

**From:** "Gaisford, Rosie" <[REDACTED] GRO>  
**To:** "Parsons, Andrew" <[REDACTED] GRO>  
**Subject:** Spot Reviews [BD-4A.FID20472253]  
**Date:** Mon, 10 Jun 2013 14:52:30 +0000

**Importance:** High

**Attachments:** Horizon\_Spot\_Review\_5\_-\_Response.pdf; Supporting\_Evidence\_1.zip;  
Supporting\_Evidence\_2.zip; desnethld0016-06062013.zip

**Inline-Images:** image001.jpg; image002.png; image003.png; image004.png; image005.png;  
image006.png; image007.png; image008.jpg

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Andy

Just to keep you in the loop, I spoke to Rodric earlier today; he said he was very happy with the approach we have been taking and is impressed overall.

He had some amends which I have noted to the SR responses, a number of which I haven't been able to make without some documentation he said he would send (witness statements in certain judicial review proceedings he has been involved in). These witness statements apparently reference certain clauses in the modified SPMR contracts with Post Office. He has asked that I find the clauses in the standard contract between SPMR and Post Office which mirror those in the modified contract and insert these with an explanation where appropriate. I have just this minute received the documentation from Rodric and so I will start working on the amends now. As you will see from my email to Simon, I explained this and said I would provide the final responses to him by mid-morning tomorrow (if he is happy with that approach) which he has confirmed he is. This will enable me to run the changes past Gavin tomorrow morning before they go out (Gavin is not around today and Tom said he would prefer Gavin to review them rather than him).

I also spoke to Steve Allchorn regarding SR 5. He confirmed he has sent the response to SR 5 to Second Sight on Thursday of last week. He sent me what he sent to Second Sight regarding this spot review (attached above).

Hope that all makes sense. Let me know if you have any questions.

Thanks  
R

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**From:** Steve Allchorn <[REDACTED] GRO>  
**Sent:** 10 June 2013 11:05  
**To:** Gaisford, Rosie  
**Subject:** FW: In Confidence - Spot Review 5 Response  
**Importance:** High  
**Sensitivity:** Confidential

Hi Rosie

Our earlier phone conversation relates. Second Sight were issued with this information last Thursday.

Thanks

Steve Allchorn I IT & Change Lead CPMO Manager

 2<sup>nd</sup> Flr, Central Wing, 148 Old Street, LONDON, EC1V 9HQ  
 [REDACTED] GRO Postline: [REDACTED] GRO  
 [REDACTED] GRO Mobex: [REDACTED] GRO



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**From:** Steve Allchorn  
**Sent:** 06 June 2013 23:49  
**To:** 'Ian Henderson'; 'Ron Warmington'  
**Cc:** Simon Baker; Lesley J Sewell; Alwen Lyons; Pete Newsome  
**Subject:** In Confidence - Spot Review 5 Response  
**Importance:** High  
**Sensitivity:** Confidential

Ian/Ron

Please see attached formal responses to Horizon Spot Review 5 and a series of attachments supporting the response document.

If you have any further lines of enquiry then please contact me.

Many thanks to Pete Newsome for co-ordinating the Fujitsu response in good time.

**Steve Allchorn** I IT & Change Lead CPMO Manager



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**From:** Ian Henderson [GRO](#)  
**Sent:** 03 June 2013 17:36  
**To:** Steve Allchorn  
**Cc:** Simon Baker; 'Ron Warmington'  
**Subject:** RE: Follow up from call  
**Sensitivity:** Confidential

Steve

I'm sorry for the delay in replying. There's a lot going on at the moment....

I attach a copy of Spot Review 5 which describes the allegations that have been made.

The emails that have been forwarded to you appear to describe matters that may be relevant to the allegation. Please note that we are primarily interested in finding out the following:

1. What capabilities did the POL Bracknell team have? (As far as TC or Rem Out type transactions or Journal adjustments are concerned)
2. What were the PHYSICAL or LOGICAL controls over their use of the systems available to them?
3. What audit trail is available to show the extent that they posted TC or Rem Out type transactions, or Journal adjustments?
4. Can we rely on the COMPLETENESS of the audit trail? i.e. does it record all transactions or just transactions meeting certain criteria? Is it protected from user manipulation?
5. What USER ID was used if TC type transactions or journal adjustments were posted?
6. Could the POL Bracknell team log on with either super user or SMPR credentials?
7. How would TC, Rem Out or Journal Adjustment type transactions executed by the POL Bracknell team be seen by SMPR of Branches affected by those actions?

There are probably other questions / issues that will arise after you have had a preliminary look at this.

Please note that we're not really interested in what the procedures manual says about any of this. We need to look at whether it would be possible for a rogue employee to do what is alleged and what log files would be generated to record that activity. Please note that I have now been provided with a second batch of employee email and I may find other emails that are potentially relevant to this matter.

Thank you for your help with this

With best wishes

Ian R Henderson CCE CISA FCA  
Advanced Forensics - London, UK

*Forensic computing expert witness and electronic disclosure specialist*

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**From:** Steve Allchorn [GRO]  
**Sent:** 30 May 2013 12:43  
**To:** Ian Henderson [GRO]  
**Subject:** FW: Follow up from call  
**Sensitivity:** Confidential

Hi Ian

I've been forwarded the email stream below however having not been party to prior conversations or spoken to Susan as she is formally off-work I just need to understand the context of the enquiry as the email pdf's attached are a collection of individual instances rather than a clear line.

My perception of what I think you need is;

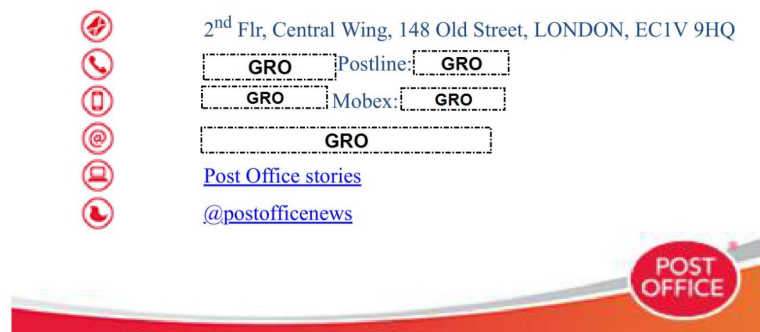
- 1) A clear documentation/articulation of the end-to-end Transaction Corrections process, how it is applied and the sign-off authorities that are in place (e.g. subpostmaster acceptance etc.).
- 2) An understanding of how the attached email instances relate to that process and authorities.



Let me know if I'm on the right lines or not.

Thanks

**Steve Allchorn** I IT & Change Lead CPMO Manager



Business card for Steve Allchorn, I IT & Change Lead CPMO Manager. The card features a vertical column of icons on the left: a red location pin, a red telephone, a red mobile phone, a red '@' symbol, a red laptop, and a red speech bubble. To the right of these icons is the address: 2<sup>nd</sup> Flr, Central Wing, 148 Old Street, LONDON, EC1V 9HQ. Below the address are four red-bordered boxes containing the text 'GRO'. The first box is next to 'Postline:', the second is next to 'Mobex:', and the third is next to 'GRO'. The fourth box is next to 'Post Office stories'. Below these boxes are two blue links: 'Post Office stories' and '@postofficenews'. At the bottom right of the card is a red circular logo with the text 'POST OFFICE'.

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**From:** Susan Crichton  
**Sent:** 28 May 2013 15:00  
**To:** Steve Allchorn  
**Cc:** Alwen Lyons  
**Subject:** FW: Follow up from call  
**Sensitivity:** Confidential

Steve – copy of some of the emails as extracted by Ian Henderson, please can you forward to FJ as appropriate.

Susan

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**From:** Ian Henderson [GRO]  
**Sent:** 28 May 2013 09:35  
**To:** Susan Crichton; Alwen Lyons  
**Cc:** [rwarming@GRO](mailto:rwarming@GRO)  
**Subject:** RE: Follow up from call  
**Sensitivity:** Confidential

Susan

I attach 11 emails from our preliminary review of the Bracknell data. Please note that I only received the second batch of Bracknell data on Friday and it will take 3 or 4 days to process.

With best wishes

Ian R Henderson CCE CISA FCA  
Advanced Forensics - London, UK

*Forensic computing expert witness and electronic disclosure specialist*

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**From:** Susan Crichton [GRO](#)  
**Sent:** 24 May 2013 17:54  
**To:** 'irh@GRO'; Alwen Lyons  
**Cc:** 'rwarming@GRO'  
**Subject:** Re: Follow up from call  
**Sensitivity:** Confidential

Ian - thanks could you also send the details of the relevant emails to help us move forward this work next week.  
Thanks  
Susan

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**From:** Ian Henderson [GRO](#)  
**Sent:** Friday, May 24, 2013 09:35 AM  
**To:** Alwen Lyons; Susan Crichton  
**Cc:** 'Ron Warmington' [GRO](#) >  
**Subject:** Follow up from call

As requested, please find attached the letter from JA to JFSA received by us on 19 April

I also attach the Rudkin Spot Review sent to POL on 10 May

With best wishes

Ian R Henderson CCE CISA FCA  
Advanced Forensics - London, UK

*Forensic computing expert witness and electronic disclosure specialist*

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