

Witness Statement

*(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a)
and 5B, MC Rules 1981, r 70)*

Statement of **William Leslie Mitchell**

Age if under 18 Over 18 (If over 18 insert 'over 18')

This statement (consisting of --02-- pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe true.

Dated the 21st day of January 2005

Signature

I have been employed by Fujitsu Services, Post Office Account, formally ICL Pathway Ltd., since the 22nd September 2003 as Security Manager where I am responsible for the Information Security relating to the computer system known as Horizon, which is a computerised accounting system used by Post Office Ltd. I am the authorised holder of the records of training of Post Office personnel on the Horizon system which was carried out by KnowledgePool Ltd on behalf of Fujitsu Services.

I have been asked to provide, from the information available to me, details regarding Horizon training undertaken by staff employed at the Brookfield SPSO – FAD Code 181704. In particular I was asked to detail any training undertaken by Mr Alan Mclaughlin who is recorded as having attended the following Horizon training on the dates shown below:

21st July 1998 – Mr Alan Mclaughlin attended the Management Infrastructure Briefing, this was a half day briefing on the introduction of the Horizon system into Post Office Ltd.

3rd August 1999 – Mr Alan Mclaughlin attended the User Awareness Training, this was a half day event identifying the Horizon system components, completion of the Post Master Log-on process, logging-on, navigation of the desktop and menu system, an overview of the Order Book Control Service

13th September 1999 – Alan Mclaughlin attended the Horizon for Counter Managers Training, this was a two day course detailing An Introduction to Horizon, EPOSS 1 and 2 Electronic Point Of Sales Service, EPOSS 3 Scales, OBCS Order Book Control Service, APS Automated Payment Service, Functions of the Horizon System, Help and Basic Maintenance, Office Administration and Balancing using the Horizon System.

A synopsis of the course content and objectives for the Horizon for Counter Managers Training Course, which mirrors the Horizon Training Workbook issued to delegates on the training course, exists in a hardcopy format within training documents and materials held by me. A copy of the Horizon Training Workbook should also be held within every Post Office. I now produce the training synopsis marked with the identifying mark WLM/12.

Signature

Signature witnessed by

Witness Statement

(CJ Act 1967, s9; MC Act 1980, ss 5A(3)(a) and 5B, MC Rules 1981, r 70)

Continuation of statement of William Leslie Mitchell

Any records to which I refer to in my statement form part of the records which are either held on computer or archived. These records relate to the training of Post Office Staff on the use and operation of the Horizon Computer System. These records were compiled during the ordinary course of business from information supplied by persons who have or may reasonably be supposed to have personal knowledge of the matter dealt with in the information supplied, but are unlikely to have any recollection of the information or cannot be traced. As part of my duties, I have normal access to these records.

Signature

Signature witnessed by