

Witness Name: GRO
Exhibit 1: WITN0283_01/1

THE POST OFFICE HORIZON INQUIRY

EXHIBIT WITN0283_01/1

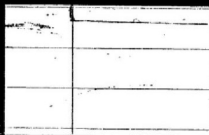


ROSE HILL P.O.

LOG BOOK
&
HANDOVER
BOOK

06. '01

Size A4
80 Leaves
Ruled Feint & Margin



Ref: A4RPFM



111275027; CALL REF: R

NSA:3 : SWINSON.

(NEXT:

GRO

GRO

: RECALL TEAM:

3/01/02; CUSTOMER WANTS 2 SEPERATE TRANSACTIONS:
ADVISED CASH ONLY DO ONE TOTAL;
SHE INSISTED FOR 2 TRANSACTIONS: ONE NORMAL
PAYMENT & ONE FOR ADEARS- RD

16/02/02 TRANSCASH: DEPOSIT - CASH - PORTUGAL BANK
OK TO TAKE; REF: H11346844

2/02/02

MRS

GRO

GRO

OWES POST OFFICE £10.
FOR B. GAS. KAWANTAM card:

11/02/02. NAT. SAVING: NEW A/C APP. - TO POST IN
ORANGE ENVELOPE: DNS - 30.

GRO

09/03/02:

PARCEL: BRUKS & RENTLY.

H11419050/WENDY

GRO

CUSTOMER THINKS IT IS PREPOST.
ADVISED NOT FREE. COST £6.50
FOR

27/09/02 COUNTERFEIT NOTE: £10/£20 BUNDLE OF £5000/-
REF: IC 199 2007: McDONALDS.
CALL REF: 2729 VC.

3/11/02: ROYAL MAIL: LOSS/DAMAGED & DELAYED MAIL (BYLAND)
FORWARDING ADDRESS:
ROYAL MAIL CUSTOMER SERVICES.
P.O. BOX 740
STOKE-ON-TRENT
ST1 5X2.

3/11/02 MRS. **GRO** - ^{LOST MAIL} SENT, FORM. PSD

4/2/03 SANDRA BELCHER POL ADIT ARRIVED 08.40 DUE
ROBERT PARKER POL ADIT ARRIVED 08.50 DUE.

ROYAL: **GRO**

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14/02/02. NATIONAL SAVINGS INQUIRY: **GRO**

1/02/02. COMIC RELIEF A/c NO. **GRO**

29/04/03 Post al Order Authorisation
call Ref # H 2097 9099

2/2/02

MONO → COLOUR TV. LC:

GRO

CALL REF: H11397797

£104.00 - £27.88:

£3/- SHORT IN £1 COIN BAGS;
CALL REF: G13873.

£10/- SHORT IN £1 COIN BAGS (3 BAGS)
£3/- OVER
£7/- BALANCE SHORT

REF: G14026 / G14027 / G14028

GRO

AIR CONDITIONING & HEATING:

GRO

GRO

GRO

10/04/02

CUSTOMER CAME TO RETURN PHONE CARD - £1 - POST OFFICE
SEAL HAD BEEN BROKEN - SOUGHT ADVICE FROM
HELP LINE - ADVISED CANNOT GIVE REFUND -
CALL REF: H20642894 RD

H11496659

GRO

23/04: 50p BAG: BAR CODE: 331-06556974-5
CONTAINED ONLY 24 BAGS INCLUDING 1 BAG
OF 20ps. CALL REF: G 14325.

29/04: 21/- SHORT: CALL REF, G 14478

30/04: LIMITED SERVICE - NO RENT YESTERDAY -
USABLE CASH: £6000/- NOTES -
CALL REF: H11528944.

1/05: TRESPASS: GRO 10-50: GRO
CALL REF: 519/31/05;
CHOSTERFIELD: GRO

9/06/02 TORN COVER — BENEFITS BOOK ~~REF~~ ^{IMPOUNDED}
P.O. HELP LINE, 'WE CAN'T ACCEPT THE BOOK'
REF H11637916

ROYAL MAIL: 'POSTAL COLLECTION'

16/09/02: CODE: FISHING LICENCE:
SENIOR CITIZEN: PEN
DISABLED PERSON: ALL (DLA BOOK OR
LAST YEARS LICENCE)

4/10/02: 210x2 = £20/- SHORT: BAND: 19091844 IS SCLBAS
100 = 1000.
COUNTRIES: S.S. — CONFIRMED: B/A
CALL REF. 21227 GB.