

OCR 20834 Completed

Import missing txns and attachments for FAD225208

A counter (ctr1) at this Branch had been swapped out when it had not been replicating to any of the other 2 counters. Work Instruction WI2940R needs to be followed to identify the stranded transaction messages and to modify them so that they can be imported without issue.

There were a total of 119 financial transactions (of which 9 were APS) that were stranded on the swapped out counter. These transactions and their attachments were recovered from one of the other counters and now needs to be reinserted into the core server using RiposteImport. In order to do this the transaction messages have had to be amended so that they appear to have been done on counter 11 rather counter 1 to allow them to be imported. After the marooned transactions have been imported and replicated across to all the counters then the mstores on counters 2 and 3 need to be deleted (in turn) and forced to replicate from counter 1.

Checks and test have already been done (and witnessed) to ensure the transaction messages import ok and that the figures add up. This OCR is to authorise the import onto the live messagestore.

When: Planned for 21/10/2008 11:00

Comments

Lina Kiang (POA SSC Support) wrote at 21/10/2008 11:00: Following the messages being imported, the mstores on all the counters were rebuilt from the data centre.

Other details

Raised by: Lina Kiang 20/10/2008 17:28

Peak: [PC0166925](#)

Change at location: FAD225208

Change type: Messagestore

Approval

Approved by Mik Peach (21/10/2008 06:46) for POA SSC Support

Action

Actioned by Lina Kiang (21/10/2008 11:00) for POA SSC Support

Witness

Witnessed by Dave Seddon