



Kevin Hollinrake MP
Parliamentary Under Secretary of State

Department for Business and Trade
Old Admiralty Building
Admiralty Place
Whitehall
London
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23 March 2023

Dear GLO Postmaster,

POST OFFICE HORIZON: GLO COMPENSATION SCHEME

In my letter of 7 December 2022, I provided details of how the GLO ex-gratia compensation scheme would work. I am delighted to inform you that the scheme is now open to receive claims.

I strongly encourage you to get help with your application from a lawyer if you have not already done so. The Government will meet your reasonable legal costs, within a publicly available, agreed tariff. Three firms – Freeths, Howe & Co and Hudgells Solicitors – have agreed to this tariff for legal costs and will not make any additional charges to you. The same tariff is available to other firms. **I strongly advise you not to engage any lawyer who asks you to pay them, either now or when you receive compensation**, as this may mean your eventual compensation would be reduced by legal costs which you would not be able to recover.

Development of the scheme since December has reflected helpful input from the Justice for Subpostmasters Alliance and claimants' legal representatives as well as utilising lessons learned from other compensation schemes. It has also drawn on guidance from our independent Advisory Board on the scheme, which is chaired by Professor Christopher Hodges and includes Lord Arbuthnot, Professor Moorhead and the Rt Hon Member for North Durham (Kevan Jones MP), who are all long distinguished campaigners for postmasters. The Advisory Board has met three times: reports of its meetings are on our website¹.

All the scheme information can be found on the Gov.uk website². We look forward to receiving your claim as part of our work to correct the injustices of this terrible scandal.

Yours sincerely,

A rectangular box with a dashed border containing the letters "GRO" in a large, bold, black sans-serif font.

KEVIN HOLLINRAKE MP

Parliamentary Under Secretary of State – Department for Business and Trade

¹ <https://www.gov.uk/government/groups/group-litigation-order-glo-compensation-scheme-advisory-board>

² <https://www.gov.uk/government/publications/compensation-scheme-for-group-litigation-order-case-postmasters>