

**Subject:** RE: Letter to the Board of Post Office Ltd

**From:** Nick Read [GRO]  
**Date:** 1 May 2024 at 12:57:28 BST  
**To:** Calum Greenhow [GRO]  
**Cc:** Tim Boothman [GRO]  
**Subject:** RE: Letter to the Board of Post Office Ltd

Dear Calum

Acknowledging receipt of your email below.

I have forwarded to the other members of the board.

Regards  
Nick

**Nick Read**  
Group CEO

EA: [philippa.hankin](mailto:philippa.hankin) [GRO]

[GRO]

[postoffice.co.uk](http://postoffice.co.uk)



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**From:** Calum Greenhow [GRO]  
**Sent:** Monday, April 29, 2024 12:40 PM  
**To:** Nick Read [GRO]  
**Cc:** [GRO] Saf ismail [GRO] Elliot Jacobs [GRO]  
[GRO] Tim Boothman [GRO]  
**Subject:** Letter to the Board of Post Office Ltd

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For the Post Office Board,

As I do not have email addresses of all the Board of the Post Office, I would be grateful if the below was past to them for consideration ahead of any planned meetings.

I write to the Post Office Board after watching the events in the Horizon Inquiry over the last few days. It has once again highlighted employees of the Post Office who in the past were part of the obfuscation of the truth in relation the accuracy and reliability of the Horizon system and its use in the victimisation of Postmasters, their assistants and Crown office employees and the ruining of their lives.

Some of these employees of Post Office involved in the past remain employees of Post Office today, where their present roles is very much Postmaster facing or indeed are in senior management positions.

This information is not unknown to the Board, yet as a group, there has not been any action taken to remedy the situation. How many more current employees will over the remainder of the Horizon Inquiry be revealed to have been aware of the inaccuracy and unreliability of the Horizon system be involved without the Board of Post Office Ltd taking the required action to consider whether their employment should continue? This is not the first time I have raised this with Post Office.

I am sure you will appreciate that as a group of Postmasters ourselves, we are growing increasingly concerned that we keep having to deal with those individuals who have been involved in the most reprehensible behaviour towards Postmasters and indeed, as has been repeatedly stated during the Inquiry, have been involved in the "lie" to not only Postmasters in the past but, indeed the NFSP as their representative body?

It therefore leads to the reality that if these individuals participated in this "lie" in the past, how can we have any confidence that in their leadership role today, they will act in an open and transparent manner for the betterment of Postmasters?

To be clear, it is imperative that the Board takes the required governance remedial action to identify any and all current Post Office employees, whose actions were involved in the victimisation of Postmasters, their assistants and Crown office employees. If the Post Office Board fails to take such governance action, then it would fall to the current Postmaster Non-Executive Directors to resign their positions on point of principle. There would also be a requirement for the recruitment process for the replacement of the Non-Executive Directors to be paused because no existing Postmaster could, in good conscience, serve alongside a group, who enable individuals identified via the Horizon Inquiry, to be so involved in the past to remain in the employ of the Post Office.

The NFSP would be open to discussing the seriousness of this situation further with the Board of the Post Office. The reason for this is because Postmasters of today, are concerned how the constant revelations over the Post Office impacts in the viability of their businesses today and tomorrow.

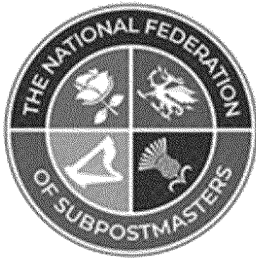
Yours,

Tim Boothman

Chair of the NFSP

Calum Greenhow

CEO



Calum Greenhow

Chief Executive Officer

The National Federation of SubPostmasters

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