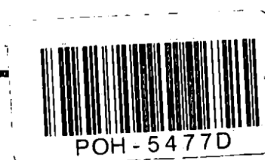


Thomas Penny

From: Mark Dinsdale
Sent: 06 September 2010 14:09
To: Thomas Penny
Subject: RE: Fujitsu information - Bufferey



Penny, I think we will go with this, but needs a few more details first.

Could you provide a little bit more costings detail please. Will there be anything left in the req we raised for West Byfleet / Porters Av to cover this?

Cheers

-----Original Message-----

From: Thomas Penny
Sent: 02 September 2010 07:57
To: Mark Dinsdale
Subject: RE: Fujitsu information - Bufferey

Mark

On Horizon it was possible to reprint the Balance Reports and BTS for up to 12 months. On HNG-X we believe it is possible to do this for 6 months. Also, it is only BTS reports that were migrated from Horizon to HNG-X.

We believe we could provide some assistance here, but it would not be part of the standard service.

Before our application migrated to HNG-X we developed and used a specific tool to print out Balance report and BTSS from audit records. We should be able to develop something similar around the HNG-X retrieval tools that we now have for Horizon data.

For HNG-X this data is also in the audit trail and we should be able to extract it.

Are you looking for Balance reports for a Horizon office?

At this stage we are not sure about costs, but we should be able to develop a tool with approximately 5 man days of effort - which we could book to the Litigation Support CT for Gareth Jenkins.

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account Lovelace Road, Bracknell, Berks
RG12 8SN

Tel:
Mob:
Fax:
E-Mail:
Web: <http://uk.fujitsu.com>

GRO

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-----Original Message-----

From: Mark Dinsdale

GRO

Sent: 31 August 2010 19:58
To: Thomas Penny
Subject: RE: Fujitsu information - Bufferey

No different office (I forget the name now, however Bufferey is the name of the spmr, not the branch name). I understand the report to be the final trading statement the branch prints out for itself when it does the monthly balance with the breakdown of ups and downs. Usually the ink is so poor, the investigator struggles to read it.

Cheers

-----Original Message-----

From: Thomas Penny [GRO]
Sent: 31 August 2010 19:55
To: Mark Dinsdale
Subject: RE: Fujitsu information - Bufferey

Mark

Are we talking about pre-migration final reports and is this for [GRO]
[GRO]

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services
Fujitsu Services Retail & Royal Mail Group Account Lovelace Road, Bracknell, Berks
RG12 8SN
Tel: [GRO]
Mob: [GRO]
Fax: [GRO]
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-----Original Message-----

From: Mark Dinsdale [GRO]
Sent: 31 August 2010 17:35
To: Thomas Penny
Subject: FW: Fujitsu information - Bufferey

Penny, would it be possible for yourselves to provide a more accurate and comprehensive answer to the question Juliet poses please.

Regards
Mark Dinsdale

-----Original Message-----

From: Juliet Mcfarlane
Sent: 27 August 2010 10:45
To: Mark Dinsdale
Subject: Re: Fujitsu information - Bufferey

Mark

What I was seeking is a response from fujitsu could you please check with them

Thanks

----- Original Message -----

From: Mark Dinsdale
To: Juliet Mcfarlane
Cc: Graham Brander
Sent: Thu Aug 26 15:59:19 2010

Subject: RE: Fujitsu information - Bufferey

Juliet

I have spoken with Gary Thomas who confirms that it is not possible to obtain a re-print of the final accounts.

He states this is a problem often encountered as spmr's fail to replenish their ink in the printer.

A potential solution to offer the defence would be to offer a meeting with Graham Brander (who looked after this case) to see the original and perhaps obtain an improved copy (if this is possible, although I suspect Graham provided the best copy he could).

Any report we obtain from Fujitsu would only display the trading period discrepancy with no breakdown.

Graham Brander is currently on A/L, but will come back to you on his return if he can assist any further.

Please let me know if you require further info.

Regards
Mark Dinsdale

-----Original Message-----
From: Juliet Mcfarlane
Sent: 26 August 2010 11:23
To: Mark Dinsdale
Subject: FW: Fujitsu information - Bufferey

Mark

Did you pick this up yesterday?

Regards

Juliet

-----Original Message-----
From: Juliet Mcfarlane
Sent: 25 August 2010 12:29
To: Mark Dinsdale
Subject: Fw: Fujitsu information - Bufferey

Mark are you able to deal in Jane + Jason's absence

----- Original Message -----
From: Juliet Mcfarlane
To: Jane M Owen; Jason G Collins
Sent: Wed Aug 25 13:20:01 2010
Subject: Re: Fujitsu information - Bufferey

Jason Jane

The Defence Solicitors have requested re-created copies of the final accounts. They say it can be done. Could you please let me have written response as to the position. If this cannot be done please let me know why so that I can explain to the Defence?

Juliet McFarlane
Criminal Law Team

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