

Bond Pearce

Telephone attendance

Client: Royal Mail Group PLC Sub Postmaster Litigation

Matter: Mr Lee Castleton

Matter no: 348035.134

Attending: Gareth Jenkins

Name: Stephen Dilley

Location: N/A

Date: 7 November 2006

Start time:

Units:

I had a telephone conversation with Gareth Jenkins who was coming back to me on my e-mail to him. Basically he explained that for each session:-

- a. The quantity and product type is entered onto the computer. This was repeated as necessary for each transaction;
- b. The total net cost is shown on the screen;
- c. ... showing the total net cost in the menu appears showing the possible methods of payment. You can select one or more methods of payment and for this amount to be paid by each method, or select a "fast cash" option which means that the entire session's transactions are to be paid for in cash. Once this process is completed, this settles the transactions and the stack is cleared;
- d. When the stack is cleared the session is complete and all the transactions in that session are recorded on to the database.

If the machine freezes before the transactions are settled and the stack is cleared, the information is generally not recorded because the transactions have not been completed.

Time Engaged: 18 Minutes