

Stephen Dilley

From: Tom Beezer
Sent: 28 November 2005 18:00
To: Stephen Dilley
Subject: FW: Marine Drive Post Office - ARQ 0506/405 & 421-423 & Torquay Road ARQ 0506/368

lets speak...

T

-----Original Message-----

From: mandy.talbot [GRO]
Sent: 28 November 2005 14:39
To: Tom Beezer; Ian.herbert [GRO]
Subject: Re: Marine Drive Post Office - ARQ 0506/405 & 421-423 & Torquay Road ARQ 0506/368

For your information.

Do you think that it may be preferable to give a full explanation of the exact nature of the allegations for both offices ins so far as they are know.

Mandy

Litigation Team Leader
Company Secretary's Office
Legal Services

Royal Mail, Impact House, 2 Edridge Road, CROYDON, CR9 1PJ

Postline: [GRO]

GRO

External Email: mandy.talbot [GRO]

----- Forwarded by Mandy Talbot/e/POSTOFFICE on 28/11/2005 14:37 -----

Graham C Ward

To: Pinder Brian [GRO]
cc: Lowther Neneh [GRO], Thomas Penny [GRO], "Sewell Peter (FEL01)" [GRO], (bcc: Mandy Talbot/e/POSTOFFICE)
Subject: Re: Marine Drive Post Office - ARQ 0506/405 & 421-423 & Torquay Road ARQ 0506/368(Document link: Mandy Talbot)

Brian

As discussed by phone this morning, could I please ask that the request below be expedited.

Both the ARQ requests detailed in the Subject title are Civil matters where there is a suggestion that the losses incurred at the offices are as a result of faults with the Horizon software.

Marine Drive - In this case Bond Pearce Solicitors acting on our behalf have asked for an investigation into the workings of the system (their letter dated 18/11/05 refers, copy posted back to you today details exactly what analysis is required). Could I ask that you deal with the questions raised and prepare a formal response to be returned via me as soon as possible.

Torquay Road - The same scenario as above applies. I am awaiting details from our Solicitors dealing with the matter, outlining exactly what is required and as soon as I receive this information, I will be asking for a formal response from you, much the same as with Marine Drive.

I am assuming that in both cases, you have copies of the ARQ information already supplied.

Regards

Graham

Casework Manager
Post Office Ltd Investigation Team

PO BOX 1, CROYDON, CR9 1WN

Postline: N/A, STD Phone: [GRO], VoiceMail:
N/A, Mobex: [GRO] External Email: graham.c.ward [GRO]

Pinder Brian
[GRO]
To: graham.c.ward [GRO]
cc: Thomas Penny [GRO]
"Sewell Peter (FEL01)" [GRO]
22/11/2005 15:02 Lowther Neneh [GRO]
Subject: Marine Drive Post Office - ARQ 405/ 05/06

Graham

Please be advised I am sending you a FAX (today) for your attention re Mr Castleton.

I believe this refers to the helpdesk calls which we sent to you on CD on 2nd Nov 05.

Kind Regds

Brian

Security Manager

PO Account

FUJITSU

c/o FUJITSU Services, Lovelace Road, Bracknell. Berkshire RG12 8SN

+ Email brian.pinder [GRO]

+ Mobile: [GRO]

Web <http://uk.fujitsu.com>

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26 Finsbury Square, London EC2A 1SL

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