

From: Mike Granville
Sent: 02 December 2010 14:11
To: Whitehead Mike (ShEx)
Subject: Information requested

Mike,

Further to your query.

The position is that POL acts as a private prosecutor in relation to the specific criminal case - adhering to the Code for Crown Prosecutors and all statutory or other rules in relation to prosecuting offenders. It should be noted that legislation gives the Director of Public Prosecutions to right to take over and close down a case if they regard that as appropriate.

I hope that this assists.

Thanks

Mike

Mike Granville
Head of Regulation Strategy

CONFIRMATION EMAIL DELIVERED

Your message was delivered to the recipient.

From: seemamisras [GRO]

Sent: 03 December 2010 12:00

To: Michele Graves

Subject: Delivered: Re: Email to Post Office Limited - response sent behalf of PostOffice Limited

Your message was delivered to the recipient.

From: Michele Graves

Sent: 03 December 2010 11:59

To: 'seemamisras' [GRO]

Subject: Re: Email to Post Office Limited - response sent behalf of Post Office Limited

Dear Mr Misra

Thank you for your e-mails of the 2nd and 3rd of December 2010, which have been copied to a number of people in Post Office Limited. I am replying on behalf of the business.

I fully understand the level of your concern for your wife and that this is a very difficult time for you and your family. Your wife was, however, convicted by the Court after an examination of all the relevant evidence. The duration of her imprisonment was also determined by the Court and I understand that no appeal against the conviction has been lodged.

I trust that the prison will make appropriate arrangements for her dietary, medical and religious needs but if you feel this is not the case, you would need to take this up directly with the prison service. Your legal representative will be able to advise you on this.

I am sorry but this matter is out of the hands of Post Office Limited.

Please can you confirm your address, so that I can send a hard copy of this communication to you.

Yours sincerely

Sue Huggins

General Manager Network, Strategy and Transformation

Post Office Ltd

Registered in England and Wales number: 2154540 Registered Office: 148 Old Street LONDON EC1V 9HQ.

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30/11/10 - From: Barbara Bennett **On Behalf Of** Sue Huggins

Sent: 30 November 2010 13:02

To: Theresa Iles

Cc: Kevin Gilliland; Michele Graves

Subject: RE: SAVE MY WIFE

Theresa

For information and following discussions with Mike Granville, the action we have taken regarding Mr Misra's latest communication to his MP is to advise our press office – they have a copy – and likewise I've sent a copy to Mike Whitehead at BI who is already dealing with a query from Jonathan Lord, MP, regarding this case.

Sue [GRO]

22/11/10 - Sue Huggins & Kevin Gilliland have decided not to response as POL only on copy. See email tab.

let andy bayfield know final response - if any. see email tab.

-----Original Message-----

From: Michele Graves

Sent: 08 December 2010 14:22

To: Paula Vennells; Lynn Hobbs; Kevin Gilliland; Andy Bayfield; Carol Ballan; Nigel Allen

Cc: David Simpson; Simon V Smith

Subject: FW: Save my pregnant wife

Good afternoon everyone

In respect of the latest email from Mr Misra below, to which we are all on copy. Sue is aware & we will not be responding. As you can see the email is addressed to the prison service.

Kind regards, Michele

Michele Graves

Executive Correspondence Manager

Executive Correspondence Team

Post Office Limited

1st Floor, Bunhill Row Wing, 148 Old Street, LONDON, EC1V 9HQ

phone number [GRO] Postline: [GRO]
mobile number [GRO]
michele.graves [GRO]
fax [GRO]

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From: seemamisra [GRO] [GRO]
Sent: 07 December 2010 17:34
To: janet.masozera [GRO]
Cc: 1a; 2a; 3a; 4a; 5a; Paula Vennells; Lynn Hobbs; Kevin Gilliland; Andy Bayfield; Carol Ballan; 6; Nigel Allen; 8; 9; 10; 11; 12; 13; Michele Graves; 15; 16; 17; 18; 19; 20; 21; 22; 23; 24; 25; Bbc Nick; Bbc Nick; Isie & Hog; Isie & Hog; Human Right
Subject: Save my pregnant wife

Sir/madam

My wife her name is seema Misra. She is in broonzfield prison her number is [GRO] She scared to make a complaint about her situation she believe if she make a complaint then your prison give her a more hard time you might move her from this prison to some where very far so she can't see her family or you might move her block where she is living at the moment (she want to remain in current block because officer are nice and helpful to her)

Well I hope after passing my complaint to you regarding her situation in your prison you won't give her a hard time and you won't move her from this prison and from current block. (This prison is the nearest one for us)

Our complaint are as follow

1. Doctor in your prison harass my wife. I have proof for his behaviour .
2. She is not having a proper food in your prison. This is very serious because she has lost 1kg so far instead of gaining weight as pregnant women.
3. You are not giving her a freedom of religion. She hasn't receive her [GRO]

[GRO]
(which I handed over into your prison nearly three week ago)

All I want in writing assurance that my wife & baby is safe and sound. If you can't it means there is something wrong in which even you don't have a control on it.

Note-: moving her from prison or from her current block just give her a more dip ration and stress which is not good for any pregnant women. Please check her midwife remarks in her medical book.

Note-: all you respected people who receiving this cc for this email please don't get annoyed from me. You are my witness. This email for director of broonzfield prison. I will inform you what they doing regarding my complaint

Thanks for your help and support.

I am just trying to save my unborn baby and wife.

Regard

Davinder

[GRO]

From: Michele Graves
Sent: 03 December 2010 12:01
To: Paula Vennells; Lynn Hobbs; Kevin Gilliland; Andy Bayfield; Carol Ballan; Nigel Allen
Cc: David Simpson; Mandy Talbot; Mike Granville; Sue Huggins
Subject: Re Mr Misra

Dear All

Following the recent emails from Mr Misra received over the past two days, please find below the response sent today.

Sue is aware and will lead on this, so please do not respond to Mr Misra should we receive any further communications.

Kind regards, Michele

EMAIL SENT 3 DECEMBER

Dear Mr Misra

Thank you for your e-mails of the 2nd and 3rd of December 2010, which have been copied to a number of people in Post Office Limited. I am replying on behalf of the business.

I fully understand the level of your concern for your wife and that this is a very difficult time for you and your family. Your wife was, however, convicted by the Court after an examination of all the relevant evidence. The duration of her imprisonment was also determined by the Court and I understand that no appeal against the conviction has been lodged.

I trust that the prison will make appropriate arrangements for her dietary, medical and religious needs but if you feel this is not the case, you would need to take this up directly with the prison service. Your legal representative will be able to advise you on this.

I am sorry but this matter is out of the hands of Post Office Limited.

Please can you confirm your address, so that I can send a hard copy of this communication to you.

Yours sincerely

Sue Huggins
General Manager Network, Strategy and Transformation

Post Office Ltd
Registered in England and Wales number: 2154540 Registered Office: 148 Old Street LONDON EC1V 9HQ.

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-----Original Message-----

From: Mandy Talbot
Sent: 03 December 2010 10:24
To: Michele Graves
Subject: RE: Save my pregnant wife

Michele

Can we loose the apology because he will not understand it as an apology for situation she is currently in but will read it as an apology for ever having brought the case against her. SEE TELEPHONE TAB FOR FOLLOW UP CONVERSATION.

-----Original Message-----

From: Michele Graves
Sent: 03 December 2010 10:13
To: Mandy Talbot
Subject: RE: Save my pregnant wife
Importance: High

Hi Mandy

I have made a few tweaks - can you have a quick look over please.

Thanks, Michele

Michele Graves
Executive Correspondence Manager
Executive Correspondence Team

Post Office Limited

phone number [GRO] Postline: [GRO]
mobile number [GRO]
michele.graves [GRO]
fax [GRO]

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From: Mandy Talbot
Sent: 03 December 2010 09:46
To: Michele Graves
Subject: RE: Save my pregnant wife

Michele

I suggest that we go back him in similar terms to hose I proposed in response to his original E-Mail

Dear Mr Misra

Thank you for your E-Mails of the 2 and 3rd of December 2010. We are sorry to learn of your concerns about your wife's medical condition. Your wife was convicted by the Court to a term of imprisonment after an examination of all the relevant evidence. The duration of her imprisonment was determined by the Court and that no appeal against conviction has been lodged. We trust that the Prison will make appropriate arrangements for her dietary, medical and religious needs.

Yours Sincerely

Sue Huggins

-----Original Message-----

From: Michele Graves
Sent: 03 December 2010 09:27
To: Mandy Talbot
Subject: FW: Save my pregnant wife

This morning's email.

M

Michele Graves
Executive Correspondence Manager
Executive Correspondence Team

Post Office Limited

1st Floor, Bunhill Row Wing, 148 Old Street, LONDON, EC1V 9HQ

phone number [GRO] Postline: [GRO]
mobile number [GRO]
michele.graves [GRO]
fax [GRO]

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From: seemamisras [GRO] [GRO]
Sent: 02 December 2010 20:54
To: Paula Vennells; 10; 11; 12; 13; Michele Graves; 15; 16; 17; 18; 19; Lynn Hobbs; 20; 21; 22; 23; 24; 25; Kevin Gilliland; Andy Bayfield; Carol Ballan; 6; Nigel Allen; 8; 9; Isie & Hog; Isie & Hog
Subject: Save my pregnant wife

Well if you people can't do before something goes wrong. I can't wait for that time. I am having in touch with aljazeera and Indian media. They are concerned when they came to know that they(Uk court) given prisonment to my wife with out any evidence and with out any witness.

I havant pass my story to them yet but if I can't get a proper response with in a time then I can't wait for worse any more happen to my family. Let you know again she [GRO] pregnant not having a proper meal, can't follow her religion, don't have a proper medical facility in the prison. She lost 1kg so far instead of gaining wait as pregnant women. Her mid wife is very much concern about her health. My number is [GRO]
If you don't response then I have to go every where to seek help.

Thanks
Regard
Davinder

Further email from Mr Misra dated 01/12/10 containing a sound recording as referred to in email below, unable to save into EFC as sound file is not compatible.

From: seemamisras [GRO] [GRO]
Sent: 01 December 2010 23:23
To: nick [GRO]; Bbc Nick; Paula Vennells; Lynn Hobbs; Kevin Gilliland; Andy Bayfield; Carol Ballan; 6; Nigel Allen; 8; 9; 10; 11; 12; 13; Michele Graves; 15; 16; 17; 18; 19; 20; 21
Subject: Save my wife save my baby

- 1- why she has lost 1 kg
 - 2- why she can't have [GRO] which I delivered more than a two week ago. (means she don't have a equal right [GRO])
 - 3- why can't she have a proper meal.
 - 4- my baby hasn't commit any crime why he is in a prison
 - 5- VERY IMP- without any proof without any witness why she is punished?
 - 6- is it possible if she can have a early out before 1st of march on tag basis.
- Note-: mr Jonathan lord has listen my wife voice email can he assured me about my wife and my baby life?????

Mr nick wallis please please do ask assurance from mr Jonathan lord about my wife and my unborn baby life.

Thanks
Regard
Davinder

[GRO]

From: David Simpson
Sent: 30 November 2010 14:07
To: Michele Graves
Subject: RE: SAVE MY WIFE

Many thanks, Michele – very helpful.

I'm also fine with Sue's decision not to respond to the letter from Mr Misra but to keep BIS in the picture.

David

From: Barbara Bennett **On Behalf Of** Sue Huggins
Sent: 30 November 2010 13:02
To: Theresa Iles
Cc: Kevin Gilliland; Michele Graves
Subject: RE: SAVE MY WIFE

Theresa

For information and following discussions with Mike Granville, the action we have taken regarding Mr Misra's latest communication to his MP is to advise our press office – they have a copy – and likewise I've sent a copy to Mike Whitehead at BI who is already dealing with a query from Jonathan Lord, MP, regarding this case.

Sue 5460 3360

From: Michele Graves
Sent: 30 November 2010 12:42
To: David Simpson
Subject: RE: SAVE MY WIFE

Hi David

I have just spoken to Sue Huggins. As the email is not addressed to us, we will not be responding. However as a courtesy we will let Mike Whitehead @ BIS know, given the MP's interest.

Regards, Michele

From: Michele Graves
Sent: 30 November 2010 12:10
To: David Simpson; Mike Granville
Subject: RE: SAVE MY WIFE
Importance: High

Hi David

At the end of this email is a brief I prepared for Paula following the first email. However, Mike has recently responded to BIS in respect of an enquiry raised by Jonathan Lord MP – who is the Misra's MP & to whom I believe he addressed his latest email.

Mike: Can you input any further in respect of the information supplied to BIS for Jonathan Lord.
Ms Seema Misra – West Byfleet (126023)

Mrs Misra was the subpostmaster at West Byfleet.

An audit was carried out on 14 January 2008 and Mrs Misra was suspended the same day

Audit was £77,643.87 short, which included a loss settled centrally of £3,034.03

Audit report: cash & stock left in counter drawers over night which included date stamps and MVL's

Mrs Misra told the audit team that the account would be £50-£60K short and that this had been going on for about a year prior to the audit. She said staff had taken £89k and that she had not informed anyone in the Post Office as she was worried she would lose the branch. She stated she had made good some of the losses and was looking at ways to make the rest good. She admitted she had been adjusting the branch trading to make it balance. There was an amount in the suspense account £27K + £3k; Mrs Misra showed the auditors the grey pouches & rem slips but there was no money in the pouches.

Mrs Misra was charged by Elaine Ridge, contacts manager, on 12 March 2008 of misuse of PO funds & false accounting

Mrs Misra attended interview and more or less repeated the statement she made to the auditors

The decision was taken to terminate her contract for services on 1 April 2008; Mrs Misra sent in her resignation on 7 April

She was interviewed by POID and again admitted the account had been short for a long period and that she had been falsifying her account to cover it up. She blamed it on staff theft.

The case has now been before the Courts, and Mrs Misra was found guilty after a full jury trial. She has subsequently been sentenced to 15 months by the Judge taking all due regard to Judicial guidelines. It is probably inappropriate to comment about the detail of the trial – although it is worth pointing out that the Defence for Mrs Misra did utilise an IT expert with regard comments on the Horizon system and a clear decision was arrived at by the Court.

Jamail Singh, who was the RMG lawyer on the case, explains that the charges were one of theft of £74,000 and five charges of false accounting. There was a 7 day Jury trial at Guildford Crown Court between 11 October and 21 October 2010 where she was found guilty. The sentencing hearing took place at Guildford Crown Court on 11 November 2010.

A hearing is being arranged for a confiscation order to seize Mrs Misra's assets.

Please note that this was a criminal not a civil case. With a criminal case there is higher of proof and beyond reasonable doubt - civil cases are decided on a balance on probabilities. Issy Hogg was her criminal barrister & is closely associated with JFSA. There were also lots of adjournments, whilst Mrs Misra's solicitors kept asking for more & more evidence, which was supplied.

Finally, Mrs Misra's MP, Jonathan Lord, has taken up the Horizon issue via BIS, to which Mike is responding back to BIS. Our lawyers are seeking a copy of the court transcript.

From: David Simpson

Sent: 30 November 2010 11:42

To: Michele Graves

Subject: RE: SAVE MY WIFE

Many thanks, Michele. I wonder if there is a summary of this case that exists – it would be useful to know on what charges the subpostmistress was convicted and what she did to end up in prison.

My initial reaction is that as the letter to the MP is mostly about the woman's imprisonment and doesn't seem to go into the circumstances leading to her conviction, we ought not to reply but I'm going to think further about whether we should. My inclination is to wait for the MP to contact us, if indeed he does so at all.

By the way, who is the MP?

Thanks,

David

From: Michele Graves

Sent: 30 November 2010 11:10

To: Sarah J Womack; David Simpson

Cc: Mike Granville

Subject: FW: SAVE MY WIFE

Importance: High

All

Further to the email POL was copied into 2 weeks ago by Mr Misra, husband of the former subpostmistress of West Byfleet, Paula been copied into a follow up email to his MP. Again it has also been copied to a number of parties, incl BBC.

Paula has referred the matter to Sue Huggins, who will be looking at this later. At this point in time, therefore, this email is for your information only.

Kind regards, Michele

From: Theresa Iles **On Behalf Of** Paula Vennells
Sent: 30 November 2010 09:10
To: Kevin Seller; Sue Huggins; Michele Graves
Subject: FW: SAVE MY WIFE

Kevin/Sue/Michele

Can you progress please?

Thank you

Theresa
Theresa Iles
Assistant to Paula Vennells, Managing Director
Post Office Ltd
148 Old Street, LONDON, EC1V 9HQ

GRO / Mobile: GRO / Mobex: GRO
GRO

From: seema misra GRO

Sent: 29 November 2010 23:51

To: jonathan.lord.mp GRO

Cc: Paula Vennells; Lynn Hobbs; kevin.gillil GRO; andy.vayfield GRO; Carol Ballan; bakerm GRO; Nigel Allen; john.sparks GRO; dianne.hughes GRO; issy.hogg GRO; info GRO; clarke GRO; katie.clarke GRO; editor GRO; watchdog GRO; ianjones GRO; amnestyis GRO; nick.wallis GRO; nick GRO

Subject: SAVE MY WIFE



Respected Sir.doc

From: Mandy Talbot
Sent: 23 November 2010 10:35
To: Michele Graves; Lin Norbury; Mike Granville
Subject: RE: Save my pregnant wife

Fine

Regards

Mandy

From: Michele Graves

Sent: 23 November 2010 10:29

To: Mandy Talbot; Lin Norbury; Mike Granville

Subject: RE: Save my pregnant wife

Importance: High

Hi Mandy

The full email address for Human Right appears to be - amnestyis@GRO I assume this is amnesty international – which makes sense as his mail was asking for support for his wife to be tagged rather than jailed..

Sue Huggins & Kevin Gilliland have taken the decision not to respond to Mr Misra at this time, as POL people were only on copy.

Kind regards, Michele

Michele Graves
Executive Correspondence Manager
Executive Correspondence Team

Post Office Limited

1st Floor, Bunhill Row Wing, 148 Old Street, LONDON, EC1V 9HQ

phone number [GRO](tel:GRO) Postline: [GRO](tel:GRO)

mobile number [GRO](tel:GRO)

michele.graves@GRO

fax [GRO](tel:GRO)

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From: Mandy Talbot

Sent: 23 November 2010 10:07

To: Lin Norbury; Michele Graves; Mike Granville

Subject: RE: Save my pregnant wife

Dear All

We need to decide if this E-mail should be responded to and if so by whom and how.

I have personally been in touch with the transcribing firm who attended the trial and I am awaiting a quotation for the cost of the selective and full transcript. This will however take a number of weeks to arrive once ordered.

Do we know what Human Right is? Is it a programme on television or some pressure group?

I think it is inevitable that everybody who has an axe to grind about Horizon will be in touch through the websites and therefore the names which have been involved in one dispute within POL will be targeted in others.

The content of the E-mail is blatantly incorrect in that no jury will find unanimously that somebody is guilty where there is no evidence to support the decision. As such even though we do not have a transcript as yet, if we do decide to respond we could send something along these lines. What do you think?

Thank you for your E-Mail of the 19th November 2010. After a full consideration of all the facts the verdict reached by the Jury was that your wife was guilty of theft and false accounting. As such we do not accept the contentions about evidence made in your E-Mail. In due course the Court will decide where she serves her sentence and I am sure that they will take her current condition into consideration.

Yours Sincerely

Regards

Mandy Talbot

From: Carol Ballan

Sent: 23 November 2010 09:23

To: Mandy Talbot

Subject: FW: Save my pregnant wife

Mandy, Lin Norbury has asked me to forward this to you . It's from the husband of the West Byfleet case

Regards

Carol Ballan

From: Michele Graves

Sent: 22 November 2010 08:58

To: Andy Bayfield

Subject: RE: Save my pregnant wife

Hi Andy

Not sure what response will be sent to Mr Misra, as basically he is challenging a court decision and this is no longer within our remit.

Will keep you posted.

Rgds, M

From: Andy Bayfield

Sent: 21 November 2010 11:06

To: Michele Graves; Lynn Hobbs; Carol Ballan; Nigel Allen

Cc: Barbara Bennett

Subject: RE: Save my pregnant wife

Michele

Having read through the 4 e-mails I have now received regarding this matter. I would like to be kept in touch as to the response from POL on this matter

My reasons being

I was a witness for the prosecution in this case,

I was an expert witness in respect of Training, Auditing POL Operational Performance.

I am considered an expert in basic subpostmoffice operations.

I was responsible for the audit team at the time of finding this significant theft, (lets not forget that the jury found her guilty of theft and she already admitted prior to the court case falsification of accounts over a considerable period of time.

I was also able to support our IT expert in totally debunking the defences claims of software deficiencies in our Horizon System

I am more than happy to work with Kevin, Sue, Paula or anyone else on the response to this matter, whilst I am extremely sorry that this lady has now been awarded a custodial sentence in her current condition, when you commit such a significant breach of trust like this and the same with others in this action group, then a custodial sentence is always a possibility, I guess also the cynic in me can't also help wondering at the timing of this announcement.

Not sure what "the next steps" are in this matter but please feel free to let whomever is responding know that I am keen to be both involved and my wish to remain in the loop on this matter.

Andy

Mobex

From: Michele Graves
Sent: 22 November 2010 08:56
To: Kevin Gilliland; Paula Vennells; Sue Huggins
Cc: Mike Granville
Subject: FW: Save my pregnant wife
Importance: High

Kevin/Paula/Sue

Further to my background history sent to you on Friday re Mrs Misra/West Byfleet, you may wish to also note the following:

The case was listed for trial on the 30th November 2009 and the subpostmaster was facing charges of Theft and False Accounting. Mrs Misra had at interview blamed the losses in the PO on staff thefts and accepted that she had false accounted but denied theft. She had changed solicitors, and unexpectedly on day 1 of the trial her barrister mentioned that Mrs Misra was blaming Horizon for some of the losses and this was probably fuelled by the publications of other articles by subpostmasters who were blaming Horizon for their losses.

The judge agreed to adjourn the case to the 15th March 2010 for trial in order for the defence to get their own IT expert in to inspect the Horizon system at West Byfleet, submit a report and in order for Fujitsu and PO Ltd to answer any IT issues raised.

Rgds, Michele

From: Michele Graves
Sent: 22 November 2010 08:51
To: Mike Granville; Sue Huggins
Cc: Mandy Talbot
Subject: RE Mrs Misra - FW: good luck

Mike/Sue

Thought you might like sight of two emails that have come in over the weekend from Mr Misra, which are emails of support sent to Mrs Misra from JFSA members **prior** to her court case.

I've not heard of the Batemans but Scott Darlington from Alderley Edge is a known name. Mr Darlington pleaded guilty in court early this year to five counts of false accounting (the loss was around £44k) but continually denied theft – he was sentenced to 3 months suspended for a year, 120 hrs unpaid work & £410 in costs.

Interestingly, the judge did not take the actual amount of the loss into consideration because ' there are issues relating to the Post Office computer system that I do not feel in the position to judge. I'm told there are other actions at the moment involving Post Office employees which suggests money is going missing, where in fact it's simply a glitch in a computer'

Regards, Michele

From: Michele Graves
Sent: 19 November 2010 17:09

To: Kevin Gilliland; Paula Vennells; Sue Huggins
Cc: Mike Granville; Peter D Johnson
Subject: RE: Save my pregnant wife
Importance: High

Hi Kevin, Paula & Sue

Brief on Mrs Misra

Ms Seema Misra – West Byfleet (126023)

Mrs Misra was the subpostmaster at West Byfleet.

An audit was carried out on 14 January 2008 and Mrs Misra was suspended the same day

Audit was £77,643.87 short, which included a loss settled centrally of £3,034.03

Audit report: cash & stock left in counter drawers over night which included date stamps and MVL's

Mrs Misra told the audit team that the account would be £50-£60K short and that this had been going on for about a year prior to the audit. She said staff had taken £89k and that she had not informed anyone in the Post Office as she was worried she would lose the branch. She stated she had made good some of the losses and was looking at ways to make the rest good. She admitted she had been adjusting the branch trading to make it balance. There was an amount in the suspense account £27K + £3k; Mrs Misra showed the auditors the grey pouches & rem slips but there was no money in the pouches.

Mrs Misra was charged by Elaine Ridge, contacts manager, on 12 March 2008 of misuse of PO funds & false accounting

Mrs Misra attended interview and more or less repeated the statement she made to the auditors

The decision was taken to terminate her contract for services on 1 April 2008; Mrs Misra sent in her resignation on 7 April

She was interviewed by POID and again admitted the account had been short for a long period and that she had been falsifying her account to cover it up. She blamed it on staff theft.

The case has now been before the Courts, and Mrs Misra was found guilty after a full jury trial. She has subsequently been sentenced to 15 months by the Judge taking all due regard to Judicial guidelines. It is probably inappropriate to comment about the detail of the trial – although it is worth pointing out that the Defence for Mrs Misra did utilise an IT expert with regard comments on the Horizon system and a clear decision was arrived at by the Court.

Jamail Singh, who was the RMG lawyer on the case, explains that the charges were one of theft of £74,000 and five charges of false accounting. There was a 7 day Jury trial at Guildford Crown Court between 11 October and 21 October 2010 where she was found guilty. The sentencing hearing took place at Guildford Crown Court on 11 November 2010.

A hearing is being arranged for a confiscation order to seize Mrs Misra's assets.

Please note that this was a criminal not a civil case. With a criminal case there is higher of proof and beyond reasonable doubt - civil cases are decided on a balance on probabilities. Issy Hogg was her criminal barrister & is closely associated with JFSA. There were also lots of adjournments, whilst Mrs Misra's solicitors kept asking for more & more evidence, which was supplied.

Finally, Mrs Misra's MP, Jonathan Lord, has taken up the Horizon issue via BIS, to which Mike is responding back to BIS. Our lawyers are seeking a copy of the court transcript.

Rgds, Michele

From: Michele Graves

Sent: 19 November 2010 15:37

To: Sue Huggins

Subject: RE Mr Misra - Save my pregnant wife
Importance: High

Hi Sue

Sorry to email you but I thought that Kevin was to speak to Mr Misra directly in response to his email along the lines discussed?

I have notified the press office, as agreed, but have not taken any further action.

Please advise as I am somewhat now unclear as to my position following Kevin & Paula's emails.

Thanks, Michele

From: Michele Graves
Sent: 19 November 2010 15:27
To: Paula Vennells
Cc: Susan Crichton; Kevin Gilliland; Sue Huggins; Mike Granville
Subject: RE: Save my pregnant wife
Importance: High

Paula

Kevin & Sue are aware of the email and have the matter in hand. Mike has the background & Sue has also been speaking to him about the case.

I am not sure why I have been copied in, as I haven't had any recent correspondence from the Misra's & will need to check my archive files to see if I have written to them pre 2009..

Regards, Michele

From: Lynn Hobbs
Sent: 19 November 2010 18:58
To: Michele Graves; Andy Bayfield; Carol Ballan; Nigel Allen
Cc: Barbara Bennett
Subject: RE: Save my pregnant wife

Michele

I haven't done anything with this.

Bit of a coincidence that the people on the email were all involved in the Ferndown case?

Lynn

From: Nigel Allen
Sent: 19 November 2010 17:42
To: Michele Graves
Subject: RE: Save my pregnant wife

Michele

No I've not done anything with this.
Not sure which branch it relates to.

From: Mike Granville
Sent: 19 November 2010 16:44
To: Michele Graves
Subject: RE: re West Byfleet

Michele,

I don't have full details – but the following was the information that I was putting together to go back to BIS on this case in response to an MP enquiry they had;

Jonathan Lord MP – Letter to Edward Davey 25 October re Mrs S Misra – West Byfleet

In the case of Mrs Misra the case has now been before the Courts, and Mrs Misra was found guilty after a full jury trial. She has subsequently been sentenced to 15 months by the Judge taking all due regard to Judicial guidelines. It is probably inappropriate to comment to the MP about the detail of the trial – although it is worth pointing out that the Defence for Mrs Misra did utilise an IT expert with regard comments on the Horizon system (the MP's letter suggested that they wished to employ an IT auditor to look at the case but the costs were prohibitive) and a clear decision was arrived at by the Court.

Separately, I have just spoken to Jamail Singh who was the RMG lawyer on the case who explained that;

The charges were one of theft of £74,000 and five charges of false accounting. There was a 7 day Jury trial at Guildford Crown Court between 11 October and 21 October where she was found guilty. The sentencing hearing took place at Guildford Crown Court on 11 November.

Thanks

Mike

Mike Granville

From: Kevin Gilliland
Sent: 19 November 2010 15:27
To: Paula Vennells; Susan Crichton; Sue Huggins
Cc: Michele Graves
Subject: RE: Save my pregnant wife

It's a new one to me. Michelle is dealing and has notified the press office. Mike G has already requested a transcript of the trial.

K

Kevin Gilliland
Acting Sales and Network Director
From: Paula Vennells
Sent: 19 November 2010 15:19
To: Susan Crichton; Kevin Gilliland; Sue Huggins
Cc: Michele Graves
Subject: Fw: Save my pregnant wife

Pls can we look into. And could Michele send over background details - presumably as you are copied Michele, this was a flag case at some time?

Thx Paula

Ps. I hope this isn't a small amount of money we're chasing through the court?

From: Carol Ballan
Sent: 19 November 2010 14:36
To: Michele Graves
Subject: RE: Save my pregnant wife

No, no action by myself apart from forwarding to my line manager, Lin Norbury & Elaine Ridge, who was the CM for this case, for information

Regards

Carol
From: Michele Graves
Sent: 19 November 2010 14:37
To: Martine Munby

Subject: URGENT : Save my pregnant wife
Importance: High

Hi Martine

Please be aware of the email below from Mr Misra, husband of the former subpostmistress of West Byfleet Post Office. As you can, Ms Misra was recently prosecuted and judgment has been passed down.

Mr Misra has copied in a number of people to his email, incl the BBC, so I thought you should be aware in case you get any enquiries. You may also wish to note that the MP, Jonathan Lord, recently approached BIS about Mrs Misra's case, as she challenged Horizon integrity and also involved the support of the Justice for Subpostmasters Alliance (JFSA) who you are no doubt aware of. Mike Granville is currently in the process of a response to BIS, so they can respond to the MP. Sarah Womack & David Simpson are aware of JFSA activities and I'll leave you to decide to let them know of Mr Misra's email..

Our positioning with Mr Misra is likely to be that whilst we understand this is a difficult time for Mr Misra & his family, this is a legal matter and as judgement has been passed down, it is not for us to comment.

Regards, Michele

From: Michele Graves
Sent: 19 November 2010 14:05
To: Lynn Hobbs; Andy Bayfield; Carol Ballan; Nigel Allen
Cc: Barbara Bennett
Subject: FW: Save my pregnant wife

Hi All

Theresa has forwarded this email to Kevin & Sue for progressing. Please can you let me know if you have taken any action in the meantime to save any duplications.

Thanks, Michele

From: Theresa Iles
Sent: 19 November 2010 13:46
To: Kevin Gilliland; Sue Huggins
Cc: Michele Graves
Subject: FW: Save my pregnant wife

Kevin/Sue

Please can I leave this with you to progress.

Thank you

Theresa
Theresa Iles
Assistant to Paula Vennells, Managing Director
Post Office Ltd
148 Old Street, LONDON, EC1V 9HQ


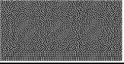

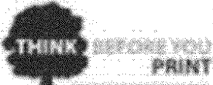
GRO / Mobile: GRO Mobex: GRO
GRO

From: Michele Graves
Sent: 22 November 2010 08:59
To: Simon V Smith
Subject: FW: Save my pregnant wife

Simon

Can you please book in Misra & open an EFC in Horizon integrity – I will be sending over some emails later to add into the EFC. **No** ack etc needed.

Thanks, M

Michele Graves <i>Executive Correspondence Manager</i> <i>Executive Correspondence Team</i>	
Post Office Limited	
	
1st Floor, Bunhill Row Wing, 148 Old Street, LONDON, EC1V 9HQ	
phone number: <input type="text" value="GRO"/>	Postline: <input type="text" value="GRO"/>
mobile number: <input type="text" value="GRO"/>	
michele.graves@ <input type="text" value="GRO"/>	
fax: <input type="text" value="GRO"/>	
	
	
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From: seemamisra@

Sent: 19 November 2010 13:34

To: Human Right

Cc: Bbc Nick; Bbc Nick; Paula Vennells; Lynn Hobbs; Kevin Gilliland; Andy Bayfield; Carol Ballan; 6; Nigel Allen; 8; 9; 10; 11; 12; 13; Michele Graves; 15; 16; 17; 18; Jonathan Lord/ Richard; Jaan Misra

Subject: Save my pregnant wife

Sir

My name is Davinder Kumar Misra my wife name is Mrs Seema Misra. Let you know first what happen in the court, on the last day of her trial judge clearly mention to jury

- (1) prosecutor did not have any witness against her.
- (2) prosecutor did not have any evidence against her.
- (3) defence did provide evidence that their horizon is not robust which is accepted by prosecutor.
- (4) defence did give the black and white evidence that she is gating financial help from her shop and from her family to put the money in the Postoffice to make her till right.

At the end he clearly indicate to jury again that prosecutor failed to provide any evidence any witness which goes against her.

Now it's up to jury to decide weather she is guilty or not guilty.

Jury took two days and come up with this that she is guilty annonymous.

Well she is pregnant [GRO] They took her to the hospital for check-up, head of the gyna team her name is Wendy in Guildford hospital clearly told to police about her complicas for the new baby and mention to prison she not suppose to be there.

Sir could you please her to provide at least a tag so she can visit her home. I mate her two time her health is not good atoll.

Let you know BBC did came here yesterday to take my interview. You can contact them his name is nick wallis phone number [GRO] they will tell you what sort of action they taking for my wife.

Please call me on my number which is [GRO]

Thanks

Regard

Davinder

Note-: Trial been done in Uk at Guildford crown court