

16/5/14

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Information Requested

- * Details of the management hierarchy at POL and Fujitsu responsible for Horizon.

Horizon System:

- * Description of software and hardware architecture of the Horizon system including software and hardware located in branches.
- * Description of the external systems that interact with the Horizon system and how they interact with Horizon.
- * Description of applications running in branches, including details of what information can be checked and printed at a branch by Submaster Postmaster, including transaction and event logs.
- * Description of the interaction, transaction and communication system used between branch Horizon machines and the central Horizon system.

Integrity and Reliability:

- * Detailed description of how Horizon ensures integrity and reliability.
- * Detailed description of the support Horizon provides for auditing, including details of facilities for producing audit trails of local and central events and transactions, and including some typical examples.
- Description of the development procedures used, including testing, deployment. Examples of tests used to ensure integrity and reliability.
- * Description of the Horizon reconciliation and transaction correction mechanisms and procedures.

Maintenance:

- * Details of the process used to update software on central servers and on branch terminals.
- Details of the main revisions/updates made to the Horizon system in the past 5 years.
- * Details of bugs/defects fixed in the last 5 years.

Disputes:

- Dispute procedures and history of disputes plus outcomes.
- * Details of documents requested and made available to Second Sight for their investigation.
- * Copies of Second Sight documents supporting their Interim Report.

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