

8/16/2016

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OCP 15926 Completed

Branch 161327 (Guisborough) is unable to rollover due to a negative holding of foreign currency

Branch 161327 (Guisborough) is unable to rollover due to a negative holding of foreign currency. Manual messagestore changes are required to convert the 1p negative holding to cash to allow rollover to be possible.

Justification: The office will not be able to rollover and generate trading statements until the negative holding of foreign currency is resolved.

When: Planned for 17/05/2007 16:00 with a duration of 10 mins

Extra detail: There is -£0.01 worth of Romanian Lei ROL (ProductNo:6788) being held in stockunit AA at this branch. This holding has existed for a number of months but now that the reference data for this product has been removed the negative holding is stranded on the system and preventing the stockunit rollover.

To resolve the problem in stockunit AA we propose to insert an additional opening figures message for product 6788 (Romanian Lei) to negate the one which is there and to cause the system to have a zero holding of this currency. We also need to insert an additional opening figures message for product 1 (Cash) for 1p to ensure there is no receipts and payments mismatch. Effectively we are converting the holding of Romanian ROL into Cash.

The fix has been tested on our test counters using a copy of the office's messagestore and has been found to remove the negative holding and allow rollover without any issues. To the best of our knowledge the fix will not cause any problems on Post Office Limited's back end systems.

The two messages inserted will be written on Node 36 and will include .

The branch will be contacted by FS before and after the change, and have been requested to print and sign a balance snapshot both before and after.

Regression: None..

Comments

Victoria Hancock (POL) wrote at 17/05/2007 14:13: -----Original Message-----

From: antonio.jamasb@[redacted] GRO

Sent: 17 May 2007 14:04

To: RMGA Operational Change

Cc: OCP_Impact_Assessment@[redacted] GRO

Subject: Approved OCP 15926 : Branch+161327+

(Guisborough)+is+unable+to+rollover+due+to+a+negative+holding+of+foreign+currency

POL Approve this change.

Thank you.

Change Control
POL Live Service Team
POL Operations
Dearne House

[redacted] IRRELEVANT [redacted]

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Cortonwood
S73 OTB

GRO

Dave Seddon (POA SSC Support) wrote at 17/05/2007 16:00: PM produced balance snapshots before and after the changes we made and the outcome was as expected, i.e. the -1p currency was converted to cash.

Other details

Raised by: Anne Chambers 17/05/2007 12:50
Monitored by: SSC
Peak: <u>PC0146066</u>
TfS: <u>705150570</u>
Change at location: Bootle
Change type: Messagestore
Machine ID: MBOCOR03

Priority and risk

Priority: High
Risk: Medium

Properties

New equipment: No
System build affected: No
Required on LST rigs: No
Required on Lewes rigs: No

Approval status

POA Service Management
Core Services SMC
POA Operations

POA SSC Support
POL

Action status

POA SSC Support

IRRELEVANT