
From: Gayle A Peacock <[redacted] GRO >
Sent: 16 November 2013 16:43
To: 'timandagi'; [redacted] GRO
Subject: Re: Branch User Forum

Hi Tim

Thank you for sending this through. It has been helpful and I can now see why you felt you needed to send me the original e-mail and think what you do.

I can assure you that I have valued our conversations which have been open and honest from both sides. As we have talked about previously, trust is imperative to build an effective relationship.

I will call you on Tuesday to talk this through and share with you what happened to prompt Karen's e-mail.

Thanks

Gayle

From: Tim McCormack [mailto:[redacted] GRO]
Sent: Saturday, November 16, 2013 02:55 PM Coordinated Universal Time
To: Gayle A Peacock
Subject: RE: Branch User Forum

Hi Gayle,
Apologies for having to trouble you. Unfortunately I have no contact number for Suzie and time is pressing. I'm currently [redacted] GRO
[redacted] GRO and to make matters worse my old central heating boiler has ground to a halt! Undoubtedly you will appreciate that this is a busy period for me (lead to Christmas) and therefore I am a little disappointed, with having to chase things up at this late stage.

I do hope that this isn't indicative of what's in store for me and fellow attending colleagues.

Thank you for your kind intervention Gayle.

Since drafting this email Suzie has contacted me and I'm led to believe that no substitution allowance will be made to lowly Subpostmasters. IMVHO this lack of parity with other attendees is most inappropriate and serves to reinforce our inferior relationship, with the Post Office hierarchy.

Although I welcome the new Forum and consider it vital with the changes afoot and increase in new products and services I'm afraid I cannot support such discrimination and trust that you will respect my position.

Yours sincerely

Karen Goldthorpe

Below follow up reply from Angela Van Den Bogerd (POL Head of Partnerships - Network)

Dear All

Further to the note inviting you to formally join the Branch User Forum Suzie has received some queries about being able to claim substitution allowance for your attendance at the Forum meetings.

Substitution allowance is not appropriate in this instance as in the main these are holiday substitution payments; and we do not normally make payments to subpostmasters for their attendance at such Post Office events.

However given that the outputs of the Branch User Forum are for the benefit of the Post Office as a whole I had been considering a recognition payment for your contribution to and attendance at the Forum meetings as an appropriate thank you. We can discuss further next week when we meet.

Kind regards,
Angela

Common sense is not so common - Voltaire

From: gayle.a.peacock@postoffice.co.uk **GRO**
To: timandagi@postoffice.co.uk **GRO**
Subject: Re: Branch User Forum
Date: Sat, 16 Nov 2013 11:53:28 +0000

Hi Tim

I'm really sorry you feel like this but I have to say I am completely at a loss with the e-mail.

I do want talk to you about this as I am really confused by what is going on. I don't work Mondays but will give you a call on Tuesday if that's ok.

Please try and enjoy the rest of your weekend.

Many thanks

Gayle

From: Tim McCormack [<mailto:tim.mccormack@postoffice.co.uk>] **GRO**
Sent: Saturday, November 16, 2013 08:32 AM Coordinated Universal Time
To: Gayle A Peacock

Subject: RE: Branch User Forum

Good Morning Gayle

Just sitting here this morning wondering about this.

I have absolutely no problems about not being on the forum and I can understand perfectly well why I am not - in fact I would have been extremely surprised to be chosen. Indeed even if I had been I would have had to pull out as I couldn't sit in the same room as Karen for more than 5 minutes - a wonderful lady and she is doing her best but not somebody I can communicate with on any level.

What I can't understand is why you chose to lie to me?

It doesn't make sense - our phone calls were pleasant - you seemed interested to hear from me - my contacts with Alex and Jonathan have been useful for POL - my piece on Mail Segregation seemed to be well received - or is that a lie too?

Can you explain please? You seem such a nice person - I really don't understand the deceit.

Put yourself in my position - how would you feel if somebody you trusted but didn't know well lied to you - would you not wonder why?

Put my mind at rest please and give me an answer.

Thanks

Tim

PS please I know Karen and she tells one person who tells another and so on and then I get to hear about it so I have most of the details.

Common sense is not so common - Voltaire

From: gayle.a.peacock@GRO
To: timandagi@GRO
Subject: RE: Branch User Forum
Date: Thu, 14 Nov 2013 15:28:44 +0000

Hi Tim

Hope you are well?

I've contacted the team and apparently it looks as though there were issues with the mail box. I've forwarded on your application to see what the situation is about finalising the group etc.

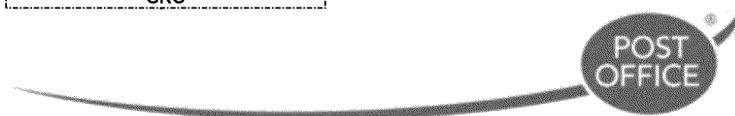
Do you know which branches on your forum had submitted an application as I can then cross-reference them?

Thanks

Gayle

Gayle Peacock I Branch Training and Support Programme

c/o Branch Standards Team, 2nd Floor, The Markets, 6-16 New York Street, Leeds, LS2 7DZ



From: Tim McCormack [mailto:GRO]
Sent: 14 November 2013 10:51
To: Gayle A Peacock
Subject: Branch User Forum

Morning Gayle

Questions are being asked on the SPMR forum about what is happening with the Branch User Forum.

Any news?

Apparently nobody who has applied has even had an acknowledgement.

Including me.

Cheers, Tim

Common sense is not so common - Voltaire

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