

Witness Statement

CJ Act 1967, s.9: MC Act 1980, ss.5A(3)(a) and 5B: MC Rules 1981,r.70)

Statement of: Jan Holmes

Age if under 18: Over 18 (if over 18 insert 'Over 18')

Occupation: Audit Manager

This statement (consisting of 3 pages, each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything I know to be false or do not believe to be true.

Dated the 10th day of April 2003

Signature: _____

I have been employed by Fujitsu Services, for 6 years and 7 months as Audit Manager for Post Office Account. I have working knowledge of the computer system known as Horizon, which is a computerised accounting system used by Post Office Ltd and I am authorised by Fujitsu Services to obtain information regarding system transaction information processed on the Horizon system.

I have been asked to explain the audit archive system used by Horizon and the process for deleting data from the system. I have also been asked to refer to specific requests for archived data relating to a number of Post Office outlets.

When audit data is written to the archive it has a deletion date associated with it. This deletion date is derived from a data retention period specified in the contract with Post Office Ltd. Similar types of data files are collected into 'Savesets' prior to being written to tape, 'Saveset' being the term used by the Legato archiving software to describe this collection. Each 'Saveset' has a deletion date associated with it equal to the last data file to be collected in it. 'Savesets' are written to the Digital Linear Tape (DLT) until such time as the tape is full, at which point a new tape is loaded. Legato maintains a database of data files, 'Savesets' and DLT numbers such that it is able to track a single data file to the DLT to which it has been written.

Once a Saveset's specified deletion date has been reached it is marked by Legato as 'Recyclable'. At this point the data files in the Saveset are inaccessible. Once all Savesets on a DLT have been marked as 'Recyclable' the DLT is itself marked by Legato as available for re-use. All elements of this process are automated.

Signature..... Signature witnessed by.....

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Under Fujitsu Services' contract with Post Office Ltd, data can be retained beyond the deletion date if Fujitsu Services are requested to secure it before the deletion date occurs.

As a result of the contractual retention period and no request having been received to retain this data beyond its normal deletion date, I can confirm that Fujitsu Services no longer has archived media stored or held at our facility relating to the following Post Office outlets and specific dates. Consequently Fujitsu Services is no longer able to provide transaction data in respect of these offices for the time period specified as this data is more than 18 months old.

Broad Park Road Post Office, Coventry (165 205) relating to transactions on 6th March 2001

Smith Street Post Office, Warwick (464 246) relating to transactions on 21st May 2001

Smith Street Post Office, Warwick (464 246) relating to transactions on 31st May 2001.

Longford Post Office, Coventry (210 205) relating to transactions on 13th June 2001

Longford Post Office, Coventry (210 205) relating to transactions on 14th June 2001

Longford Post Office, Coventry (210 205) relating to transactions on 20th June 2001

Longford Post Office, Coventry (210 205) relating to transactions on 26th June 2001

Longford Post Office, Coventry (210 205) relating to transactions on 3rd July 2001

Humber Road Post Office, Coventry (197 205) relating to transactions on 17th July 2001

Longford Post Office, Coventry (210 205) relating to transactions on 31st July 2001

I have also been asked to explain the availability of historical data held by Fujitsu Services in relation to Horizon User information for various offices in the Coventry area between the period of 2000 to 2002 as listed above.

The User information requested (User Id) is associated with individual transactions and cannot be provided for the reasons explained earlier in this statement. However, information is available that shows when a User is first enabled to access Horizon, via an authorised Login, to when that Login is disabled. This information identifies a period of time during which an authorised Login **could** have accessed Horizon were the Login exercised. What this information will not provide

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are the specific dates that the authorised Login was in use. In addition, this information will not specifically identify an individual, merely the User Id code assigned to an individual, nor will it confirm that when the Login was being exercised it was being exercised by the individual to whom the User Id was originally allocated.

Signature..... Signature witnessed by