Historical Shortfall Scheme - Mary Logie Philp - Auchtermuchty

historicalshortfallscheme <historicalshortfallscheme@postoffice.co.uk></historicalshortfallscheme@postoffice.co.uk>
To: myraphilp GRO
Cc: historicalshortfallscheme < historicalshortfallscheme@postoffice.co.uk >; historicalshortfallscheme
<pre><historicalshortfallscheme@postoffice.co.uk></historicalshortfallscheme@postoffice.co.uk></pre>
Dear Ms Philp
Thank you for email of 19 January 2022. I am sorry that we are not yet in a position to provide a
more detailed update, but I must reassure you that we are working to find a fair solution.
It is difficult to provide a precise timescale at the moment, and I do understand your frustration about
this. We will be in touch with you as soon as we are able, and thank you again for your patience.
Kind regards
Historical Shortfall Scheme
PO Box 76882
London
E1W 9RR
postoffice.co.uk
POST OFFICE
From: myraphilp GRO
Sent: 19 January 2022 10:34
To: historicalshortfallscheme < historicalshortfallscheme@postoffice.co.uk > Cc: Peter Grant GRO
<u> </u>
Subject: RE: Historical Shortfall Scheme - Mary Logie Philp - Auchtermuchty
It has now been four months.
Can you please update me on timescales and any other information.
I need to update the legal representatives I have in place ready to evaluate a case in the Scottish Courts should
this become necessary.
Thank you
M M Philp
Sent from my Galaxy

----- Original message -----

Email - myra philp - Outlook

From: historicalshortfallscheme <historicalshortfallscheme@postoffice.co.uk>

Date: 28/09/2021 16:42 (GMT+00:00) To: myraphilp GRO

Cc: historicalshortfallscheme < historicalshortfallscheme@postoffice.co.uk > Subject: Historical Shortfall Scheme - Mary Logie Philp - Auchtermuchty

Dear Mary,

Thank you for your patience while we review your enquiry. We previously confirmed that the Historical Shortfall Scheme has closed so we cannot accept any further applications to join the scheme. We're writing to reassure you that we are still reviewing your enquiry. We are sorry that it is taking a little time to come back to you but hope you understand that we do need to work through this carefully to ensure the most effective way forward.

Please be assured that we will be in touch again about this as soon as possible.

Thank you very much for your continued patience.

Yours sincerely,

Historical Shortfall Scheme PO Box 76882 London E1W 9RR postoffice.co.uk



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