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Record of Taped Interview

Short Descriptive Notes
Record of Taped Interview Summary
Full Taped Interview Transcript
(delete as applicable)

Person interviewed: LYNETTE HUTCHINGS (LH)

Place of Interview: CONFERENCE ROOM, EASLIGH

Exhibit No:

Number of pages: 21

Signature of interviewer producing

Date of Interview: 20.4.11

Time commenced: 12.30

Tape reference no.: 073452

Time concluded: 13.13

Duration of Interview: 43 MINUTES

Interviewing Officers: GRAHAM BRANDER (GB)

GARY THOMAS (GT)

Other persons present: IZZY HOGG (IH)

Tape counter times	Person speaking	TEXT
		Voice identification of everyone present and the nature of the enquiry explained. Permission to tape record given.
1.10		LH was re-cautioned and reminded of legal rights. LH told (1) she is not under arrest, (2) is free to leave, (3) is entitled to legal representation and advice including the right to speak with a Solicitor and (4) is entitled to read the Police and Criminal Evidence Act 1984 Codes of Practice setting out the rules and rights governing the conduct of this interview. The reverse side of form GS001 completed and signed – Solicitor present but no friend required.
4.00		LH confirmed that no questions were asked during the break and that she had sufficient time to consult with her Solicitor.
4.35		The contents of the previous interview were briefly summarised.

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5.46	GB	So on the 2 nd June 2010 I asked you why the £50 notes had jumped from £2,000 to £6,050 can you give me an explanation for that?
	LH	No comment.
	GB	Ok so if we turn the page over now I'm now going to talk to about the entries on the 15 th and 16 th June so the 16 th June was when a branch trading statement was completed which I'm going to show you in a moment so back to the schedule you'll see that on the 15 th June £20,000 collected so there's nothing sat in cash in pouches any more and you'll see that you declared £2,050 in £50 notes on the 15 th and then when you did your branch trading statement on the 16 th it was actually £50 less of £2,000 which obviously hasn't followed the pattern that I'd shown you for the previous couple of examples but what appears to me is if you look back on this schedule at any time you've might want time to look at it now or in the future, when I've looked at it it would appear that on the £10 notes on the Tuesday which would have been a 15 th and the Wednesday, they generally don't change that much so it looks to me as if, well what I'm suggesting is the actual £10 notes on this occasion have been inflated 'cos they've gone from £10,570 to £17,500, can you recall whether you would have inflated the £10 notes when you did that branch trading statement?
	LH	No comment.
7.21	GB	Ok would you have inflated the cash in any way when you completed that branch trading statement?
	LH	No comment.
	GB	Ok and I'll show you this branch trading statement in a moment, this covers period from the 19 th May 2010 to the 16 th June 2010. It shows no discrepancies and it shows a cash on hand figure of £39,313.88, that's there those figures so was that a true and correct cash figure when you completed that branch trading statement?
	LH	No comment.
	GT	Given the prepared statement, I put it to you that that would

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		suggest that there was quite a high probability and quite likely that that would have been a true reflection given the fact that I think problems had allegedly only started after Horizon on Line came in and I think it was prior to that that the statement suggests that you haven't had those sort of problems so that trading statement being prior to Horizon on Line as Graham said, would that have been a true reflection of the account at that time?
	LH	No comment.
8.30	GB	On the same page Lynette, on the 30th June this isn't the end of a branch trading period but again it's a Wednesday and it does, there are some situations where Wednesday was in a branch trading period it looks like the £50 notes have been inflated. Now if you see on the 29th June £13,500 has been collected and that would then leave on the 29th June £2,400 notes declared £50 notes, that then jumps up to £8,100 which is an increase of 5,700 and then drops down to 2,000 the following day so can you give an explanation as to why your £50 notes jumped up by £5,700 on that day?
	LH	No comment.
9.18	GB	Ok did you deliberately inflate the amount of £50 notes that you genuinely had in the office on that day?
	LH	No comment.
	GB	Ok. After that date on the 1st of the 7th if you look down like the middle of that column you'll see under unusable notes it just sort of jump out a bit because it goes from £888 on the, sorry on the 1st week of June and it goes to £5,428 £5,478 drops down to £1,088 then stays at £1,088 and then back up to £5,508 then before dropping down to £413 and these amounts are given on a daily period running from the 30th June until the 6th of the 7th so can you give any explanation why the amounts declared in the unusable notes would have jumped up to £5,428 and then £5,478 and then £5088 before dropping down to 413?

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	LH	No comment.
10.24	GB	Is it because that's where you inflated the cash at that time?
	LH	No comment.
	GT	Can I just come in on that particular date with the 5 th July with the unusable note the £5,508, obviously on the 5 th July £5,508 I believe that was the day that you actually migrated so with that being the case that you, on the day of migration you've inflated the amount within the unusable note so that it wouldn't be detected upon the transfer over from Horizon to Horizon on Line and maybe an explanation given to the auditor that they have been possibly been remmed out of the office something along those lines?
	LH	No comment.
	GT	'Cos is there any reason that you would have that volume or those amounts of unusable notes in any branch?
	LH	No comment.
11.14	GB	Can I just confirm that when, just for the benefit of the tape the Horizon system is moved onto new (indistinct) but it's now connected online that's what we're referring to as 'online' so on the 5 th July that's when you actually migrated the Horizon on Line also called Horizon New Generation, can I confirm that you would have been written to by the Post Office advising you that somebody's going to be coming out and checking your cash on that day?
	LH	No comment.
	GB	But you certainly would have been written to to advise that somebody's going to be transferring your Horizon equipment to the Horizon on Line on that day wouldn't they?
	LH	No comment.
11.58	GB	From my experience and from business records, it's my understanding that everyone's written to otherwise you'll just get engineers that just turn up out of the blue so you would have known that they were coming on that day and they would give you sort of like as I understand it a week or so's notice to advise you that

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		they're coming?
	LH	No comment.
	GB	Could that well explain why the unusable notes have been inflated for what appears to be 5 or 6 days as oppose to the £50 notes?
	LH	No comment.
	GB	Alright now if we can turn the page let's have a look on that one. Right towards the top then on the 13 th July you'll see that the £50 notes declared were £650, £20,500 being collected so can you explain why then on the 14 th July which again is when you completed the branch trading statement they jump up by £6,400 to £7,050?
	LH	No comment.
	GT	And as we said earlier on from the Horizon evidence that be available to us, will we see £50 notes being deposited in on the 14 th July and subsequently large volumes or large amounts being paid out the next day for them to obviously disappear again?
	LH	No comment.
	GB	Ok a little bit further down well quite a bit further down you'll see on the 4 th of the 8 th nearer the bottom 2010 you'll see that the, and again as I understand it's a Wednesday, you'll see that the £50 notes have risen from £550 the day before to £7050, an increase of £6,000 can you give an explanation for that?
13.30	LH	No comment.
	GT	Is there any reason Lynette why it always appears to be inflations happening in the £50 notes or the other denominations unusable notes etc only on Wednesdays which is obviously a balance day or a trading period day is there any reason why we don't see such inflations on other days of the week?
	LH	No comment.
	GT	I mean I put it there's 2 reasons for that, either as we've suggested that you have potentially a regular customer who comes in to deposit £50 notes and then subsequently the next day someone

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		may take out £50 notes or I put it to you that it's been done deliberately as a systematic way of inflating the cash to hide discrepancies in the accounts both prior and after Horizon next Generation online?
	LH	No comment.
14.40	GB	Right we've just been talking about the cash figures where on the 13 th July the £50 notes declared, excuse me, were £650 and on the 14 th July they'd gone up by £6,400 to £7,050, branch trading statement for period ending 14 th July 2010 shows nil discrepancies and a cash on hand figure declared of £30,676.97. Was that a true and cash figure that you declared on that branch trading statement on that day?
	LH	No comment.
15.20	GT	Could I confirm it was yourself that would complete all of the branch trading statement or was there any occasions when your husband would have completed them so he would have been aware of any discrepancies?
	LH	No comment.
	GB	Right we're now going to be looking at the dates, this is on the next page of the schedule on the 18 th of the 8 th have you got that yeah? So if you see on the, the date we're on the 17 th of the 8 th and once again we got a rem collection so there's nothing shown in cash in pouches and on the 17 th of the 8 th we got £500 in the £50 notes but once again it jumps up and it jumps up by a considerable amount to £6,850 which is an increase of 6,350, the following day it drops down to £100 and once again Lynette the 18 th of the 8 th is at the end of a branch trading period so can you give me an explanation why we got this systematic increase in £50 notes particularly when there's a branch trading statement being completed?
	LH	No comment.
16.33	GB	Right ok branch trading statement covering period 14 th of the 9 th to the 18 th of the 8 th 2010 shows nil discrepancies declared and a cash

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		on hand figure of £32,544.17p which I'm going to show you now and once again was that a true and correct cash figure that was declared on the system when producing that account that day?
	LH	No comment.
	GB	Ok I'm going to move on now, if you turn to the next page and on the 14 th right at the top entry, 14 th of the 9 th 2010 £50 notes you can see declared £600, the next day the amount declared is £8,750 so that's gone up by £8,150 and then the following day it drops back to £100 so I'm suggesting to you that the account was short by somewhere between £8,000 and £8,750 at that time and that you've hidden it by inflating the £50 notes, can you give an explanation as to why the £50 notes would have jumped by that amount?
	LH	No comment.
	GB	And again I'm suggesting the fact that you've inflated the £50 notes 'cos had you declared that shortage at that time you knew that you would have had to have made it good at that time and you weren't in a position to make it good is that correct statement that I've made?
	LH	No comment.
18.20		LH shown branch trading statement covering period 18 th of the 8 th 2010 to 15 th of the 9 th 2010.
18.30	GB	No discrepancies were declared on that branch trading statement and the cash on hand figure shows £40,413.79 which I'm going to show you again so same question as before, was that a true and correct amount of cash declared on that account on that day?
	LH	No comment.
	GT	In respect of that could I just refer to the prepared statement at the beginning where it suggests at the very end 'I did not sign any trading statements, at no time did I act dishonestly'. Obviously we can confirm that no trading statements have been signed, is it that they weren't signed because of the declaration at the bottom of the

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		trading statement which reads 'I certify that the content of this balance and trading statement is accurate reflections of the cash and stock on hand at this branch?' and the signature that is due there by the Postmaster/Postmistress, did you not sign the trading statements because that was something that you didn't do prior to Horizon Next Generation, it was something you'd never signed or did you deliberately not sign them because you knew that you had been acting dishonestly I put it to you and that you failed to sign them because you knew that there was inflations within these trading statements?
	LH	No comment.
	GB	So if in the prepared statement saying that you thought that Post Office would issue transaction corrections to make good these errors or whatever, however it terms, first of all the Post Office would know that there was errors because you're not declaring how much, you're not declaring a true state of the accounts so they would know and it's not through the creation of errors, it's through the fact that the fact had been inflated at the branch, the Post Office wouldn't have known but if they had have known and if they had (indistinct)transaction corrections which is what you're eluding to in your prepared statement, would you then have made that money good as per your contract?
	LH	No comment.
20.49	GT	Have you had occasions whereby you had a transactional correction come back that was in your favour?
	LH	No comment.
	GT	Because I am sure you're aware under the terms of your contract if you do get a transaction back that's in your favour, you have the right to remove the money immediately for yourself is that correct?
	LH	No comment.
	GB	But why are you not declaring any discrepancy on these trading statements Lynette?

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LH	No comment.
GB	Because previously you have done some, again I have referred to the ones with Izzy where there was a discrepancy for the period covering 18 th March 2009 to the 15 th April 2009 a discrepancy of 6p was declared so why was a discrepancy declared on that account and not these others I've just shown you?
LH	No comment.
GB	We've also got on a branch trading statement covering the period 15 th of the 11 th 2007 to the 12 th of the 12 2007 we've actually got an over i.e. a surplus declared of £6,729.91p. Now I suspect the reason why we've got that surplus declared was because a previous month which covers a period of 10 th of the 10 th 2007 to the 15 th of the 11 th 2007 you've declared a shortage of £6,200.
GT	700.
GB	Sorry £6,729.91p short the exact same amount that I've just told you about the over on the following trading statement so when you did this branch trading statement ending 15 th of the 11 th 2007, why did you declare a shortage of £6,729.91p?
LH	No comment.
GB	Ok so following on from that, why did you declare that shortage on that account but not declare it on these accounts I've just been showing you previously?
LH	No comment.
GB	When we've been talking about jumps for want of a better terminology in the £50 notes, circa those amounts?
LH	No comment.
GT	I would put it that you were aware of the transaction that there is an error, you discovered the error, you knew the error was coming back, you showed the loss because you knew the following month that the gain would come back. I believe in the other statements that we've put to you previously that you were aware of why the cash was missing and that you deliberately inflated the cash to hide

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		the fact that that money had been removed?
	LH	No comment.
23.27	GB	On the trading period ending 15 th of the 11 th 2007, you've declared a £6,729.91 shortage, now obviously I haven't got information yet to show whether transaction correction has arrived before the next trading statements completed so I would suggest that possibly you were that amount short and the following week you found an error that you'd made when for example cleaning the stock, can you recall ever doing that and then you found a compensatory gain the following month?
	LH	No comment.
	GT	With regards to, again referring back to the prepared statement, you've mentioned here towards the bottom of I think it was the first page, it says I'm able to explain why the balances are incorrect but would give examples of some difficulties as follows, the first one says the helpline was difficult to access and unreliable, we've talked about that and (indistinct) talked about that, the second one says 'secure stock created unexplained discrepancies on a weekly basis' could you help us to help you if you like by explaining what you mean by the unexplained discrepancies in the secure stock that were created?
24.51	LH	No comment.
	GT	If you discovered large discrepancies within the secure stock, can you explain how you would go about rectifying any discrepancies you found?
	LH	No comment.
	GT	Would you show adjustments or possible reversals to the stock to obviously put that stock correct?
	LH	No comment.
	GT	So would it be fair to say that from the 5 th July 2007 to obviously the point of the audit when the Horizon information is received that we would be seeing a regular adjustment or reversals etc that would

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		actually refer to what you put in your prepared statement of secure stock created unexplained discrepancies on a weekly basis so every week we will be seeing adjustments, reversals, would that be fair to say that that would be correct?
	LH	No comment.
	GB	Just going back to another branch trading statement this is covering the period 11 th July 2007 to the 15 th August 200 and on that day you declared a shortage of £84.24 and going back to the earliest branch trading statement that I've got, the earliest branch trading statement that I have here is the period 11 th October 2006 to the 15 th November 2006 and this shows a surplus or an over of £21,411.93 so can you recall that it's a very large amount can you recall that at all?
26.32	LH	No comment.
	GB	And then the following month period ending the 14 th of the 12 th 2006 we've got a compensatory shortage there of £21,411.96p which is 3p difference so was it that you or somebody working in the Post Office made an error and it wasn't realised until after you'd done, done your balance which was rectified the following month?
	LH	No comment.
	GB	Ok but in your prepared statement it says 'we migrated to Horizon on Line approximately May/June 2010. At the time of migration all accounts balanced'. Well clearly they didn't so can you expand on why your prepared statement says they would balance when I've just shown you some examples when you've declared discrepancies?
	LH	No comment.
	GT	Going back to that particular day then of obviously the migration, I'm just thinking in my head about the unusable notes situation, what do you normally do when you have unusable notes, what happens to unusable notes?
	LH	No comment.

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28.26	GT	Could I put it to you that unusable notes means it's notes you wouldn't give out to customers they're damaged or they're dirty or whatever and that the correct procedure or the normal procedure in many of the offices well every office throughout the country would be to remit those unusable notes back to the cash centre so that they can be shredded, destroyed sent back to the bank of England etc because they are unusable of course, would it be correct that we would look at remittances back into the rem centre and see that when it dropped down from that £5,000 on the 5 th July that you would have remitted that sort of volumes of money back to the Cash Centre?
	LH	No comment.
	GT	Can I just remind you then Lynette at this time that obviously you have been cautioned, the caution has been explained to you, the caution says you do not have to say anything, that is your right which you're obviously following at this point in time. I just want to reiterate the second part that does say that it may harm your defence if you do not mention when questioned something which you later rely on in Court, anything you do say may be given in evidence, but as I said at the start this is your opportunity if you have a reasonable explanation or any reasons that you could give us to these questions, now is the opportunity to do so, I fully respect you going 'no comment' but I just wanted to explain to you that that is your opportunity at the moment to do that ok.
	GB	Ok what we're going to do now we're going to go back to the main schedule we've been following of the ONCH breakdown. The page that we were on Lynette right at the bottom or towards the bottom I should say 13 th of the 10 th 2010 to the day before on the 12 th , we got £1,700 declared in the £50 notes, £1,000 of whatever is actually collected that day and then on the 13 th of the 10 th which again is end of a branch trading period when your accounts would be completed, we've got no collections there's nothing waiting to be

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		collected and the £50 notes jump from £1,700 to £11,900, an increase of £10,200, can you give an explanation for that?
	LH	No comment.
30.31	GB	Well I'm not sure we got that trading statement anyway but either way a branch trading statement would have been produced on that day so when the branch trading statement was produced on the 13 th of the 10 th 2010, the figure entered in the £50 notes of £11,900 which would have formed part of an overall total cash figure of £42,131.00, would that have been a true and correct figure declared at that branch at that time?
	LH	No comment.
	GB	Right turning the page we see on the 27 th of the 10 th 2010 the £50 notes jump up from the previous days' declaration of £2,500 to £12,000 an increase of £9,500, can you give any explanation for that?
	LH	No comment.
31.33	GB	Ok and there's no cash rems waiting to go so that wouldn't have affected that figure... Ok right bottom of that page on the 16 th of November 2010 you'll see the £50 notes declared was £1,200 and £1,000 in cash was collected then if you turn the page then you'll see the top figure on the 17 th o the 11 th 2010 showing the £50 notes declared at £11,100 so that's gone up by is that £9,900? And once again that's when you completed the branch trading statement so can you give an explanation as to why the £50 notes rose by that amount on that day?
	LH	No comment.
32.38	GB	And then the following day they're declared as zero, now it may be that you missed them off for whatever reason because on the 19 th they're declared for 1,000 and it's 1,150 which would be you know roughly the sort of amounts that you were showing on hand prior to completing that branch trading statement so it would suggest to me that the actual accounts were about £10,000 in deficit in the cash at

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		that time is that correct?
	LH	No comment.
	GB	Ok branch trading statement covering the period 13 th of the 10 th to 17 th of the 11 th 2010, no discrepancies shown, we've already asked you why you weren't showing discrepancies when you had done previously on previous branch trading statements anywhere up to £21,000 of and obviously you've gone 'no comment' which is your right, it says the cash on hand figure here is £46,847.63 and I'm showing you that branch trading statement now, that cash figure was that a true and correct figure declared at that time when producing that account
	LH	No comment.
33.49	GB	Ok right same page of the schedule if we look on the 30 th of the 11 th you'll see the £50 notes declared were £1,400. Now the actual, we've got, on the collections we've got £20,000 being collected on the 13 th of the 11 th but on the 1 st if we explain this on the 1 st we were actually a minus cash in pouches figure, what that suggests to me was a remittance would have been reversed out of the system, probably an error, I'm not suggesting it's done anything untoward but the system suggests to me based on these figures, I haven't got Horizon data to actually analyse the data of that day but just looking at the schedule suggests to me that £20,000 was collected on the 30 th of the 11 th and then it wasn't made up the previous day as per most of the other examples so it suggests like it was reversed out of the system, that then disappears in future days so it looks like that was then corrected, that's just from my 11 years experience of doing this role, that's what it suggests to me but obviously until I get the data I can't say for certainty, can you recall ever having to or reversing out a remittance in error and then having to correct it?
	LH	No comment.
35.02	GB	Ok but with way that collections gone on the 30 th of the 11 th , on the

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35.26	LH	30 th of the 11 th you declare £1,400 in £50 notes then on the 1 st December you declare £11,100 yeah similar increases what we've got to at this stage, that's an increase of £9,700 in the £50 notes, can you give an explanation for that?
	GB	No comment.
	GB	And then it drops down to 1,100 the following day. Ok towards the bottom of this page on the 14 th of the 12 th 2010, £50 notes declared £1,850 and then they increase by almost 9,000 the following day to £10,800, exactly the same pattern of the many examples we've already gone through, can you give an explanation for that?
	LH	No comment.
36.18	GB	Ok and in the branch trading statement for the period ending 15 th of the 12 th 2010 shows no discrepancies and a declared cash on hand figure of £55,576.38p I'm just showing you that trading statement now, was that a true and correct cash figure declared on that account on that day?
	LH	No.
	GT	Suddenly I just noticed generally through the way you've been going through here as well is when I talked about obviously regarding the unusable notes it continues to be quite over £2,000 worth of unusable notes regularly being carried as well. Up until the point of 9 th January when we go forward in a minute, 10 th January, 9 th or 10 th January so obviously what we expect is on the 9 th or 10 th January it goes from 2,600 down to 20, again I would expect at that time we would see a rem out for obviously those unusable notes 'cos there seemed to be a pattern that the same amount seems to be or similar amount seems to be held in the unusable notes, would it more along the lines that perhaps you had £583 or you know the odd 100's of pounds of unusable notes but the cash had been inflated in the unusable notes by perhaps £2,000 and the remainder was going onto the £50 notes?
	LH	No comment.

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37.15	GB	But either way even if your unusable notes which you know (indistinct) notes, defaced notes, Scottish notes, either there were £2,6643.00 on the 9 th January 2011 and they did form half of the remittance that was collected on the 11 th January or £39,178.00 taking unusable notes down to £20 notes, it would demonstrate that you knew how to remit out your unusable notes so is that correct that you knew how to remit out your unusable notes?
	LH	No comment.
	GB	So if that's the case why did you not do that in respect of the £5,000 odd being shown leading up to when you migrated to Horizon on Line just before leading up to the date of the 5 th July 2010?
	LH	No comment.
	GB	Or was it because those figures were obviously inflated?
	LH	No comment.
38.18	GB	Ok keeping the page on the main schedule then please, on the 29 th of the 12 th 2010 you'll see that the £50 notes declared for an amount of £11,450.00 and previous day they're declared for £1,600 so it's gone up by almost £10,000, can you give an explanation for that?
	LH	No comment.
38.41	GB	And then further down on the 12 th January which again is end of a branch trading period you'll see that the amount of £50 notes declared not affected by any remittances that are waiting to be collected in the system, the declared amount of 50's is £12,850 the previous day it was £1,800, can you explain why it's gone up by about £11,000?
	LH	No comment.
	GB	And can you explain why it's suddenly dropped back down again to £1,000 the following day?
	LH	No comment.
	GB	Right I'm just going to show you the branch trading statement for the period which ends the 12 th January 2007, no discrepancies declared and it shows a cash on hand figure being declared of £38,803.01p,

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		I'm going to show you that. Was that a true and correct amount of cash held in the office on that day when you produced that account?
	LH	No comment.
39.47	GB	Turn the page, on the 26 th January we can see that the amount of £50 notes declared 12,200 which is an increase of 10,700 on the previous days declaration of 1,500, can you explain why that's occurred?
	LH	No comment.
	GB	Ok had you deliberately inflated those £50 notes on that day to hide a deficit of that amount?
	LH	No comment.
	GT	I can confirm that that's also a Wednesday again 26 th January.
	GB	Ok thank you. Towards the bottom, completion of another branch trading statement and you see the next jump of £50 notes, 16 th of the 2 nd 2011 declared £50 notes 11,550, the previous day it's 1,300 an increase of 10,250, can you give an explanation for that?
	LH	No comment.
	GB	And can you explain why they dropped by 10,500 when you did the declaration the previous day, sorry the following day?
	LH	No comment.
40.45	GB	The branch trading statement for period ending the 16 th of the 2 nd 2011 shows no discrepancies and a declared cash on hand figure of 56,553.75 I'm showing you that now, was that a true and correct amount of cash physically on hand at that branch when you produced that account on that day?
	LH	No comment.
	GB	And is it right that it was an inflated cash figure that you entered to hide a deficit of around about £11,000 in the cash at that time?
	LH	No comment.
	GB	Right the last entry I'm going to show you on this schedule is on the following page the 16 th March 2003 and we've already discussed this was the last branch trading statement that you completed prior to the

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		audit on the 30 th March so on the 15 th March day before you declared £1,250 notes and on the 16 th March you've declared 11,600, an increase of £10,600, can you explain why?
	LH	No comment.
41.57	GB	And can you explain why it then dropped down to £1,050 the following day?
	LH	No comment.
	GB	I've got a branch trading statement here which we have looked at previously but I only referred to the cash figure on it, this is ending 16 th March 2011, Nil discrepancies declared and it shows a cash on hand figure of £41,286.35p so I'm just showing you that now. Was that a true and correct amount of cash on hand at the branch when you produced that account on that day?
	LH	No comment.
	GB	Ok. Well clearly Lynette it seems to me that with the data that I've had, that I've got so far, increases in £50 notes have been happening since April 2010 and I dare say prior to that but I haven't got data going back that far yet whereas you're saying you only had problems from the 5 th July so how can it be that we were having all these I'm going to say inflated figures what term I've been using there, why are we getting these jumps in the £50 notes when you're producing a branch trading statement in particular prior to when you moved to Horizon on Line?
	LH	No comment.
	GB	And why are they gradually increasing is that because somebody's taking the money over a period of time?
	LH	No comment.
43.13	GB	Ok have you ever stolen the money from the Post Office?
	LH	No comment.
	GB	Ok have you ever taken money from the Post Office at all?
	LH	No comment.
	GB	Have you ever sort of like used any money from the Post Office to

Royal Mail Group

ROYAL MAIL – CONFIDENTIAL Record of Taped Interview – Continued

	pay any form of supplier?
LH	No comment.
GB	'Cos I understand Rowlands Castle was part of, or situated in a hardware store is that correct?
LH	No comment.
GB	Is the hardware store owned by you?
LH	No comment.
GB	Is the Post Office a completely separate business entity to the hardware store?
LH	No comment.
GB	So would you have given anybody any money from the Post Office with or without the intention to repay it?
LH	No comment.
GB	Ok are you aware of anyone that's ever taken money from the Post Office other than to conduct normal Post Office practice i.e. serving customers or returning money?
LH	No comment.
	Master tape seal signed on number 073452
	Interview terminated at 13.13