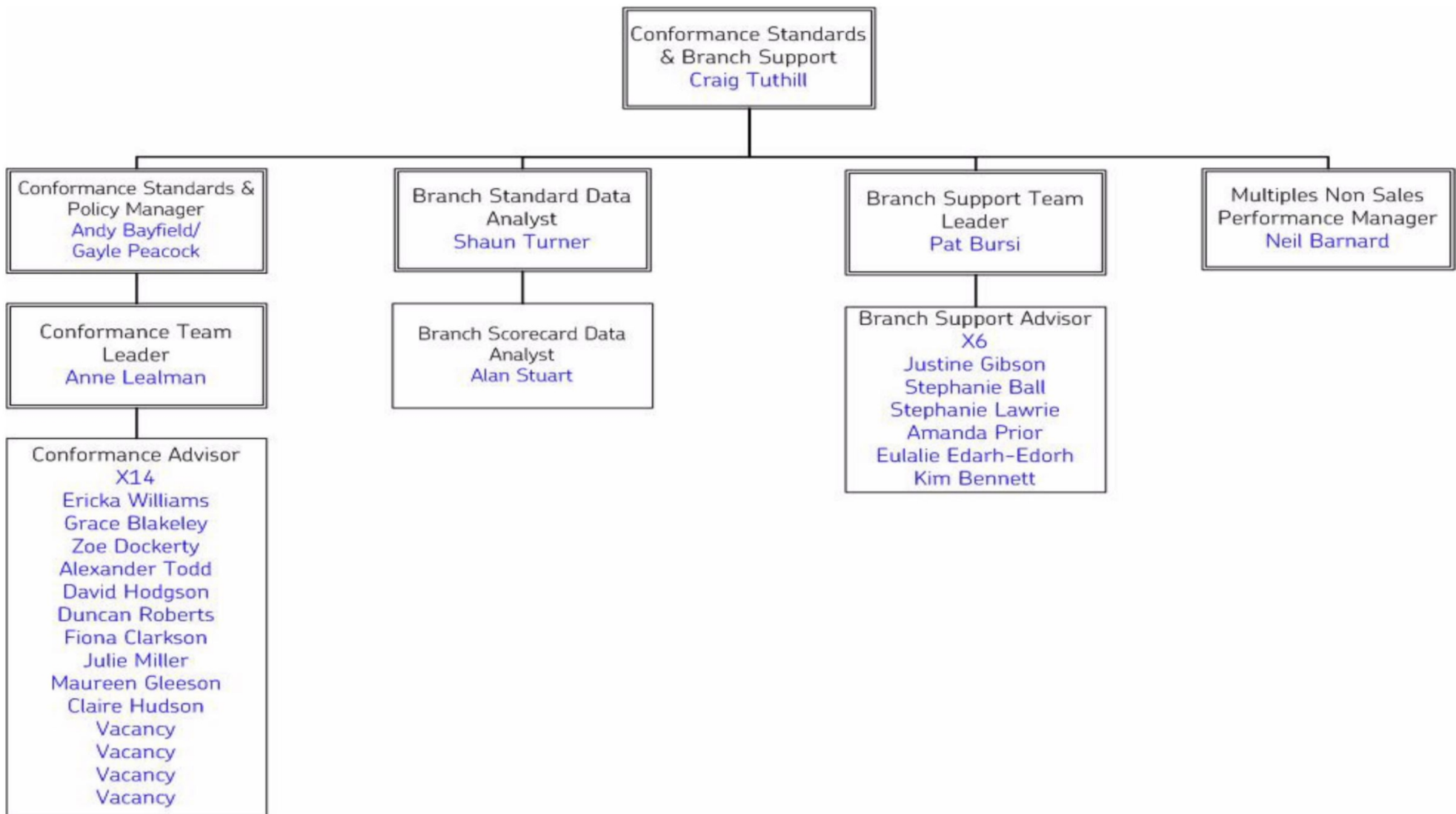
Network Services & Transformation



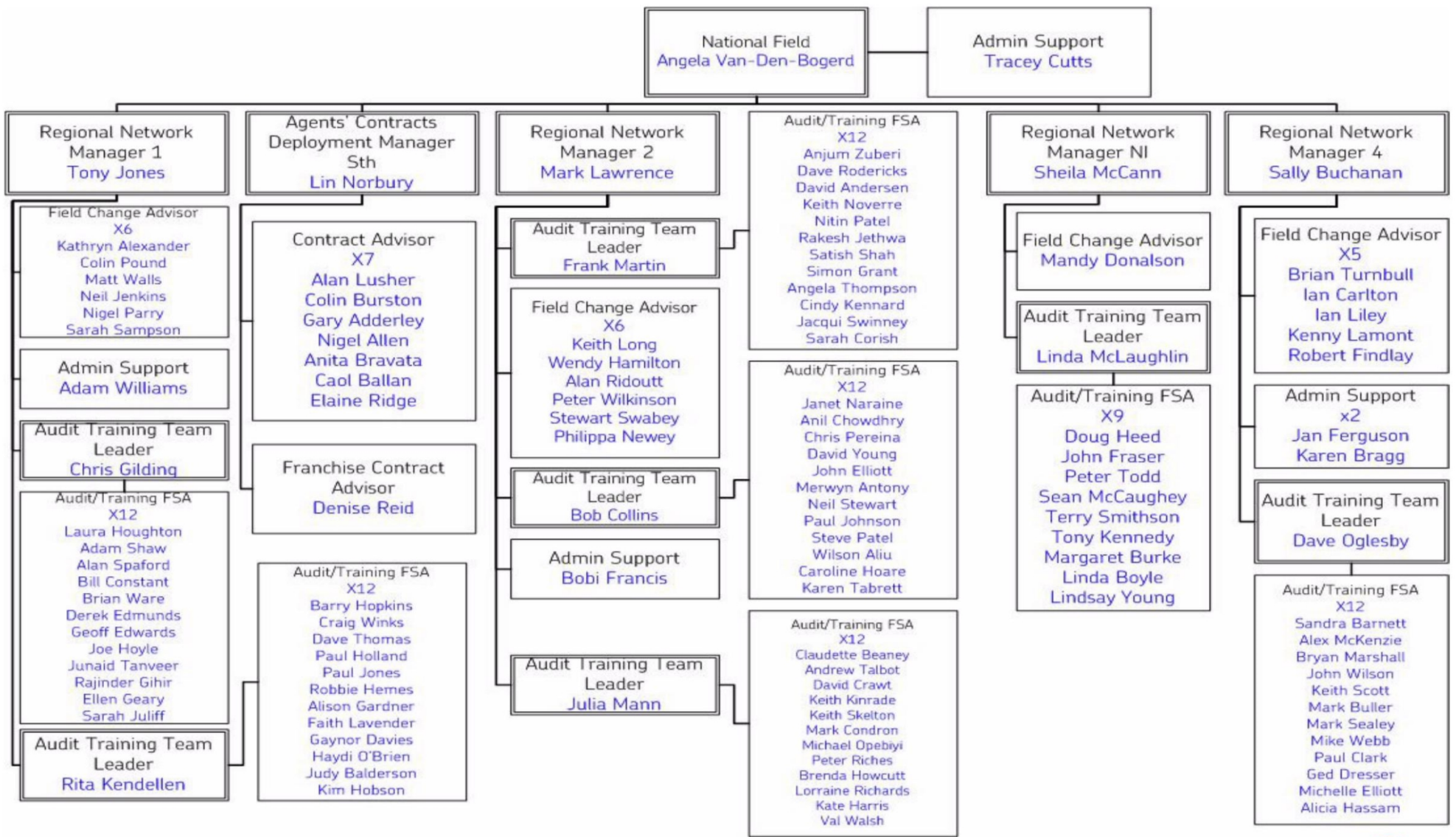
Agents' Pay, Contracts & Policy



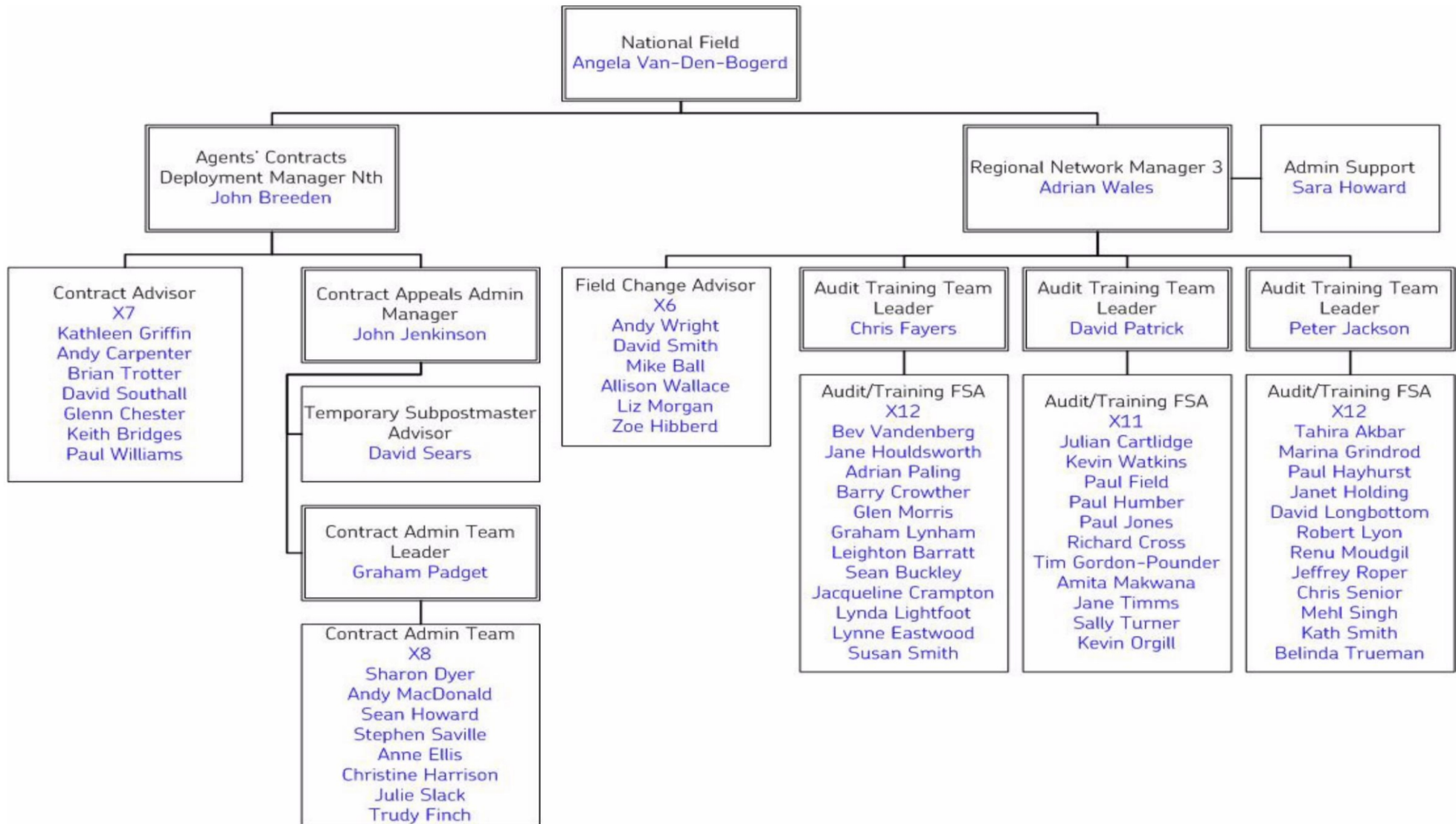
Conformance Standards & Branch Support



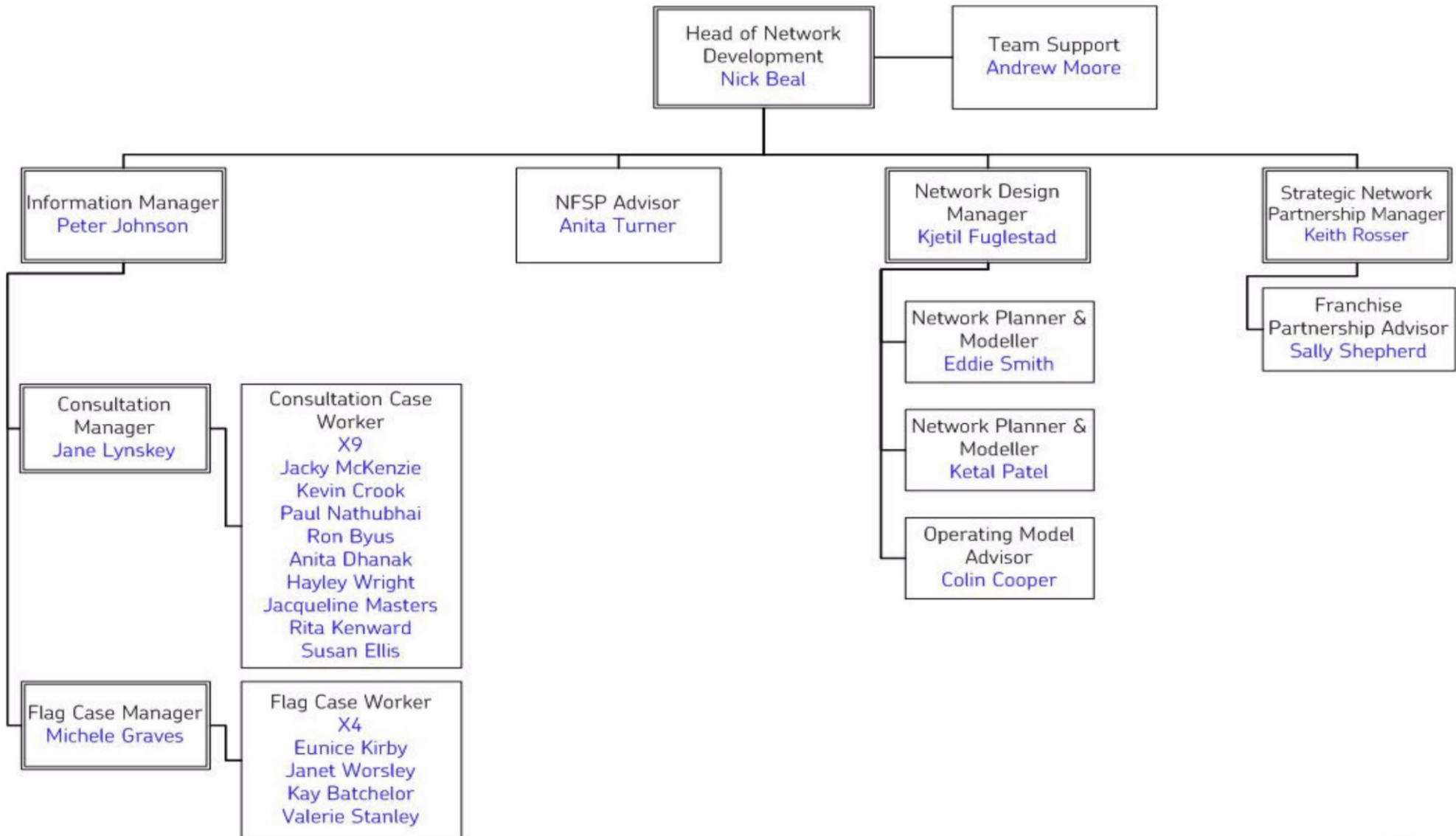
National Field



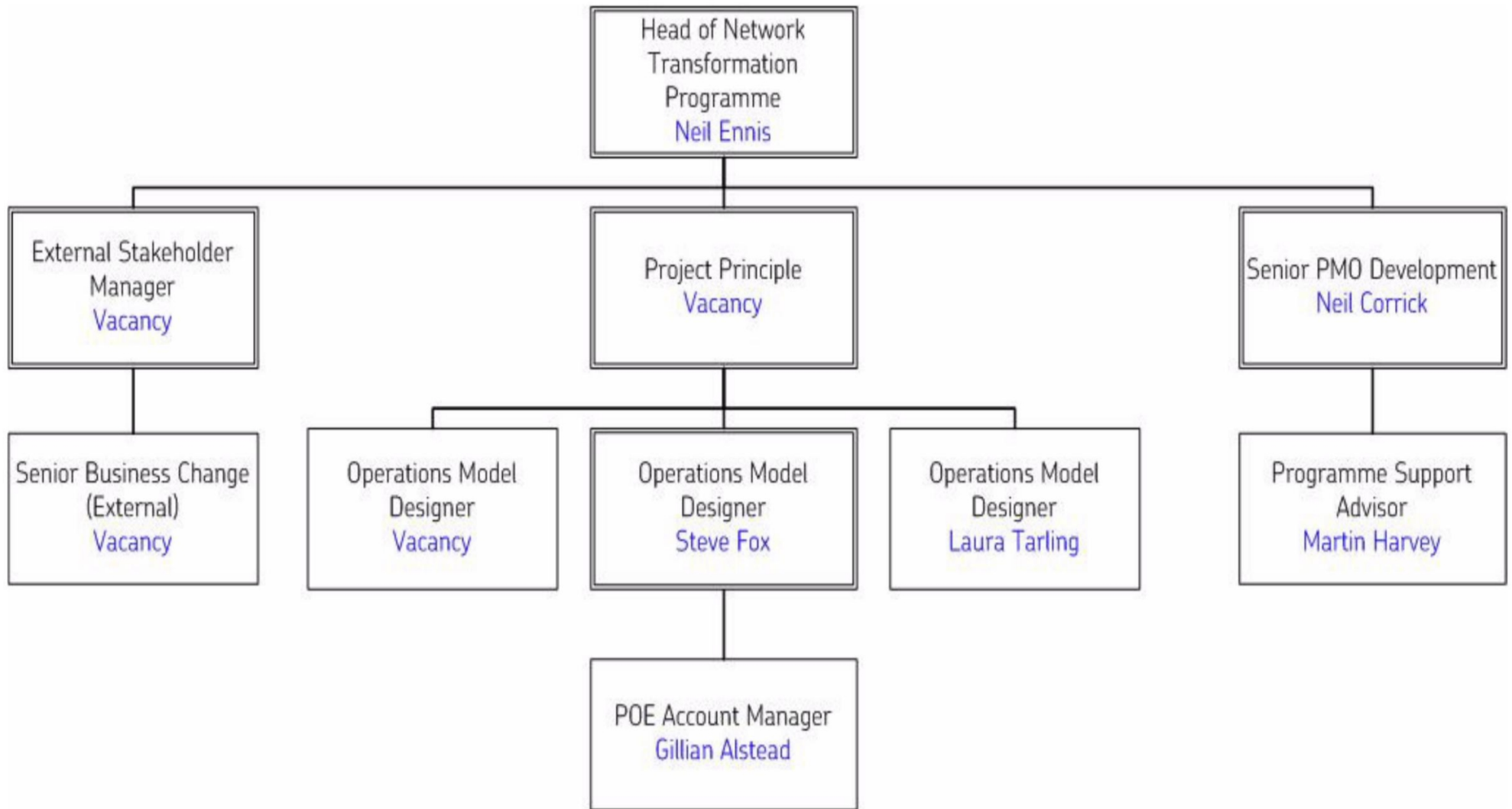
National Field – Agents Contract Deployment Nth and Region 3



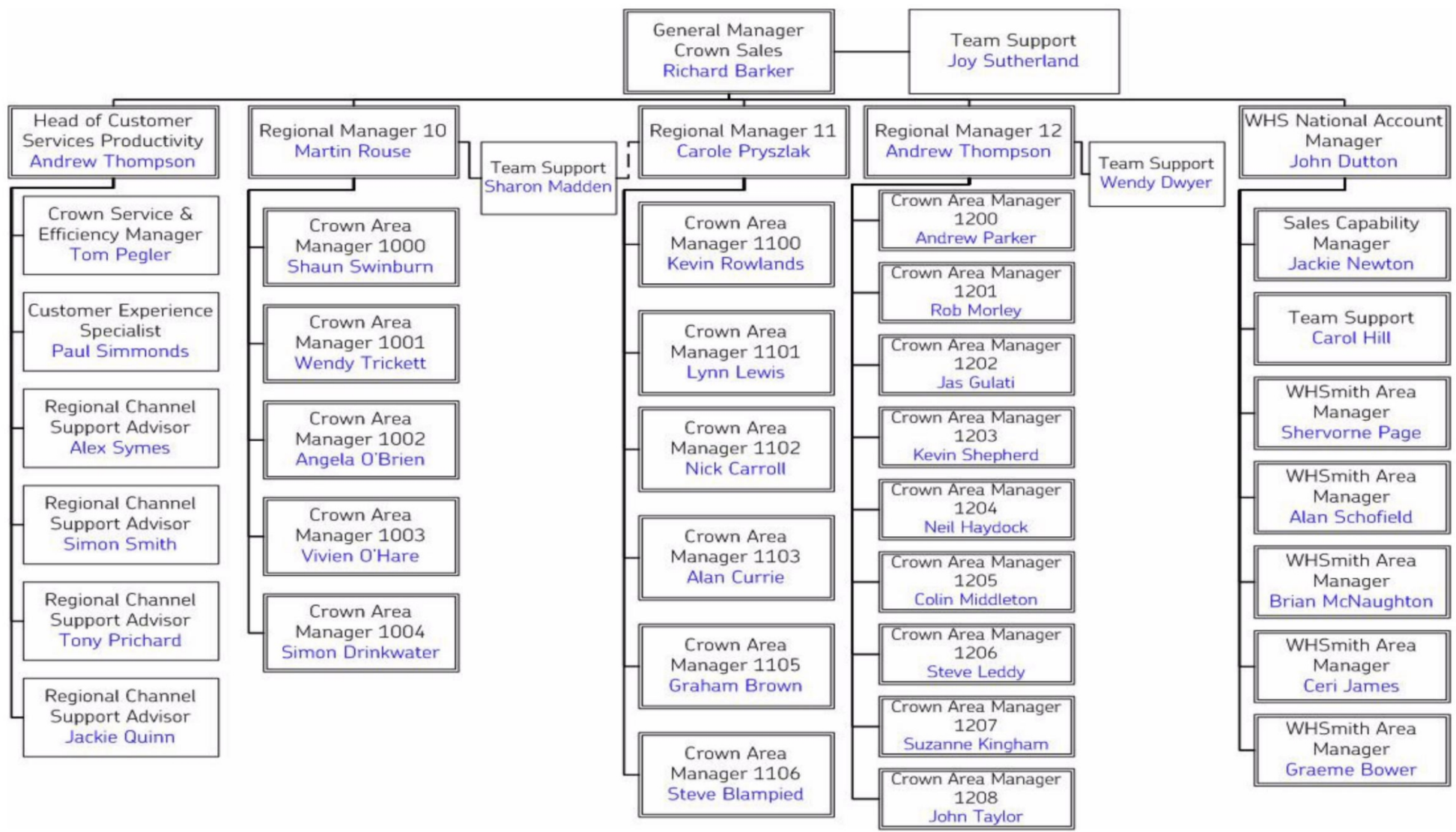
Network Development



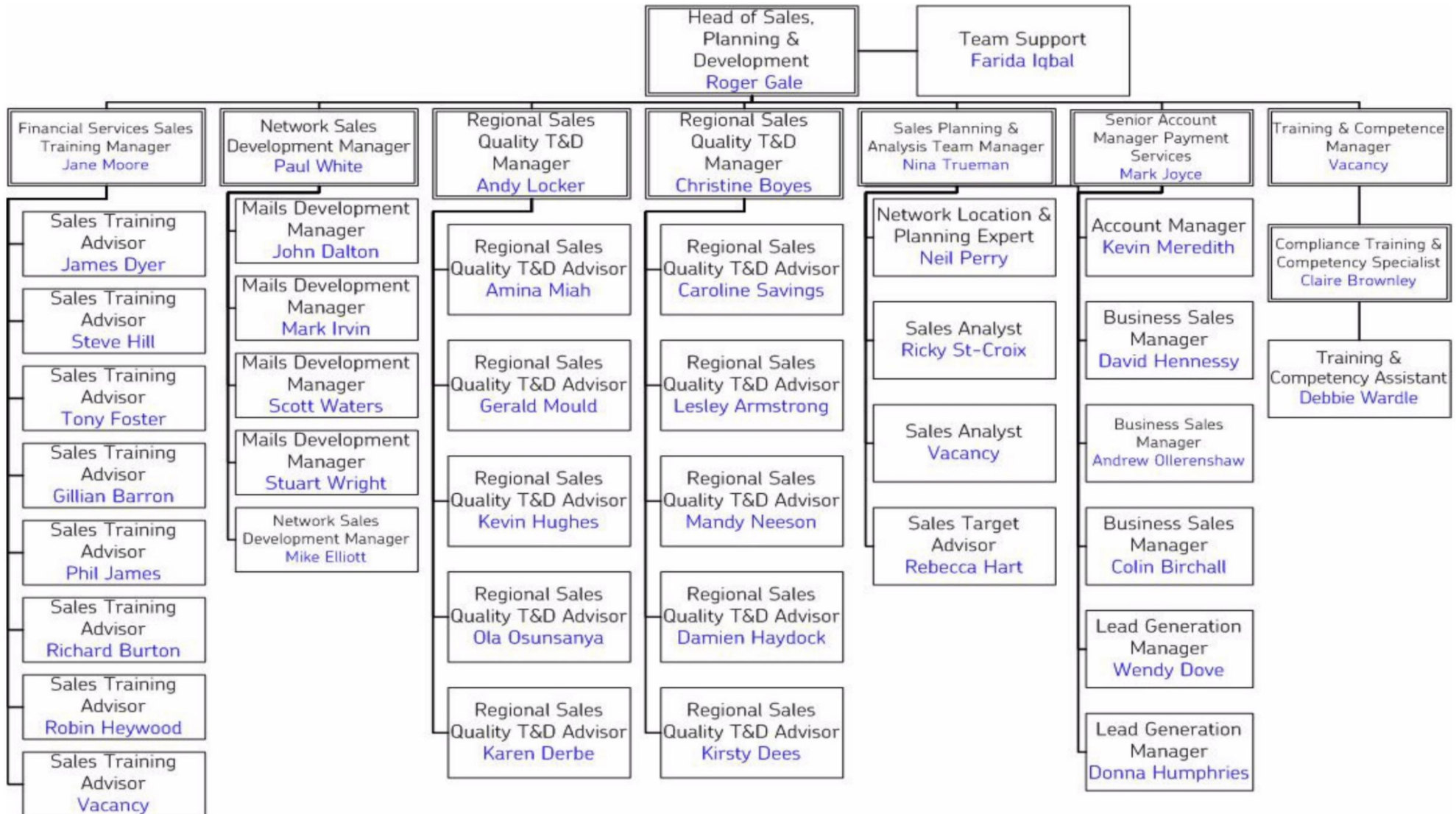
Network Transformation Programme



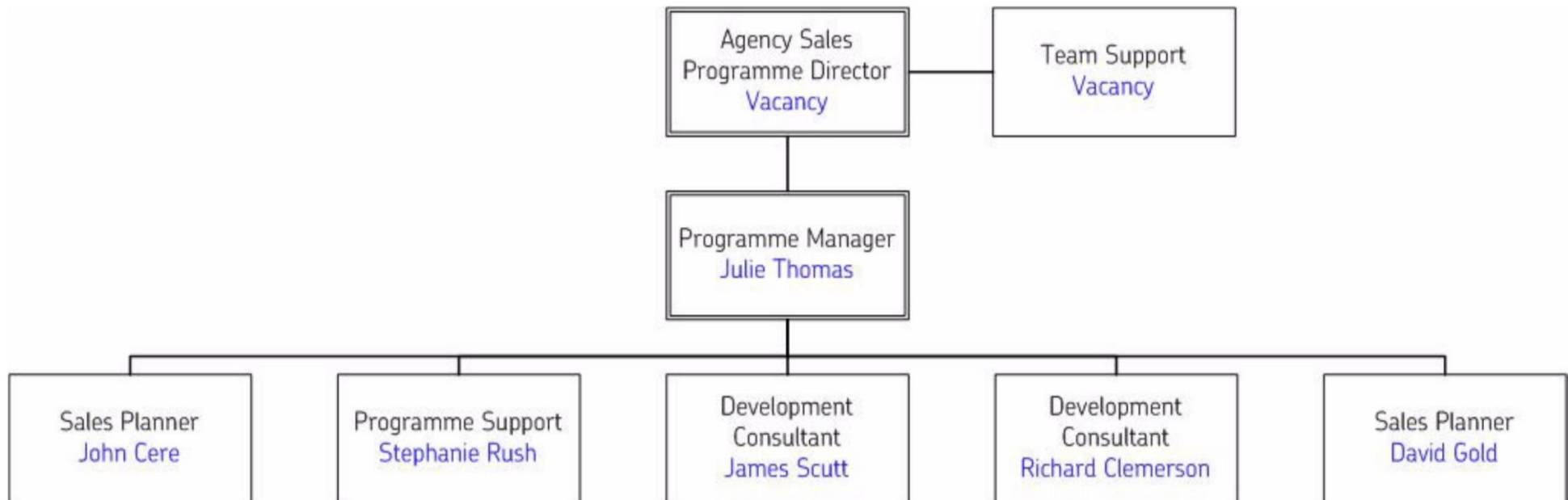
Crown Sales



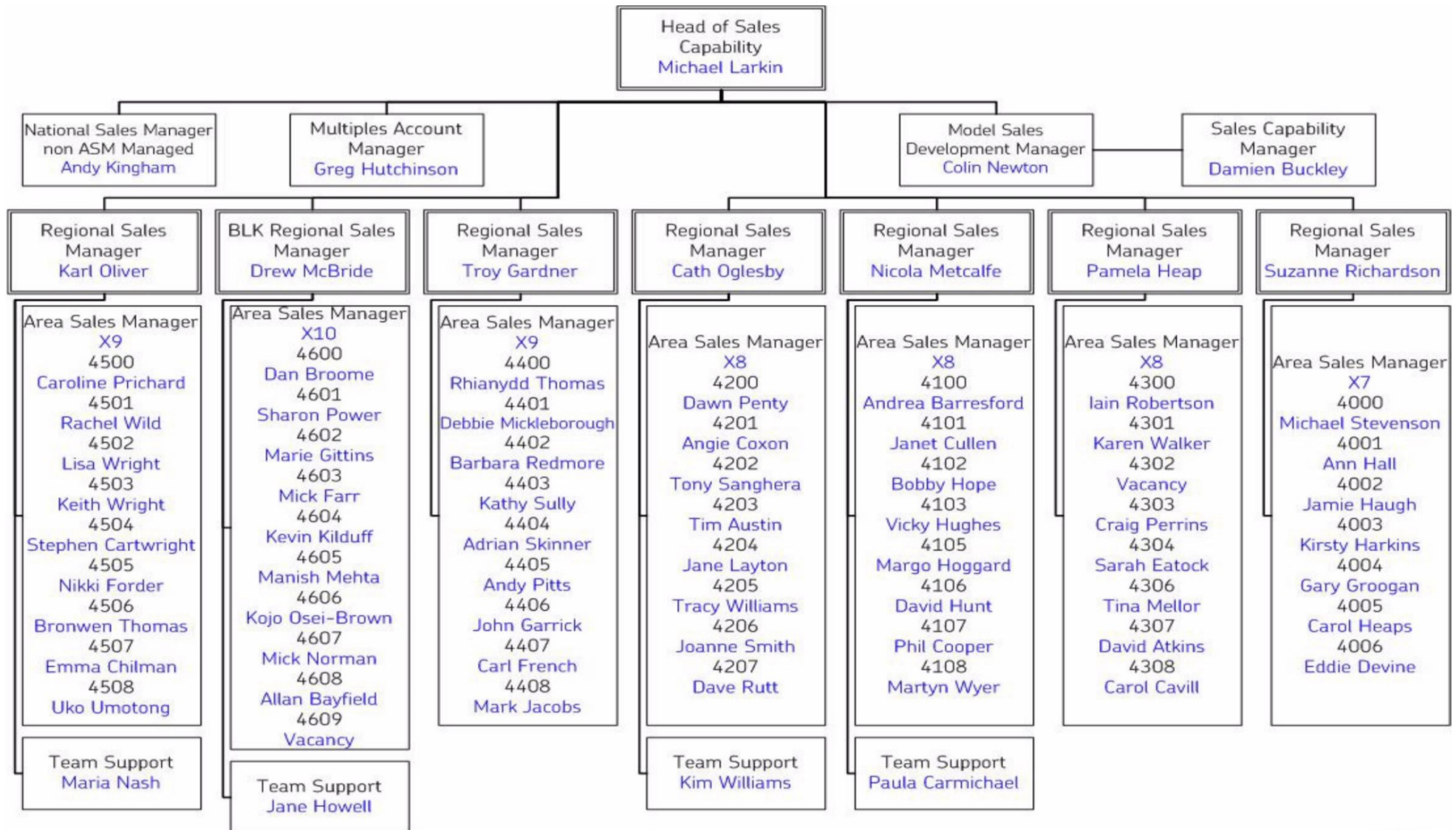
Sales, Planning & Development



Agency Sales Programme



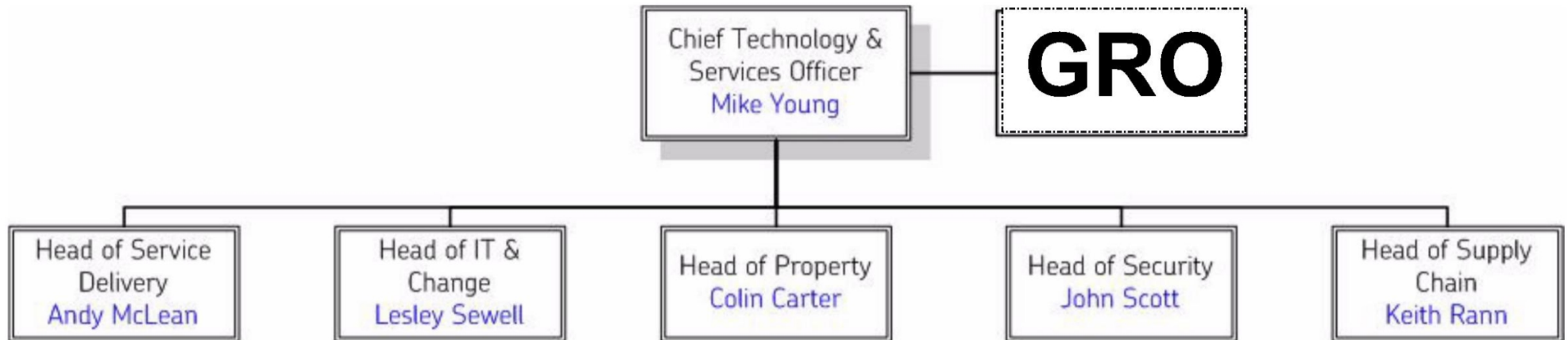
Sales Capability



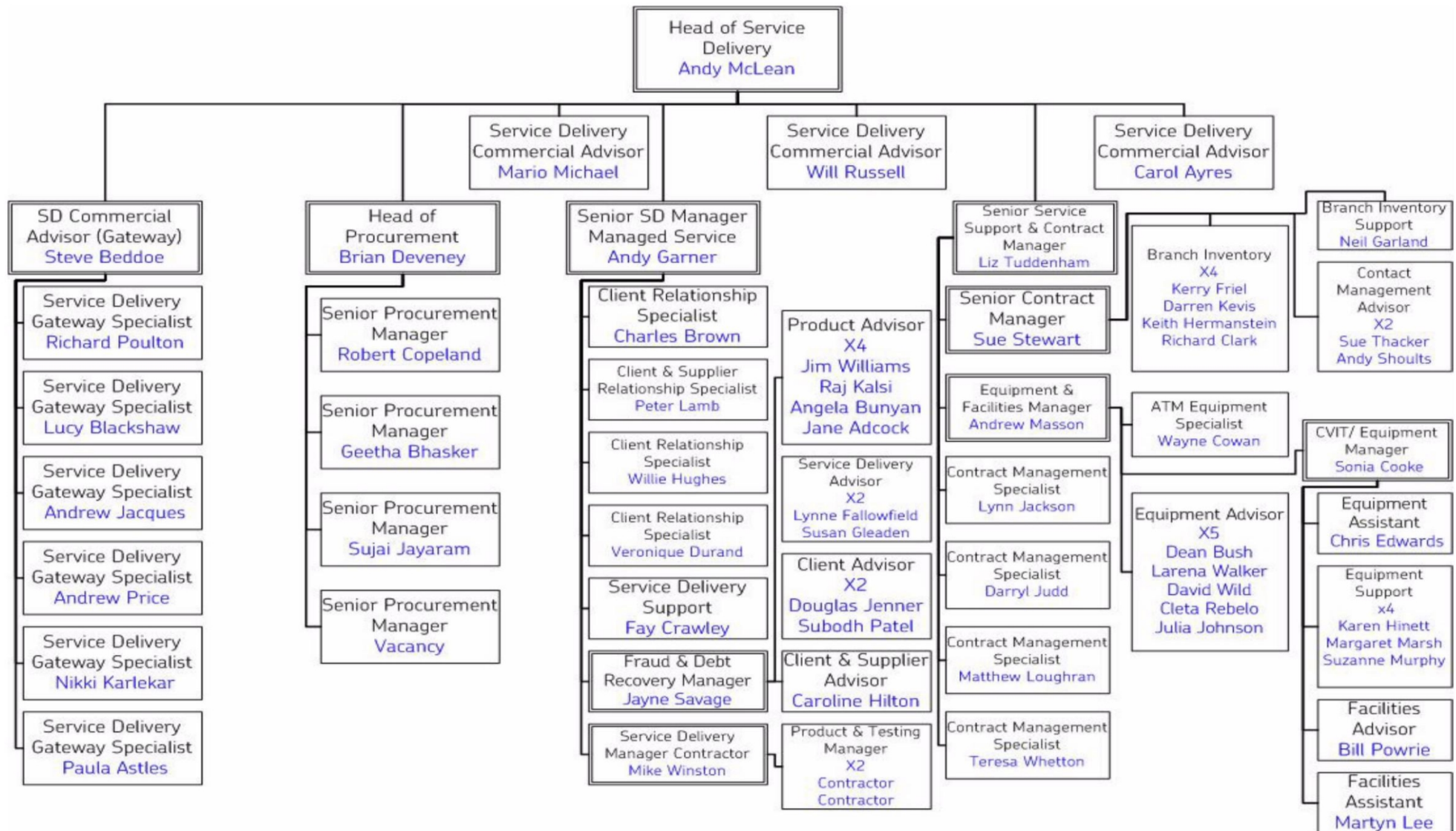


Operations

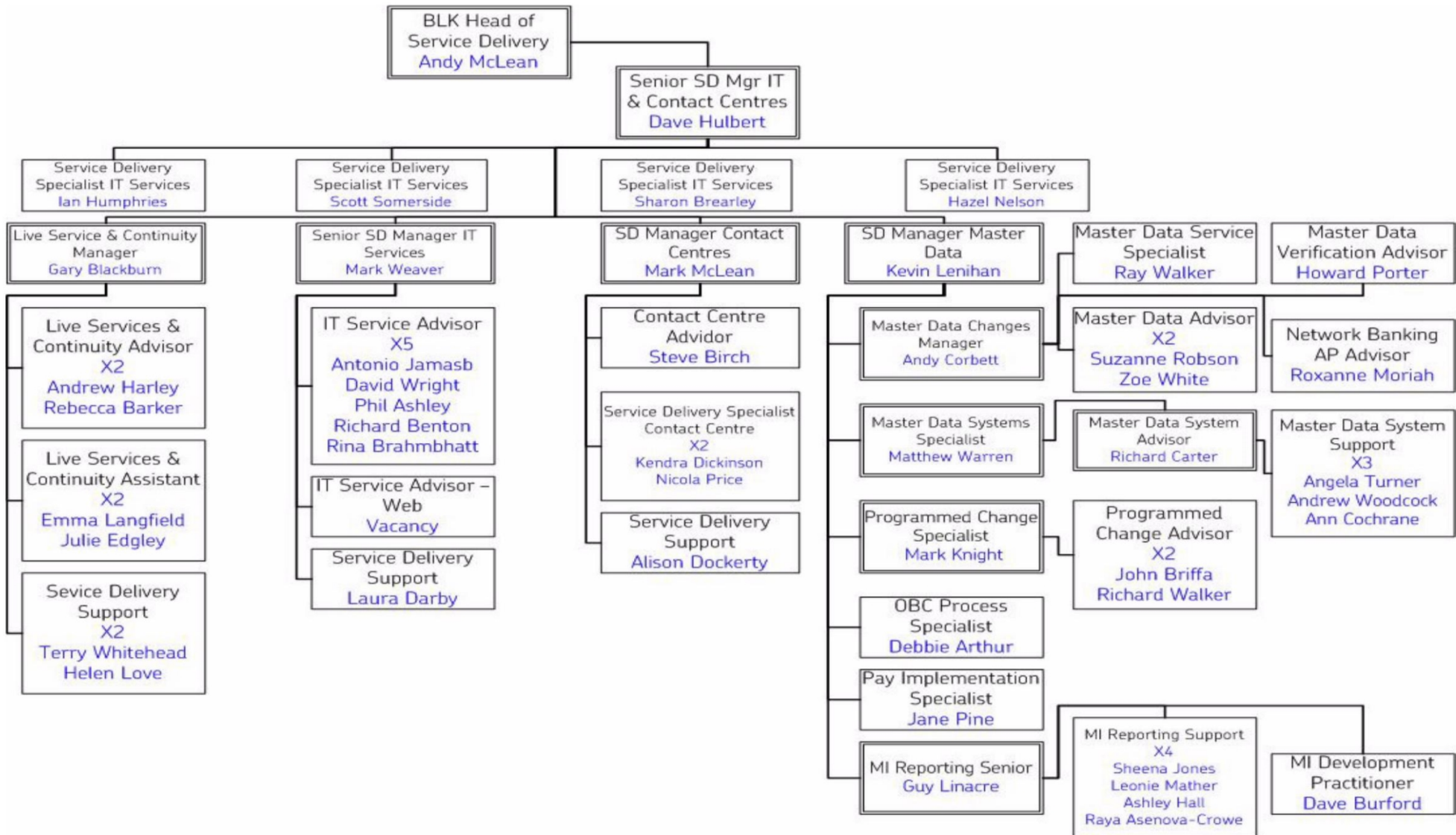
Director Operations



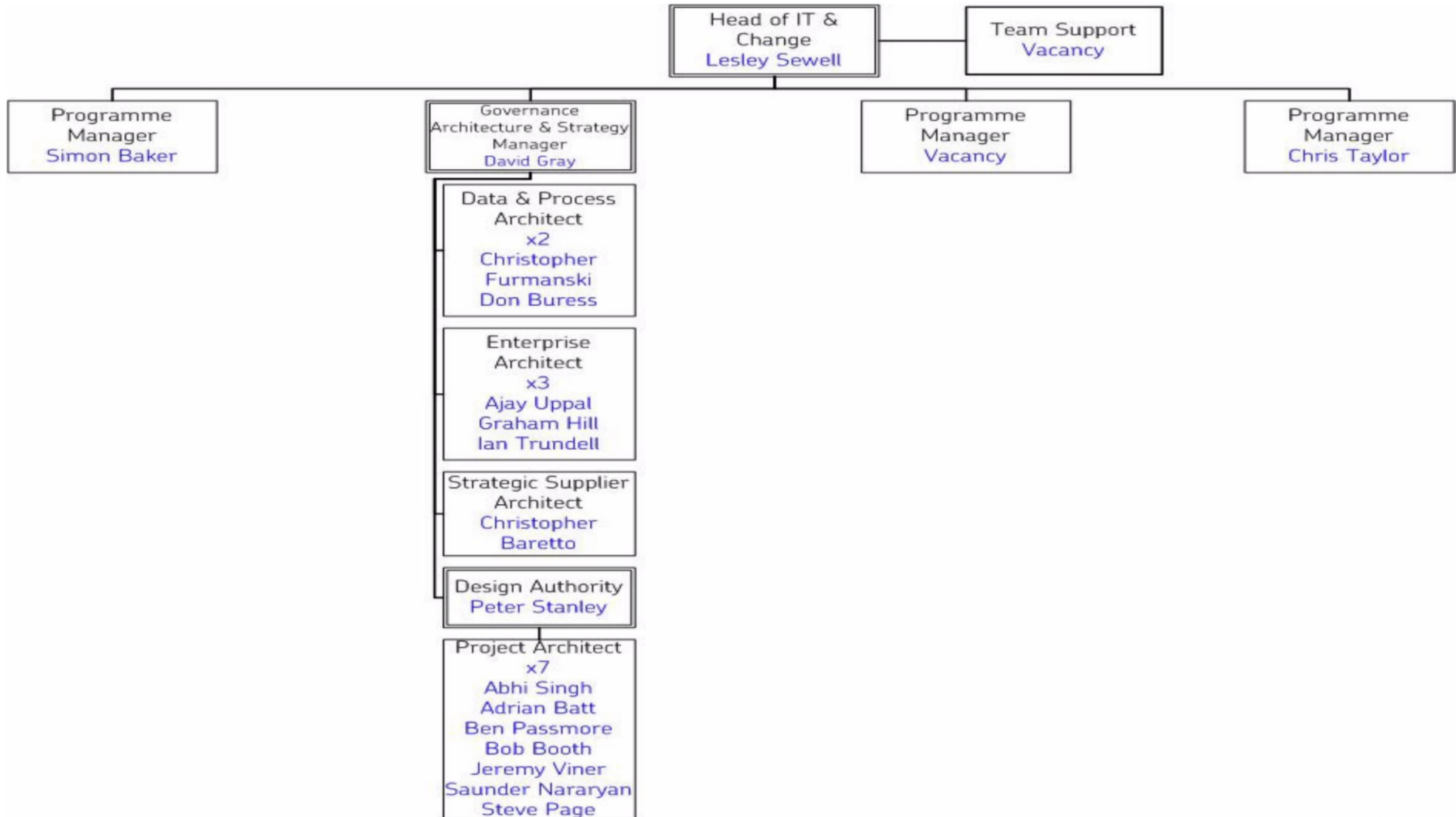
Service Delivery



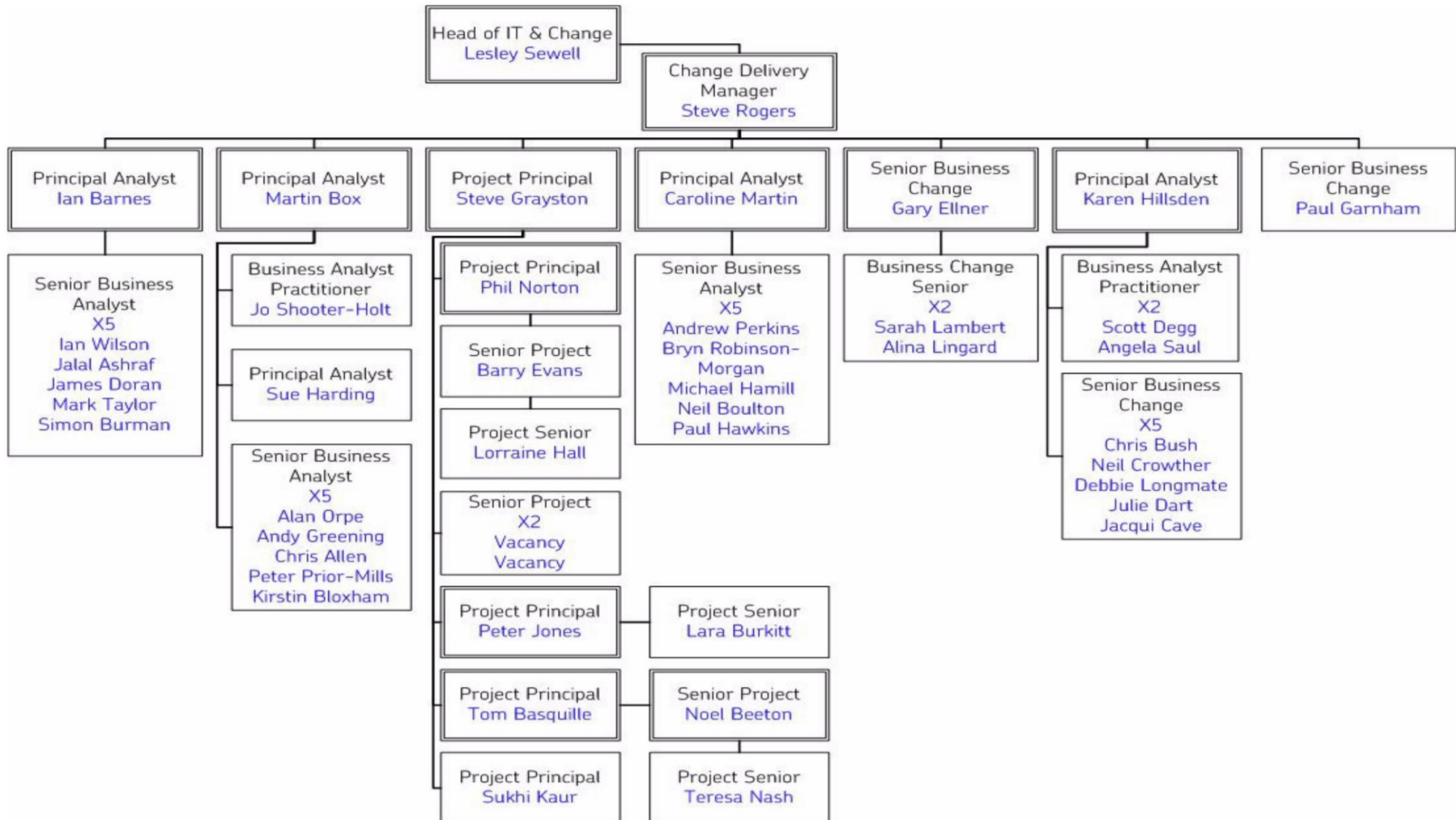
Service Delivery IT & Contact Centres



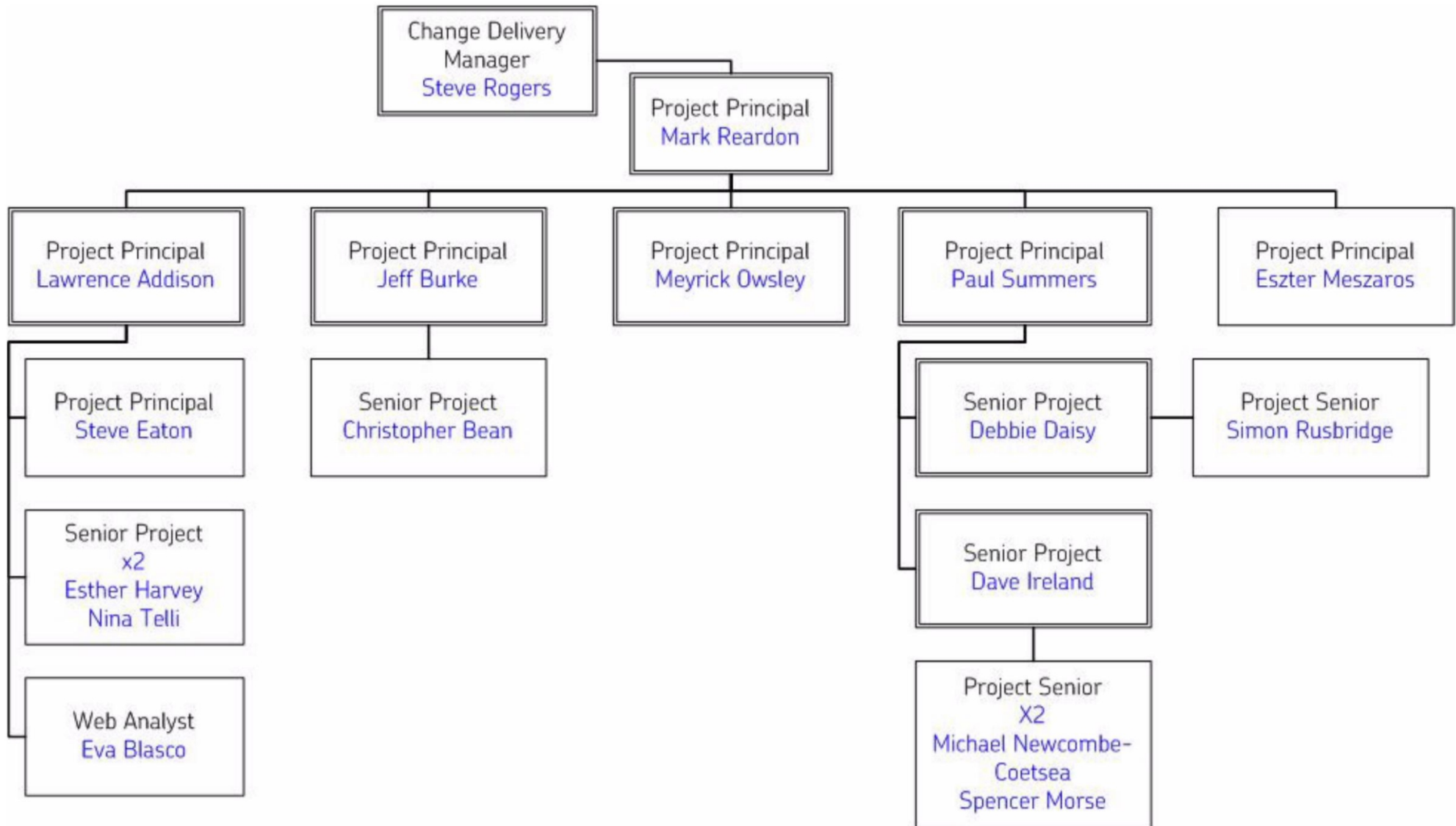
IT & Change



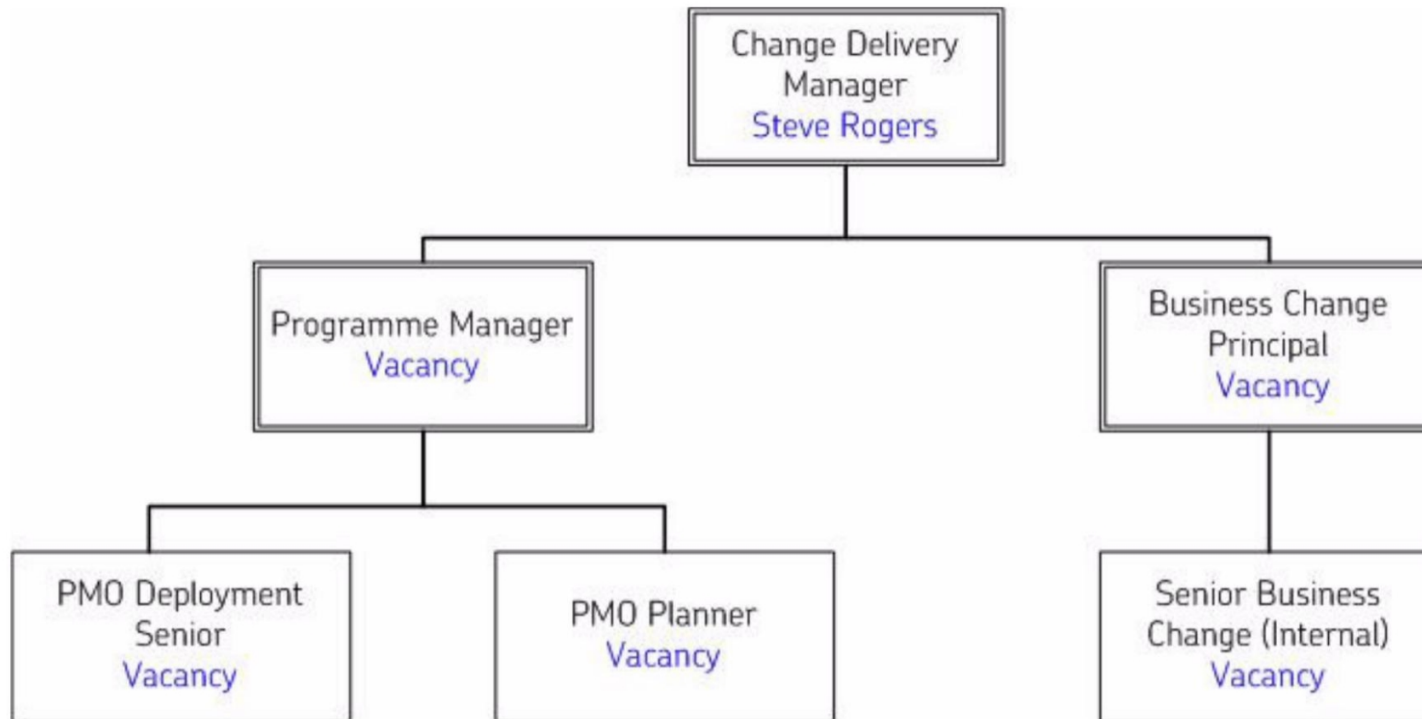
IT & Change – Change Delivery



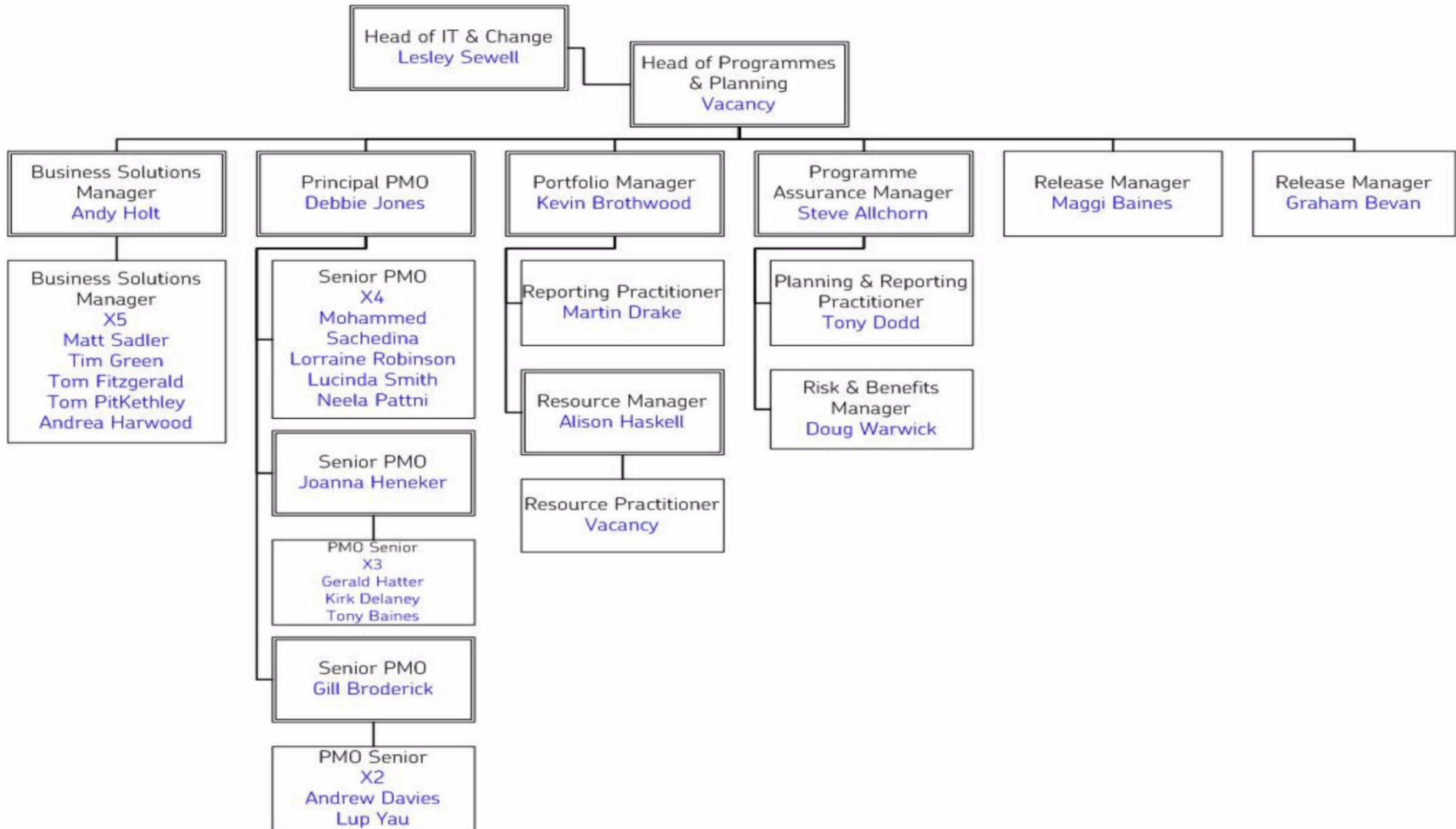
Change Delivery – Project Principal



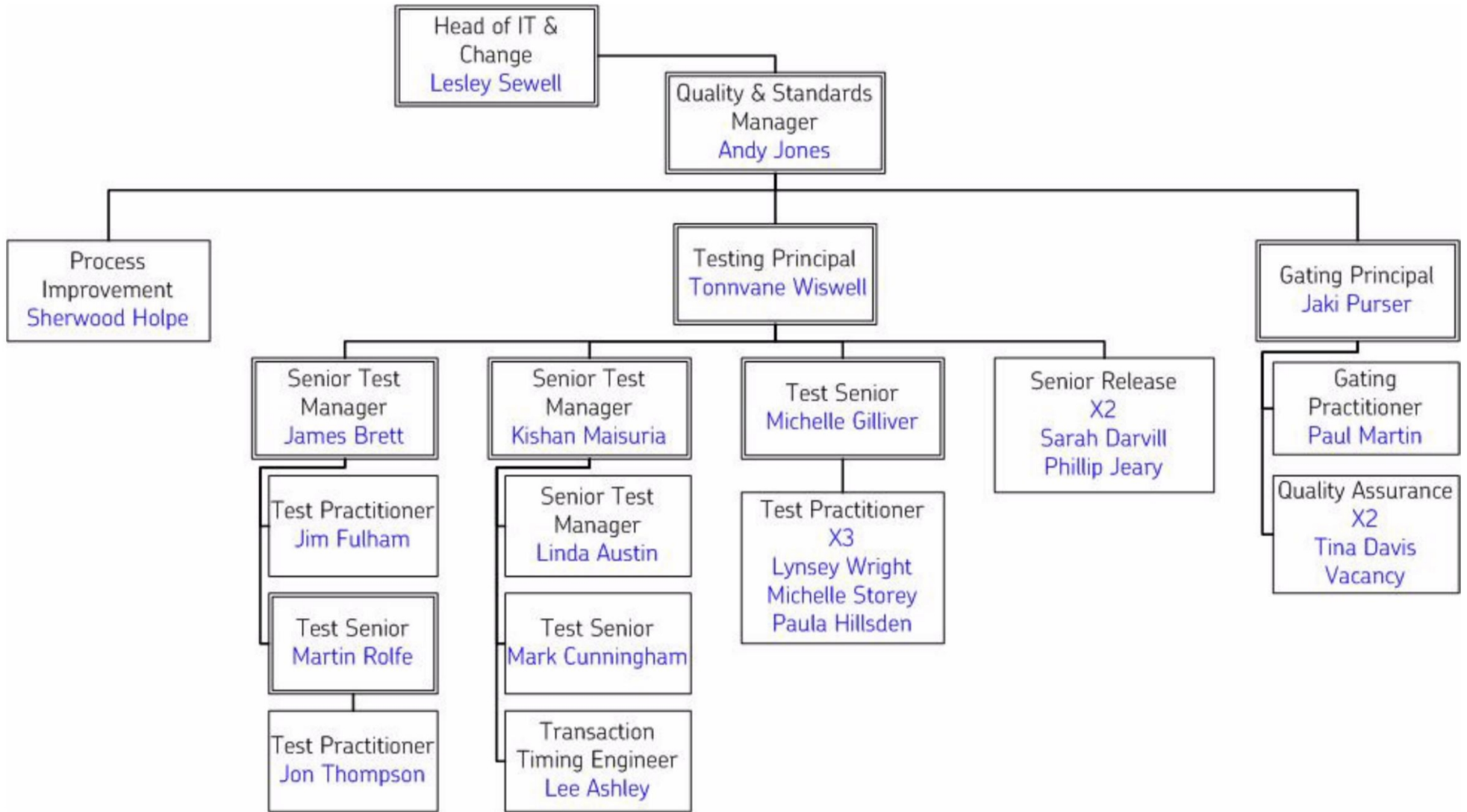
Network Transformation moved to IT & Change



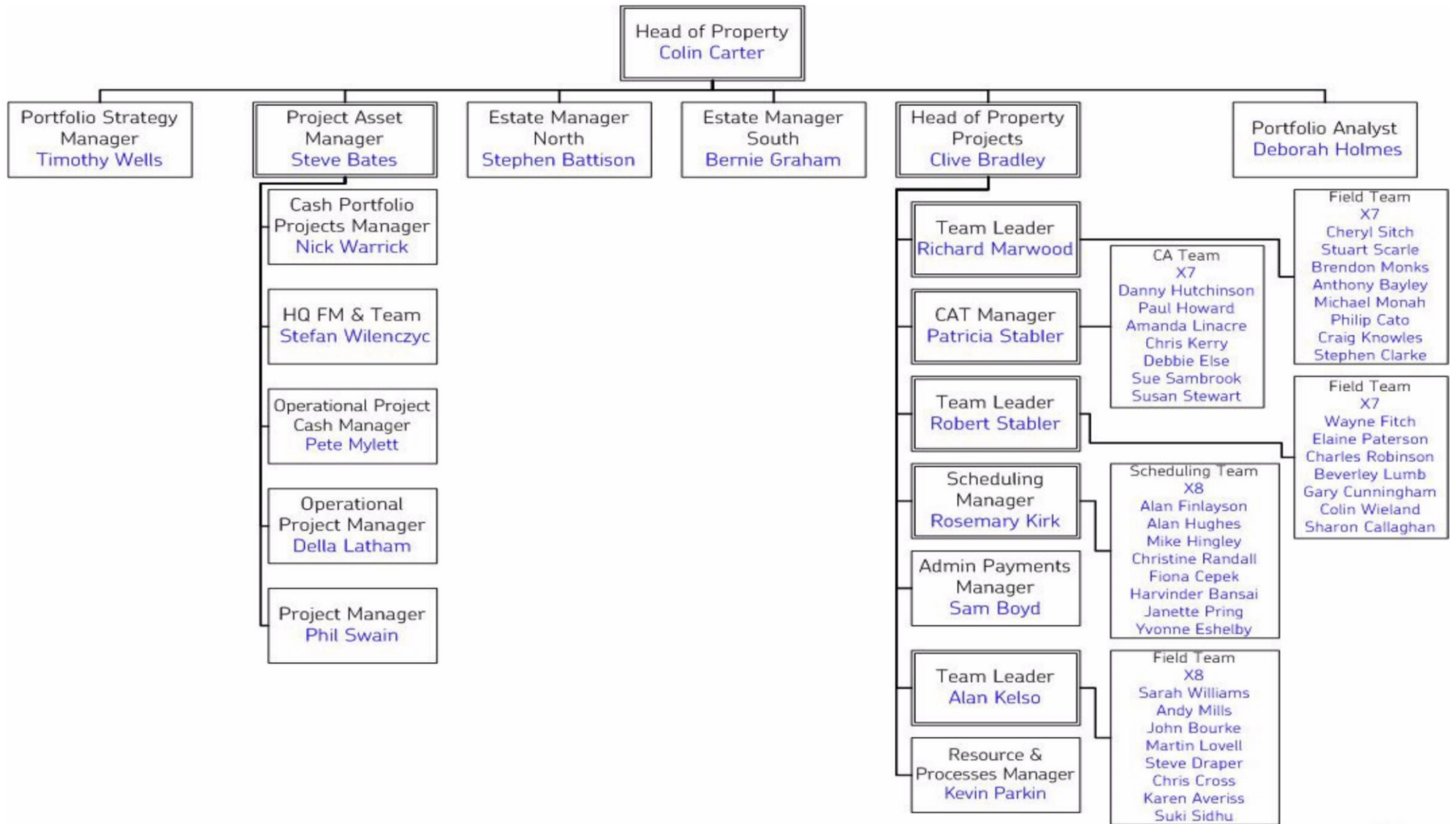
IT & Change – Programme & Planning



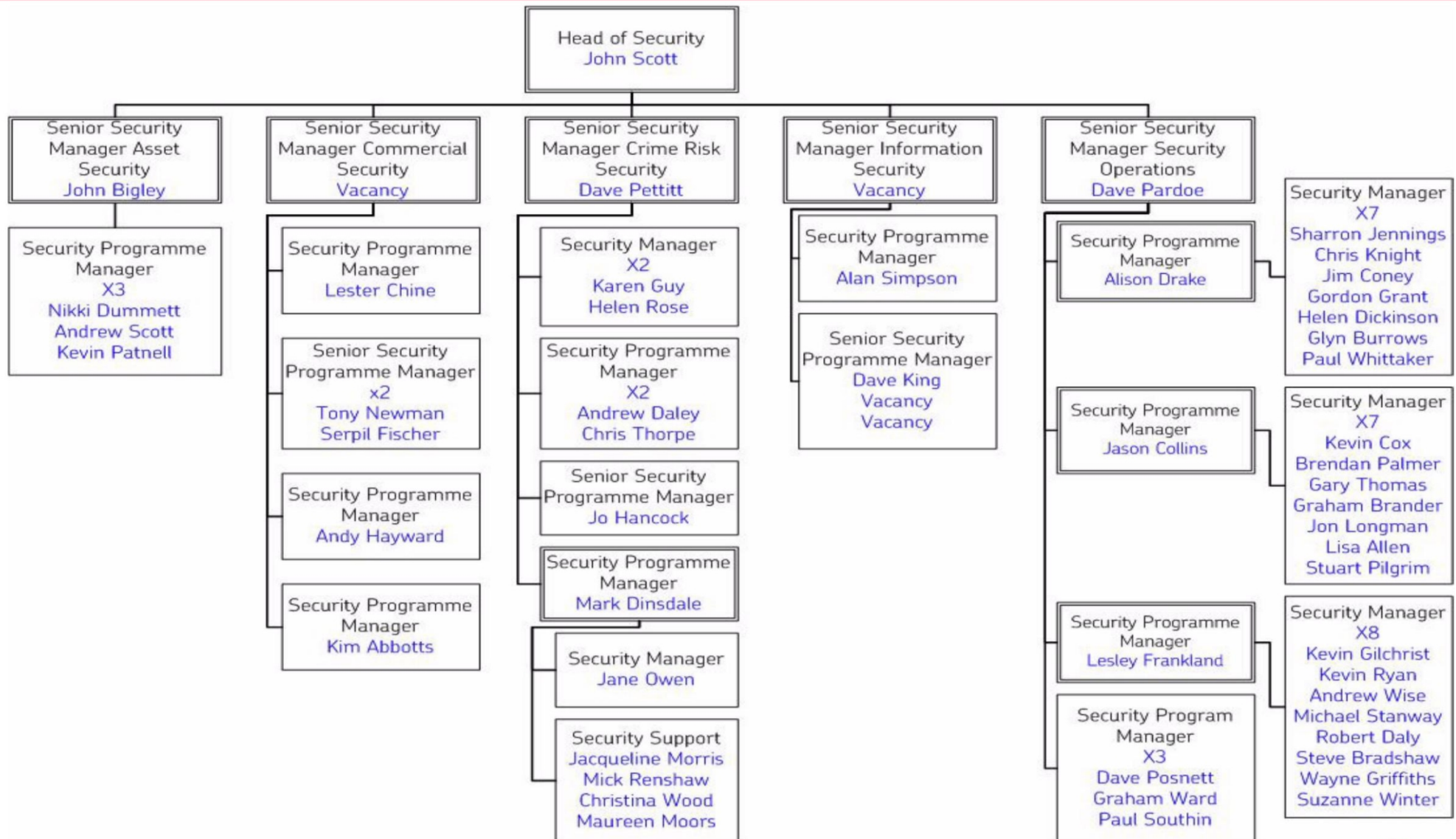
IT & Change – Quality & Standards



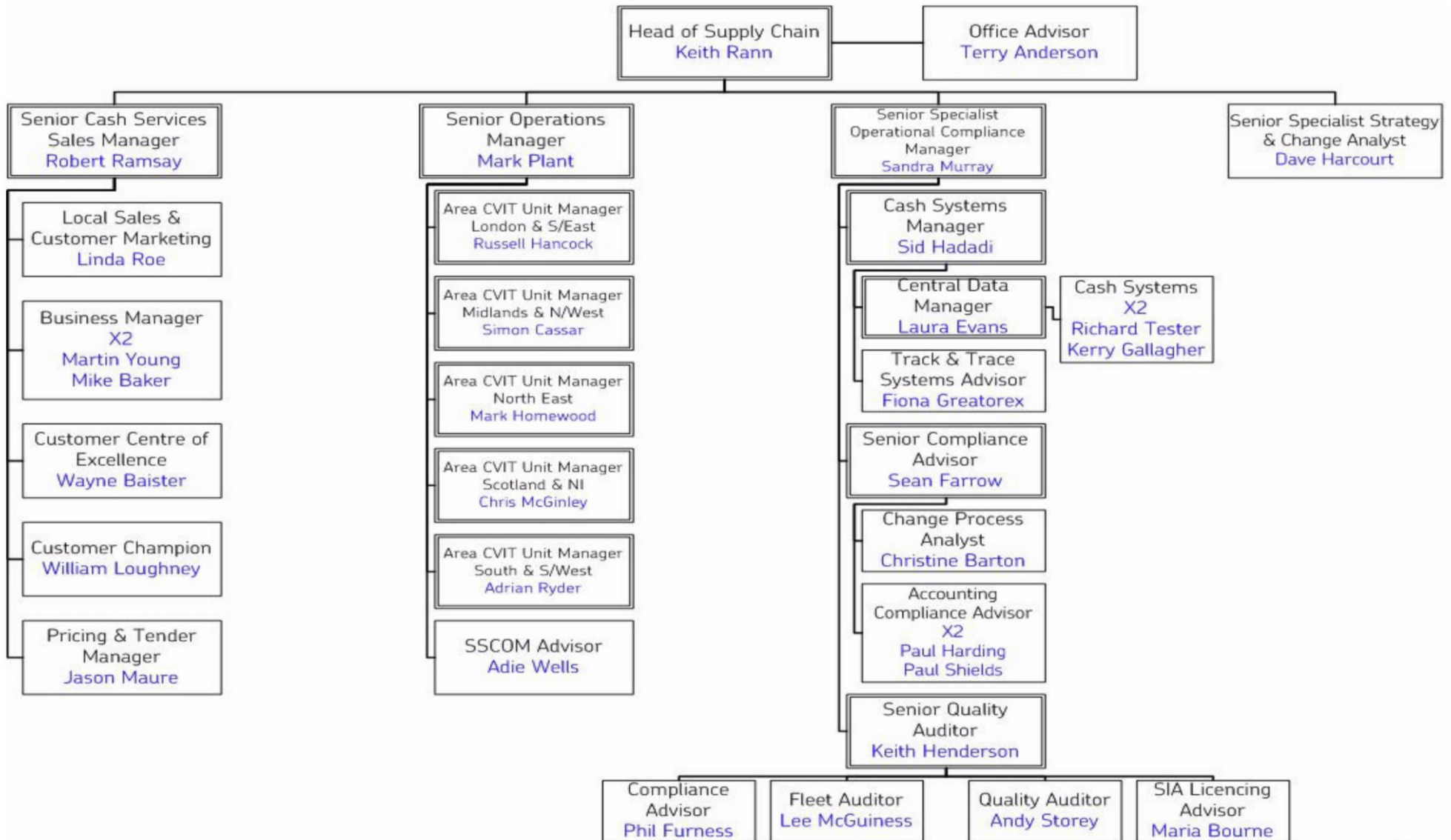
Property



Security



Supply Chain





Supply Chain – Operations Support

